

INS CASE OWNER:

CC 4 / ASM 1900 8040 / 11/2019

IDAC:

114408

Surveyor:

YA Tumpit

DOI:

ASSIGNMENT

26/8/19

Date / Time

Registered in Merueh:

Pre-assign / CCU / FTE

EN 28M



Insured Vehicle No.:

EN 28M

Claim No.:

sqm01mu

Name of Insured:

CARM OF LW

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

4/5/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SDY 136M



INSRS:

WSP:

Tel:

Liability:

RMKS:

C2



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SDY 136M - 06/11/19 1004180 / 1026342 : 009: 21/12/19
EN 28M - X

15/07 - sent out 1st letter.

08/07 sent Whatsapp to OJ

X only lodge police report. NO GIA
AXA VJ to settle.

14/11/19 - File -> SUCI to send as form

18/11/19 - File pass to MK to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st): 23/05/2019

Non-Reporting ltr (2nd): 06/06/2019

Non-Reporting ltr (Final): 19/06/2019

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

21/17/8/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Plan/late/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

4454.41

CLO rmpm-hat TP stationing run.

Loss of Rental (LOR):

S\$

604.80

(4 days)

X \$160

Loss of Use (LOU):

S\$

-

(\$ x days)

Loss of Income (LOI):

S\$

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

HIA/LTA Search

S\$

2.0

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

5141.21

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

S\$

5141.21

Name 1:

Cycle & Carriage Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$3500

COPY SENT

80461719

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CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Sidhu Manjit Seetoh	Cust No/Name /SIDHU MANJIT SEETOH
BLK 450 SIN MING AVE	Reg No/Reg Date SDY136M / 09/10/201
#22-507	Date In/Mileage / 0
SINGAPORE 570450	Chassis No JMYXTGF3WJZ000423
Contact No Mobile: 83226345	Engine No 4B12TQ4749
	Make/Model MIT/OUTLANDER 2.4 CVT AWD (E02)
	Colour/Trim W01 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CSM00041	Cash	07/05/2019/ 10:49		465 / Tay Jian Ye	39540			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								550 1100.00
TO RENEW FRT BUMPER, FRT AIR DAM								630 1260.00
E PNT98000								30 50.00
PAINT WORK SPRAY FRT BUMPER, FRT AIR DAM								200.00
A 54900099								20 50.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								
A 10028901								
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST								
USING HI-SCAN PRO TEST								
M SUNDRY								20 50.00
SUNDRIES								
M AERO KIT - OUTLANDER					1.00	1554.00	00.00	1554.00
M FACE,FR BUMPER					1.00	851.00	00.00	851.00
M GARNISH,FR BUMPER SIDE LH LWR CHROME					1.00	110.00	00.00	110.00
M GARNISH,FR BUMPER SIDE LH CENTRE CHROME					1.00	218.00	00.00	218.00
M GARNISH,FR BUMPER,LH FOG					1.00	78.00	00.00	78.00
M BRACKET,FR BUMPER SIDE,LH					1.00	18.00	00.00	18.00

SURVEYOR NAME: Tanpin 97495709SURVEYOR SIGNATURE: [Signature]DATE: 26/5/19 3:55pmREMARKS: Resurvey before paintsure to clean before3-4 days

LKK Auto Consultants hence notify
the Repairer of the following:

• To resurvey before/after spray painting

• To display damaged part(s) during resurvey

Confirm & accepted by _____

• Third party survey is on a "Without Prejudice" basis

• No illegal modification(s) used

• Supplement(s) must be surveyed and

is subject to approval from insurance Company

Acknowledged by Repairer

Authorized signatory and company stamp

Nett 5,489.00
7% GST on 5489.00 384.23
Total Payable 5,873.23

Validity of this Estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

VEHICLE NO : SDY 136 M
 MODEL : MIT OUTLANDER 2.4
 WIP : 39540

Material	:	\$	<u>2,733.00</u>
Labour	:	\$	<u>1,430.00</u>
Sub-Total	:	\$	<u>4,163.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>4,163.00</u>
GST 7%	:	\$	<u>291.41</u>
Grand Total	:	\$	<u>4,454.41</u>
Finalise By/Date	:	<u>LOI / 07/10/2019</u>	

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 4 WORKING DAYS + 0 Days (0) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 4

☒ TP claim EN 28 M

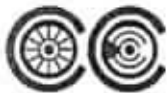
☒ Claim GIA / LTA fee \$2.00

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -

8/10 Email to Mrs Loi
 WR\$4163, 4 days.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 197701469G

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Sidhu Manjit Seetoh	Cust No/Name	/SIDHU MANJIT SEETOH
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date	SDY136M / 09/10/2017
MOTOR CLAIM DEPARTMENT	Date In/Mileage	27/08/2019/ 35560
8 SHENTON WAY #24-01	Chassis/Package	JMYXTGF3WJZ000423 /DC17S3C
SINGAPORE 068811	Engine No	4B12TQ4749
Contact No	Make/Model	MIT/OUTLANDER 2.4 CVT AWD (E02)
26/08/	Colour/Trim	W01 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSA00001	Cash	07/10/2019/ 15:40	TLD	260 / AtTing	39540

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE FRONT AERO KIT, FRONT BUMPER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				✓ 550.00
E PNT98000 RESPRAY ON FRONT BUMPER, FRONT AIR DAM, AND ALL OTHER AFFECTED AREAS TO THE SAME				✓ 630.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				✓ 30.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUTI TESTER AND CLEAR TROUBLE CODE				✓ 200.00
M SUNDRY SUNDRIES				✓ 20.00
X AERO KIT - OUTLANDER	1.00	✓ 1554.00	00.00	1554.00
X FACE,FR BUMPER	1.00	✓ 851.00	00.00	851.00
X GARNISH,FR BUMPER SIDE LH LWR CHROME	1.00	✓ 110.00	00.00	110.00
X GARNISH,FR BUMPER SIDE LH CENTRE CHROME	1.00	✓ 218.00	00.00	218.00
Z TEXT TP CLAIM AXA EN28M DOA : 04.05.19 SURVEYOR TAUFIKH (LKK) 26.08.19 REPAIR				

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	2,733.00			
Labour	1,410.00			
Standard Menu	0.00	7% GST on	Nett	4,163.00
Specialist Job	0.00			291.41
Diagnostics Job	0.00			
Sundry/Others	20.00		Total Payable	4,454.41
Total(w/o GST)	4,163.00			

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

Co Reg No : 1977014696

ESTIMATE

GST Reg No : NR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Sidhu Manjit Seetoh	Cust No/Name /SIDHU MANJIT SEETOH
BLK 450 SIN MING AVE	Reg No/Reg Date SDY136M / 09/10/201
#22-507	Date In/Mileage / 0
SINGAPORE 570450	Chassis No JMYXTGF3WJZ000423
Contact No Mobile: 83226345	Engine No 4B12TQ4749
	Make/Model MIT/OUTLANDER 2.4 CVT AWD (E02)
	Colour/Trim WOI WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	07/05/2019/ 10:49		465 / Tay Jian Ye	39540

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 TO RENEW FRT BUMPER, FRT AIR DAM				550 1100.00
E PNT98000 PAINT WORK SPRAY FRT BUMPER, FRT AIR DAM				630 1260.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30 50.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00
M SUNDRY SUNDRIES				20 50.00
M AERO KIT - OUTLANDER	1.00	1554.00	00.00	1554.00
M FACE,FR BUMPER	1.00	851.00	00.00	851.00
M GARNISH,FR BUMPER SIDE LH LWR CHROME	1.00	110.00	00.00	110.00
M GARNISH,FR BUMPER SIDE LH CENTRE CHROME	1.00	218.00	00.00	218.00
M GARNISH,FR BUMPER,LH FOG	1.00	78.00	00.00	78.00
M BRACKET,FR BUMPER SIDE,LH	1.00	18.00	00.00	18.00

SURVEYOR NAME: Tan Jie 97495749SURVEYOR SIGNATURE: [Signature]DATE: 26/6/19 3:50pmREMARKS: Resurvey before paint
sure like before
- 3-4 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Third party survey is on a "Without Prejudice" basis
- No illegal modification
- Supplemental survey must be approved and is subject to approval from insurance Company

Confirm & accepted by

Authorized signatory and company stamp

7% GST on **Nett** 5,489.00
384.23
Total Payable 5,873.23

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Service Request Details

Claim

S9M01MLI

Reference

None

Loss Date

4 May 2019

Report Date

7 May 2019 12:18:12 PM

Request Date

7 May 2019

Due Date

14 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Person: Jian Ya

Time: 3.07p.m

✓ : Out

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SDY136M

VIDEET

OUTLANDER-2.4 CVT

Service Address

...

Primary Contact/Insured

CHAN OI LIN

27 MOUNT FABER ROAD, #07-07 MOUNT FABER LODGE, 099200, Singapore

ADMIN@ALFACREDIT.COM.SG

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

non-reported

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 7 May, 2019 1:46 PM
To: assignments
Subject: FW: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M
Attachments: [Untitled].pdf

Importance: High

Hi team

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Sent: Tuesday, 7 May, 2019 11:22 AM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M

Importance: High

To Officer In charge,

My client who is driving SDY136M want to claims against EN28M which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Tuesday, 7 May, 2019 11:17 AM

To: Tay Jian Ye

Subject:

DISCLAIMER:-

This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message.

Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 May, 2019

CHAN OI LIN

27 MOUNT FABER ROAD
#07-07 MOUNT FABER LODGE
SINGAPORE 099200

Dear Sir,

OUR REF : CC4/ASM19008046/ha3 // S9M01MLI

YOUR REF : EN 28M

**ACCIDENT INVOLVING EN 28M AND SDY 136M ON 04/05/2019 ALONG/AT
MOUNT FABER LODGENEAR THE ENTRANCE**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

23 MAY 2019

1st Reminder

CHAN OI LIN
27 MOUNT FABER ROAD,
#07-07 MOUNT FABER LODGE,
SINGAPORE 099200

Dear Madam,

OUR REF : CC4/ASM19008046/ha3

YOUR REF : EN 28M

**ACCIDENT INVOLVING EN 28M & SDY 136M ON 04/05/2019 ALONG/AT
MOUNT FABER LODGE NEAR THE ENTRANCE**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 31 MAY 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SDY 136M** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **31 MAY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Vic Alpeh Sanghila
Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

06 JUNE 2019

2ND Reminder

CHAN OI LIN
27 MOUNT FABER ROAD,
#07-07 MOUNT FABER LODGE,
SINGAPORE 099200

Dear Madam,

OUR REF : CC4/ASM19008046

YOUR REF : EN 28M

ACCIDENT INVOLVING EN 28M & SDY 136M ON 04/05/2019 ALONG/AT MOUNT FABER LODGE NEAR THE ENTRANCE

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 14 JUNE 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SDY 136M** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **14 JUNE 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Poh Kin, Chong
Claims

Tel : 6841 2132

Fax: 6741 4108

Email : pohkin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 04/05/2019
Time of accident : 12:15
Place of accident : MOUNT FABER LODGE NEAR THE ENTRANCE
Third Party's name : SIDHU MANJIT SEETOH
Third Party's vehicle number : SDY 136M
Our insured's name : CHAN OI LIN
Our insured's vehicle number : EN 28M
Our insured's NRIC number : NIL
Our insured's address : 27 MOUNT FABER ROAD, #07-07 MOUNT FABER LODGE, SINGAPORE 099200
Our Insured's telephone number : 97908828

A letter dated **(23/05/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/ASM19008046)**)

Name and address of insurance company : AXA Insurance
8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person : Poh Kin, Chong
Contact Number : 6841 2132 Fax: 6741 4108
Date : 06/06/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

20 JUNE 2019

FINAL REMINDER

CHAN OI LIN

27 MOUNT FABER ROAD,
#07-07 MOUNT FABER LODGE,
SINGAPORE 099200

Dear Madam,

OUR REF : CC4/ASM19008046/fa3 // S9M01MLI

YOUR REF : EN 28M

**ACCIDENT INVOLVING EN 28M & SDY 136M ON 04/05/2019 ALONG/AT
MOUNT FABER LODGE NEAR THE ENTRANCE**

We refer to our letters of 23/05/2019 & 06/06/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 28 JUNE 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SDY 136M has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **28 JUNE 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully

Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

CHAN OI LIN

Address

27 MOUNT FABER ROAD, #07-07 MOUNT FABER
LODGE, 099200, Singapore

Home Phone

Work Phone

Cell Phone

97908828

Email

ADMIN@ALFACREDIT.COM.SG

Close



EN 28M (f)



TODAY

Hi Ms CHAN OI LIN,
ACCIDENT INVOLVING EN 28M & SDY 136M ON 04/05/2019 ALONG/AT
MOUNT FABER LODGE NEAR THE ENTRANCE

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) against your motor insurance policy. We have checked our records and we are unable to trace your reporting of the accident to our office.

We have sent out our final reminder letter to you on 20/06/2019. We have been trying to contact you at 9790 8828 but to no avail.

Please report the accident within the next 7 days, i.e by 16/07/2019.

If you have any queries, please contact Mr Poh Kin, Chong (LKK Handler) at 6841 2132 or email us at pohkin@lkkauto.com Thank you.

Best Regards, LKK Auto Consultants Pte Ltd.

5:27 PM ✓

Messages you send to this chat and calls are secured with end-to-end encryption.

Hsiao Tong (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 29 July 2019 11:58 AM
To: Don Bong Kiong Hua; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAUTO); Admin A
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/fa3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM19008046/pa3
Your Ref: SDY 136M

Dear Sir/Madam,

We refer to above matter.

Thank you for patient waiting.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Poh Kin (LKKAuto)

Sent: Friday, 26 July 2019 4:10 PM

To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting

<coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM AXA SDY136M AGAINEST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/fa3

Importance: High

Without Prejudice

Save as to Costs

Dear Don,

We refer to the above matter.

Thank you for furnishing video footage. However, we are still unable to advise Liability as we are still pending for our Insured to lodge the GIA report.

We are in the midst of following up non-reporting.

We will revert to you once we receive our Insured GIA report.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

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From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]

Sent: Friday, 26 July 2019 4:00 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting

<coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Mei Kwan

(LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto)

<pohkin@lkkauto.com>

Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/fa3

Importance: High

Attached video scene for your reference. Please advise on the liability as customer is chasing us.

Thnaks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 20 June 2019 10:29 AM
To: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/fa3

Please be cautious
This email was sent outside of your organization

Without Prejudice

Dear Jian Ye,

Please be informed that we are still pending for our Insured to lodge the GIA report. Thus, we are still unable to advise liability.

Kindly note that this matter will be handled by my colleague Mr Poh Kin and he will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]
Sent: Thursday, 20 June, 2019 10:08 AM
To: Vic (LKKAuto)
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAuto); Admin A; Poh Kin (LKKAuto)
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF :

CC4/ASM19008046/fa3

Importance: High

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Tay Jian Ye
Sent: Tuesday, 11 June, 2019 8:30 AM
To: Vic (LKKAuto)
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAuto); Admin A; Poh Kin (LKKAuto)
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/fa3
Importance: High

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service



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 A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 7 June, 2019 10:03 AM

To: Tay Jian Ye

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAUTO); Admin A; Vic (LKKAUTO); Poh Kin (LKKAUTO)

Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/fa3

Without Prejudice

Dear Jian Ye,

Please be informed that we are still pending for our Insured to lodge the GIA report. Thus, we are still unable to advise liability.

We had sent out final reminder to our Insured to do the necessary.

We will continue to follow up and will get back to you for an update.

Kindly note that this matter will be handled by my colleague Mr Poh Kin.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Friday, 7 June, 2019 8:39 AM

To: Vic (LKKAUTO)

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAUTO); Admin A

Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3

Importance: High

Dear Vic,


Can I have the liability

Best Regards,

Tay Jian Ye



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 29 May, 2019 10:35 AM
To: Tay Jian Ye
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAuto); Admin A; Vic (LKKAuto)
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3

Without Prejudice

Dear Jian Ye,

Please be informed that we are still pending for our Insured to lodge the GIA report. Thus, we are still unable to advise liability.

We will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]
Sent: Wednesday, 29 May, 2019 10:20 AM
To: Vic (LKKAuto)
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAuto); Admin A
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF :

CC4/ASM19008046/ha3

Importance: High

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 22 May, 2019 5:19 PM

To: Tay Jian Ye

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAUTO); Admin A; Vic (LKKAUTO)

Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3

Without Prejudice

Dear Jian Ye,

We refer to your below email.

Please be informed that we are still pending for our Insured to lodge the GIA report. Thus, we are unable to advise liability at the moment.

We will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Wednesday, 22 May, 2019 5:12 PM

To: Vic (LKKAuto)

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAuto); Admin A

Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3

Importance: High

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Tay Jian Ye

Sent: Wednesday, 15 May, 2019 4:26 PM

To: Vic (LKKAuto)

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAuto); Admin A

Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF :

CC4/ASM19008046/ha3

Importance: High

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 8 May, 2019 9:52 AM

To: Tay Jian Ye

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAuto); Admin A; Vic (LKKAuto)

Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3

Without Prejudice

Dear Jian Ye,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]
Sent: Wednesday, 8 May, 2019 8:30 AM
To: Mei Kwan (LKKAuto); Vic (LKKAuto)
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3
Importance: High

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 7 May, 2019 7:41 PM
To: Tay Jian Ye
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following and arrange for TP survey.

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Sent: Tuesday, 7 May, 2019 11:22 AM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M

Importance: High

To Officer In charge,

My client who is driving SDY136M want to claims against EN28M which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Tuesday, 7 May, 2019 11:17 AM

To: Tay Jian Ye

Subject:



<TP - Mandate IA> - S9M01MLI [ACCIDENT INVOLVING EN 28M(OI) & SDY 136M(TP) ON 04/05/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver reversed and hit onto third party stationary vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,861.86(if claim LOU) -\$5,146.66(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 9-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (965) 62563561 FAX : (965) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 9/10/2019

Survey Details:

Date of loss	4-May-19
Date of appointment	7-May-19
Date of survey	26-Aug-19
Location of survey	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SDY136M
Make and Model	MITSUBISHI OUTLANDER 2.4 CVT
Date of registration	9-Oct-17
Parf Rebate	
Market Value	\$ 91,000.00
Parf Rebate	\$ 58,642.00
Nett Loss	\$ 32,358.00

Repair details:

Initial Estimate	\$ 5,489.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,733.00
Check items (estimate)	NIL
Labour	\$ 1,430.00
Total	\$ 4,163.00
Lump Sum(if applicable)	\$ -

Number of days for repair	4-Jan
---------------------------	-------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Remarks:

OID reversed and hit third party stationary vehicle.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,454.41	\$ 4,454.41
Loss of use (4days x \$100.00)	\$ 400.00	NIL
Loss of rental (4days x \$160.00)(w/GST)	NIL	\$ 684.80
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 4,861.86	\$ 5,146.66

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 10 October 2019 10:23 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 114467, vehicle number SDY136M

10/10/19 8:48 AM *** Please proceed - ANG Yvonne

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Thursday, 10 October, 2019 8:49 AM
To: admin-d@lkkauto.com
Subject: New message for service request 114467, vehicle number SDY136M

AXA Insurance has sent you a message for claim number S9M01MLI.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 16 October 2019 9:20 AM
To: Loi Ai Ting
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: FW: SDY136M, claim TP AXA EN28M, DOA: 04.05.2019
Attachments: [Untitled].pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19008046/T1pa3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Tuesday, 15 October 2019 9:20 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: SDY136M, claim TP AXA EN28M, DOA: 04.05.2019

Dear Sir,

Attached our LOD.

Our Claim is as below:

Repair cost	:	\$ 4,454.41
Loss of Rental	:	\$ 2,696.40 (\$192.60 x 14 days)
GIA Search Fee	:	\$ 2.00

Total	:	\$ 7,152.81

We will mail the original documents to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

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CYCLE & CARRIAGE AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SIDHU MANJIT SEETHO
 Period of Insurance : 09 Oct 2018 To 08 Oct 2019
 Engine No. : 4B12TQ4749
 Chassis No. : JMYXTGF3WJZ000423

Vehicle No. : SDY136M
 Policy No. : 1700062183-01
 Endorsement No. :
 Issued Date : 23 Aug 2018

ABOUT THE COVER

Make/Model : MITSUBISHI OUTLANDER 2.4 CVT
 Engine Capacity/Tonnage : 2,360.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PARF : Yes

as The Policyholder
 by Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young Driver Inexperience Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1600cc - 1600cc

* Limitation imposed hereunder by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 65 of the Road Transport Act, 1987 (Malaysia), and not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SIDHU MANJIT SEETHO - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Authorized Service Centre Add: 20 Leng Kee Rd Singapore 150094 64700988
 2. Cycle & Carriage Authorized Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 400650 67481000
 3. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 600039 65684801

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6328 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 911 Mobile App. Simply search and download "AIG 911" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

504468218

CYCLE & CARRIAGE - LUKAS
 39 ALEXANDRA ROAD
 SINGAPORE 159830

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Hsiao Tong (LKKAUTO)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Wednesday, 13 November 2019 4:01 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De; Admin A
Subject: RE: SDY136M, claim TP AXA EN28M, DOA: 04.05.2019// LKK REF: CC4/ASM19008046/T1pa3

Dear Hsiao Tong,

Offer accepted for amicable settlement, as layout below.

1. Cost of Repair (w/GST)	\$ 4,454.41
2. Loss of Rental (4days x \$160.00)(w/GST)	\$ 684.80
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 5,141.21

Kindly provide DV through email.

Thanks.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 9 November, 2019 9:23 AM
To: Loi Ai Ting
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De; Admin A
Subject: RE: SDY136M, claim TP AXA EN28M, DOA: 04.05.2019// LKK REF: CC4/ASM19008046/T1pa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 17/10/2019.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 17 October 2019 5:12 PM

To: Loi Ai Ting (aiting.loi@cyclecarriage.com.sg) <aiting.loi@cyclecarriage.com.sg>

Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos

<lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A

<admin-a@lkkauto.com>

Subject: RE: SDY136M, claim TP AXA EN28M, DOA: 04.05.2019// LKK REF: CC4/ASM19008046/T1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,454.41
2. Loss of Rental (4days x \$160.00)(w/GST)	\$ 684.80
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 5,141.21

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 16 October 2019 9:20 AM

To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos

<lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A

<admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: FW: SDY136M, claim TP AXA EN28M, DOA: 04.05.2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19008046/T1pa3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Tuesday, 15 October 2019 9:20 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos

<lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: SDY136M, claim TP AXA EN28M, DOA: 04.05.2019

Dear Sir,

Attached our LOD.

Our Claim is as below:

Repair cost	:	\$ 4,454.41
Loss of Rental	:	\$ 2,696.40 (\$192.60 x 14 days)
GIA Search Fee	:	\$ 2.00

Total	:	\$ 7,152.81

We will mail the original documents to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



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Our Ref: SDY136M
Your Ref: EN28M

12th October 2019

Motor Claims Department
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SDY136M (DOA: 04.05.19)

Kindly be informed that our customer, Mr Sidhu Manjit Seetoh, owner of vehicle registration no. SDY136M (insured with AIG) holds vehicle registration no. EN28M which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 4,454.41
Loss of Rental	:	\$ 2,696.40 (\$192.60 x 14 days)
GIA Search Fee	:	\$ 2.00
Total	:	<u>\$ 7,152.81</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

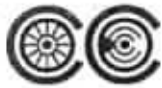
Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD



MANAGER
SERVICE OPERATIONS – PG



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Sidhu Manjit Seetoh C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811 Contact No 26/08/2019	Cust No/Name	/SIDHU MANJIT SEETOH
	Reg No/Reg Date	SDY136M / 09/10/2017
	Date In/Mileage	27/08/2019/ 35560
	Chassis/Package	JMYXTGF3WJZ000423 /DC17S3C
	Engine No	4B12TQ4749
	Make/Model	MIT/OUTLANDER 2.4 CVT AWD (E02)
	Colour/Trim	W01 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSA00001	Cash	09/10/2019/ 17:32	TLD	260 / AITing	39540	41443644

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE FRONT AERO KIT, FRONT BUMPER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				550.00
E PNT98000 RESPRAY ON FRONT BUMPER, FRONT AIR DAM, AND ALL OTHER AFFECTED AREAS TO THE SAME				630.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRIES				20.00
X AERO KIT - OUTLANDER	1.00	1554.00	00.00	1554.00
X FACE,FR BUMPER	1.00	851.00	00.00	851.00
X GARNISH,FR BUMPER SIDE LH LWR CHROME	1.00	110.00	00.00	110.00
X GARNISH,FR BUMPER SIDE LH CENTRE CHROME	1.00	218.00	00.00	218.00
Z TEXT TP CLAIM AXA EN28M DOA : 04.05.19 SURVEYOR TAUFIKH (LKK) 26.08.19 REPAIR				
Cycle & Carriage celebrates 120 years. Visit www.cyclecarriage.com/120 for more info!				

Parts	2,733.00	Nett	4,163.00
Labour	1,410.00	7% GST on	291.41
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	4,454.41
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	4,454.41
Total(w/o GST)	4,163.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19008046/T1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:YVONNE

Date : 26-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	EN 28M	Veh. Inspected	SDY 136M
Policy No.		Coverage (\$)	0.00
Claim No.	S9M01MLI	Excess (\$)	0.00
Assign From		Assign Date	07/05/2019

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI OUTLANDER	c.c	2360
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JMYXTGF3WJZ000423	Colour	WHITE
Odometer	35560	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R18	DUNLOP	6 mm
L/H Front Tyre	225/55 R18	DUNLOP	6 mm
R/H Rear Tyre	225/55 R18	DUNLOP	6 mm
L/H Rear Tyre	225/55 R18	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	04/05/2019	Inspection Date	26/08/2019
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDY 136M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	50.00	20.00
1	AERO KIT-OUTLANDER (SN) (CONSISTENT)	CRACKED	1,554.00	1,554.00
1	FACE,FR BUMPER (SN) (CONSISTENT)	DEFORMED	851.00	851.00
1	GARNISH ,FR BUMPER SIDE LH LWR CHROME (SN) (CONSISTENT)	CRACKED	110.00	110.00
1	GARNISH ,FR BUMPER SIDE LH CENTRE CHROME (SN) (CONSISTENT)	CRACKED	218.00	218.00
1	GARNISH ,FR BUMPER ,LH FOG (SN) (CONSISTENT)	NOT NECESSARY	78.00	-
1	BRACKET ,FR BUMPER SIDE ,LH (SN) (CONSISTENT)	NOT NECESSARY	18.00	-
			2,879.00	2,753.00
	<u>LABOUR</u>			
	TO RENEW FRT BUMPER ,FRT AIR DAM .		1,100.00	550.00
	PAINT WORK SPRAY FRT BUMPER ,FRT AIR DAM.		1,260.00	630.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		50.00	30.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
			2,610.00	1,410.00
	GRAND TOTAL		5,489.00	4,163.00
	RECOMMENDED COST OF REPAIRS			4,163.00

Report Ref No. CC4/ASM19008046/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details



Claim	59401441	Actions	Vehicle Information
Reference	CC4/ASM19081046/TTpa3q2 	Next Step: <div>Wait for: Approve Invoice</div> <div>Add Invoice</div>	Incident Vehicle Registration #: SDV136M
Loss Date	4 May 2019		Make: TPVD MITSUBISHI
Report Date	7 May 2019 12:18:12 PM		Model: OUTLANDER-2.4 CVT
Request Date	30 May 2019		Service Address











Actions	
Next Step	Wait for: Approve Invoice
	Add Invoice

Due Date:		
Vendor Name:	UKK AUTO CONSULTANTS PTE LTD (TP)	Primary Contact/Insured
Type of Loss:	Third Party Vehicle Damage	CHAN OI LIN 27 MOUNT FABER ROAD, #07-07 MOUNT FABER LODGE, 099200, Singapore
Services:	Pending verification - Direct Settlement	ADMIN@ALFACREDIT.COM.SG

Claim Handler	ANG Yvonne 6568804461 yvonne.ang@aia.com.sg
---------------	---

Additional Instructions		non-reported					
Messages	Invoices	History	Documents	Assessment	Metrics	Notes	
Document Type Document SubType							
		<div><div></div></div>					
		<div>+ Upload Documents</div>					
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED			
LKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TTP)	4 December 2019			

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
 LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
 LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
 LETTER TO OI_.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LKK ReSurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 TP ESTIMATE_MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LKK ReSurvey Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 TP-Mandate 1A dd 091019 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 September 2019
 TP - 1A.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	2 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP video footage.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	26 July 2019
 WHATSAPP SS.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 July 2019
 Final reminder.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 CO_AUTHORITY.pdf	Forms / Claim Documents	Others	DHIWAR Namrata	13 June 2019
 Traffic Police (Non-Reporting).pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 June 2019
 2nd Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 June 2019
 1st Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 May 2019
 CO_POLICYHOLDER & POLICE REPORT.mig	Letters and Correspondence	Policy Holders / Insured	DHIWAR Namrata	13 May 2019
 Ltr to Insured - non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	7 May 2019
 TP PRI EMAIL FROM WORKSHOP WITH ESTIMATE & TP-GIA.mig	Letters and Correspondence	Workshop	DHIWAR Namrata	7 May 2019