

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 8 May, 2019 9:52 AM
To: Tay Jian Ye
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Mei Kwan (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3

Without Prejudice

Dear Jian Ye,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]
Sent: Wednesday, 8 May, 2019 8:30 AM
To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina
Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3
Importance: High

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 7 May, 2019 7:41 PM

To: Tay Jian Ye

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina

Subject: RE: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M *** LKK REF : CC4/ASM19008046/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following and arrange for TP survey.

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Sent: Tuesday, 7 May, 2019 11:22 AM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>

Subject: TP CLAIM AXA SDY136M AGAINST YOUR INSURE EN28M

Importance: High

To Officer In charge,

My client who is driving SDY136M want to claims against EN28M which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Tuesday, 7 May, 2019 11:17 AM

To: Tay Jian Ye

Subject:

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