

Shu Pei (LKKAuto)

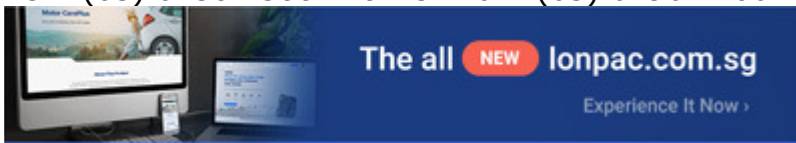
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 14 May 2019 3:33 PM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: SHC4747S - Survey (Lonpac) Our Ref: 18/19/19/VC00/021758 [External General]
Attachments: GBG281U 060519.PDF

Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 14 May, 2019 9:49 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: SHC4747S - Survey (Lonpac) Our Ref: 18/19/19/VC00/021758 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Monday, 13 May 2019 7:24 PM
To: 'ONG LI LI' <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: FW: SHC4747S - Survey (Lonpac) Our Ref: 18/19/19/VC00/021758 [External General]

Dear Li Li,

We refer to your below email.

Enclosed a copy of preliminary advice for your easy reference.

We apologize for any inconvenience caused.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Monday, 13 May 2019 3:22 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SHC4747S - Survey (Lonpac) Our Ref: 18/19/19/VC00/021758 [External General]

Lonpac External - General

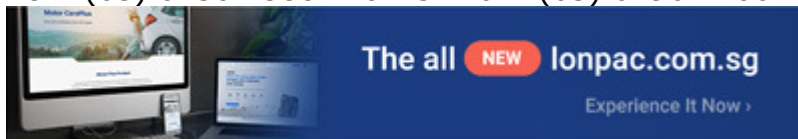
Dear Shu Pei

Why the amount of "check item" is higher than the workshop estimate amount?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 8 May, 2019 5:38 PM
To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)

Subject: RE: SHC4747S - Survey (Lonpac) Our Ref: 18/19/19/VC00/021758 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 4747S at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Tuesday, 7 May 2019 12:33 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHC4747S - Survey (Lonpac) Our Ref: 18/19/19/VC00/021758 [External General]

Dear Li Li,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 7 May 2019 11:47 AM

To: BThaiyalN@smrt.com.sg; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SHC4747S - Survey (Lonpac) Our Ref: 18/19/19/VC00/021758 [External General]

Lonpac External - General

Without Prejudice

Dear Shanti

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

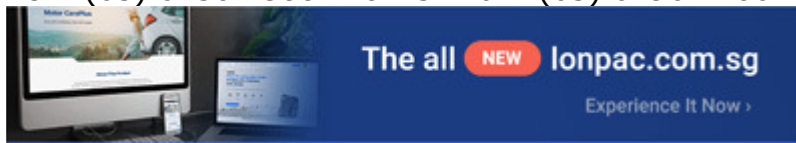
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:BThaiyalN@smrt.com.sg>]

Sent: Tuesday, 7 May, 2019 11:06 AM

To: GERALD POH WEE BIN

Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis); Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis)

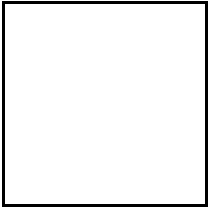
Subject: RE:SHC4747S - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHC4747S** within 48 hours according to GIA guide line, involving your insured **GBG281U**

Vehicle in **Woodlands. SMRT Depot**

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



This email has been checked for viruses by AVG antivirus software.
www.avg.com