

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$5

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

CC3/EQ1900

ASSIGNMENT

DOI:

Date / Time:

Registered in Merimen:

LKK:

IDAC:

Edwin

6/5/19

6/5/19

GBA 9305H

BENZONE AUTOPARTS

HP:

D.O.A.:

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

0000018-06576

Toyota

Springoon Ave 3

(YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHO 71344



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lobe
wy

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHO 71344 - 4

GBA 9305H - 4

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call Of:

After call Itr to Of:

Documentation Check List: Handler / Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

21/10/19
Chyaman7/10/19 - Called OI company at 6755 8755.
MS see NEWS.

21/10/19 - File -> am per to close

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

1931.45

Loss of Rental (LOR):

\$5

112.67

(2 days)

Loss of Use (LOU):

\$5

15

(2 days)

Loss of Income (LOI):

\$5

50

(2 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/Independent)

Legal Cost:

\$5

Total:

\$5

210.21

Global Sum \$5: 210.20

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

210.20

Name 1:

Compturbegno Engineering Pte Ltd

Payee 2 (Strike if N.A.):

\$5

Name 2:

Payee 3 (Strike if N.A.):

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

COPY SENT
21/10/19pic
21/11/19
vln

30/11/19 Kohn

REF

Date: _____
Estimate No: _____
OO/ITP/NS/ITP RES/OD RES/EVA/INV/MV
To Insured Vehicle No: _____
at Workshop m/s _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Vh: _____

(Policy Condition)
Remark: The vch had commenced its
repair at the time of inspection.

NIS	OIS

Bal or Market Value: _____
IDAC Accident Report: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: 3 days Res.: Yes or No
Lum Sum: _____ % 3 Val: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Van / Lorry / SHD 71394 17 Nov 2016
Type: M/Car / M/Cycle / Bus / Van / Lorry / Truck / Trailer or
Make: Hu 240 cc 168
Colour: Blue A/C: Insu / Sid / Nil / NA
Sp. Reading: 39 35 88 T/Radio: Insu / Sid / Nil / NA
Eng/No: _____
C/No: KMHLB414M/H409 6378
Gen. Cond: Good / 6 / Poor / Burnt
Steering: Inor 6 / Jammed / Leaked / Burnt or
Brake: Inor 6 / Jammed / Leaked / Burnt or
Mod: Nil / S/Rim / STD 6 or
Tyre Size: F: 205/60R16
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Han Kook
Front 7 mm Rear 7 mm
R/Bal. 7 mm L/Bal. 7 mm
D.O.A. 6/5/19 D.O.I. 6/5/19
Survey held at CPAE (Logan)
Des. of Damages: Frl / Rear / OIS / NIS / UIC / Rooftop or
0/5 Front
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$ 3609.44 CRAL \$ 1613.44 / 318.11 EQ TP

Date/Time, File Pass to? ☐ : Prel. Report
1) ☐ : Final Report
Date/Time, File Return to?
2) _____
Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Technical (\$)
Days Of Repair: _____
Resurvey No. of Trip: _____
Survey Fee: _____
Transportation: _____
3 - PD _____
Photos _____
Copies _____
1034

REPAIR ESTIMATE*

VEHICLE NO : SHD 7139Y

DATE 6/5/2019 11:55

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille			\$ 1,110.10
	Radiator Grille H Emblem			\$ 39.50
	Front Bumper Cover			\$ 1,052.20
	Front Bumper Sponge			\$ 99.20
	Front Bumper Reinforcement			\$ 402.10
	Front Bumper Grille (RH)			\$ 41.60
	Front Bumper Bracket Top (RH)			\$ 22.40
	Front Bumper Bracket (RH)			\$ 24.60
	Headlamp (RH)			\$ 1,388.00
	Front Fender (RH)			\$ 566.30
	Front Fender Shield (RH)			\$ 175.90
	Front Fender Retainer			\$ 24.60
	Frt Wheel Hub Cap, RH			\$ 107.10
	Bumper clip			\$ 22
	SUB TOTAL			\$ 5,053.60
	LESS 20%			\$ 1,010.72
	DISCOUNTED TOTAL			\$ 4,042.88
	Labour Charge			300
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 600.00
	Wiring			\$ 50.00
	Tuff Kote			\$ 50.00
	Frt Wheel Alignment			\$ 80.00
	TOTAL LABOUR			\$ 1,180.00
	ESTIMATE TOTAL			\$ 5,222.88
<p>Kg hui 11/11/19</p> <p>6/5/19 1315L</p> <p>3 Days.</p> <p>PIP</p> <p>Before Paint photo</p>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Lerry Ng

Signature: _____

Date: _____

REPAIR ESTIMATE*

VEHICLE NO : SHD 7139Y

DATE 6/5/2019 11:55

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille ✓			\$ 1,110.10
	Radiator Grille H Emblem ✓			\$ 39.50
	Front Bumper Cover ✓			\$ 1,052.20
	Front Bumper Sponge ✗			\$ 99.20
	Front Bumper Reinforcement ✗			\$ 402.10
	Front Bumper Grille (RH) ✗			\$ 41.60
	Front Bumper Bracket Top (RH) ✗			\$ 22.40
	Front Bumper Bracket (RH) ✓			\$ 24.60
	Headlamp (RH) ✓			\$ 1,388.00
	Front Fender (RH) ✗ repair			\$ 566.30
	Front Fender Shield (RH) ✗			\$ 175.90
	Front Fender Retainer ✗			\$ 24.60
	Frt Wheel Hub Cap, RH ✗			\$ 107.10
	SUB TOTAL			\$ 5,053.60
	LESS 20%			\$ 1,010.72
	DISCOUNTED TOTAL			\$ 4,042.88
	Labour Charge			300
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 600.00 400
	Wiring			\$ 50.00 2
	Tuff Kote			\$ 50.00 ✗
	Frt Wheel Alignment			\$ 80.00 ✗
	TOTAL LABOUR			\$ 1,180.00
	ESTIMATE TOTAL			\$ 5,222.88
K9 Inc 11/11/19 6/5/19 1315L 3 Dgs. PIP Before Paint photo				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Larry Ng

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305292855

CUSTOMER	REGN NO: SHD7139Y	MILEAGE
NAME: COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
CUSTOMER NO: 7010045	MODEL: I-40	DATE/TIME IN: 06.05.2019 09:10
ADDRESS: 383 SIN MING DRIVE	YR OF MANU: 17.11.2016	TARGET DATE
Singapore SINGAPORE 575717	CHASSIS CODE: RMHLB41UMHU096338	COMPLETION DATE/TIME
65508755		
SCOUT CARD NO.		

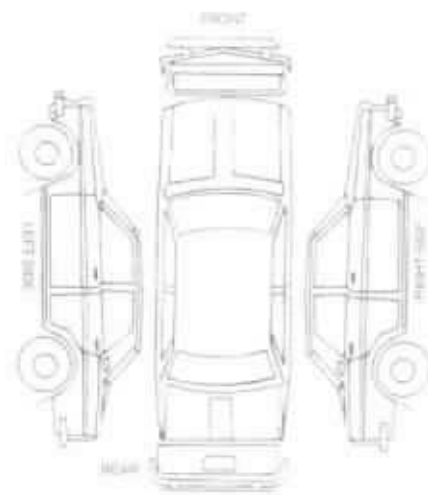
JOB DESCRIPTION

Accident Date: 06.05.2019

NATURE: 3P 06.05.2019 (C)

S/NO	LABOR CODE	DESCRIPTION
------	------------	-------------

EQ - Right Front
LRR / Falmi -



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No: SHD7139Y

LARRY

Vehicle No: SHD7139Y

Larry Ng

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Your ref: To Be Advised
Our ref: CC3/EQ119008041/K1gb3

Date: 07.05.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD7139Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.05.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,222.88
Revised Estimate Amount	: S\$	3,611.52
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305292855
Date : 7. May. 2019

ComfortDelGro Engineering Pte Ltd
59 Luyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No : SHD7139Y

Fax :
Date of Accident: 6. May. 2019


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: EQ GBA9305H
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$2,889.44
(b) Labour Charges	\$720.00
Total for Part-By-Part Repair Cost	\$3,609.44
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less:	
Final Lumpsum Repair cost	

3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : 
Name : Kalia
Date : 8/5/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 07.05.2019
Time: 18:18:28
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305292855
REGN NO : SHD7139Y
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 17.11.2016
DATE/TIME IN : 06.05.2019 09:10
ACCIDENT DATE : 06.05.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-2164-A	I40V3 GRILLE ASSY-RADIATO	1	1,110.10	20.00	888.08
0002	04-01-0103-2175-G	I40V3 SYMBOL MARK-H	1	39.50	20.00	31.60
0003	04-01-0103-2322-A	I40V3 BUMPER COVER	1	1,052.20	20.00	841.76
0004	04-01-0103-0782-A	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0005	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
						SUB-TOTAL : 2,889.44

JOB NATURE

0000	PB	PANEL BEATING	300.00
0001	23-502	SPRAYPAINT ON AFFECTED AREA	400.00
0002	17-01	WIRING CHARGE	20.00
			SUB-TOTAL : 720.00

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 07.05.2019
Time: 18:18:28
Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305292855
REGN NO : SHD7139Y
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 17.11.2016
DATE/TIME IN : 06.05.2019 09:10
ACCIDENT DATE : 06.05.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,609.44

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: stuppei@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 9 September 2019 9:27 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your ref: T 0519/ SHD7139Y/ JW(st) Our ref: CC3/EQI19008041/K1pb3 [ACCIDENT INVOLVING GBA 9305H(EQ) & SHD 7139Y ON 06/05/2019]
Attachments: SHD7139Y VC- (TS).avi

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 7 September 2019 2:37 PM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: Your ref: T 0519/ SHD7139Y/ JW(st) Our ref: CC3/EQI19008041/K1pb3 [ACCIDENT INVOLVING GBA 9305H(EQ) & SHD 7139Y ON 06/05/2019]

Your ref: **T 0519/ SHD7139Y/ JW(st)** Without Prejudice
Our ref: CC3/EQI19008041/K1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBA 9305H(EQ) & SHD 7139Y ON 06/05/2019

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client came out from minor road and hit onto our insured vehicle. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request a copy of your client's video footage as stated in his accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 11 September 2019 11:32 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBA9305H (OI : EQI - TBA) AND SHD7139Y (TP : LKK REF - CC3/EQI19008041/K1gb3) on 06.05.2019

Dear Hsiao Tong

Please proceed to inform insured and resolve this matter at 50-50.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, September 9, 2019 12:34 PM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBA9305H (OI : EQI - TBA) AND SHD7139Y (TP : LKK REF - CC3/EQI19008041/K1gb3) on 06.05.2019

Hi Joel,

Attached is a copy of video footage from third party. We are of the view that BOLA S6(a) is applicable. Third party was turning left while OJD was turning right from the opposite direction. Both parties should exercise caution when turning. As such, we would like propose 50/50 on this matter.

Kindly let us have your comments/ instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 8 May 2019 11:26 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA9305H (OI : EQI - TBA) AND SHD7139Y (TP : LKK REF - CC3/EQI19008041/K1gb3) on 06.05.2019

Dear Shu Pei

Attached our insured's accident report for your attention.

Please assist to obtain a copy of third party's video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, May 7, 2019 7:40 PM

To: Joel Goh

Cc: Admin A; Cecilia Chong (LKK Auto)

Subject: Direct Settlement - Accident Involving GBA9305H (OI : EQI - TBA) AND SHD7139Y (TP : LKK REF - CC3/EQI19008041/K1gb3) on 06.05.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7139Y at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Tuesday, 29 October 2019 12:09 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your ref: T 0519/ SHD7139Y/ JW(st) Our ref: CC3/EQI19008041/K1pb3 [ACCIDENT INVOLVING GBA 9305H(EQ) & SHD 7139Y ON 06/05/2019]

Dear Ms Chew

Please process settlement in sum \$ 2100.00 to resolve our property damage claim amicably.

Additionally, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Thank you

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



Think Before Printing

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 26 October 2019 12:16 PM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: RE: Your ref: T 0519/ SHD7139Y/ JW(st) Our ref: CC3/EQI19008041/K1pb3 [ACCIDENT INVOLVING GBA 9305H(EQ) & SHD 7139Y ON 06/05/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,100.00(all-in)**. BOLA S6(a) is applicable.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Monday, 9 September 2019 9:27 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your ref: T 0519/ SHD7139Y/ JW(st) Our ref: CC3/EQI19008041/K1pb3 [ACCIDENT INVOLVING GBA 9305H(EQ) & SHD 7139Y ON 06/05/2019]

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 7 September 2019 2:37 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: Your ref: T 0519/ SHD7139Y/ JW(st) Our ref: CC3/EQI19008041/K1pb3 [ACCIDENT INVOLVING GBA 9305H(EQ) & SHD 7139Y ON 06/05/2019]

Your ref: **T 0519/ SHD7139Y/ JW(st)**

Without Prejudice

Our ref: CC3/EQI19008041/K1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBA 9305H(EQ) & SHD 7139Y ON 06/05/2019

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client came out from minor road and hit onto our insured vehicle. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request a copy of your client's video footage as stated in his accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

COMFORTDELGRO ENGINEERING

Our Ref : T 0519 / SHD7139Y / JW(st)

Your ref : _____

Date : 10-Jun-19

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 190000000

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 600286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
301 Yishun Industrial Park A
Singapore 768732

Attn : **Motor Claims Department**

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD7139Y YOUR INSURED GBA9305H
AND OTHER _____ ON 06.05.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD7139Y which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBA9305H we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,862.10
2	<u>2</u> days Loss of Rental @ \$ 112.67 per day	\$ 225.34
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,094.93

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per day	\$ 160.00
Total Claims:		\$ 4,254.93

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : GBA9305H
- c) GIA / Police report/s of : SHD7139Y
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 2 October 2019 2:02 PM
To: BENZONE@GMAIL.COM
Subject: ACCIDENT INVOLVING GBA 9305H(EQ) AND SHD 7139Y ALONG/ AT SERANGOON AVE 3 ON 06/05/2019

02 Oct 2019

M/s BENZONE AUTOPARTS

Dear Sir/ Mdm

OUR REF : CC3/EQI19008041/K1pb3
YOUR REF : GBA9305H
ACCIDENT INVOLVING GBA 9305H(EQ) AND SHD 7139Y ALONG/ AT SERANGOON AVE 3 ON 06/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 7139Y against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 12/10/2019, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG** **I 40 SHD7139Y , GBA9305H
SERANGOON AVE 3****ON 06-May-19 08:10**I / We **YEO SING WAH** (Hirer) NRIC No.: **S6911441E**and/or **KAY CHEE TIONG** (Relief) NRIC No.: **S6827017J**Taxi Number **SHD7139Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **06-May-2019**Name of Hirer **YEO SING WAH**
Hirer NRIC **S6911441E**

Signature :

Address **184C RIVERVALE CRESCENT #11-201
543184**Contact No. **86911336**Name of Relief **KAY CHEE TIONG**
Relief NRIC **S6827017J**

Signature :

Address **321C ANCHORVALE DRIVE #07-28
543321**Contact No. **97646247**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010325

BQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHD7139Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
17.11.2016

CHASSIS CODE
KMHLB41UMHU096338

INV. NO/DATE
91446447 29.05.2019

JOB NO.
305292855

ODOMETER READING

DATE/TIME IN
06.05.2019 09:10

Description : 3P 06.05.2019

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-2164	I40V3 GRILLE ASSY-RADIATOR+	1	1,110.10	20.00	888.08
0002	04-01-0103-2175	I40V3 SYMBOL MARK-H	1	39.50	20.00	31.60
0003	04-01-0103-2322	I40V3 BUMPER W LIP & FOG LAMP COVER+	1	1,052.20	20.00	841.76
0004	04-01-0103-0782	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0005	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL :						2,889.44

JOB NATURE

0001	PB	PANEL BEATING	300.00	300.00
0002	23-502	SPRAYPAINT ON AFFECTED	400.00	400.00

IN WHOLESALE TRADING ALL RESPONSIBILITY FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED SHALL BE THE RESPONSIBILITY OF THE CUSTOMER. THE COMPANY SHALL NOT BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER.

THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER.

THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER.

PLEASE EXAMINE THE GOODS IMMEDIATELY UPON RECEIPT. IF THE CUSTOMER DOES NOT FIND THE GOODS TO BE SATISFACTORY, THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY AND QUANTITY OF THE GOODS SUPPLIED BY THE CUSTOMER.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91446447	3,862.10	

$3.862 \cdot 10^{-4}$

Our Ref: CT19050100

Date: 14 May 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	06/05/2019 @ 08:10 hrs
ALONG	SERANGOON AVE 3
INVOLVING	GBA9305H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7139Y** (the "Taxi"). The Taxi was hired to **YEO SING WAH IC NO S6911441E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SND 7139Y

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
3/5/19	Gooden	392482	288	3.50	3.30
06/05/2019	Gooden	392664	181	0800	1540
4/5/19	Gooden	392971	308	3.50	3.30
05/05/2019	Gooden	393164	192	0400	1545
5/5/19	Gooden	393470	306	3.50	4.00
06/05/2019	Gooden	393588	118	0400	0910
06-05-19	ACCIDENT	/	118	0910	-
07-05-19	PERMANENT	/	017	1520	-

*Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBA9305H	06 May 2019 / 08:10:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)

OK

SH07139Y



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 11/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBA 9305H (Insd Veh)	Your Ref. No. : DMCPHQ18-006526
	SHD 7139Y (TP Veh)	Our Ref. No. : CC3/EQI19008041/K1pb3q2
Date of Accident	6/5/2019	

Liability	50%	
Final Repair Cost	: \$ 1,931.05	
Loss of Income	: \$ 50.00	2 days
Rental (If any)	: \$ 112.67	2 days
Others:	: \$ 7.49	
	: \$	
	2,101.21	
Final Settlement Sum	: \$ 2,100.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 2,100.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ19008041/K1pb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 11-11-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBA 9305H	Veh. Inspected	SHD 7139Y
Policy No.	DMCPHQ18-006526	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/05/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMHU096338	Colour	BLUE
Odometer	393588	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/05/2019	Inspection Date	06/05/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 7139Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RADIATOR GRILLE	CRACKED	1,110.10	1,110.10
1	RADIATOR GRILLE H EMBLEM	NECESSARY	39.50	39.50
1	FRONT BUMPER COVER	DEFORMED	1,052.20	1,052.20
1	FRONT BUMPER SPONGE	SERVICEABLE	99.20	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	402.10	-
1	FRONT BUMPER GRILLE (RH)	SERVICEABLE	41.60	-
1	FRONT BUMPER BRACKET TOP (RH)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (RH)	SERVICEABLE	24.60	-
1	HEADLAMP (RH)	CRACKED	1,388.00	1,388.00
1	FRONT FENDER (RH)	TO REPAIR SEE LABOUR	566.30	-
1	FRONT FENDER SHIELD (RH)	SERVICEABLE	175.90	-
1	FRONT FENDER RETAINER	SERVICEABLE	24.60	-
1	FRT WHEEL HUB CAP ,RH	SERVICEABLE	107.10	-
1	BUMPER CLIP	NECESSARY	22.00	22.00
	LESS 20% DISCOUNT		-1,015.12	-722.36
			4,060.48	2,889.44
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT FENDER (RH).		400.00	300.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	WIRING .		50.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			-	-
			-	-
			-	-
			1,180.00	720.00
GRAND TOTAL			5,240.48	3,609.44
RECOMMENDED COST OF REPAIRS				3,609.44

Report Ref No. CC3/EQI19008041/K1pb3q2



Report Ref No. CC3/EQ19008041/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.