

## Hsiao Tong (LKKAuto)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 11 September 2019 11:32 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBA9305H (OI : EQI - TBA) AND SHD7139Y (TP : LKK REF - CC3/EQI19008041/K1gb3) on 06.05.2019

Dear Hsiao Tong

Please proceed to inform insured and resolve this matter at 50-50.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, September 9, 2019 12:34 PM  
**To:** Joel Goh  
**Cc:** Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBA9305H (OI : EQI - TBA) AND SHD7139Y (TP : LKK REF - CC3/EQI19008041/K1gb3) on 06.05.2019

Hi Joel,

Attached is a copy of video footage from third party. We are of the view that BOLA S6(a) is applicable. Third party was turning left while OID was turning right from the opposite direction. Both parties should exercise caution when turning. As such, we would like propose 50/50 on this matter.

Kindly let us have your comments/ instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Wednesday, 8 May 2019 11:26 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBA9305H (OI : EQI - TBA) AND SHD7139Y (TP : LKK REF - CC3/EQI19008041/K1gb3) on 06.05.2019

Dear Shu Pei

Attached our insured's accident report for your attention.

Please assist to obtain a copy of third party's video footage before any settlement.

Best Regards,

**Joel Goh**

Executive | Claims



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, May 7, 2019 7:40 PM

**To:** Joel Goh

**Cc:** Admin A; Cecilia Chong (LKK Auto)

**Subject:** Direct Settlement - Accident Involving GBA9305H (OI : EQI - TBA) AND SHD7139Y (TP : LKK REF - CC3/EQI19008041/K1gb3) on 06.05.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7139Y at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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