#### Vic (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Thursday, 14 November, 2019 11:57 AM

To:

Vic (LKKAuto); Admin A; weihong.netlink@gmail.com

Cc:

Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Huay Leng

Subject:

<SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7539M (OI:

SNM19D202000C02/thp) AND SJY7451K (TP: LKK REF - CC6/CTI19008040/Ahb3)

on 04.05.2019

Attachments:

LETTER TO OI.pdf; TP LOD.pdf; SECTION II EXCESS TAX INVOICE -GBA7539M).pdf

Importance:

High

LKK REF - CC6/CTI19008040/Ahb3 CTPIS REF - SNM19D202000C02/thp

Section II Excess: \$1,500.00

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,020.45.

We await your payment advice to enable Irene to act accordingly.

Aside to M/s Net Link Leasing Pte Ltd., please let us have your remittance of Section II Excess amounting to \$1,500.00 as stipulated in your Motor Insurance Policy.

Aside to Irene, please assist to keep track on the matter.

#### **Best Regards**

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, 14 November, 2019 9:41 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-

a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> GBA7539M-THP-FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7539M (OI: SNM19D202000C02/thp) AND SJY7451K (TP: LKK REF - CC6/CTI19008040/Ahb3 ) on 04.05.2019

Importance: High

Dear Irene,

We refer further to the below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Tuesday, 29 October, 2019 1:14 PM

To: Vic (LKKAuto); Irene Tay; Chee So Chow; Alfred Toh

Subject: OUR REF: SNM19D202000-GBA7539M-THP-FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7539M (OI: CTI - TBA) AND SJY7451K (TP: LKK REF - CC6/CTI19008040/Ahb3) on 04.05.2019

Dear Vic.

Officer in charge- Irene Tay.

Dear Irene,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, October 29, 2019 10:32 AM

To: Claims Dept of CTI

Cc: Alfred Toh; Admin A; Vic (LKKAuto); Chong Boon Sen

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7539M (OI : CTI - TBA) AND SJY7451K (TP : LKK REF - CC6/CTI19008040/Ahb3 ) on 04.05.2019

CTI REF - TBA

LKK REF - CC6/CTI19008040/Ahb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBA 7539M (OI) AND SJY 7451K (TP) ON 04/05/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

A letter was sent out to the Insured company to notify TP claim. No feedback received till date.

As such, in view of MCF and BOLA 27, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer VISION AUTOWORK PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFF	
Cost of Repair (w/gst)	\$ 16,735.55	\$ 6,313.00	
Loss of Rental (\$120 x 7 days)	\$ 840.00	\$ 700.00 (\$100 x 7 days)	
LTA Search Fee	\$ 7.45	\$ 7.45	
TOTAL	\$ 17,583.00	\$ 7,020.45	

#### TP VEHICLE DETAILS:

MARKET VALUE: \$ 21,000.00 (est) LTA REBATE : \$ 13,200.00 (est) NETT VALUE : \$ 7,800.00 (est)

Breakdown of days is as follows:

Recommended Days		9 days
	TOTAL CLAIMED DAYS	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## VISION AUTOWORK PTE. LTD.

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875 Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No.: 201500371E

## Letter of Demand

Re: Accident involving my vehicle no. STY 7451	an	nd vehicle no.
PIE + would a Turas LAFTER STEVENS ROOM E	r:+ )	M/AM along
We refer to the above matter.		
Attached copies of the following for your kind perusal	:	
Vehicle Repair cost / Excess Vehicle Rental Fee for days @	\$	6313 00
\$per day Loss of use for days @	\$	840.00
\$per day	\$	-
Police search fee/police report fee/LTA search fees	\$	7 45
Others	\$	-
Total:	\$	7160 45

Yours faithfully,

ABBY

ABBY

HP: 9856 4815

E-mail: visionautowork@gmail.com



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19008040/Ahb3

19 SEPTEMBER 2019

NET LINK LEASING PTE LTD 71 WOODLANDS INDUSTRIAL PARK E9 #07-01 WAVE9 SINGAPORE 757048

BY POST & BY EMAIL

Dear Sir/Madam,

## ACCIDENT INVOLVING GBA 7539M AND SJY 7451K ON 04/05/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJY 7451K against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh

DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept) Weihong.netlink@gmail.com (Email)

#### Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Thursday, 19 September, 2019 1:35 PM

To:

Weihong.netlink@gmail.com

Cc:

Admin A; Vic (LKKAuto)

Subject:

Your Ref: GBA 7539M - ACCIDENT INVOLVING GBA 7539M AND SJY 7451K ON

04/05/2019



Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19008040/Ahb3

19 SEPTEMBER 2019

NET LINK LEASING PTE LTD 71 WOODLANDS INDUSTRIAL PARK E9 #07-01 WAVE9 SINGAPORE 757048

BY POST & BY EMAIL

Dear Sir/Madam,

## ACCIDENT INVOLVING GBA 7539M AND SJY 7451K ON 04/05/2019

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## VISION AUTOWORK PTE. LTD.

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875 Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No.: 201500371E

# Authorization To Act

BIK 15 Toh YI Drive	the form to the		The second secon	
(address), owner of	577	THELL	(volsial)	
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vahiala	Ex:+)		_(location)	involving
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I further authorize the worksho				
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Signed by "the workshop"

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1905461900

Claim No : SNM19D202000C02/thp

Claimant : LEE TOH HSUNG DESMOND

Amount : \$\$7,020.45

SINGAPORE DOLLARS SEVEN THOUSAND TWENTY AND CENTS FORTY

FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full  $\epsilon$ final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJY 7451K Insured Vehicle No. : GBA 7539M

Date of Loss

: 04/05/2019

Place of Accident : PIE TOWARDS TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: NET LINK LEASING PTE LTD : SOH WEE CHONG

Driver Name

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PIE. LTD.

1)	General Damages				5\$		
2)	Cost of Repair/Excess				SS	6,313.00	
	Loss of Use/Rental/Earning GIA/Police Reports/				S\$	700.00	
	Investigation Results/Search Fe	ees			SS	7.45	
5)	Medical Reports/Expenses	500			SS	7.45	
6)	Survey Fees/P.T. Fees				5\$		
7)	Cost including Disbursement				5\$		
	1242250						
	TOTAL	5 5	100	• •	SS	7,020.45	

Signature

# VISION AUTOWORK PTE.LTD.

8 Kaki Bukit Ave 4, #08-09 Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

ROC / GST REG NO.: 201500371E Email : visionautowork@gmail.com TAX INVOICE

INVOICE No TI V16919

Date: 31.05.19 Vehicle Number: SJY7451K

Bill To:

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909

DESCRIPTION	AMOUNT	
Carry out lump sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$	5,900.00
Sub Total Add GST 7% Total Amount		5,900.00 413.00 6,313.00

PAYMENT BY CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO 'VISION AUTOWORK PTE.LTD. '

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Issued By:

Co's stamp & Authorised Signature



## LEASING PTE LTD

1557 Keppel Road Block C #01-02 , Cantonment Centre , Singapore 089066 Tel:63926608

#### INVOICE RCB: 201602573M

LEE TOH HSUNG, DESMOND (LI DUO XIONG, DESMOND) BLK 15 TOH YI DRIVE #03-71

SINGAPORE 590015 NRIC/UEN: S7309945E

REMARKS: RENTAL BILLING FROM 06/05/2019 TO 13/05/2019 (SJY7451K)

- TOYOTA TOYOTA ALTIS 1.6
- SJZ2874B
- 7 DAYS \$840

AMOUNT: S\$840.00

EIGHT HUNDRED AND FOURTY DOLLAR AND ZERO CENTS ONLY

FOR CAR COVE LEASING PTE LTD

AUTHORISED SIGNATURE

Hirer's Signature

# CAR COVE LEASING PTE LTD

1557 Keppel Road Block C #01-02 089066 ROC: 201602573M

OFFICE							
FAX			11	VVOICE	1		
EMAIL				ATE	: 6/5/2019		
Company Name							
Company Address							
Hirer's Name Lee Toh Hsung, Desmond	CLI Duo xiong , Desi	mond)					
His Address 15 70 4 7: Dr #03-7	71	169/06/24					
NRIC/Passport No. 57309945E		2					
Driving License No.		SIN	590015 D	OB : 20	0/03/1973		
Lo cal Contact							
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ental of P-Plate				1073/6-22			
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REPLACEMENT FOR SJT	7451K		/ /				
	11211			. 0			

#### Car Cove Leasing Pte Ltd ("The Company")

Hirer / Authorized Driver ('Driver')

Hirer / Driver must produce a valid Singapore Class 3 Driving License and NRIC or valid international Driving License and Passport and guarantees that he / she is not

All rates quoted are in Singapore Currency (SGD) During rental period insurance, maintenance and unlimited mileage are included. Minimum charge is one-day's rate except weekend or public holiday surcharge. Each excess hour is charged at one-lifth of daily rate. Vehicle returned after office hours, the hirer will be charged till 10 am the next working morning day. Petrol is not included and is chargeable to the hirer should the vehicle be returned with less petrol than when it was taken by the hirer. Parking Fines, Traffic Fines / Fees, ERP charges are all borne by Hirer / Driver during the rental / leasing period. Hirer / Driver are fully responsible for all traffics and parking violations during the rental period.

Hirer is also fully responsible for the full compensation / repair cost payable to the Company if the vehicle breakdown is due to lead to carelessness of the hirer or the driver. Hirer is also responsible for the full compensation / repair payable to the Company for any loss or damage to the vehicle during the hirer period and additional charges for loss earnings to the company while damaged vehicle is under repair if there is an accident that results or possibly results in any Third Party claim and the Company Third Party insurance is involved, the hirer is responsible to pay the Company an excess of \$2000.00 and / or \$5000.00 for probhation drivers. Hirer is also responsible for tyre during rental period. Hirer should take note of the water tempature, should there be any event wherby vehicle is overheated due to negligent.

#### Rental Extension

Hirer / Driver wishes to extend the hire period are to inform the Company immediately and is required to make advance payment for the extension provided the hire

#### Terms of Payment

Hire charges for the hire period is payable by the hirer at the time of returning over the vehicle. A final adjustment will be made upon completion of the hire period. No part of such hire period change shall in any circumstances be refundable except at the discretion of the company. For the removal of doubt, the hirer is to pay a \$300 refundable deposit that will be due back to the hirer 30 days from the end of the hiring Period, in order for the company to pay for any fines or summons

#### Restriction on use

Vehicle is strictly restriction for Singapore use only. Hirer / Driver shall not take the hired vehicle outside mainland of Singapore without the written consent of the Company. Failure to comply with this term may entail serious consequences and the hirer shall assume personal and fully responsibility and in event of the said vehicle being damaged, confiscated, forfeited or seized as a result thereof, the hirer shall indemnify the Company for all the loose incurred including the full value of the said

The Hirer / Authorized Driver covenants to use the vehicle only for Lawful and Legitimate purposes AND not to use the vehicle for any unlawful purpose activity. It is with this express understanding that the Company leases the vehicle to the hirer.

The vehicle may only be driven by the Hirer or by person or persons who have been expressly designated and authorized herein (hereinafter called the "Authorized Driver") The Hirer and the Authorized Driver must be in possession of a valid-Driving license and shall all times drive the vehicle in a careful and skillful manner

The Hirer / Driver is NOT ALLOWED to sublet or lend the hired vehicle to a third party, during or within the rental period. If the vehicle is found to be driven by anyone other than the hirer or the Authorized Driver named in the Hire Agreement, the vehicle will be selzed by the Company without any refund. If the hirer sublet the vehicle to a third party without notification to the Company, and the vehicle is involved in an accident the hirer will bear the whole cost of the claim and repeir costs of the vehicle rented and other third party claims. If the vehicle is involved in an accident, the hirer has to inform the company immediately. No repair is to be done without the Company approval. If the Hirer is caught repairing the vehicle at any workshop unauthorized by the company, compensation of \$\$3000.00 is payable to

er / Authorized Driver shall refrain from smoking, eating or carrying pets in the vehicle. A cleaning fee of \$\$50.00 will be levied for smoke odour and / or dirty vet.

If for reason the vehicle described in the schedule of any other vehicle reserved by the hirer prior to the commencement of the period of rental is available at the time of such commencement, the Company shall have the right to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if no such alternative vehicle is available or the company shall decline to provide an alternative vehicle then the Hirer shall be refund by the Hiring charge and deposit paid by him after offsetting any Hiring charge and costs incurred by the Company but shall have no other claim of any kind whatscever against the Company. The vehicle must be refuel using unleaded 95/98 or V POWER only. The Hirer is REQUIRED to return the vehicle and key / key tag the same condition when he / she rented from the Company. Any damage to the vehicle will be liable to the hirer according to the renewable repair costs to make good the said damage to the same condition it was at the start of the rental. If the rental vehicle have been found using for racing, exiting Singapore without written consent, undelcared location, sublet / or lend without informing Car Cove Leasing Pte Ltd personnel, Each clause will be payable as an "compensation" of \$\$3000.00 to the Company.

#### Cancellation

A cancellation charge of S\$100.00 will be imposed to the hirer / driver should the request is less than 24HRS prior notice of cancellation during the hired period.

I / We have read and agree to the above-mentioned terms and conditions.

Hirer's signature

Car Cove Leasing Pte Ltd

## > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

06 May 2019 / 10:10:28

Receipt Date/Time: 06 May 2019 / 10:10:28

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-190506-000590

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No.  Result of Insurance Enquiry - GBA7539M		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
As at 04 May 2019/16:30:00				
Insurance Co: CHINA TAIPING INSURANCE	CE (SINCADODE) DEC : ==			
1 Insurance Enquiry - GBA7539M Enquiry Fee	OC (SINGAPORE) PIE LTD			
20190506100953001958		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	Rounding Difference		20.70	
	Total Amount Payable			0.04
				7.45
	Paid By			
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Credit Card: Visa/MasterCard		7.45
	Cash Change			7.45
	The state of the s			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.