

159200

INS. CASE OWNER

Cynthia CS3 AGM 8038, New #632

LKK: IDAC:

Surveyor: Max DOI: ASSIGNMENT 6/6/19 Date/Time: 6/6/19 Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. SUB 3476H Name of Insured Mwan LHEB Mwan Insured Tel No. HP: Excess Sec II :SS D.O.A: 16/4/19 Is driver the owner? (YES / NO) Nature of Accident : If NO. Driver Name / Age : M UQUN Driver Tel No. : (V/L: YES / NO)

Claim No. : 2200 JFP4 / 113990 Policy No. : LTA 29097 Make / Model : Toyota Place of Accident : Mwanambwa Ave LD OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO Insured Liability: % Final ? Yes / No

FX 18337



INSRS: WSP: Tel: Liability: RMKS: JCN



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
FX 18337 - X	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	2200 JFP4 - summary - axa
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

27/6/19 Inform OI TR claim
- AXA REQUESTED PIR REPORT
- MCOPIES PZ/ROPAIR RANGE
- REPORT RANGE @ #2K-3K.
- NO ESTIMATE PROVIDED.
- SUBMIT PRI REPORT
- TO CLOSE

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$\$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 9 If NO or B 28. Ass. Lia :

Repair Cost: \$\$ Loss of Rental (LOR): \$\$ (days) Loss of Use (LOU): \$\$ (S x days) Loss of Income (LOI): \$\$ (S x days)

LOR only LOU only LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search: \$\$ Medical: \$\$ Disbursement: \$\$ (e.g. Tow/ Independent) Legal Cost: \$\$

Total: \$\$ Global Sum \$\$: 1) Claim status: Normal/Reject/Private Settle 2) Report Format: PRI REPORT \$100.00 3) Survey fee:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$\$ Name 1: Payee 2: (Strike if N.A.) \$\$ Name 2: Payee 3: (Strike if N.A.) \$\$ Name 3:

COPY SEND NO SETTLEMENT SUBMIT REPORT TO AXA

SWANVIC

NA2

REF: ASM (AXA)

ASSIGNMENT

From: _____ Date: **6.9.2019**

Estimated Cost: _____

OD TP WS TP RES OD RES EVA INV MV

To Inspect Vehicle No: **FX 1833J**

at Workshop m/s: **JCN AUTOLUTION**

of **39 woodlands close #01-34135**

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: **3** days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS **"nop"**

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S

Veh No: **FX 1833J** Yr Regn: **16 SEP 2003**

Type: M.Car M.Cycle Bus Van Lorry Taxi Prime Mover

Truck / Trailer or _____

Make: **HOND CBR 150** C.C. **150**

Colour: **RED** A/C: Insured / Std / NI / **NA**

Sp.Reading: **178,14** T/Radio: Insured / Std / NI / **NA**

Eng/No: _____

C/No: **NCB15000 12097**

Gen. Cond: Good / **Fair** / Poor / Burnt

Steering: **Inorder** / Jammed / Leaked / Burnt or _____

Brake: **Inorder** / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim **STD** / R/Rim or _____

Tyre Size: F: **80/90 R17**
R: **90/80 R17**

BS **DUN** / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

Front	Rear
R/Bal. 5 mm	R/Bal. 6 mm
L/Bal. - mm	L/Bal. - mm
D.O.A. 16/4/19	D.O.I. 6/5/19 4.57pm

Survey held at _____

Des. of Damages: Frt / Rear / **O/S** / **N/S** / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	COF2 EXP: 31/8/23
	Rebate: \$732
	Repair Range \$2K-\$3K
	Dismantle: 14/5/2019
	after repair: 22/5/2019

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / L.B.I: (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS, \$ _____

Photos _____

Others _____

TOTAL _____

Add Fee: Site Insp (\$ _____)

Interview (\$ _____)

Tech. Invs (\$ _____)

Weekend (\$ _____)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6544A
Vehicle Details	
Vehicle No.:	FX1833J
Vehicle to be Exported:	No
Intended Deregistration Date:	07 May 2019
Vehicle Make:	HONDA
Vehicle Model:	CBR150
Primary Colour:	Orange
Manufacturing Year:	2003
Engine No.:	NCB150E0012097
Chassis No.:	NCB1500012097
Maximum Power Output:	-
Open Market Value:	\$2,450.00
Original Registration Date:	16 Sep 2003
First Registration Date:	16 Sep 2003
Transfer Count:	3
Actual ARF Paid:	\$368.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Aug 2023
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$1,683.00
COE Rebate Amount:	\$732.00
Total Rebate Amount:	\$732.00

The information contained herein is correct as at 07 May 2019

OK

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	FX1833J
Vehicle Type :	P00 - Passenger Motorcycle/Autocycle/Moped
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	HONDA
Vehicle Model :	CBR150
Chassis No. :	NCB1500012097
Propellant :	Petrol
Engine No. :	NCB150E0012097
Engine Capacity :	150 cc
Maximum Power Output :	-
Maximum Laden Weight :	-
Unladen Weight :	-
Year Of Manufacture :	2003
Original Registration Date :	16 Sep 2003
Lifespan Expiry Date :	-
COE Category :	D - Motorcycle
PQP Paid :	\$1,683.00
COE Expiry Date :	31 Aug 2023
Road Tax Expiry Date :	28 Sep 2019
Inspection Due Date :	28 Sep 2019
Intended Transfer Date :	07 May 2019
CO2 Emission :	-
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.	
Road tax, including Over Payment (If any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.	

Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK

Print

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 6 May 2019 9:11 AM
To: assignments
Cc: Admin A
Subject: FW: Request PRI for Vehicle FX1833J
Attachments: AXA insuranc.pdf

graven @ 6/5/19
Vehicle In
GRIC

SMARTCLAIM NEW CASE

SPOKEN WITH ERIK – VEH IN ****SURVEY HELD AT MEGA@WOODLANDS

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: FOO MEI MEI <fmmjcngrp@gmail.com>
Sent: Friday, 3 May 2019 3:34 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Request PRI for Vehicle FX1833J



JCN AUTOLUTION PTE LTD Company Reg No. 201813905W

Address: No 8, Kaki Bukit Ave 4, #07-23, Premier@ Kaki Bukit, Singapore 415875

☎ +65 6881 1772



sales@jcngrp.com

Date: 03rd May 2019

AXA Insurance Pte Ltd
8 Shenton Way
#27-01/02, AXA Tower
Singapore 068811
Attention: Motor Claims Department

BY EMAIL @ motor.survey@axa.com.sg

Dear Sir/Madam

ACCIDENT INVOLVING VEHICLES FX 1833J & SLB 3426H ALONG HOUGANG AVENUE 10 TOWARDS SENGKANG (CP EXIT OF BLK 458) ON 16/04/2019 AT ABOUT 1945 HOURS.

1. We act for the Owner of Vehicle No. FX 1833J whose vehicle was damaged as a result of an accident with your Insured, the Driver of Vehicle No. SLB 3426H on 16/04/2019.
2. As a result of the accident, our client's vehicle has been damaged. Please kindly revert to us once you/Insurer have received this notice and a Pre-Repair Inspection will be arrange within the next 02 working days before we carry out any repairs to the mentioned vehicle.
3. If we do not receive any reply or instruction from you/Insurer within the stipulated timeline, our client/we shall proceed to repair the mentioned vehicle without further reference to you/Insurer.

Please kindly contact @ 9677 5772 Erik Chan should you require more information.

Venue for vehicle to be inspected as follows:

39 Woodlands Close
#01-34/35, Mega@ Woodlands
Singapore 737856

Yours faithfully,

Abby Lim
JCN AUTOLUTION PTE LTD

Service Request Details

Claim

S9M01KP4

Reference

None 

Loss Date

16 April 2019

Report Date

17 Apr 2019 12:00:00 AM

Request Date

3 May 2019

Due Date

6 May 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work	*Date *
---------------	---------

Vehicle Information

Incident Vehicle Registration

FX1833J

Make

TPVD HONDA

Model

CBR-150CC 150M

Report Remarks Entry - CC4/ASM19008038/Nwb3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> FX 1833J ; SLB 3426H	LSP	7/5/2019 5:46:09 PM
<input type="checkbox"/> EST ;\$ ----SUR :NAZ ---- WKSP ; JCN AUTOLUTION PTE LTD	LSP	7/5/2019 5:46:21 PM
<input type="checkbox"/> S9M01KP4 / 113990	LSP	7/5/2019 5:46:27 PM
<input type="checkbox"/> Services Pending verification - Direct Settlement	LSP	7/5/2019 5:46:34 PM
<input type="checkbox"/> 5/6/19 4:24 PM LOH Cynthia -----PROCEED DS	LSP	7/5/2019 5:46:47 PM
<input type="checkbox"/> IA UPLOADED WO EST & MV	LSP	21/5/2019 11:13:32 AM
<input type="checkbox"/> FILE PASS TO CHT	LSP	21/5/2019 11:13:38 AM
<input type="checkbox"/> PENDING EST	LSP	21/5/2019 11:13:46 AM
<input type="checkbox"/> **FILE TRANSFER TO VIVIAN	CHT	8/6/2019 12:53:55 PM
<input type="checkbox"/> 26.6.19 File pass to VIC	LPF	26/6/2019 7:21:12 PM
<input type="checkbox"/> 270619 File pass to Jimmy to call OI.-Vic	VAS	27/6/2019 8:43:18 AM
<input type="checkbox"/> Called OID. Informed of TP claim. Agreed to settle and aware of NCD issue. (100%)	CJH	27/6/2019 2:17:37 PM
<input type="checkbox"/> File passed to Vic.	CJH	27/6/2019 2:17:46 PM
<input type="checkbox"/> 280619 File returned to Vivian to follow up.-Vic	VAS	28/6/2019 4:08:07 PM
<input type="checkbox"/> 6/12/19 3:10 PM PAY Daniel -----PRS report?----- Please let us have the inspection report.	LSP	9/12/2019 9:10:58 AM

<< PRS report?

Type

🔗 Question

Message

Please let us have the inspection report.

Reply



27 June, 2019

HWAN CHEE HENG
1 TAMPINES STREET 86
#02-08
Singapore 528583

Dear Sir/Mdm,

OUR REF : CC4/ASM19008038/Nwb3
YOUR REF : SLB 3426H
ACCIDENT INVOLVING SLB3426H AND FX1833J ALONG HOUGANG AVE 10 ON
16/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **JCN Autolution Pte Ltd** acting on behalf of the owner of **FX1833J** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6841 2928 or jimmychen@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jimmychen@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT			
AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH		Ref: CS3/ASM19008038/Nhb3s2 Date: 16-12-2019 Code: ASM	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	SLB 3426H	Veh. Inspected	FX 1833J
Policy No.	GA179409	Coverage (\$)	0.00
Claim No.	S9M01KP4	Excess (\$)	0.00
Assign From	CYNTHIA LOH	Assign Date	06/05/2019
2. Vehicle Particulars & Condition			
Make & Model	HONDA CBR 150	c.c	150
Engine No.	HIDDEN	Year of Reg.	2003
Chassis No.	NCB1500012097	Colour	RED
Odometer	17814 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	80/90 R17	DUNLOP	5 mm
L/H Front Tyre			mm
R/H Rear Tyre	90/80 R17	DUNLOP	6 mm
L/H Rear Tyre			mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION, O/S AND N/S BODY.			
5. General Information			
Accident Date	16/04/2019	Inspect Date / Time	06/05/2019 (04:51 PM)
Survey held at	39 WOODLANDS CLOSE #01-34/35		
Repairer	JCN AUTOLUTION PTE LTD		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000-\$3,000			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	

Report Ref No. CS3/ASM19008038/Nhb3s2

Inspected By

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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