

INSURANCE

INS. CASE OWNER:

Peter

CC 4 KSM  
AXA1900 8021

K ph 37

LJK  
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

11/5/19

Date / Time:

7/5/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGK 56916

Name of Insured:

UIND EDUCATION PTE LTD

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

13/4/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

Claim No.:

SA00123456789

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT

YES

NO

TP GIA REPORT

YES

NO

Insured Liability:

%

Final ? Yes / No

SLV 47634



INSRS:

WSP:

Tel:

Liability:

RMKS:

cheng  
Hoe



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLV 47634 - x

SGK 56916 - x

AXA: To get OI LOA & DL

\* amend claim

16/05 - OIWR, sent out 257167702  
OI GIA Report In

PIC: VIVIAN

18/10 - send letter to OI  
20/10 - to seek mandate  
20/10 - pending mandate approval (approved)  
20/10 - settle B2 \$2533.18, file back Su to send  
21/10 -

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI

After call 1st to OI

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time

Confirm with:

Confirm by:

Repair Cost:

819

SS 2079.61

3

days Reduction:

\$5466.50 @ 72

FINAL SETTLEMENT

Date/Time

Confirm with:

Confirm by:

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NK- 75

Repair Cost:

(W/OBT)

SS 2229.18

Loss of Rental (LOR):

SS

1

days

Loss of Use (LOU):

SS 300.00

5

100 x 3 days

Loss of Income (LOI):

SS

5

days

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS

Disbursement:

SS

(e.g. Towel Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report format: TP

3) Survey fee: \$350/-

Total:

SS

2533.18

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS

2533.18

Name 1:

cheng hoe motor pte ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

X GIA

ASS. REC. BY:

REF:

/H/

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
| N/S | O/S |
|     |     |

Bal. or Market Value:

B175k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

1-5-1

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLV 47634

Yr Regn:

12, 17

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Mer E200

c.c

1991

Colour:

M Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

8951

T/Radio:

Insured / Std / NI / NA

Eng No:

C/No:

W00 2130422A120344

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modl: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

R:

225/55R17

BS / ☒ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

13/4/19

D.O.A.

11/5/19

Survey held at

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

O/S/R

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

2 2079.61 based on calculation

(3 x 100)

(Red - \$3466.50 / 727.5)

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

\$ - RS - \$1

Fuels

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

M/S : AXA INSURANCE (S) PTE LTD  
8 SHENTON WAY  
#27-02 AXA TOWER  
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

Estimate No: ES1991498/WS

Date: 11 May 2019

Policy No: -

Veh Reg No: SLV4763Y

Make/Model: MERCEDES MERCEDES  
E200 EXCLUSIVE

Chassis No: WDD2130422A120344

Engine No:

Reg. Date: 29/12/2017

WS Ref: TP AXA

Claim Type: Third Party

Accident Date: 13/04/2019

TP Veh Reg No: SGK5691G

*Not Assessed*

*Rehmy B4 paint*

*3 days*

## Estimate Repair Cost to Vehicle No :SLV4763Y

| Description                                                                                                                                                | U/Price  | Quantity | List Price | Amount       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|------------|--------------|
|                                                                                                                                                            |          |          | <u>S\$</u> | <u>S\$</u>   |
| <b>Net Price</b>                                                                                                                                           |          |          |            |              |
| 1 FRONT BUMPER                                                                                                                                             | 1,220.00 | 1 PC     | 1,220.00   | ✓            |
| 2 FRONT BUMPER SIDE RETAINER RH                                                                                                                            | 24.00    | 1 PC     | 24.00      | ✓            |
| 3 FRONT PARKING SENSOR RH                                                                                                                                  | 188.90   | 1 PC     | 188.90     | ✓            |
| 4 HEADLAMP RH                                                                                                                                              | 5,785.00 | 1 PC     | 5,785.00   | X            |
|                                                                                                                                                            |          |          | 7,217.90   |              |
|                                                                                                                                                            |          | Less 10% | 721.79     | 6,496.11     |
| <b>Labour</b>                                                                                                                                              |          |          |            |              |
| 5 TO REMOVE AND REFIX FRT BUMPER ASSY, HEADLAMP, CENTRE LOWER GRILLE, PARKING SENSOR; KNOCK AND RPAIR FRT RH FENDER AND HEDLAMP PANEL AND RE-ALIGN TO SAME | 500      | 1 LA     | 500.00     | 350          |
| 6 PUTTY AND RESPRAY ON FRT BUMPER, FRT RH FENDER                                                                                                           | 550      | 1 LA     | 550.00     | 440          |
|                                                                                                                                                            |          |          | 1,050.00   | 1,050.00     |
| Total                                                                                                                                                      |          |          |            | S\$ 7,546.11 |
| Add GST @ 7%                                                                                                                                               |          |          |            | 528.23       |
| Total Amount Payable                                                                                                                                       |          |          |            | S\$ 8,074.34 |

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Business  
Owner ID: 4600D

### Vehicle Details

Vehicle No.: SLV4763Y  
Vehicle to be Exported: No  
Intended Deregistration Date: 15 Apr 2019  
Vehicle Make: MERCEDES BENZ  
Vehicle Model: E200 EXCLUSIVE AUTO  
Primary Colour: Silver  
Manufacturing Year: 2016  
Engine No.: 27492030834321  
Chassis No.: WDD2130422A120344  
Maximum Power Output: 135.0 kW (181 bhp)  
Open Market Value: \$55,165.00  
Original Registration Date: 29 Dec 2017  
First Registration Date: 29 Dec 2017  
Transfer Count: 0  
Actual ARF Paid: \$71,297.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 28 Dec 2027  
PARF Rebate Amount: \$53,472.00

### Intended COE Rebate Details

COE Expiry Date: 28 Dec 2027  
COE Category: E - Open - all except motorcycle  
COE Period(Years): 10  
QP Paid: \$48,011.00  
COE Rebate Amount: \$40,899.00  
**Total Rebate Amount: \$94,371.00**

The information contained herein is correct as at 15 Apr 2019

OK



## Service Request Details

### Claim

S9M01M3M

### Reference

None 

### Loss Date

April 13, 2019

### Report Date

May 2, 2019 8:57:17 AM

### Request Date

May 6, 2019

### Due Date

May 7, 2020

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Third Party Vehicle Damage

### Services

Pending verification - Direct Settlement

### Actions

#### Next Step

Finish the work

|                |                                                                                            |
|----------------|--------------------------------------------------------------------------------------------|
| Completed Work | Assign  |
|----------------|--------------------------------------------------------------------------------------------|

### Vehicle Information

#### Incident Vehicle Registration #

SLV4763Y

#### Make

TPVD MERCEDES-BENZ

#### Model

E200

**Nivitha (LKK Auto)**

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**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Tuesday, 7 May 2019 10:10 AM  
**To:** assignments  
**Cc:** Admin A  
**Subject:** FW: Repair Survey (Single Joint Expert) - SLV4763Y  
**Attachments:** 4763.pdf

12.03pm @ 7/5/19  
Sharon  
vehicle not in

Tp smartclaim

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>  
**Sent:** Tuesday, 30 April 2019 4:05 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Subject:** Repair Survey (Single Joint Expert) - SLV4763Y

Dear Sir,

**OUR CLIENT – SLV4763Y**  
**DOA : 13/4/19@ 1620hrs**

**AXA**  
**INSURED : SGK5691G**

We refer to the above.

**Under Protocol - SJE**, pls provide list of surveyors for our selection.

Thank you.

Regards  
June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 May, 2019

**CHILD EDUCATIONAL CO PTE LTD  
6 HARPER ROAD #07-05, LEONG HUAT BUILDING,  
Singapore 369674**

Dear Sir,

**OUR REF : CC4/ASM19008031/pb3  
YOUR REF : SGK 5691G  
ACCIDENT INVOLVING SGK 5691G & SLV 4763Y ON 13/04/2019 ALONG/AT  
ORCHARD ROAD (PLAZA SINGAPORE CARPARK 4A)**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Pava Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,  
Hsiao Tong  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/10/2019

### Survey Details:

|                     |                    |
|---------------------|--------------------|
| Date of loss        | 13-Apr-19          |
| Date of appointment | 7-May-19           |
| Date of survey      | 11-May-19          |
| Location of survey  | CHENG HOE MOTOR PL |

### Vehicle Details:

|                      |                                |
|----------------------|--------------------------------|
| Claim Type:          | Third party                    |
| Vehicle number       | SLV 4763Y                      |
| Make and Model       | MERCEDES BENZ E200 EXCLUSIVE A |
| Date of registration | 29/12/2017                     |
| Excess               |                                |
| Market Value         | \$175,000                      |
| Parf Rebate          | \$94,371                       |
| Nett Loss            | \$80,629                       |

### Repair details:

|                  |             |
|------------------|-------------|
| Initial Estimate | \$ 7,546.11 |
|------------------|-------------|

### Proposed/Revised repair cost:

|                         |             |
|-------------------------|-------------|
| Parts                   | \$ 1,289.61 |
| Check items (estimate)  | \$ -        |
| Labour                  | \$ 790.00   |
| Total                   | \$ 2,079.61 |
| Lump Sum(if applicable) | \$ -        |

|                           |   |
|---------------------------|---|
| Number of days for repair | 3 |
|---------------------------|---|



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

|  |
|--|
|  |
|--|

**Mandate:**

| Liability(TP)        |    | 100%     |       |
|----------------------|----|----------|-------|
| Proposed repair cost | \$ | 2,225.18 | W/GST |
| Loss of use          | \$ | 300.00   |       |
| Loss of rental       | \$ | -        |       |
| Loss of income       | \$ | -        |       |
| LTA search fees      | \$ | 8.00     |       |
| Others               | \$ | -        |       |
| Proposed Total       | \$ | 2,533.18 |       |

 **<MANDATE IA> - S9M01M3M {ACCIDENT INVOLVING  
SGK 5691G(OI) & SLV 4763Y(TP) ON 13/04/2019}**

Type

 Question

Message

LIABILITY: 100% BOLA S23: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$2,533.18 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

[Reply](#)



## Pls proceed DS with quantum as proposed

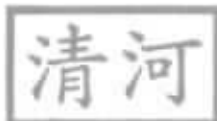
Type

🔗 Question

Message

Insured driver is named driver - no need LOD. I have also uploaded traffic police check.

Reply



## CHENG HOE MOTOR PTE LTD

Bik 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 01 OCT 2019

AXA Insurance (S) Pte Ltd  
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT (HONG LEONG DEPT)

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. SLV4763Y & SGK5691G ON 13/04/2019  
ALONG ORCHARD ROAD (PLAZA SINGAPORE CAR PARK 4A).**

We are authorized by SLV4763Y for their above matter.

Record reveals that you are the insurer of SGK5691G. We therefore wish to seek compensation from you as below:-

|                                |                    |
|--------------------------------|--------------------|
| 1. Cost of Repairs             | S\$ 2225.18        |
| 2. Loss of Use (3 x \$100/Day) | S\$ 300.00         |
| 3. Hire of Vehicle             | S\$ 0.00           |
| 4. LTA Search Fee/GIA Reports  | S\$ 8.00           |
| <b>TOTAL</b>                   | <b>S\$ 2533.18</b> |

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : AXA INSURANCE (S) PTE LTD  
8 SHENTON WAY  
#27-02 AXA TOWER  
SINGAPORE 068811

TEL: 63387288 FAX: 68804739  
ATTN: Motor Claim Department

WS Ref: TP AXA  
Claim Type: Third Party  
Accident Date: 13/04/2019  
TP Veh Reg No: SGK5691G

NO: CL8190872  
Date: 21 Aug 2019  
Policy No: -  
Veh Reg No: SLV4763Y  
Make/Model: MERCEDES  
MERCEDES E200  
EXCLUSIVE  
Job No: JC1600339

PAGE:1

| Description                                                                                                                           | Quantity | List Price   | Amount       |
|---------------------------------------------------------------------------------------------------------------------------------------|----------|--------------|--------------|
|                                                                                                                                       |          | <u>S\$</u>   | <u>S\$</u>   |
| To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges.<br>(As recommended by your appointed surveyor) | 1 PC     | S\$ 2,079.61 | S\$ 2,079.61 |

|                      |                     |
|----------------------|---------------------|
| Total                | S\$ 2,079.61        |
| Add GST @ 7%         | 145.57              |
| Total Amount payable | <u>S\$ 2,225.18</u> |

For Cheng Hoe Motor Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                                      |                       |                              |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------|------------------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                  |                                                                                      |                       | Ref : CC4/ASM19008031/Kgb3q2 |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811<br>ATTN:PETER                                                                        |                                                                                      |                       | Date : 16-12-2019            |  |
|                                                                                                                                        |                                                                                      |                       | Code : ASM                   |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                                      |                       |                              |                                                                                     |
| Insured Veh.                                                                                                                           | SGK 5691G                                                                            | Veh. Inspected        | SLV 4763Y                    |                                                                                     |
| Policy No.                                                                                                                             | GA116135                                                                             | Coverage (\$)         | 0.00                         |                                                                                     |
| Claim No.                                                                                                                              | S9M01M3M                                                                             | Excess (\$)           | 0.00                         |                                                                                     |
| Assign From                                                                                                                            |                                                                                      | Assign Date           | 07/05/2019                   |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                                      |                       |                              |                                                                                     |
| Make & Model                                                                                                                           | MERCEDES BENZ E200 (A)                                                               | c.c                   | 1991                         |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                                               | Year of Reg.          | 2017                         |                                                                                     |
| Chassis No.                                                                                                                            | WDD2130422A120344                                                                    | Colour                | METALLIC SILVER              |                                                                                     |
| Odometer                                                                                                                               | 8951                                                                                 | Steering              | IN ORDER                     |                                                                                     |
| Brakes                                                                                                                                 | IN ORDER                                                                             | Modification          | STANDARD ALLOY RIM           |                                                                                     |
| General                                                                                                                                | GOOD                                                                                 |                       |                              |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                                      |                       |                              |                                                                                     |
|                                                                                                                                        | Size                                                                                 | Make                  | Balance                      |                                                                                     |
| R/H Front Tyre                                                                                                                         | 225/55 R17                                                                           | DUNLOP                | 9 mm                         |                                                                                     |
| L/H Front Tyre                                                                                                                         | 225/55 R17                                                                           | DUNLOP                | 9 mm                         |                                                                                     |
| R/H Rear Tyre                                                                                                                          | 225/55 R17                                                                           | DUNLOP                | 9 mm                         |                                                                                     |
| L/H Rear Tyre                                                                                                                          | 225/55 R17                                                                           | DUNLOP                | 9 mm                         |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                                      |                       |                              |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.<br>DAMAGES SEE DETAILS.                                                        |                                                                                      |                       |                              |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                                      |                       |                              |                                                                                     |
| Accident Date                                                                                                                          | 13/04/2019                                                                           | Inspection Date       | 11/05/2019                   |                                                                                     |
| Survey held at                                                                                                                         | CHENG HOE MOTOR PL<br>BLK 1019 YISHUN IND. PARK A<br>#01-374/382<br>SINGAPORE 768761 |                       |                              |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                                      |                       |                              |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                      |                       |                              |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                     |                                                                                      |                       |                              |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                    |                                                                                      | <b>3 Working Days</b> |                              |                                                                                     |



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 4763Y

| Qty | Description of Parts                                                                                                                                        | Condition    | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|---------------------------|-------------------|
|     | <b>REPLACEMENT OF PARTS</b>                                                                                                                                 |              |                           |                   |
| 1   | FRONT BUMPER (N) (CONSISTENT)                                                                                                                               | DENTED / CUT | 1,220.00                  | 1,220.00          |
| 1   | FRONT BUMPER SIDE RETAINER RH (N) (CONSISTENT)                                                                                                              | DISTORTED    | 24.00                     | 24.00             |
| 1   | FRONT PARKING SENSOR RH (N) (CONSISTENT)                                                                                                                    | SHORTED      | 188.90                    | 188.90            |
| 1   | HEADLAMP RH (N) (CONSISTENT)                                                                                                                                | SERVICEABLE  | 5,785.00                  | -                 |
|     | LESS 10% DISCOUNT                                                                                                                                           |              | -721.79                   | -143.29           |
|     |                                                                                                                                                             |              | 6,496.11                  | 1,289.61          |
|     | <b>LABOUR</b>                                                                                                                                               |              |                           |                   |
|     | TO REMOVE AND REFIX FRT BUMPER ASSY ,HEADLAMP ,CENTRE LOWER GRILLE ,PARKING SENSOR ,KNOCK AND REPAIR FRT RH FENDER AND HEADLAMP PANEL AND RE-ALIGN TO SAME. |              | 500.00                    | 350.00            |
|     | PUTTY AND RESPRAY ON FRT BUMPER ,FRT RH FENDER.                                                                                                             |              | 550.00                    | 440.00            |
|     |                                                                                                                                                             |              | 1,050.00                  | 790.00            |
|     | <b>GRAND TOTAL</b>                                                                                                                                          |              | <b>7,546.11</b>           | <b>2,079.61</b>   |
|     | <b>RECOMMENDED COST OF REPAIRS</b>                                                                                                                          |              |                           | <b>2,079.61</b>   |

Report Ref No. CC4/ASM19008031/Kgb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

« Service Request Details

|              |                                                                                                           |  |  |
|--------------|-----------------------------------------------------------------------------------------------------------|--|--|
| Claim        | 59N01M3M                                                                                                  |  |  |
| Reference    | CC4/ASM19008031/Kg3q2  |  |  |
| Loss Date    | 13 April 2019                                                                                             |  |  |
| Report Date  | 2 May 2019 8:57:17 AM                                                                                     |  |  |
| Request Date | 6 May 2019                                                                                                |  |  |
| Due Date     |                                                                                                           |  |  |

Actions

Next Step: 

Wait for: Approve Invoice

Add Invoice

|                                 |                    |
|---------------------------------|--------------------|
| Vehicle Information             |                    |
| Incident Vehicle Registration # | SUV4763Y           |
| Make                            | TPVO MERCEDES-BENZ |
| Model                           | E200               |
| Service Address                 |                    |
| ...                             |                    |

|              |                                          |
|--------------|------------------------------------------|
| Vendor Name  | LUK AUTO CONSULTANTS PTE LTD (TP)        |
| Type of Loss | Third Party Vehicle Damage               |
| Services     | Pending verification - Direct Settlement |

|                                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------|
| Primary Contact/Insured                                                                                                             |
| CHILD EDUCATIONAL CO PTE LTD<br>6 HARPER ROAD #07-05, LEONG HUAT BUILDING,<br>369674, Singapore<br>63447432<br>GOLIOEY@YAHOO.COM.SG |

|                                     |
|-------------------------------------|
| Claim Handler                       |
| WANG Peter<br>peter.wang@axa.com.sg |

Additional Instructions

3

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

|                               |                  |          |        |               |
|-------------------------------|------------------|----------|--------|---------------|
| Document Type                 | Document SubType |          |        |               |
| <div>+ Upload Documents</div> |                  |          |        |               |
| NAME                          | TYPE             | SUB-TYPE | AUTHOR | DATE UPLOADED |
| Reports & Statement           |                  |          |        |               |
| ■ Accident Statement          |                  |          |        |               |
| Marinam                       |                  |          |        |               |

| NAME                                              | TYPE                       | SUB-TYPE                            | AUTHOR                                  | DATE<br>UPLOADED       |
|---------------------------------------------------|----------------------------|-------------------------------------|-----------------------------------------|------------------------|
| LKInvoice1 (2).pdf                                | Invoice                    | Surveyor/ Assessor<br>expense       | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 20<br>December<br>2019 |
| LTA SEARCH.pdf                                    | Forms / Claim Documents    | Others                              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 20<br>December<br>2019 |
| LKKInspection (2).pdf                             | Forms / Claim Documents    | Others                              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 20<br>December<br>2019 |
| LKKAdjustment1a (3).pdf                           | Forms / Claim Documents    | Others                              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 20<br>December<br>2019 |
| PAYMENT BREAKDOWN, EXPRESS<br>SETTLEMENT FORM.pdf | Forms / Claim Documents    | Satisfaction / Discharge<br>Voucher | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 20<br>December<br>2019 |
| AUTHORISATION TO ACT FORM.pdf                     | Forms / Claim Documents    | POA / Authority Letter              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 20<br>December<br>2019 |
| LETTER TO OI.pdf                                  | Letters and Correspondence | Policy Holders / Insured            | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 20<br>December<br>2019 |
| DL Check - valid on 29 Oct.PNG                    | Forms / Claim Documents    | Driver's License / IDP              | WANG Peter                              | 29 October<br>2019     |
| TP FINAL EST LIST.pdf                             | Reports & Statement        | Others                              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 25 October<br>2019     |
| PARF COE REBATE.pdf                               | Reports & Statement        | Others                              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 25 October<br>2019     |
| LKK RESURVEY PHOTO.pdf                            | Reports & Statement        | Others                              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 25 October<br>2019     |

| NAME                                                                             | TYPE                                      | SUB-TYPE                                                     | AUTHOR                                  | DATE<br>UPLOADED   |
|----------------------------------------------------------------------------------|-------------------------------------------|--------------------------------------------------------------|-----------------------------------------|--------------------|
| LKK SURVEY PHOTO.pdf                                                             | Reports & Statement                       | Others                                                       | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 25 October<br>2019 |
| MANDATE IA DID 25102019.pdf                                                      | Reports & Statement                       | Others                                                       | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 25 October<br>2019 |
| LOD AND OTHER DOCUMENTS.pdf                                                      | Reports & Statement                       | Others                                                       | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 25 October<br>2019 |
| IA-4763.pdf                                                                      | Reports & Statement                       | Others                                                       | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 13 May<br>2019     |
| SURVEYOR APPOINTED.mng                                                           | Letters and Correspondence                | Surveyor / Assessor                                          | VISHNU BATHAM<br>Shelkar                | 6 May 2019         |
| Service appointment in Vendor Portal claim<br>59M01M3M for vehicle SLV4763Y.html | [[GetDocumentType_AvailableDocumentType]] |                                                              | VISHNU BATHAM<br>Shelkar                | 6 May 2019         |
| NR Notification Letter.pdf                                                       | Outbound Correspondence                   | Informed Insured of<br>Third Party Claims                    | WANG Peter                              | 2 May 2019         |
| Ltr to Insured -non reporting.doc                                                | Letters and Correspondence                | Policy Holders / Insured                                     | VISHNU BATHAM<br>Shelkar                | 2 May 2019         |
| LIST OF SURVIVOR SENT.mng                                                        | Letters and Correspondence                | Workshop                                                     | VISHNU BATHAM<br>Shelkar                | 2 May 2019         |
| EMAIL TP BPI.mng                                                                 | Letters and Correspondence                | Workshop                                                     | VISHNU BATHAM<br>Shelkar                | 2 May 2019         |
| GA116135-Policy Schedule.pdf                                                     | Forms / Claim Documents                   | Policy Schedule /<br>Covernote / Certificate<br>of Insurance | WANG Peter                              | 2 May 2019         |
| GA116135-Certificate of Insurance.pdf                                            | Forms / Claim Documents                   | Policy Schedule /<br>Covernote / Certificate<br>of Insurance | WANG Peter                              | 2 May 2019         |