

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 21 August, 2019 12:02 PM
To: shimin poh
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Re: [AIG]: 1163468408SG-003 Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK8619L | SLK8717M DOA : 06/05/2019 // LKK Ref: CC4/AIG19008016/Ahb3
Attachments: DV.pdf

Without Prejudice

Dear Shimin,

We refer to your below email.

On a without prejudice basis and without admission of any liability to our Insured's part, we confirm acceptance of **\$3,893.00** as per your LOD.

Kindly chop and sign the attached DV and forward back a copy to us **together with the Authorization to Act Letter** duly signed by the owner for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalph@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: shimin poh [mailto:shimin@jhk.com.sg]

Sent: Wednesday, 21 August, 2019 11:28 AM

To: Olivia Lau (LKKAUTO)

Cc: Asher Sng (LKKAUTO); CS A Team; Admin A; Cecilia Chong (LKK Auto)

Subject: Re: Re: [AIG]: 1163468408SG-003 Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK8619L | SLK8717M DOA : 06/05/2019 // LKK Ref: CC4/AIG19008016/Agb3

Dear Olivia:

As requested.

Thank You !
Bridget Poh (Shimin)
Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701
Office: 67431913

On Wed, Aug 21, 2019 at 11:01 AM Fong, Andy-SY <Andy-SY.Fong@aig.com> wrote:

Asher

Please assist to look into this.

Thanks

Andy Fong

AIG

Head of Claims Technical Control

Singapore | Hong Kong

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1708|M: +(65) 9138 1785

Andy-SY.Fong@AIG.com | www.AIG.com.sg

AIG 100 | Celebrating 100 years of risk expertise, promises kept, and creating a better world. Visit 100.aig to learn more.

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

From: shimin poh [mailto:shimin@jhk.com.sg]

Sent: Wednesday, August 21, 2019 10:39 AM

To: Cecilia Chong (LKK Auto)

Cc: CS A Team; Admin A; Olivia Lau (LKKAuto); Fong, Andy-SY

Subject: [EXTERNAL] Re: [AIG]: 1163468408SG-003 Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK8619L | SLK8717M DOA : 06/05/2019 // LKK Ref: CC4/AIG19008016/Agb3

This message is from an external sender; be cautious with links and attachments.

Dear All:

May i know what's the delay? please let us have the DV if there's no dispute on the LOD.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Fri, Jul 19, 2019 at 2:14 PM shimin poh <shimin@jhk.com.sg> wrote:

Dear All:

Kindly revert if you accept and let us have the DV soon.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Sat, Jul 6, 2019 at 12:06 PM shimin poh <shimin@jhk.com.sg> wrote:

Dear All:

Please let us have the DV soonest.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Wed, May 22, 2019 at 9:25 AM Olivia Lau (LKKAuto) <olivialau@lkkauto.com> wrote:

[LKK Ref: CC4/AIG19008016/Agb3](#)

Without Prejudice

Hi Chee Heng,

We have received JHK's email separately as of yesterday. Thanks.

Shimin – Cecilia will follow up with you on this matter. She is copied in the email. Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Tuesday, 21 May, 2019 4:47 PM

To: CS A Team <cs-a@lkkauto.com>; shimin poh <shimin@jhk.com.sg>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Subject: 1163468408SG-003 Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK8619L | SLK8717M DOA : 06/05/2019

Dear LKK,

Repair invoice uploaded into Merimen. Kindly follow up with Shimin on the matter.

Thank you.

Best regards,

Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg



Celebrating 100 Years:
Visit **100.aig** to learn more.

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Fong, Andy-SY

Sent: Tuesday, 21 May 2019 4:03 PM

To: shimin poh <shimin@jhk.com.sg>

Cc: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Subject: RE: [EXTERNAL] Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK8619L | SLK8717M DOA : 06/05/2019

Shimin

You need to find out from Adrian who the officer in LKK is and negotiate directly with LKK officer.

Andy Fong

AIG

Claims Technical Control Manager

Singapore | Hong Kong

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1708|M: +(65) 9138 1785

Andy-SY.Fong@AIG.com | www.AIG.com.sg

AIG 100 | Celebrating 100 years of risk expertise, promises kept, and creating a better world. Visit 100.aig to learn more.

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

From: shimin poh [<mailto:shimin@jkh.com.sg>]

Sent: Tuesday, May 21, 2019 2:30 PM

To: Fong, Andy-SY; Chin, Lee-Ying

Subject: [EXTERNAL] Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK8619L | SLK8717M DOA : 06/05/2019

This message is from an external sender; be cautious with links and attachments.

Dear All:

Not sure who's the claim handler kindly help to forward to the respective officer.

Accident involving SJK8619L/SLK8717M(AIG Insured) on 06/05/2019

We act for DENESH DARREN S/O THANGARAN, the owner of vehicle no. SJK8619L, which was involved in the above accident.

Our client suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle no. SLK8717M.

We quantify our client claim's as follows:

Cost of Repair inclusive of GST	: \$ 3,531.00
TP Insurer Enquiry inclusive of GST	: \$ 2.00
Loss of Use @\$60/day X 6 days	: \$ 360.00

Total Claim Amount \$3,893.00

Pre-repair inspection of our client's vehicle was carried out by Surveyor Adrian on 21/05/2019 and we have finalized \$3,300.00 before GST

We enclose herewith the necessary invoices for your immediate action

Please let us know whether you are accepting liability and will be doing settlement within 7 days upon receiving this letter. If there are no discrepancies, please assist to forward the DV to us within 7 days.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Mon, May 6, 2019 at 2:27 PM shimin poh <shimin@jhk.com.sg> wrote:

Dear Sir/Mdm,

Kindly arrange pre-repair survey for the above and if possible would like to do direct settlement.

Vehicle will be in at our premises and 7/5/2019 @ 10am not waiting.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're currently in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.