

INSURANCE

INS. CASE OWNER:

CC 4 / III 1900 8007, 12 12 19

LKK
IDAC

Surveyor:

MTN

DOI:

ASSIGNMENT

9/5/14

Date / Time:

9/5/14

Registered in Merimen:

9/5/14

Pre-assign / CCU / FTE



Insured Vehicle No. : SHC 8702H.

Name of Insured : CTP

Insured Tel No. : HP: 974/14

Excess Sec II : SS D.O.A. : 9/4/14

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : SIM YONG GRAP.

Driver Tel No. : (V/L: YES / NO)

Claim No. : MLOM0019

Policy No. : MYNWDH1

Make / Model : MERCEDES BENZ C200

Place of Accident :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKP 3305L



INSRS:
WSP:
Tel:
Liability:
RMKS:

Eurocars



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

SKP 3305L-10

SKP 3305L-10

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Of:

After call 1st to Of:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Multisite/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

23/9/14 - File - type mandate
11/10/14 - File - SLCI to set sent dr.
19/12/14 - File pass to LSP to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 100 111

If NO or B 28, Ass. Lia :

Repair Cost:

W/GST

SS

12825.09

OLD MAKE AS LEFT FROM OTHER LANE.

Loss of Rental (LOR):

W/GST

SS

856.00

(8 days)

2451W

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GLA/T.A. Search

SS

Medical

SS

Disbursement

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

13681.09

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

13681.09

Name 1:

Eurocars Habitat Me Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASSIGNMENT

From: _____ Date: 7/5/19
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SKP 3305L
at Workshop n/s: Transeuro Kurs
of: 27A Tanjung Penjun
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: 330pm (waiting)
Jobi

N/S	O/S

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$105K
IDAC Accident Report: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: 6 days Res.: Yes or No
Lum Sum: % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS ^{1 up}

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKP 3305L Yr Regn: 2014 Aug
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Mini Cooper Paceman cc 1598
Colour: Brown NC: Insured / Std / NI / NA
Sp. Reading: 37217 T/Radio: Insured / Std / NI / NA
Eng/No: WMMWSS1200 W.N74512
C/Nr: _____
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Mod: Nil / S/Rim / STD A/Rim or 150 R17
Tyre Size: F: 225 R: 225
BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front Rear
R/Bal: 6 mm R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A. D.O.I. 3/5/19 2320
Survey held at: Transeuro Kurs

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP # 10220.07 of CRed # 6000.19 / 3747
PIP # 11986.07 of CRed # 4240.19 / 2677

Rebate: \$57,539

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1) Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Survey Fee:

Transportation:

☐ : D + RS ☐ : SR

Phone

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$)



EUROKARS HABITAT PTE LTD
27A TANJONG PENJURU, SINGAPORE 609042
ESTIMATE COST OF REPAIRS



INDIA INT'L INSURANCE PTE LTD		NAME : Mr KT White		WIP : 27599	
64 CECIL STREET		ADDRESS : 21 Lambeth Walk		EXCESS :	
#04-06 IOB BUILDING		Singapore 798944		DATE : 03.05.2019	
SINGAPORE 049711		TEL : 96478802		/ Kimberly 98501961	
ATTN. : MOTOR CLAIMS		FAX :			
VEH NO :	SKP3305L	DATE IN :		CONTACT PERSON :	JOBI THOMAS 63310682
CHASSIS NO :	WMW5512010WN74512	MILEAGE :		TYPE OF CLAIM :	TP
MODEL :	R61	DATE REG.:	29.08.2014	POLICY NO. :	

NATURE OF WORKS					
S/NO	Parts Description				
	QTY		REVISED	PRICES	
1	BONNET R60	1	M41.00.9.805.935	161	\$ 1,698.00 ✓
2	TRIM RING, HEADLAMP LH	1	M51.13.9.813.823	161	\$ 229.78 ✓
3	TRIM RING, HEADLAMP RH	1	M51.13.9.813.824	161	\$ 229.78 ✓
4	EMBLEM FRONT	1	M51.14.9.811.725	161	\$ 78.72 ✓
5	BONNET TWIST PROTECTOR	2	M51.23.7.002.012	X 161	\$ 16.90
6	TWIST PROTECTOR RIVET	2	M51.16.8.197.908	X 161	\$ 1.82
7	EXPANDING RIVET	20	M51.47.1.911.992	161	\$ 27.40 ✓
8	FRONT BUMPER	1	M51.11.9.807.196	Rp	\$ 801.26
9	FRONT BUMPER LOWER CHORM FRAME	1	M51.11.9.804.005	X 161	\$ 160.03
10	FRONT BUMPER SPOILER	1	M51.11.9.801.917	161	\$ 229.65 ✓
11	BLIND RIVET	4	M51.11.8.222.901	161	\$ 5.72 ✓
12	RIVET	4	M51.77.0.382.696	161	\$ 24.96 ✓
13	CLAMP	4	M07.14.7.054.461	161	\$ 8.08 ✓
14	FRONT WHEEL ARCH	1	M51.77.9.800.762	161	\$ 168.93 ✓
15	RIVET	6	M07.14.9.807.127	161	\$ 7.02 ✓
16	SPLASH SHIELD	1	M51.71.9.807.830	161	\$ 147.68 ✓
17	RIVET	9	M07.13.0.702.966	161	\$ 12.87 ✓
18	FRONT FENDER	1	M41.00.9.805.644	Rp	\$ 500.18
19	SPLASH SHIELD LOWER LIP	1	M51.11.9.802.644	161	\$ 21.91 ✓
20	RH HEADLIGHT(WHITE INDI.)	1	M63.12.9.801.032	161	\$ 974.48 ✓
21	NUT	4	M63.12.2.752.224	161	\$ 27.04 ✓
22	SPRING	4	M63.12.2.752.225	161	\$ 10.68 ✓
23	ANTI-FREEZE	2	B83.51.2.355.290	161	\$ 52.26 ✓
24	FRONT TOP SUPPORT PANEL	1	M51.64.9.802.008	161	\$ 721.11 ✓
TOTAL PARTS					\$ 6,156.26
TOTAL PARTS COST					\$ 6,156.26
Labour Description					
1	TO REPLACE BONNET, FRONT BUMPER, RH FRONT FENDER, FRONT SUPPORT PANEL & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.				
		340	X with support	1680	\$ 4,200.00
				2940	

2	TO RESPRAY BONNET, FRONT BUMPER & RH FRONT FENDER. <i>800</i>	<i>1600</i> ✓	\$ 2,600.00
3	TO CARRY-OUT BODY CAVITY PRESERVATION.	<i>X</i>	\$ 250.00
4	TO REMOVE & REFIT RADIATOR, CONDENSER AND RADIATOR FAN ASSY.	NETT ✓	\$ 1,260.00
5	TO TOP-UP GAS, CONDUCT PRESSURE TEST & PERFORM LEAK TEST ON THE COOLING SYSTEM.	NETT ✓	\$ 500.00
6	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.	NETT ✓	\$ 560.00
7	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	<i>150</i> ✓	\$ 250.00
8	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	<i>250</i> ✓	\$ 350.00
9	SUNDRIES. <i>NEW</i>	NETT <i>500</i> ✓	\$ 100.00

TOTAL LABOUR	\$ -	\$ 10,070.00
TOTAL PARTS	\$ -	\$ 6,156.26
TOTAL	\$ -	\$ 16,226.26
LESS EXCESS	\$ -	\$ -
TOTAL AFTER EXCESS	\$ -	
GST 7%	\$ -	\$ -
GRAND TOTAL	\$ -	\$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

Taufik 97495749 / 67418434
'WP'
7/5/19 0320pm

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sur 6 days.

Resurvey before paint.

sure (Want to know)

Hsiao Tong (LKKAUTO)

From: jessicahs@eurokars.com.sg
Sent: Thursday, 24 October 2019 10:47 AM
To: Taufikh (LKKAUTO)
Cc: sarah.candida@eurokars.com.sg; Poh Kin (LKKAUTO); Admin A; tommywoon@eurokars.com.sg; jen.lim@eurokars.com.sg
Subject: RE: finalization III TP - SKP3305L.xlsx
Attachments: finalization III TP - SKP3305L.xlsx

Dear Taufikh,

The below matter refers.

My apologies we just notice that we did not bill for two labour.

We really hope you could assist us to void the earlier finalization and accept this finalization.

Sorry for all the inconveniences caused.

Thanks & Regards,
Jessica

From: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Sent: 28 June 2019 12:56 PM
To: Jessica Harry Shastri <jessicahs@eurokars.com.sg>
Cc: Sarah Candida <sarah.candida@eurokars.com.sg>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: finalization III TP - SKP3305L.xlsx

Hi Jessica,

COR \$10,226.07 , 6 days.

Regards
Taufikh
Lkk Auto

From: jessicahs@eurokars.com.sg [mailto:jessicahs@eurokars.com.sg]
Sent: Friday, 7 June 2019 5:05 PM
To: Taufikh@lkkauto.com; admin-a@lkkauto.com
Cc: sarah.candida@eurokars.com.sg
Subject: RE: finalization III TP - SKP3305L.xlsx

Dear Taufikh,

Please ignore my finalization dated 04/06/2019. There is a typing error on one part.

COR: \$10,226.07 before excess of \$0 and before GST

6 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0691 | Fax: +65 6331 0690 | Email: jessicahs@eurokars.com.sg

Website: www.eurokarsgroup.com

From: Jessica Harry Shastri

Sent: 04 June 2019 3:04 PM

To: 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Sarah Candida <sarah.candida@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>

Subject: finalization III TP - SKP3305L.xlsx

Dear Taufikh,

Our COR computation is attached for your agreement.

COR: \$10,196.07 before excess of \$0 and before GST

6 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0691 | Fax: +65 6331 0690 | Email: jessicahs@eurokars.com.sg

Website: www.eurokarsgroup.com



EUROKARS HABITAT PTE LTD
27A TANJONG PENJURU, SINGAPORE 609042
FINALIZATION COST OF REPAIRS



INDIA INT'L INSURANCE PTE LTD		NAME : Mr KT White		WIP : 27599	
64 CECIL STREET		ADDRESS : 21 Lambeth Walk		EXCESS :	
#04-06 IOB BUILDING		Singapore 798944		DATE: 03.05.2019	
SINGAPORE 049711					
ATTN. : MOTOR CLAIMS		TEL : 96478802			
FAX :					
VEH NO :	SKP3305L	DATE IN :		CONTACT PERSON :	JOB THOMAS 63310682
CHASSIS NO :	WMW5512010WN74512	MILEAGE :		TYPE OF CLAIM :	TP
MODEL :	R61	DATE REG.:	29.08.2014	POLICY NO. :	
NATURE OF WORKS					
S/NO	Parts Description				
	QTY		REVISED	PRICES	
1	BONNET R60	1	M41.00.9.805.935	\$ 1,698.00	\$ 1,698.00
2	TRIM RING, HEADLAMP LH	1	M51.13.9.813.823	\$ 229.78	\$ 229.78
3	TRIM RING, HEADLAMP RH	1	M51.13.9.813.824	\$ 229.78	\$ 229.78
4	EMBLEM FRONT	1	M51.14.9.811.725	\$ 78.72	\$ 78.72
5	BONNET TWIST PROTECTOR	2	M51.23.7.002.012	\$ -	\$ 16.90
6	TWIST PROTECTOR RIVET	2	M51.16.8.197.908	\$ -	\$ 1.82
7	EXPANDING RIVET	20	M51.47.1.911.992	\$ 27.40	\$ 27.40
8	FRONT BUMPER	1	M51.11.9.807.196	\$ -	\$ 801.26
9	FRONT BUMPER LOWER CHORM FRAME	1	M51.11.9.804.005	\$ -	\$ 160.03
10	FRONT BUMPER SPOILER	1	M51.11.9.801.917	\$ 229.65	\$ 229.65
11	BLIND RIVET	4	M51.11.8.222.901	\$ 5.72	\$ 5.72
12	RIVET	4	M51.77.0.382.696	\$ 24.96	\$ 24.96
13	CLAMP	4	M07.14.7.054.461	\$ 8.08	\$ 8.08
14	FRONT WHEEL ARCH	1	M51.77.9.800.762	\$ 168.93	\$ 168.93
15	RIVET	6	M07.14.9.807.127	\$ 7.02	\$ 7.02
16	SPLASH SHIELD	1	M51.71.9.807.830	\$ 147.68	\$ 147.68
17	RIVET	9	M07.13.0.702.966	\$ 12.87	\$ 12.87
18	FRONT FENDER	1	M41.00.9.805.644	\$ -	\$ 500.18
19	SPLASH SHIELD LOWER LIP	1	M51.11.9.802.644	\$ 21.91	\$ 21.91
20	RH HEADLIGHT(WHITE INDI.)	1	M63.12.9.801.032	\$ 974.48	\$ 974.48
21	NUT	4	M63.12.2.752.224	\$ 27.04	\$ 27.04
22	SPRING	4	M63.12.2.752.225	\$ 10.68	\$ 10.68
23	ANTI-FREEZE	2	B83.51.2.355.290	\$ 52.26	\$ 52.26
24	FRONT TOP SUPPORT PANEL	1	M51.64.9.802.008	\$ 721.11	\$ 721.11
TOTAL PARTS				\$ 4,676.07	\$ 6,156.26
					\$ -
TOTAL PARTS COST				\$ 4,676.07	\$ 6,156.26
Labour Description					
1	TO REPLACE BONNET, FRONT BUMPER, RH FRONT FENDER, FRONT SUPPORT PANEL & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.			\$ 2,940.00	\$ 4,200.00

2	TO RESPRAY BONNET, FRONT BUMPER & RH FRONT FENDER.	\$ 1,600.00	\$ 2,600.00
3	TO CARRY-OUT BODY CAVITY PRESERVATION.	\$ -	\$ 250.00
4	TO REMOVE & REFIT RADIATOR, CONDENSER AND RADIATOR FAN ASSY. <i>ARC</i>	\$ 1,260.00	\$ 1,260.00
5	TO TOP-UP GAS, CONDUCT PRESSURE TEST & PERFORM LEAK TEST ON THE COOLING SYSTEM. <i>ARC</i>	\$ 500.00	\$ 500.00
6	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.	\$ 560.00	\$ 560.00
7	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	\$ 150.00	\$ 250.00
8	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	\$ 250.00	\$ 350.00
9	SUNDRIES.	\$ 50.00	\$ 100.00
TOTAL LABOUR		\$ 7,310.00	\$ 10,070.00
TOTAL PARTS		\$ 4,676.07	\$ 6,156.26
TOTAL		\$ 11,986.07	\$ 16,226.26
LESS EXCESS		\$ -	\$ -
TOTAL AFTER EXCESS		\$ 11,986.07	
GST 7%		\$ 839.02	\$ -
GRAND TOTAL		\$ 12,825.09	\$ -

NUMBER OF DAYS: 6 WORKING DAYS (EXCLUDE WAITING FOR PARTS,SURVEY,AUTHORIZATION,PARTS,SAT,SUN,PH)

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 7 May 2019 8:54 AM
To: jobithomas@eurokars.com.sg; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: eva.kok@eurokars.com.sg; rickteo@eurokars.com.sg; Sherini Pillai
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM
Attachments: AMENDED GIA REPORT - SKP3305L.PDF

9.54am @ 7/5/19
vehicle in tky 3.30pm
Jobi

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKP3305L and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]
Sent: 06 May, 2019 5:23 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: eva.kok@eurokars.com.sg; rickteo@eurokars.com.sg
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

Dear Gabriel Wee,

Kindly assign to LKK

Best Regards.



Jobi Thomas
Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: 06 May 2019 4:56 PM
To: Jobi Thomas <jobithomas@eurokars.com.sg>
Cc: Eva Kok <eva.kok@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]
Sent: 06 May, 2019 2:11 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: eva.kok@eurokars.com.sg; rickteo@eurokars.com.sg
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

Dear Gabriel Wee,

Kindly refer to the attached addendum report for your perusal, thanks.

Best Regards.



Jobi Thomas
Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: 06 May 2019 9:10 AM
To: Jobi Thomas <jobithomas@eurokars.com.sg>
Cc: Eva Kok <eva.kok@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>
Subject: RE: YOUR REF: SHC8891G / OUR REF: SKP3305L THIRD PARTY CLAIM

Dear Sirs,

Kindly confirm our insured vehicle. It appears that SHC8702U is the vehicle involved in the accident with your client's vehicle SKP3305L and not SHC8891G.

Related Accident Reports

- **SHC8702U** ... MCD619054804 submitted on 29/04/2019 10:47 to India International Insurance Pte Ltd [VIEWING]
• TP reported: SKP3305L.
- **SKP3305L** ... MBHH19055560 submitted on 29/04/2019 23:24 to Sampo Insurance Singapore Pte. Ltd.
• TP reported: SHC8891G.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]
Sent: 03 May, 2019 5:30 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: eva.kok@eurokars.com.sg; rickteo@eurokars.com.sg
Subject: YOUR REF: SHC8891G / OUR REF: SKP3305L THIRD PARTY CLAIM

YOUR REF: SHC8891G / OUR REF: SKP3305L THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.



Jobi Thomas
Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.
It may contain confidential and/or legally privileged information.
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India International Insurance Pte Ltd.
Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SKP3305L**
[SHC8702U]

TP
KEVIN THOMAS WHITE
Apr 27 2019 6:00PM

Eurokars Habitat Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 14/05/2019 14:20 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SKP3305L - Claim Handler: Sherini Pillai

Approved:0.00:OID FAF. Please proceed to settle.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 14 May 2019 4:15 PM
To: jobithomas@eurokars.com.sg
Cc: kevin.t.white@jci.com
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg <jobithomas@eurokars.com.sg>
Sent: Tuesday, 14 May 2019 3:00 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: kevin.t.white@jci.com
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

Dear Asher,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Jobi Thomas
Sent: 10 May 2019 10:06 AM
To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Cc: 'Kevin T White' <kevin.t.white@ici.com>
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

Dear Asher,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Jobi Thomas
Sent: 08 May 2019 11:48 AM
To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

Hi Asher,

Kindly refer to the attached scene photos, thanks.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: 08 May 2019 9:50 AM
To: Jobi Thomas <jobithomas@eurokars.com.sg>
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Jobi,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg <jobithomas@eurokars.com.sg>
Sent: Wednesday, 8 May 2019 9:41 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: YOUR REF: SHC8702U / OUR REF: SKP3305L THIRD PARTY CLAIM

Dear Asher,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

Poh Kin (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Friday, 28 June 2019 12:56 PM
To: jessicahs@eurokars.com.sg
Cc: sarah.candida@eurokars.com.sg; Poh Kin (LKKAUTO); Admin A
Subject: RE: finalization III TP - SKP3305L.xlsx

Categories: clear

Hi Jessica,

COR \$10,226.07 , 6 days.

Regards
Taufikh
Lkk Auto

From: jessicahs@eurokars.com.sg [mailto:jessicahs@eurokars.com.sg]
Sent: Friday, 7 June 2019 5:05 PM
To: Taufikh@lkkauto.com; admin-a@lkkauto.com
Cc: sarah.candida@eurokars.com.sg
Subject: RE: finalization III TP - SKP3305L.xlsx

Dear Taufikh,

Please ignore my finalization dated 04/06/2019. There is a typing error on one part.
COR: \$10,226.07 before excess of \$0 and before GST
6 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Thank you very much.

Regards,
Jessica Shastri
Admin Executive – Insurance Claims
27A, Tanjong Penjuru
Singapore 609042
Dir: +65 6331 0691 | Fax: +65 6331 0690 | Email: jessicahs@eurokars.com.sg
Website: www.eurokarsgroup.com

From: Jessica Harry Shastri
Sent: 04 June 2019 3:04 PM
To: 'Taufikh (LKKAUTO)' <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Sarah Candida <sarah.candida@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>
Subject: finalization III TP - SKP3305L.xlsx

Dear Taufikh,

Our COR computation is attached for your agreement.

COR: \$10,196.07 before excess of \$0 and before GST

6 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0691 | Fax: +65 6331 0690 | Email: jessicahs@eurokars.com.sg

Website: www.eurokarsgroup.com

Claim Audit

AUDIT TRAIL				
No.	Date	Audit	Remarks	By
1	07 May 2019 16:15	Clim Dtl Modified	Claimant's Name: -> KEVIN THOMAS WHITE. Claimant's ID: -> F1440665N.	[A] Lau Shu Pei
2	07 May 2019 16:15	Clim Veh Model Changed	(203179) MINI COOPER 1.6 PACEMAN (A).	[A] Lau Shu Pei
3	07 May 2019 16:15	Clim Created	Reg No: SKP3305L. Acct Date: 2019/04/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ). Worksh op: Eurokars Habitat Pte Ltd (HQ)	[A] Lau Shu Pei
4	07 May 2019 16:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	07 May 2019 16:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/16	[A] Lau Shu Pei
6	07 May 2019 16:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	07 May 2019 16:15	Label Added	(30553):Direct Settlement.	[A] Lau Shu Pei
8	07 May 2019 16:15	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
9	08 May 2019 09:39	Adj Mandate Request	Cur,Req:0.00:PODS: LIABILITY: UNCLEAR REMARK: REQUEST FOR OID VIDEO FOOTAG E.	[A] Asher Sng Rong Yi
10	08 May 2019 15:29	Adj Adjuster Assigned	MARCUS CHUA -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
11	14 May 2019 14:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/16. Mandate Remarks: OID FAF. Please proceed to settle.	[I] Sherini Pillai
12	14 May 2019 14:20	Adj Mandate Set	Approved:0.00:OID FAF. Please proceed to settle.	[I] Sherini Pillai
13	14 May 2019 16:13	Video Downloaded	Downloaded Video - OID	[A] Asher Sng Rong Yi
14	04 Oct 2019 14:30	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
15	04 Oct 2019 14:30	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] Elaine Kuan Hwa Meen
16	04 Oct 2019 14:30	Clim Dtl Modified	JPJ Reg. Date: -> 2014/08/29.	[A] Elaine Kuan Hwa Meen
17	04 Oct 2019 14:30	Clim Details Notified		[A] Elaine Kuan Hwa Meen
18	03 Dec 2019 17:31	Adj Mandate Request	Cur,Req:13681.09:PODS Liability: 100% *Quantum: (a)CORw/GST: \$12,825.09 + (b)LO Rw/GST(8days x \$100.00): \$856.00 = Total: \$13,681.09 *Vehicle Model: Mini Cooper P aceman (1598cc) *6 recommendation repair days + 1Saturday + 1Sunday = 8days *For you	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

Print Received Message

This mail is associated with :

*SKP3305L (MCT19040787)
[SHC8702U]
TP
KEVIN THOMAS WHITE
Apr 27 2019 6:00PM
[-]
Eurokars Habitat Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 05/12/2019 13:56 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13681.09) - SKP3305L - Claim Handler: Sherini Pillai

Approved:13681.09:OID FAF. Please proceed to settle.

Hsiao Tong (LKKAuto)

From: jen.lim@eurokars.com.sg
Sent: Wednesday, 11 December 2019 10:30 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Taufikh (LKKAuto); insuranceclaims@eurokars.com.sg
Subject: RE: finalization III TP - SKP3305L.xlsx //LKK REF: CC4/III19008007/T1pb3 (MINI_Revised LOD)

Dear Hsiao Tong,

Thanks for your offer.
Please let us have your DV for signatory.

Thank you.

Best Regards,

Jen

Insurance Claims Dept
TRANS EUROKARS PTE LTD
27A Tanjong Penjuru
Singapore 609042
T: (65) 6331 0698 F: (65) 6331 0690
E: jen.lim@eurokars.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 11 December 2019 9:29 AM
To: Jen Lim <jen.lim@eurokars.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Insurance Claims Common <insuranceclaims@eurokars.com.sg>
Subject: RE: finalization III TP - SKP3305L.xlsx //LKK REF: CC4/III19008007/T1pb3 (MINI_Revised LOD)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 12,825.09
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
Total	\$ 13,681.09

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jen.lim@eurokars.com.sg <jen.lim@eurokars.com.sg>

Sent: Friday, 29 November 2019 3:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; insuranceclaims@eurokars.com.sg

Subject: RE: finalization III TP - SKP3305L.xlsx //LKK REF: CC4/III19008007/T1pb3 (MINI_Revised LOD)

Dear Hsiao Tong,

Enclosed is Revised LOD for your perusal.

Thank you.

Best Regards,

Jen

Insurance Claims Dept

TRANS EUROKARS PTE LTD

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0698 F: (65) 6331 0690

E: jen.lim@eurokars.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 09 November 2019 2:48 PM

To: Jessica Harry Shastri <jessicahs@eurokars.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: Sarah Candida <sarah.candida@eurokars.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tommy Woon <tommywoon@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>

Subject: RE: finalization III TP - SKP3305L.xlsx //LKK REF: CC4/III19008007/T1pb3

Without Prejudice

Dear Sirs/Mdm,

Further to our below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 4 November 2019 11:59 AM

To: jessicahs@eurokars.com.sg; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: sarah.candida@eurokars.com.sg; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; tommywoon@eurokars.com.sg; jn.lim@eurokars.com.sg

Subject: RE: finalization III TP - SKP3305L.xlsx //LKK REF: CC4/III19008007/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$11,986.07**(before GST) with **06** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jessicahs@eurokars.com.sg <jessicahs@eurokars.com.sg>

Sent: Thursday, 24 October 2019 10:47 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: sarah.candida@eurokars.com.sg; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; tommywoon@eurokars.com.sg; jen.lim@eurokars.com.sg

Subject: RE: finalization III TP - SKP3305L.xlsx

Dear Taufikh,

The below matter refers.

My apologies we just notice that we did not bill for two labour.

We really hope you could assist us to void the earlier finalization and accept this finalization.

Sorry for all the inconveniences caused.

Thanks & Regards,

Jessica

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Sent: 28 June 2019 12:56 PM

To: Jessica Harry Shastri <jessicahs@eurokars.com.sg>

Cc: Sarah Candida <sarah.candida@eurokars.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: finalization III TP - SKP3305L.xlsx

Hi Jessica,

COR \$10,226.07 , 6 days.

Regards

Taufikh

Lkk Auto

From: jessicahs@eurokars.com.sg [<mailto:jessicahs@eurokars.com.sg>]

Sent: Friday, 7 June 2019 5:05 PM

To: Taufikh@lkkauto.com; admin-a@lkkauto.com

Cc: sarah.candida@eurokars.com.sg

Subject: RE: finalization III TP - SKP3305L.xlsx

Dear Taufikh,

Please ignore my finalization dated 04/06/2019. There is a typing error on one part.

COR: \$10,226.07 before excess of \$0 and before GST

6 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0691 | Fax: +65 6331 0690 | Email: jessicahs@eurokars.com.sg

Website: www.eurokarsgroup.com

From: Jessica Harry Shastri

Sent: 04 June 2019 3:04 PM

To: 'Taufikh (LKKAUTO)' <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Sarah Candida <sarah.candida@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>

Subject: finalization III TP - SKP3305L.xlsx

Dear Taufikh,

Our COR computation is attached for your agreement.

COR: \$10,196.07 before excess of \$0 and before GST

6 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0691 | Fax: +65 6331 0690 | Email: jessicahs@eurokars.com.sg

Website: www.eurokarsgroup.com

DISCHARGE VOUCHER.

Policy Number D18MTPV01014261
Vehicle Number SKP3305L
Name of Policyholder KEVIN THOMAS WHITE

I / We hereby acknowledge having received from the under-mentioned repairers my/our above-stated vehicle which has been repaired to my/our satisfaction and I/we admit that the payment for such repairs by Eurokars Habitat Pte Ltd is in full and final discharge of my/our claim under above-stated policy number in respect of damage caused to the said vehicle as a result of an accident that occurred on 27/04/2019 18:05 at MARINE PARADE RD NEAR PARKWAY PARADE MALL.



Witnessed by Repairers

04/06/19

Date



Signature by Policyholder

30/7/19

Date

...CLAIM SUBFOLDER...(Pending for Survey Report)






































Direct Settlement























CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Oct 2019 Edit Reg		07 May 2019 00:00 Edit Adj Rpt	S\$11,986.07 Edit Estimates	S\$11,986.07 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	KEVIN THOMAS WHITE, ID: F1440665N								
Vehicle Reg. No.:	SKP3305L	Date of Loss:	27/04/2019 18:00 - :59 [55 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19040787	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8702U	Policy No. (Claimant):	D18MTPV01014261						
		Excess:							
Repairer:	Eurokars Habitat Pte Ltd (HQ) 27A Tanjong Penjuru Level 5, 609042 West Coast - Tel: 63602845								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 16/05/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (05/12/2019): Alert - Adj Mandate Approved (S\$13681.09) - SKP3305L - Claim Handler: Sherini Pi... III_SG (14/05/2019): Alert - Adj Mandate Approved (S\$0.00) - SKP3305L - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKP3305L (MCT19040787)
[SHC8702U]
TP
KEVIN THOMAS WHITE
Apr 27 2019 6:00PM
[COMFORT TRANSPORTATION PTE LTD]
Eurokars Habitat Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Video									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	14/05/19 14:20	Video - OID							 Load MP4		
Photos/Images									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	03/12/19 16:43	Odometer Reading							 Load JPG	<input checked="" type="checkbox"/>	
2	03/12/19 16:43	General View							 Load JPG	<input checked="" type="checkbox"/>	
3	03/12/19 16:43	General View							 Load JPG	<input checked="" type="checkbox"/>	
4	03/12/19 16:43	General View							 Load JPG	<input checked="" type="checkbox"/>	
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40	03/12/19 16:43	General View							Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	03/12/19 16:43	General View	 Load JPG	<input checked="" type="checkbox"/>
42	03/12/19 16:43	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	03/12/19 16:43	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	03/12/19 16:43	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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52	03/12/19 16:43	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
53	03/12/19 16:43	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/05/19 16:16	EMAIL FROM III DD 07052019	 Load PDF	
2	07/05/19 16:16	TP GIA REPORT	 Load PDF	
3	08/05/19 17:57	TP ESTIMATE- MARKED	 Load PDF	
4	21/10/19 12:18	RENTAL RECEIPT	 Load PDF	
5	03/12/19 16:42	LOD	 Load PDF	
6	06/01/20 10:08	WORKSHOP INVOICE	 Load PDF	
7	06/01/20 10:08	AUTHORISATION TO ACT FORM	 Load PDF	
8	06/01/20 10:08	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	08/05/19 08:53	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19008007/T1PB3Q2

Date: 06/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKP3305L Insured Vehicle No: SHC8702U
 Date of Loss: 27/04/2019 Nature of Claim: TP Claim No: MCT19040787

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKP3305L
 Make & Model: MINI COOPER, 1.6 PACEMAN (A) Engine No: A012J416N16B16A
 Reg. Date: 29/08/2014 (Man. Year: 2013) Chassis No: WMWSS12010WN74512
 Colour: Brown Odometer: 37217 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,256.26	4,726.07	1,530.19	24.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,970.00	7,260.00	2,710.00	27.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,226.26	11,986.07	4,240.19	26.13
+ GST 7.00/7.00% (S\$)	1,135.84	839.02	296.82	26.13
Nett Amount (S\$)	17,362.10	12,825.09	4,537.01	26.13
+ Car Rental (8.0 x S\$100.00/day + 7.00% GST) (S\$)		856.00		
Nett Liability (S\$)		13,681.09		

INSPECTION

Date of Assignment: 07/05/2019
 Date Inspected: 07/05/2019 Inspected At: 27A Tanjong Penjuru
 Repairer: Eurokars Habitat Pte Ltd (HQ)
 Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 04 Nov 2019)	
Parts:	N/A	MINI COOPER 1.6 PACEMAN (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKP3305L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET R60	Bent	1,698.00 F	*1,698.00 F
2	1		*TRIM RING ,HEADLAMP LH	Necessary	229.78 F	*229.78 F
3	1		*TRIM RING ,HEADLAMP RH	Missing	229.78 F	*229.78 F
4	1		*EMBLEM FRONT	Necessary	78.72 F	*78.72 F
5	2		*BONNET TWIST PROTECTOR	Not Necessary	16.90 F	*- F
6	2		*TWIST PROTECTOR RIVET	Not Necessary	1.82 F	*- F
7	20		*EXPANDING RIVET	Necessary	27.40 F	*27.40 F
8	1		*FRONT BUMPER	Repair	801.26 F	*- F
9	1		*FRONT BUMPER LOWER CHORM FRAME	Not Necessary	160.03 F	*- F
10	1		*FRONT BUMPER SPOILER	Cut	229.65 F	*229.65 F
11	4		*BLIND RIVET	Necessary	5.72 F	*5.72 F
12	4		*RIVET	Necessary	24.96 F	*24.96 F
13	4		*CLAMP	Necessary	8.08 F	*8.08 F
14	1		*FRONT WHEEL ARCH	Cut	168.93 F	*168.93 F
15	6		*RIVET	Necessary	7.02 F	*7.02 F
16	1		*SPLASH SHIELD	Torn	147.68 F	*147.68 F
17	9		*RIVET	Necessary	12.87 F	*12.87 F
18	1		*FRONT FENDER	Repair	500.18 F	*- F
19	1		*SPLASH SHIELD LOWER LIP	Missing	21.91 F	*21.91 F
20	1		*RH HEADLIGHT (WHITE INDI)	Cracked	974.48 F	*974.48 F
21	4		*NUT	Necessary	27.04 F	*27.04 F
22	4		*SPRING	Necessary	10.68 F	*10.68 F
23	2		*ANTI -FREEZE	Necessary	52.26 F	*52.26 F
24	1		*FRONT TOP SUPPORT PANEL	Cracked	721.11 F	*721.11 F
25	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					6,256.26	4,726.07

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE BONNET ,FRONT BUMPER ,RH FRONT FENDER ,FRONT SUPPORT PANEL & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT	New	4,200.00	2,940.00
2	TO RESPRAY BONNET ,FRONT BUMPER & RH FRONT FENDER	New	2,600.00	1,600.00
3	TO CARRY -OUT BODY CAVITY PRESERVATION	New	250.00	0.00
4	TO REMOVE & REFIT RADIATOR ,CONDENSER AND RADIATOR FAN ASSY	New	1,260.00	1,260.00
5	TO TOP-UP GAS, CONDUCT PRESSURE TEST & PERFORM LEAK TEST ON THE COOLING SYSTEM	New	500.00	500.00
6	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT	New	560.00	560.00
7	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	150.00
8	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	350.00	250.00
Gross Labour Cost (S\$)			9,970.00	7,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >