

CC3/MSG19008004/MD302

TAXI05/19/2011

REF:

MSG

CITY: N/A 2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: **SLK 8752K**

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

3	
N/S	O/S
X	X

Bal. or Market Value: _____

IUAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: **24** days Res.: Yes or No

Lump Sum: _____ % J Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: **SHB 1101E** Yr Regn: **25 Oct 2013**

Type: M.Car / M.Cycle / BUS / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **TOYOTA PRINS** c.o. **1798**Colour: **MAROON** A/C: **Insured / Std / NI / NA**Sp. Reading: **602,182** T/Radiop: **Insured / Std / NI / NA**

Eng/No: _____

C/No: **JTDKN36U305691243**Gen. Cond: Good / **Fair** / Poor / BurntSteering: **Inorder** / Jammed / Leaked / Burnt orBrake: **Inorder** / Jammed / Leaked / Burnt orModl: **NI / SIRIm / STD A/RIm** orTyre Size: F: **15/65R5**R: **11**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **WESTLAF**Front R/Bal. **5** mm Rear R/Bal. **5** mmL/Bal. **5** mm L/Bal. **5** mmD.O.A. **3/5/2019** D.O.I. **6/5/19**Survey held at **SMART WOODLANDS**Des. of Damages: **Frt / Rear / O/S / N/S / UIC / Rooftop** or

The UIC / Chassals frame / Body Structure affected due to collision

Date / Time Action / Instruction

SHB 1101E - (C3) AXA15001184 / RIZM392

D.O.A - 18/01/2015

MSG L75

SLK 8752K - X

7/5@4:35pm sent email to MSG GIA & estimate

24/9/19 FINALIZED LUMP SUM REPAIR 67,650.00 / 4 Days

(Red: 7492.30, 81%)

RECEIVED 2 SEP 2019

25/9/2019

Date/Time, File Pass to?

1) 25/9 Typist

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$

☐ : Prelim Report☒ : Final ReportDays Of Repair: **4**

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invo (\$☐ : Weekend (\$

S + RS \$1

Photos

Others

TOTAL

150
11
161

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 7 May 2019 4:35 PM
To: yiqian_low@sg.msig-asia.com
Cc: SUR; KKLau; Accounts (LKKAuto)
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 1101E, INSURED VEHICLE: SLK 8752K, DOA: 03/05/2019)
Attachments: shb 1101E GIA.pdf; SHB 1101E ESTIMATE.pdf

Dear Yi Qian,

Please be informed that we had inspected the vehicle **SHB 1101E** at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/05/2019 15:28
Date Of Accident	03/05/2019 07:40
Exact Location Of Accident	STILL ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1101E
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

Driver

Name of Driver	ABDUL NASSIR BIN ANWARUL
NRIC No	S1555656J
Date Of Birth	26/01/1962
Occupation	OUTDOOR
Date Of Driving Pass	17/10/1983
Driving Experience	35 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	656
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS STATIONARY ALONG STILL ROAD WITH A PASSENGER ON BOARD DUE TO RED TRAFFIC LIGHT AHEAD WHEN THE VEHICLE SLK8752K FROM BEHIND COLLIDED ONTO THE REAR PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLK8752K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KHOO JIAN WEN JOSEPH
NRIC/Passport Number	S8336772E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

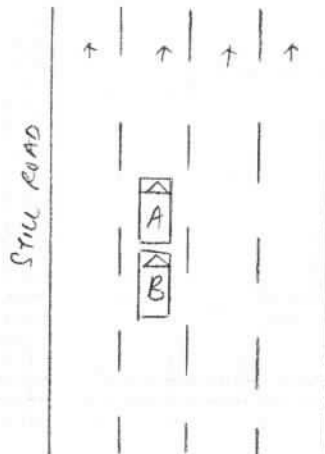
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

dh 3/5/19

Sketch Plan Pg. 2

SKETCH PLAN



A - SHB1101E
B - SLK P752K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

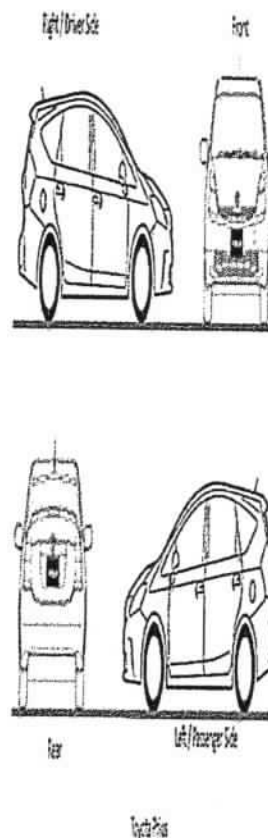
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Section A - Accident Details

Registration Number	SHB1101E
Case Reference Number	TAX/05/19/2011
Registration Date	25/10/2013
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	ABDUL NASSIR BIN ANWARUL
Type of Accident	Head to Rear
Accident Date and Time	3/5/2019 7:40 AM
Accident Reported Date and Time	3/5/2019 2:58 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101352
Special Instruction to ARC, if any	TP
Prepared Date and Time	3/5/2019 4:44 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,045.00	\$300.00
Total Spray Cost	\$1,296.00	\$280.00
Total Spare Part Cost	\$3,824.18	\$1,025.29
Total Other Cost	\$680.00	\$60.00
TOTAL COST	\$6,845.18	\$1,665.29
Lump Sum Total	\$6,845.18 <i>9142.80</i>	\$1,650.00 (L/S)
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Tuck Foo Kok	Naz (LKK) / MSIG
ARC / Surveyor Sign Off Date	06/05/2019 5:02 PM	06/05/2019 3:37 PM
Signature	<i>[Signature]</i>	
Remarks	LUMP SUM REPAIR 3 DAYS CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS	

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1909-0218	Invoice Number	
Quotation Date	14.09.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RR END PANEL	\$200.00	\$100.00
TO REPAIR REAR PORTION	\$845.00	\$200.00
Total Labour	\$1,045.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR PANEL	\$180.00	\$80.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY TAIL GATE	\$378.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,296.00	\$280.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$30.00
TO REMOVE AND REFIT WIRE HARDESS	\$200.00	\$0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$680.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		58307-47060	END PANEL	0.00	\$602.10	0.00	\$0.00	Replace	Not Given
		64718-47031B0	END PANEL COVER, DECK TRIM HOLE	0.00	\$46.10	0.00	\$0.00	Replace	Check
		64716-47031B0	END PANEL COVER, DECK TRIM, RR	0.00	\$121.10	0.00	\$0.00	Replace	Check
		58336-12090	REINFORCEMENT, RR	0.00	\$34.60	0.00	\$0.00	Replace	Check
			SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check
		52159-47905	BUMPER REAR	1.00	\$458.60	30.00	\$321.02	Replace	Replace
		52161-16010	BUMPER CLIPS	10.00	\$1.61	30.00	\$11.27	Replace	Replace
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Check

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 23/09/2019

User ID : PehSuan

89997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check	X	SUC
	SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check	X	SUC
	PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	✓	NTFC
76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given	X	SUC
76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given	X	SUC
76891-47020	BUMPER LIP REAR	1.00	\$228.90	30.00	\$160.23	Replace	Replace	✓	DEF
52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given	X	SUC
52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given	X	
58308-47011	UNDER COVER SUBASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Check	X	
67005-47241	TAILGATE ASY	0.00	\$1,007.90	0.00	\$0.00	Replace	Not Given	X	
69350-47030	TAILGATE DOOR LOCK	0.00	\$444.10	0.00	\$0.00	Replace	Not Given	X	SUC
67881-47022	TAILGATE DOOR WEATHER STRIP	0.00	\$353.40	0.00	\$0.00	Replace	Not Given	X	
69415-47020	TAILGATE LOCK, COVER	0.00	\$15.70	0.00	\$0.00	Replace	Not Given	X	
69431-47010	STRIKER, BACK DOOR	0.00	\$48.90	0.00	\$0.00	Replace	Not Given	X	NN
75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given	X	
Total			\$5,228.61		\$612.52				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	30.00	\$143.99	Replace	Replace
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	30.00	\$97.72	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace
		67881-47022	TAILGATE DOOR WEATHER STRIP	1.00	\$353.40	30.00	\$247.38	Replace	Replace
Total					878.70		669.09		

9142.30

1281.61

9202.80

-202

1025.29
+ 300.00
+ 340.00
1665.29

45 \$1650/-

/ 4 REPAIR DAYS

FINALIZED LUMP SUM REPAIR \$1650.00 / 4 DAYS

24/9/19

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/05/19/2011	Date of Collection	/ /
Vehicle No	SUB 1101 E	Date of Request	07.105/2019
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	21

S/N	Part Number	Part Description	Quantity	Unit Price
		REAR BUMPER REINFORCEMENT	1pc	/ BT
		ARM SUB ASSY RH	1pc	/ BT
		REVERSE SENSOR	1 SET	/ CUT
		TRUNK LID WEATHERSTRIP	1pc	/ TN
	Labour	to REPAIR REAR END PANEL		\$ 200 100
	Labour	to SPRAY REAR END PANEL		\$ 180 80

<<<Please submit photographs for damaged parts>>>

I, (Name) H/ 8/5/19
 (Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
 Signature of person making this declaration
 [to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC/ Reservation / Number
Photo Submitted	YES / NO	Date of submission



Case Details

Case Reference Number : TAX/05/19/2011

Type of Repair : Accident Repair

Vehicle Registration Number : SHB1101E

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-6741-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : MSIG Insurance (S) Pte Ltd

Accident Date and Time : 02/05/2019 11:40 PM

Vehicle Age(In Months) : 67

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			END PANEL	1	602.10	602.10	30.00	451.58	Replace	0	0	Not Given	✓ SUC
One Time Key In	Main			END PANEL COVER, DECK TRIM HOLE	1	46.10	46.10	30.00	34.58	Replace	0	0	Check	✓ X SUC
One Time Key In	Main			END PANEL COVER, DECK TRIM, RR	1	121.10	121.10	30.00	90.82	Replace	0	0	Check	✓ X SUC
One Time Key In	Main			REINFORCEMENT, RR	2	34.60	69.20	30.00	51.90	Replace	0	0	Check	✓ X SUC
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	✓ XNN
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	30.00	343.95	Replace	1	343.95	Replace	✓ 1/100
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	30.00	12.08	Replace	10	12.08	Replace	✓ 11.27
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	30.00	154.27	Replace	0	0	Check	✓
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	30.00	104.70	Replace	0	0	Check	✓ X SUC
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	30.00	104.70	Replace	0	0	Check	✓
One Time Key In	Main			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Check	✓
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Check	✓
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	✓ NGL
Total Spare Part Cost						4,111.13								
Lump Sum Discount (%)						20.00								
Final Spare Part Cost						3,288.90								
Surveyor Total						647.71								
Lump Sum Dis (%)						20								
Final Sur Total						518.17								

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	30.00	54.15	Replace	0	0	Not Given	} X SUC
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	30.00	88.57	Replace	0	0	Not Given	
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	30.00	171.68	Replace	1	171.68	Replace	ORF
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	30.00	71.10	Replace	0	0	Not Given	X SUC
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	30.00	71.10	Replace	0	0	Not Given	X SUC
One Time Key In	Main			UNDER COVER SUBASSY, RR FLOOR	1	514.30	514.50	30.00	385.88	Replace	0	0	Check	2 X SUC
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	30.00	755.92	Replace	0	0	Not Given	X SUC
One Time Key In	Main			TAILGATE DOOR LOCK	1	444.10	444.10	30.00	333.08	Replace	0	0	Not Given	} X SUC
One Time Key In	Main			TAILGATE DOOR WEATHER STRIP	1	353.40	353.40	30.00	265.05	Replace	0	0	Not Given	
One Time Key In	Main			TAILGATE LOCK, COVER	1	15.70	15.70	30.00	11.77	Replace	0	0	Not Given	
One Time Key In	Main			STRIKER, BACK DOOR	1	48.90	48.90	30.00	36.67	Replace	0	0	Not Given	
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	30.00	38.92	Replace	0	0	Not Given	
Total Spare Part Cost									4,111.13	Surveyor Total 647.71				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									3,288.90	Final Sur Total 518.17				

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	845.00	200	
Total:			845.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	CHECK
3	Main	TO RESPRAY TAIL GATE	378.00	0	NN
Total:			1,116.00	200.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
4	Main	TO RESPRAY REAR PANEL	180.00	0	CHECK
Total:			1,115.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30	
2	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30	
3	Main	TO REMOVE AND REFIT WIRE HARDESS	200.00	0	CHECK
4	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	120.00	0	NN
5	Main	TO REPLACE SUNDRY PARTS	100.00	0	NN
6	Main	TO WASH AND VACUUM	60.00	0	NN
Total:			680.00	60.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,288.90	518.17
Total Labour Cost	845.00	200.00
Total Spray Painting	1,115.00	200.00
Other	680.00	60.00
Overall Total	5,929.90	978.17
Lump Sum Repair Option		✓
Lump Sum Total	5,950.00	1,000.00
Surveyor Approved Amount		1,000.00
No of Repair Days*	6	3
Remarks		LUMP SUM REPAIR 3 DAYS CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS
Surveyor Name		Naz
Signature		

Survey Date

06/05/2019

NA2 LK4
CIS
3 DAYS
CHECK ITEMS PHOTOS
AFTER REPAIR PHOTOS

https://vacswb.smrt.com.sg/Estimation.aspx

Save Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 May 2019		07 May 2019 17:22 Edit Adj Rpt	S\$1,650.00 Edit Estimates	S\$1,650.00 View Rpt		Pending for Survey Report Cancel Case
























Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB1101E		Date of Loss: 03/05/2019 07:00 - :59 [66 Months and 8 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 592380		Policy/Cover Note No.: 29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020							
Vehicle Reg. No. (Insured): SLK8752K		Policy No. (Claimant):							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Imm.Advice due 08/05/2019]									
Driver/Custodian (Insured): KHOO JIANWEN, JOSEPH (), NRIC: S8336772E, Tel: +6593840158 Email:									
Adj Asg. Remarks: direct survey by LKK									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB1101E (592380)
[SLK8752K]
TP
SMRT TAXIS PTE LTD
May 3 2019 7:00AM
[GRAB RENTALS PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents | Upload Photos | Compose New Letter

View View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	07/05/19 17:16	Accident Statement From: SC - Reg. No: SLK8752K, Claimant: GRAB RENTALS PTE LTD	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
2	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
3	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
4	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
5	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
6	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
7	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
8	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
9	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
10	24/09/19 12:27	General View	 Load JPG	<input checked="" type="checkbox"/>
11	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
12	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
13	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
14	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
15	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
16	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
17	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
18	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
19	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
20	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
21	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
22	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
23	24/09/19 12:28	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
24	24/09/19 12:28	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
25	24/09/19 12:28	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
26	24/09/19 12:28	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
27	24/09/19 12:28	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
28	24/09/19 12:28	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
29	24/09/19 12:28	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	07/05/19 17:16	ESTIMATE REPAIR From: SC - Reg. No: SLK8752K, Claimant: GRAB RENTALS PTE LTD	 Load PDF	
2	07/05/19 17:23	DIRECT SURVEY BY LKK	 Load PDF	
3	07/05/19 17:24	Third Party Accident Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19008004/NTD3E2

Date: 11/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29114756

Claimant SHB1101E

Insured Vehicle No : SLK8752K

Vehicle No : SHB1101E

Date of Loss: 03/05/2019

Nature of Claim: TP

Claim No: 592380

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB1101E

Make & Model: TOYOTA PRIUS, 1.8 (A)

Engine No: 2ZR5914547

Reg. Date: 25/10/2013 (Man. Year: 2013)

Chassis No: JTDKN36U305691243

Colour: Maroon

Odometer: 602182 km

Engine Capacity: 1798 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 5 mm

Rear Left Side: West Lake 5 mm

Front Right Side: West Lake 5 mm

Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,181.80	1,281.61	4,900.19	79.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,021.00	640.00	2,381.00	78.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,202.80	1,921.61	7,281.19	79.12
Approved Total (Overridden) (S\$)		1,650.00		
Nett Amount (S\$)	9,202.80	1,650.00	7,552.80	82.07

INSPECTION

Date of Assignment: 07/05/2019

Date Inspected: 06/05/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 11 Oct 2019)
Parts:	144	TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB1101E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 30%)	Cracked	458.60 F	*321.02 F
2	1		*BUMPER CLIPS (DISC 30%) (10PCS)	Necessary	16.10 F	*11.27 F
3	1		*BUMPER LIP REAR (DISC 30%)	Deformed	228.90 F	*160.23 F
4	1		*BUMPER REINFORCEMENT REAR (DISC 30%)	Bent	205.70 F	*143.99 F
5	1		*ARM SUB-ASSY, RR BUMPER RH (DISC 30%)	Bent	139.60 F	*97.72 F
6	1		*TAILGATE DOOR WEATHER STRIP (DISC 30%)	Torn	353.40 F	*247.38 F
7	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	1		*SENSOR REVERSE (SN)	Cut	180.00 F	*180.00 F
9	1		*END PANEL	Serviceable	602.10 F	*- F
10	1		*END PANEL COVER, DECK TRIM HOLE	Serviceable	46.10 F	*- F
11	1		*END PANEL COVER, DECK TRIM, RR	Serviceable	121.10 F	*- F
12	1		*REINFORCEMENT, RR	Serviceable	34.60 F	*- F
13	1		*BUMPER REINFORCEMENT REAR	Serviceable	205.70 F	*- F
14	1		*ARM SUB-ASSY, RR BUMPER LH	Serviceable	139.60 F	*- F
15	1		*ARM SUB-ASSY, RR BUMPER RH	Serviceable	139.60 F	*- F
16	1		*ANTENNA, ELECTRICAL LOWER REAR	Serviceable	157.40 F	*- F
17	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
18	1		*BUMPER LIP COVER RR/LH	Serviceable	72.20 F	*- F
19	1		*BUMPER LIP COVER RR/RH	Serviceable	118.10 F	*- F
20	1		*BUMPER SIDE RETAINER RR/LH	Serviceable	94.80 F	*- F
21	1		*BUMPER SIDE RETAINER RR/RH	Serviceable	94.80 F	*- F
22	1		*UNDER COVER SUBASSY, RR FLOOR	Serviceable	514.50 F	*- F
23	1		*TAILGATE ASY	Serviceable	1,007.90 F	*- F
24	1		*TAILGATE DOOR LOCK	Serviceable	444.10 F	*- F
25	1		*TAILGATE DOOR WEATHER STRIP	Serviceable	353.40 F	*- F
26	1		*TAILGATE LOCK, COVER	Serviceable	15.70 F	*- F
27	1		*STRIKER, BACK DOOR	Serviceable	48.90 F	*- F
28	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
29	1		*NAME PLATE (HYBRID)	Not Necessary	51.90 F	*- F

F=Franchise part.

Total Parts (S\$) 6,181.80 1,281.61

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	1,045.00	300.00
2	SPRAY PAINT	New	1,296.00	280.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO REMOVE AND REFIT WIRE HARDESS	New	200.00	0.00
6	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	0.00
7	TO REPLACE SUNDRY PARTS	New	100.00	0.00
8	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			3,021.00	640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >