Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 20 August 2021 1:38 PM

To: Shafawati

Cc: AccReport; Admin A

Subject: RE: Reminder: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19

(India case) //LKK REF: CC3/III19007998/K1pa3

Attachments: DV_SHC6670R.pdf; ATA_SHC6670R.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to **us (LKK)** for our necessary action: -

Workshop Tax Invoice bill to India International Insurance Pte Ltd

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>

Sent: Thursday, 19 August 2021 5:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Reminder: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6670R, our client is agreeable on your offer of \$1,900.00 for the settlement on the above claim.

Kindly let us have your DV soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you

Regards

Shafawati Md Rabu Claims Settlement Officer Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 19 August 2021 5:08 pm

To: Shafawati < shafawati.rabu@premierauto.com.sg

Cc: AccReport < AccReport@premierauto.com.sg >; Admin A < admin-a@lkkauto.com >

Subject: Re: Reminder: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,900.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati < shafawati.rabu@premierauto.com.sg

Sent: Friday, 6 August 2021 3:02 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: AccReport AccReport@premierauto.com.sg; Admin A Admin A Admin A AccReport@premierauto.com.sg

Subject: Reminder: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please revert on the 50% offer soonest.

Thank you

Regards

Shafawati Md Rabu Claims Settlement Officer Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati

Sent: Friday, 9 July 2021 1:44 pm

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: AccReport < <u>AccReport@premierauto.com.sg</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: RE: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to the above mentioned.

Your insured has settled their case @ 50%.

Please let us have your offer @ 50% soonest.

Thank you

Regards

Shafawati Md Rabu Claims Settlement Officer Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati

Sent: Monday, 12 October 2020 4:54 pm

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com Cc: AccReport@premierauto.com.sg square ccena <a href="mailto:com.sg ccena ccena ccena ccena ccena ccena square ccena ccena square squaresquare square

Subject: RE: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

The case yet to settle.

I have called our driver earlier on his progress for the scene photos. The areas yet to open.

Regards

Shafawati Md Rabu Claims Settlement Officer Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 12 October 2020 4:31 pm

To: Shafawati < shafawati.rabu@premierauto.com.sg> **Cc:** AccReport < AccReport@premierauto.com.sg>

Subject: RE: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

Without Prejudice

Hi Shafawati,

We refer to the above matter.

We noted that our insured had filed a claim against your client's insurer.

Kindly advise if there is any offer/settlement on our insured's counter claim against your client's insurer.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati < shafawati.rabu@premierauto.com.sg

Sent: Wednesday, 15 April 2020 8:41 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com Cc: AccReport < AccReport@premierauto.com.sg>

Subject: RE: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email dated 20.08.19

Our client yet to go to the site to take pictures of the surrounding.

Should your insured have further evidences, please forward us so we can wrap the case soonest.

Thank you

Regards

Shafawati Md Rabu Claims Settlement Officer Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premieraxi.com to Shafawati.rabu@premierauto.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 14 April 2020 9:29 pm **To:** shafawati.rabu@premiertaxi.com

Cc: AccReport < AccReport@premierauto.com.sg>

Subject: Re: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

Without Prejudice

Dear Sirs/Mdm,
We refer to our below email.
Kindly let us have your update/reply.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted. Best Regards, Hsiao Tong, Chew Case Handler LKK Auto Consultants Pte Ltd Phone: 6256 3561 email: chewht@lkkauto.com fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Hsiao Tong (LKKAuto) Sent: Tuesday, 19 November 2019 1:55 PM To: shafawati.rabu@premiertaxi.com Cc: AccReport AccReport@Premier-Corp.net Subject: RE: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF: CC3/III19007998/K1pa3
Without Prejudice
Dear Sirs/Mdm,
We refer to our below email.
Kindly revert.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 August 2019 2:55 PM **To:** shafawati.rabu@premiertaxi.com

Cc: AccReport < AccReport@Premier-Corp.net>

Subject: RE: LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case) //LKK REF:

CC3/III19007998/K1pa3

Without Prejudice

Dear Shafawati,

We refer to the above matter.

As spoken earlier, our insured driver is adamant that he's not at fault however our video is unable to capture as the taxi engine just started. From your client video, it shows that there was no stop line from both site.

Kindly assist to check if there is any accident scene photos for this matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati [mailto:shafawati.rabu@premiertaxi.com]

Sent: Tuesday, 18 June 2019 11:31 AM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>; Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Cecilia Chong (LKK Auto) < <u>CeciliaChong@lkkauto.com</u>>; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>

Cc: AccReport <<u>AccReport@Premier-Corp.net</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> **Subject:** LOD / Accident involving SHC6670R and SHA3921Y on 05.05.19 (India case)

WITHOUT PREJUDICE

Dear All,

Your Ref: SHA3921Y Our Ref: SHC6670R/SR Date of accident: 05.05.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from **India International Insurance Pte Ltd**, as insurers of vehicle number **SHA3921Y** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and scene video for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu Claims Settlement Assistant Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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