## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Thursday, 16 May, 2019 12:01 PM

**To:** Elaine Cheong

Cc: Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Admin A; CS A Team; Cecilia

Chong (LKK Auto)

Subject: RE: Direct Settlement - Accident Involving SJP6115K (OI: SNM19D201983C02/5) and

SLM4760C (TP: LKK REF - CC3/CTI19007968/Gga3) on 03/05/2019

**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

CTI ref: SNM19D201983C02/5 LKK REF: CC3/CTI19007968/Gga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 8 May, 2019 2:06 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-

a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Cc:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving SJP6115K (OI: SNM19D201983C02/5) and SLM4760C (TP: LKK REF - CC3/CTI19007968/ga3) on 03/05/2019

LKK REF - CC3/CTI19007968/ga3 CTI REF - SNM19D201983C02 (SJP6115K)

Dear Mei Kwan/Cecilia

We refer to your email pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and further action.

Aside to Elaine, please assist to keep track on the matter.

## **Best Regards**

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 8 May, 2019 9:00 AM

**To:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

**Cc:** Ong Chin Kiat <<u>chinkiat.ong@sg.cntaiping.com</u>>; Elaine Cheong <<u>elaine.cheong@sg.cntaiping.com</u>>; Chong Boon Sen <<u>boonsen.chong@sg.cntaiping.com</u>>; Cecilia Chong (LKK Auto) <<u>CeciliaChong@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

**Subject:** RE: Direct Settlement - Accident Involving SJP6115K (OI: SNM19D201983C02/5) and SLM4760C (TP: LKK REF - CC3/CTI19007968/ga3) on 03/05/2019

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

## **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

**Sent:** Monday, 6 May, 2019 9:36 PM **To:** <u>claimsdept@sg.cntaiping.com</u>

**Cc:** 'Ong Chin Kiat' < <a href="mailto:cheong@sg.cntaiping.com">cheong@sg.cntaiping.com</a>; 'Chong Boon Sen' < <a href="mailto:boonsen.chong@sg.cntaiping.com">chong@sg.cntaiping.com</a>; 'Cecilia Chong (LKK Auto) < <a href="mailto:ceciliaChong@lkkauto.com">ceciliaChong@lkkauto.com</a>; CS A Team < <a href="mailto:cs-a@lkkauto.com">cs-a@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>)

**Subject:** Direct Settlement - Accident Involving SJP6115K (OI : CTI - TBA) and SLM4760C (TP : LKK REF - CC3/CTI19007968/ga3) on 03/05/2019

## 'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the above matter.

We have received a new assignment from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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