Mei Kwan (LKKAuto)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Sent: Tuesday, 7 May, 2019 6:12 PM

To: renemer.bagang@ccfulco.com.sg; admin

Subject: FW: Accident 03/05/2019 Involving Our Insured SLM4760C And Your Insured

SJP6115K (CLAIM REF: SNM19D201983C02/5)

Attachments: SLM4760C.pdf

WITHOUT PREJUDICE

Your Ref: SLM4760C

Our Ref: SNM19D201983C02/5 (SJP6115K)

Dear Renemer,

We refer to your email of 06.05.19.

Liability clear.

In view of the above, we agree to go for Direct Settlement, subject to consistency of damages, based on M/s LKK Auto Consultant's findings, with supporting documents.

Regards,

Elaine Cheong

Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: <u>www.sg.cntaiping.com</u>

From: Claims Dept of CTI

Sent: Monday, 6 May, 2019 8:56 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: Accident 03/05/2019 Involving Our Insured SLM4760C And Your Insured SJP6115K

Dear Elaine,

Please conduct PRS – TP: SLM4760C (SNM19D201983) soonest possible. The file is with you.

From: Renemer Bagang [mailto:renemer.bagang@ccfulco.com.sg]

Sent: Saturday, 4 May 2019 12:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'admin-a@lkkauto.com' <admin-

a@lkkauto.com>

Cc: Chris Bulaclac <<u>chris.bulaclac@ccfulco.com.sg</u>>; Mars Ler <<u>mars.ler@ccfulco.com.sg</u>> Subject: RE: Accident 03/05/2019 Involving Our Insured SLM4760C And Your Insured SJP6115K

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank you,

Best Regards,

Renemer Bagang Service Advisor

H/P +65 85523293 D/D 65949166 email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com