



REF: A1G

## ASSIGNMENT

From:

Date: 7/5/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLT 8450J

at Workshop m/s

Joo Huk Kee

of Blk 3007 ubi Rd 1 #01-406

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

After 10am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

(up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLT 8450J

Yr Regd:

2013, May.

Type: M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Maker:

Volkswagen Jetta.

cc 1390

Colour:

Grey.

A/C: Insured / Std / NI / NA

Sp. Reading

51650.

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZ162DM056142

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

07/05/18

Survey held at

JHK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP A1G

(L/S \$1,850 / Red 1,355.70 / 42%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + HS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

ATTN: MOTOR CLAIMS DEPARTMENT  
 OWNER: Leong Jenny  
 TP INSURER: AIG Asia Pacific Insurance Pte Ltd  
 POLICY NO: 5096108141-01  
 REFERENCE: TP CLAIM  
 DOA: 02/05/2019

*khachms*

**REPAIR ESTIMATE**

Est. No. : E19050003  
 Date : 06/05/2019  
 Vehicle Num. : SLT8450J  
 Make/Model : VOLKSWAGEN JETTA

No	Description	Qty	U/P	Amt
<b>Section: LIST ITEMS</b>				
1	Front Bumper <i>Rehnd</i>	1.00	775.00	775.00 ✓
2	Front Bumper Side Retainer <i>new</i>	1.00	35.00	35.00 ✓
3	RH Front Fender <i>dent</i>	1.00	380.00	380.00 ✓
4	RH Headlamp <i>lit</i>	1.00	450.00	450.00 ✓
5	Front Grille <i>new</i>	1.00	308.00	308.00 ✓
6	RH Front Bumper Cover <i>lit</i>	1.00	105.00	105.00 ✓
7	Front RH Fender Inner Shield <i>lit</i>	1.00	120.00	120.00 ✓

Amt S\$ 2,173.00  
 Discount (10.00%) S\$ 217.30  
 Subtotal S\$ 1,955.70

**Section: LABOUR**

8	To Remove & Reinstall Front Bumper	1.00	100.00	100.00 ✓
9	To Remove & Reinstall Front Fender	1.00	100.00	100.00 ✓
10	To Remove & Reinstall Headlamp	1.00	80.00	80.00 ✓
11	To Straighten Front Support Panel	1.00	100.00	100.00 ✓
12	To Straighten Front Fender Inner Panel	1.00	120.00	120.00 ✓
13	To Sand Down, Primer & Spray Paint	1.00	750.00	750.00 ✓

Amt S\$ 1,250.00  
 Discount (0.00%) S\$ 0.00  
 Subtotal S\$ 1,250.00

**JHK Auto Consultants** hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*total: 2328.50*

*h/s: 1850*

*Adrian Ling*

*h/s 06/05/19*

*04 Days*



Joo Hak Kee Auto Pte. Ltd.

LIST ITEMS Subtotal S\$ 1,955.70  
 LABOUR Subtotal S\$ 1,250.00  
 Total S\$ 3,205.70

## **Khanchna (LKK Auto)**

---

**From:** shimin poh <shimin@jhk.com.sg>  
**Sent:** Thursday, 11 July 2019 12:13 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Kelvin Teo; Admin A  
**Subject:** Re: [AIG]: SLT8450J | VOLKSWAGEN JETTA // LKK Ref: CC4/AIG19007966/Aga3

Dear Khanchna:

Thank you for your offer, we accept 50%  
Kindly let us have the DV soonest,

Thank You !  
Bridget Poh (Shimin)  
Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406 Singapore 408701  
Office: 67431913

On Thu, Jul 11, 2019 at 11:49 AM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

Your Ref: SLT8450J                      Without Prejudice

Our Ref: CC4/AIG19007966/Aka3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SMA1005X (AIG) & SLT8450J ON 02.05.2019**

Based on the video footage, we are of the opinion that both vehicles were making a turn at the bend and there is no road lane marking.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)>

**Sent:** Thursday, 4 July 2019 3:54 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Kelvin Teo <[kelvin@jhk.com.sg](mailto:kelvin@jhk.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: [AIG]: SLT8450J | VOLKSWAGEN JETTA // LKK Ref: CC4/AIG19007966/Aga3

Dear Khanchna:

Please refer to the attached.

Notice the TP vehicle has cut into our clients lane before making the turn.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Thu, Jul 4, 2019 at 3:00 PM shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)> wrote:

Dear Khanchna:

Will get from our client and get back to you soon.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Thu, Jul 4, 2019 at 2:25 PM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

Your Ref: SLT8450J

Without Prejudice

Our Ref: CC4/AIG19007966/Aka3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMA1005X (AIG) & SLT8450J ON 02.05.2019**

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Wednesday, 3 July 2019 12:05 PM

**To:** shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)>

**Cc:** Kelvin Teo <[kelvin@jhk.com.sg](mailto:kelvin@jhk.com.sg)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: [AIG]: SLT8450J | VOLKSWAGEN JETTA // LKK Ref: CC4/AIG19007966/Aga3

Dear Bridget,

We will check and revert back to you as current handler is my colleague Ms Khanchna.

By copy to Khanchna,

Kindly revert liability after review of case. Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** shimin poh [<mailto:shimin@jhk.com.sg>]

**Sent:** Wednesday, 3 July 2019 10:08 AM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Kelvin Teo <[kelvin@jhk.com.sg](mailto:kelvin@jhk.com.sg)>

**Subject:** Re: [AIG]: SLT8450J | VOLKSWAGEN JETTA // LKK Ref: CC4/AIG19007966/Aga3

Dear Cecilia:

Kindly let us have liability and if clear please let us have the DV soon.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1



#01-406 Singapore 408701

Office: 67431913

On Wed, May 22, 2019 at 1:20 PM Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)> wrote:

LKK Ref: CC4/AIG19007966/Aga3

*Without Prejudice*

Hi Shimin,

Thank you for your email. Our case handler is Cecilia, who is copied in this email.

To check case handler in charge in future, you may write to our [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com).

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make  
good  
use of  
Today

**From:** shimin poh [<mailto:shimin@jkh.com.sg>]

**Sent:** Wednesday, 22 May, 2019 1:12 PM

**To:** Adrian Ling (LKKAUTO) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** Re: SLT8450J | VOLKSWAGEN JETTA

Dear All:

**Accident involving SLT8450J/SMA1005X (AIG Insured) on 02/05/2019**

We act for JENNY LEONG, the owner of vehicle no. SLT8450J, which was involved in the above accident.

Our client suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle no. SMA1005X.

We quantify our client claim's as follows:

Cost of Repair inclusive of GST	: \$ 1,979.50
TP Insurer Enquiry inclusive of GST	: \$ 2.00
Loss of Use @\$60/day X 4 days	: \$ 240.00

Total Claim Amount \$2,221.50

Pre-repair inspection of our client's vehicle was carried out by Surveyor Adrian on 22/05/2019 and we have finalized \$1,850.00 before GST

We enclose herewith the necessary invoices for your immediate action

Please let us know whether you are accepting liability and will be doing settlement within 7 days upon receiving this letter. If there are no discrepancies, please assist to forward the DV to us within 7 days.

Best Regards,

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Tue, May 7, 2019 at 2:02 PM shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)> wrote:

Dear Adrian:

Attached complete estimate.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 10 September 2019 10:45 AM  
**To:** shimin poh  
**Cc:** Kelvin Teo; Admin A  
**Subject:** RE: [AIG]: SLT8450J | VOLKSWAGEN JETTA // LKK Ref: CC4/AIG19007966/Aga3

Tracking:	Recipient	Delivery
	shimin poh	
	Kelvin Teo	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 10/9/2019 10:45 AM
	olivialau@lkkauto.com	Delivered: 10/9/2019 10:45 AM
	shupeil@lkkauto.com	Delivered: 10/9/2019 10:45 AM

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement on a 50% liability basis at global sum of **\$1,111.00(all in)** on this matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)>  
**Sent:** Thursday, 5 September 2019 4:24 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** Kelvin Teo <[kelvin@jhk.com.sg](mailto:kelvin@jhk.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: [AIG]: SLT8450J | VOLKSWAGEN JETTA // LKK Ref: CC4/AIG19007966/Aga3

Dear Khanchna:

Our Ref : SLT8450J  
Your Ref : SMA1005X

22 May 2019

AIG Asia Pacific Insurance Pte Ltd  
Motor Claims Department  
78 Shenton Way #08-16  
Singapore 079120

**Accident involving SLT8450J/SMA1005X (AIG Insured) on 02/05/2019**

We act for **JENNY LEONG**, the owner of vehicle no. **SLT8450J**, which was involved in the above accident.

Our client suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle no. **SMA1005X**.

We quantify our client claim's as follows:

- |                                       |                 |
|---------------------------------------|-----------------|
| • Cost of Repair inclusive of GST     | : \$ 1,979.50 ✓ |
| • TP Insurer Enquiry inclusive of GST | : \$ 2.00       |
| • Loss of Use @\$60/day X 4 days      | : \$ 240.00     |

**Total Claim Amount \$2,221.50**

**Pre-repair inspection of our client's vehicle was carried out by Surveyor Adrian on 22/05/2019 and we have finalized \$1,850.00 before GST**

We enclose herewith the necessary invoices for your immediate action

Please let us know whether you are accepting liability and will be doing settlement within 7 days upon receiving this letter. If there are no discrepancies, please assist to forward the DV to us within 7 days.

Best Regards,



Joo Hak Kee Auto Pte Ltd  
T: 6743 1913 F: 6743 5234  
E: shimin@jhk.com.sg

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 17 July 2019 1:23 PM  
**To:** SERENELAU55@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMA1005X [AIG] & SLT8450J ALONG/AT LOBBY OF HILLVIEW AVE HILLTOP GROVE ON 02/05/2019

Tracking:	Recipient	Delivery
	SERENELAU55@GMAIL.COM	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 17/7/2019 1:23 PM
	olivialau@lkkauto.com	Delivered: 17/7/2019 1:23 PM
	shupei@lkkauto.com	Delivered: 17/7/2019 1:23 PM

Our Ref: CC4/AIG19007966/Aka3  
Your Ref: SMA1005X [AIG]

**MS. SERENE LAU SWEE LIN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMA1005X [AIG] & SLT8450J ALONG/AT LOBBY OF HILLVIEW AVE HILLTOP GROVE ON 02/05/2019**

We refer to the above accident where we are acting for **AIG Asia Pacific Insurance Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLT8450J against your motor insurance policy.

Based on the circumstances of accident and both parties damage profile, we are of the opinion that this is a Sideswipe accident and both parties should exercise caution when travelling in their own lane. As such, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **27/07/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**SATISFACTION AND DISCHARGE VOUCHER**

维修后满意度券

To: Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406 Singapore 408701

and/or

To: Motor Claims Department

Claim ref no:  
Policy No:  
Date:

I/we, hereby certify that the repairs to my/our vehicle bearing registration number SLT84503 which was involved in an accident on 2/5/19 along Hill Top Grove Condo Driveway has been completed by Joo Hak Kee Auto Pte Ltd to my/our satisfaction. I/we agree that payment to Joo Hak Kee Auto Pte Ltd for such repairs shall be in full satisfaction and discharge of all claims which I/we may have in respect of our mentioned vehicle and said policy number insured by NTUC Income Insurance

Dated this day of 22 month of May year 2019



Signed by owner/ driver  
(with chop if applicable)

Name:

NRIC/Car Reg No:

Leong Jenny  
51414852



Signed by witness

Name:

Nric:



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, JOO HAK KEE AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,111.00 (Global Sum) for vehicle no. SLT 8450J that was damaged pursuant to the accident which occurred on 02/05/2019 (date) along LOBBY OF HILLVIEW AVE HILLTOP GROVE involving vehicle no/s SMA1005X.

This is pursuant to the inspection conducted on 07/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEONG JENNY (the third party claimant) of vehicle no. SLT 8450J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLT 8450J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of Sept (month) 20 19 (year)

  
LKK  
LWP

Signed by appointed surveyor

  
JOO HAK KEE AUTO PTE LTD

Signed by "the workshop" (with chop)

**JENNY LEONG**

C/O BLK 3007, UBI ROAD 1,  
#01-406, SINGAPORE 408701  
Tel: 92976293

**Tax Invoice**

Inv No. : INV19050082  
Date : 22 May 2019  
Ref : WJ1905082  
Terms : COD  
Veh. No. : SLT8450J  
Make : VOLKSWAGEN  
Model : JETTA

#	Description	Qty	UOM	U/P	Amt
1	Total Lump Sum Repair Cost Third Party Claim - SLT8450J / SMA1005X Accident Date : 02/05/2019	1.00		1,850.00	1,850.00

I agree to the price as listed above and affirm that the  
goods are received in good condition.

E. & O.E.

Subtotal : S\$ 1,850.00  
GST 7.0% : S\$ 129.50  
**Total : S\$ 1,979.50**

For **Joo Hak Kee Auto Pte. Ltd.**



(Authorised Signature)

(Customer's Signature)

Please make cheque payable to 'JOO HAK KEE AUTO PTE LTD' or Cash/Nets/ Credit Cards payment at our workshop.

BLK 3007 UBI ROAD 1 #01-406, SINGAPORE 408701  
BLK 3014 UBI ROAD 1 #01-324, SINGAPORE 408702

TEL: 6743 1913 FAX: 6743 5234  
EMAIL: admin@jhk.com.sg

CO/GST REG NO: 201300082W  
WEBSITE: www.jhk.com.sg

*bioSAFE*



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-069975  
Date of Request: 04/05/2019

Your Ref No: Online Purchase

Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406  
Singapore 408701

Dear Sir/Madam,

Enquiry Date 04/05/2019  
Enquiry By Poh Shi Min  
TP Vehicle No. SMA1005X  
Accident Date 02/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-069975  
Date of Request: 04/05/2019

Your Ref No: Online Purchase

Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406  
Singapore 408701

Dear Sir/Madam,

Enquiry Date 04/05/2019  
Enquiry By Poh Shi Min  
TP Vehicle No. SMA1005X  
Accident Date 02/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMA1005X	AIG Asia Pacific Insurance Pte. Ltd.	26/05/2018-25/05/2019	65-6419-3000
SMA1005X	AIG Asia Pacific Insurance Pte. Ltd.	30/05/2018-29/05/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 May 2019 <a href="#">Edit Reg</a>		06 May 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,850.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,850.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

  

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	SERENE LAU SWEE LIN, ID: S8431864G	
Main Claimant:	LEONG JENNY, ID: S1414852C	
Vehicle Reg. No.:	SLT8450J	Date of Loss: 02/05/2019 12:00 - :59 [71 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 6842206717SG	Policy/Cover Note No.: 1800061904 (Comprehensive)
Vehicle Reg. No. (Insured):	SMA1005X	Policy No. (Claimant): 5096108141-01
		Excess:
Repairer:	Joo Hak Kee Auto Pte Ltd (HQ) Blk 3007 Ubi Road 1, #01-406, 408701 Ubi - Tel: 67431913	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com	
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/05/2019]	

  

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.		

  

ALL ASSOCIATED TASKS										<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

## Claim Documents

\*SLT8450J (6842206717SG)  
[SMA1005X]  
TP  
LEONG JENNY  
May 2 2019 12:00PM  
[SERENE LAU SWEE LIN]  
Joo Hak Kee Auto Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>	
<b>Video</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/07/19 11:50	Video - Accident	Load MP4	
<b>Letters/Correspondences</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
2	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
3	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
4	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
5	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
6	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
7	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
8	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
9	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
10	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
11	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
12	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
13	25/07/19 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
14	25/07/19 16:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
15	25/07/19 16:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
16	25/07/19 16:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	25/07/19 16:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/05/19 21:03	EMAIL FROM AIG DD 06.05.2019	Load PDF	
2	06/05/19 21:03	TP GIA REPORT	Load PDF	
3	17/07/19 13:24	EMAIL TO OI	Load PDF	
4	25/09/19 10:30	WORKSHOP INVOICE	Load PDF	
5	25/09/19 10:30	AUTHORISATION TO ACT FORM	Load PDF	
6	25/09/19 10:30	Release Voucher	Load PDF	
7	25/09/19 10:30	GIA SEARCH	Load PDF	
8	25/09/19 10:30	LOD	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/05/19 11:03	OI GIA REPORT	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SMA1005X (Insd veh)	Model:	VOLKSWAGEN JETTA 1.4
	SLT8450J (TP veh)		TSI 1622G5 (A)
Date of Accident:	02/05/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	3,430.10
Final Repair Cost	:	\$	1,111.00
Loss of Use	:	\$	4.00 days at \$60.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,111.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> [ ] YES <input checked="" type="checkbox"/> [ X ] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>50</u> (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Joo Hak Kee Auto Pte Ltd	:	\$ 1,111.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

25 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19007966/AKA3Q2

Date: 25/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800061904  
 Claimant: SLT8450J Insured Vehicle No: SMA1005X  
 Vehicle No: SLT8450J  
 Date of Loss: 02/05/2019 Nature of Claim: TP Claim No: 6842206717SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLT8450J  
 Make & Model: VOLKSWAGEN JETTA, 1.4 TSI 1622G5 (A) Engine No: CAXD02701  
 Reg. Date: 17/05/2013 (Man. Year: 2013) Chassis No: WWZZZ16ZDM056142  
 Colour: Grey Odometer: 51650 km  
 Engine Capacity: 1390 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,955.70	1,678.50	277.20	14.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,250.00	650.00	600.00	48.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,205.70</b>	<b>2,328.50</b>	<b>877.20</b>	<b>27.36</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,850.00</b>		
(S\$)	3,205.70	1,850.00	1,355.70	42.29
<b>+ GST 7.00/7.00% (S\$)</b>	<b>224.40</b>	<b>129.50</b>	<b>94.90</b>	<b>42.29</b>
<b>Nett Amount (S\$)</b>	<b>3,430.10</b>	<b>1,979.50</b>	<b>1,450.60</b>	<b>42.29</b>
<b>+ Loss of Use (4.0 x S\$60.00/day) (S\$)</b>		<b>240.00</b>		
(S\$)		<b>2,219.50</b>		
<b>Liabe Amount (50.00%) (S\$)</b>		<b>1,109.75</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>1,111.75</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,111.00</b>		

## INSPECTION

Date of Assignment: 06/05/2019  
 Date Inspected: 07/05/2019 Inspected At:

Joo Hak Kee Auto Pte Ltd (HQ)  
Blk 3007 Ubi Road 1, #01-406  
Singapore 408701

Estimated Period of Repair: 4.0 days

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**Adjuster:** ADRIAN LING

**Manager:** Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	775.00 FL	*775.00 FL
2	1		*FRONT BUMPER SIDE RETAINER	Necessary	35.00 FL	*35.00 FL
3	1		*RH FRONT FENDER	Dented	380.00 FL	*380.00 FL
4	1		*RH HEADLAMP	Cut	450.00 FL	*450.00 FL
5	1		*FRONT GRILLE	Not Necessary	308.00 FL	*- FL
6	1		*RH FRONT BUMPER COVER	Cut	105.00 FL	*105.00 FL
7	1		*FRONT RH FENDER INNER SHIELD	Cut	120.00 FL	*120.00 FL

F=Franchise part, L=ListItemDisc

Sub Total (S\$)	2,173.00	1,865.00
- List Item Discount on L Items 10.00/10.00% (S\$)	217.30	186.50
Total Parts (S\$)	1,955.70	1,678.50

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & REINSTALL FRONT BUMPER	New	100.00	100.00
2	TO REMOVE & REINSTALL FRONT FENDER	New	100.00	100.00
3	TO REMOVE & REINSTALL HEADLAMP	New	80.00	50.00
4	TO STRAIGHTEN FRONT SUPPORT PANEL	New	100.00	0.00
5	TO STRAIGHTEN FRONT FENDER INNER PANEL	New	120.00	0.00
6	TO SAND DOWN ,PRIMER & SPRAY PAINT	New	750.00	400.00
Gross Labour Cost (S\$)			1,250.00	650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >