

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 9 May, 2019 1:46 PM
To: CLAIMS@CHENGAUTO.COM
Cc: Admin A; Vic (LKKAUTO); Jia Le (LKK AUTO)
Subject: RE: SLV 4196J - TAN KOK KEONG *** LKK REF : CC4/ASM19007955/T1ha3

WITHOUT PREJUDICE

Dear Rachel,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAUTO)
Sent: Monday, 6 May, 2019 7:03 PM
To: CLAIMS@CHENGAUTO.COM
Cc: Vic (LKKAUTO); CS A Team; Admin A; assignments
Subject: RE: SLV 4196J - TAN KOK KEONG *** LKK REF : CC4/ASM19007955/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN

Vehicle
A - SRN 9998P
B - SLV 4196J
C - GBC 8751Z

Legend
Vehicle Motorcycle

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Salon Boon Lay

I entering AYE from Salon Boon Lay
GBC 8751Z suddenly E-Brake, then SLV 4196J hit into
him & I hit into her when I E-Brake & hit into her

Please provide us the following and arrange for TP survey.

- evidence i.e. video and scene photo.
- PIR result (if any)

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: Saturday, 4 May, 2019 2:58 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: SLV 4196J - TAN KOK KEONG

Dear Sir/Madam,

Your Claim Ref. No. : NEW
CHENG AUTO Ref. No. : SLV4196J / TAN KOK KEONG

Insured Name : TAN KOK KEONG
Policy Number : 1800004421
Insurer/Policy Type : AIG INSURANCE / COMPREHENSIVE
Date of Loss : 02/05/2019
Our Vehicle No. : SLV4196J
TP Vehicle No. : SBN9998P /

We, the repairers for vehicle () is filing a Third Party Claim against your insured (), kindly please review the attached document.

Please arrange to conduct PRI.

We look forward to your prompt reply.

Thanks & Best Regards,
Claims Department

rachel lai



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

Reporting Centre

Address: 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

Email: claims@chengauto.com

Workshop

Address: 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

Email: cab@chengauto.com

Spraypainting

Address: 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

Email: cab@chengauto.com