

INS. CASE OWNER:

Wang Petau

CC 4 / Asm 1900 7951 / ja3

IDAC:

114042

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

6/5/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGG 7567R

Name of Insured:

Rugayan Binte Hariani

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

29/04/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

59m01mcw

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMK 39320



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kah motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SMK 39320 - X ;

SGG 7567R - 03/11/16 004501 / KH9320 - 00A: 4/2/16

6/5 OMR. sent out 1st letter.

21/05 OI GIA Report In

50/50 BOLA 24b

13-6-19

EM WSP LIABILITY AT 50%.

@ 240pm w/ ANIKKA THEIR CLIENT WITHDRAW FROM THEM.

13-6-19

w/ ANIKKA - WITHDRAWN

14-6-19

TO CANCEL FILE NO SURVEY.

PRELIMINARY ADVICE Date/Time:

Sent By:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

24b

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

CANCEL CASE

Joy Irene (LKKAUTO)

From: Anikka Lai <anikkalai@honda.com.sg>
Sent: Thursday, 13 June 2019 3:41 PM
To: Joy Irene (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: CS A Team; Admin A; assignments
Subject: RE: SMK3932D - TP CLAIMS AGAINST SGG7567R DOA: 29/04/2019 *** LKK REF: CC4/ASM19007951/ja3

Dear Joy,

Fyi, our client has withdrawn the case and they will handle by themselves.

Thank you

Warmest Regards

Anikka Lai
Kah Motor Co. Sdn Bhd
6A Mandai Estate
Singapore 729903
DID : 6514 5248 HP : 8288 6302
Email: anikkalai@honda.com.sg

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Thursday, 13 June, 2019 2:32 PM
To: Anikka Lai <anikkalai@honda.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SMK3932D - TP CLAIMS AGAINST SGG7567R DOA: 29/04/2019 *** LKK REF: CC4/ASM19007951/ja3

WITHOUT PREJUDICE

Dear Anikka,

Our principal have reviewed the circumstances of the accident and video and are of the opinion that liability is at 50% based on Bola 24 (b).

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 6 May 2019 11:42 AM
To: assignments
Subject: FW: SMK3932D - TP CLAIMS AGAINST SGG7567R DOA: 29/04/2019
Attachments: 0166_001.pdf; SAS2592712.PDF

Importance: High

12.03pm @ 6/5/19
person @ Amiken
vehicle not in.

Hi team

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anikka Lai <anikkalai@honda.com.sg>

Sent: Saturday, 4 May, 2019 8:29 AM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: SMK3932D - TP CLAIMS AGAINST SGG7567R DOA: 29/04/2019

Importance: High

Dear Sir / Madam,

Attached pls find the claims document for your necessary action. Kindly advise the liability of direct settlement.

Thank you

Warmest Regards

Anikka Lai

Kah Motor Co. Sdn Bhd

6A Mandai Estate

Singapore 729903

DID : 6514 5248 HP : 8288 6302

Email: anikkalai@honda.com.sg

From: Printer Service <printservice@honda.com.sg>

Sent: Saturday, 4 May, 2019 8:26 AM

To: Anikka Lai <anikkalai@honda.com.sg>

Subject: Attached Image



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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 May, 2019

RUGAYAH BINTE HARIANI
613 WOODLANDS AVENUE 4
#12-483
SINGAPORE 730613

Dear Sir,

OUR REF : CC4/ASM19007951/ja3 // S9M01MCW
YOUR REF : SGG 7567R
ACCIDENT INVOLVING SGG 7567R AND SMK 3932D ON 29/04/2019 ALONG/AT
MSCP @ BLK 579A WOODLANDS DR 16

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)