

2/25/2012

ASS. REC. BY:

REF: CSKsmo19007943 JV d3et

Special Instruction:

Surveyor: Hue Jie

merimen

ASSIGNMENT (Office)

From (Person):

Thelma chao

of

SMO

Date/Time:

6.5.19 15.36p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMB 3195

Insured:

SLF 2212T

at Workshop m/s

SMRT Automotive

Tel:

96451982

of

60 Woodland Industri Park Et

Policy No:

DIGMTPV 01013886

Claim No:

CMTD1902185

Sum Insured:

Excess:

Make of Veh:

D.O.A

5.5.2019

(Client's Record)

7.5.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

6.5.19 5.28p.m

Person Contacted:

kok khoo

Vehicle IN / OUT

Date/Time	Action/Instruction	Estimate (✓)
	SMB 3195 - CS/TIB12022369/1214/11	DOA - 05/11/2012
	SLF 2212T - CS/MSG17009255/ R1gh 3w2	DOA - 19/05/2017
9/5/19	Send preli revised via merimen	

Surveyor Hwa Jie

REF: SMO

### ASSIGNMENT

From: \_\_\_\_\_ Date: 7.5.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMB 3195

at Workshop m/s SMRT

of 60 woodland Industri Park E4

Insured:

Policy No:

Claims No:

Sum Insured:

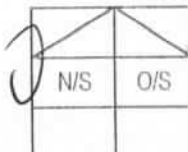
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SMB 3195 Yr Regn: 16 Oct 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Man A22 C.C. 10518

Colour: multi colour A/C: Insured / Std / NI / NA

Sp. Reading: 737374 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WMAA22220C7001451

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/70 R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Firenze

Front

Rear

R/Bal. 7 mm R/Bal. 7/7 mm

L/Bal. 7 mm L/Bal. 7/7 mm

D.O.A. 13/4/19 D.O.I. 8/5/19

Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

22/5/19 Confirmed L/S \$6450/- 5 days of repair. (Red 2739.50, 3019)

RECEIVED 23 MAY 2019

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 22/5 - typist

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format: MRimen

Lump Sum / I.B.I. (\$) 6450/-

Survey Fee:

Transportation:

) S + RS, \$

) Photos

) Others

TOTAL

250

10

260

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 May 2019		06 May 2019 15:36 Assign				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:		JIA WEN JIE, ID: S2723836Z							
Main Claimant:		SMRT BUSES LTD, Co. Reg. No.: 198202292D							
Vehicle Reg. No.:		SMB319S	Date of Loss:	05/05/2019 11:00 - :59					
Claim Type:		TP / CMTD1902185	Policy/Cover Note No.:	D18MTPV01013886 (Comprehensive)					
Vehicle Reg. No. (Insured):		SLF2212T	Policy No. (Claimant):						
			Excess:						
Repairer:		SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628							
Handling Insurer:		Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Thelma Choo - 6322 4681]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/05/2019]							
Driver/Custodian (Insured):		CUI KUNCHI (), NRIC: S2723837H, Tel: +6581781518 Email: -							
Adj Asg. Remarks:		WS: KOK KHOON 96451982							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	Sompo Insurance Singapore Pte. Ltd. 50 Raffles Place #05-01/06, Singapore Land Tower Singapore 048623	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Thelma Choo	Date:	09 May 2019

**Preliminary Advice**

Insured Vehicle No	: SLF2212T	Accident Date	: 05/05/2019
TP Vehicle No	: SMB319S	Assignment Date	: 06/05/2019
Make	: MAN A69	Est. Duration of Repair	: 5
Date of Inspection	: 8/5/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,527.46
Revised Amount	:S\$	7,296.58
Check Items (Estimated)	:S\$	0.00
Total	:S\$	7,296.58
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
( )	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
( X )	Other comments :The above survey was conducted on a 'Without Prejudice' basis.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	2292D
<b>Vehicle Details</b>	
Vehicle No.:	SMB319S
Vehicle to be Exported:	No
Intended Deregistration Date:	09 May 2019
Vehicle Make:	MAN
Vehicle Model:	NL320F (A22)
Primary Colour:	Multi-Colour
Manufacturing Year:	2011
Engine No.:	50330712323077
Chassis No.:	WMAA22ZZ0C7001451
Maximum Power Output:	-
Open Market Value:	\$257,690.00
Original Registration Date:	16 Oct 2012
First Registration Date:	16 Oct 2012
Transfer Count:	0
Actual ARF Paid:	\$0.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Rebate Amount:	\$0.00
<b>Total Rebate Amount:</b>	<b>\$0.00</b>

The information contained herein is correct as at 09 May 2019

OK

**SINGAPORE ACCIDENT STATEMENT**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	14/05/2019 16:19
Date Of Accident	05/05/2019 11:10
Exact Location Of Accident	BUKIT BATOK WEST AVENUE 5
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMB319S
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	MAN
Model	NL320F (A22)-10.5 D ABS TURBO (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	
Driver	
Name of Driver	ZENG YONGZHI
NRIC No	G8584356M
Date Of Birth	17/09/1986
Occupation	OUTDOOR
Date Of Driving Pass	13/02/2018
Driving Experience	1 YEAR AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	6 ANG MO KIO STREET 62
Postcode	569140
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	45

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

WHILE TRAVELLING STRAIGHT ON THE LEFT MOST LANE ALONG BUKIT BATOK WEST AVENUE 5, A PTE CAR THAT CAME OUT FROM MINOR ROAD (BUKIT BATOK DRIVING CENTRE) WITHOUT STOPPING AND COLLIDED INTO THE LEFT FRONT PORTION OF MY BUS WHILE MY BUS PASSED BY. MY BUS SUSTAINED DAMAGES ON THE LEFT SIDE FRONT TO REAR PORTION. THERE WERE NO INJURIES REPORTED.

#### Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLF2212T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JIA WANJIE
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	SOMPO INSURANCE SINGAPORE PTE. LTD.
Nature Of Damage	

No. Of Passenger (Including Driver)

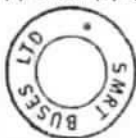


**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



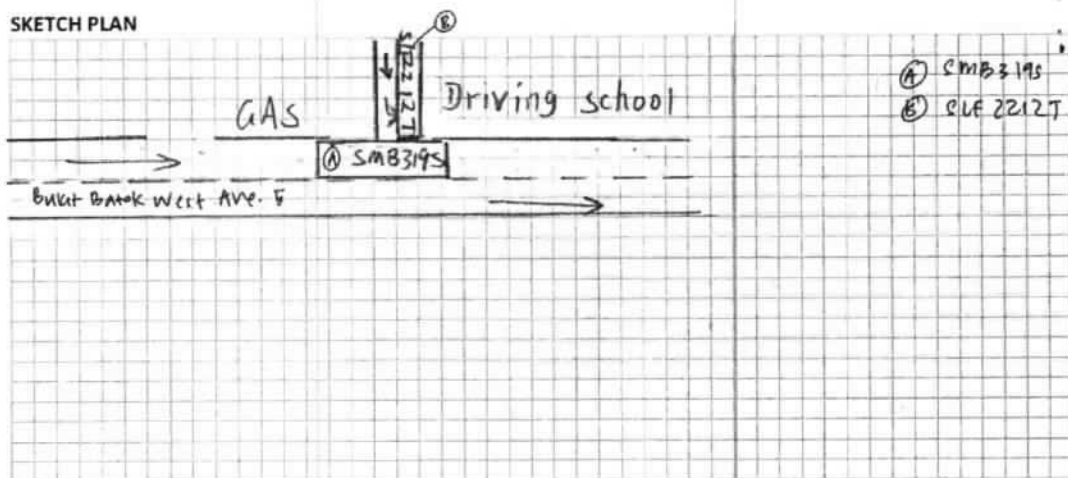
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: BALQISH  
NRIC/FIN No.: S8340325Z

### SKETCH PLAN



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

[illegible]

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

GAARDIC Sketch/Framing/Outline\_V3



Reporting Centre Personnel's Signature  
Name: BALQISH  
NRIC/FIN No.: S8340325Z



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672


Date Generated : 08/05/2019

User ID : GohKK2

### Section A - Accident Details

Registration Number	SMB319S
Case Reference Number	BUS/05/19/7004
Registration Date	16/10/2012
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Zeng Yongzhi
Type of Accident	Head To Side
Accident Date and Time	5/5/2019 11:14 AM
Accident Reported Date and Time	6/5/2019 11:42 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101431
Special Instruction to ARC, if any	SMB319S - LEFT CENTRE PORTION SLF2212T (TP) - FRONT PORTION. INSURED WITH SOMPO
Prepared Date and Time	6/5/2019 1:11 PM
Chassis Number	WMAA22ZZ0C7001451
Mileage	
Work Shop	
Repair Completion Date and Time	

### Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,650.00	\$2,120.00
Total Spray Cost	\$786.00	\$528.00
Total Spare Part Cost	\$4,091.46	\$4,648.58
Total Other Cost	\$0.00	\$0.00
<b>TOTAL COST</b>	<b>\$7,527.46</b>	<b>\$7,296.58</b>
Lump Sum Total	\$7,150.00	\$7,300.00
Number of Repair Days	6.0	5.0
Prepared / Adjusted By	Kok Khoon Goh	Hwee Jie
ARC / Surveyor Sign Off Date	06/05/2019 1:26 PM	08/05/2019 2:30 PM
Signature		LKK
Remarks		

### Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 08/05/2019

User ID : GohKK2

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,650.00	\$2,120.00
<b>Total Labour</b>	<b>\$2,650.00</b>	<b>\$2,120.00</b>

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$786.00	\$528.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$786.00</b>	<b>\$528.00</b>

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6009998	BODY LH	A01001-CW554	PANEL, SIDE: L4, FOR MAN A22 BUS		\$517.50		\$0.00	Replace	BUC
6009997	BODY LH	A01001-CW553	PANEL, SIDE: L3, FOR MAN A22 BUS	1.00	\$244.30	100.00	\$0.00	Repair	Repair
	VM		DOOR RUBBER	1.00	\$170.00	0.00	\$170.00	Replace	Replace CUT
6009999	BODY LH	A01001-CW555	PANEL, SIDE: L5, FOR MAN A22 BUS	1.00	\$1,776.80	0.00	\$1,776.80	Replace	Replace BUC
6010330			WHEEL ARCH TRIM	1.00	\$124.20	10.00	\$111.78	Replace	Replace BUC
			STICKER SMRT	1.00	\$200.00	0.00	\$200.00	Replace	Replace ncc
4006314			SEALANT SIKAFLEX	10.00	\$37.00	0.00	\$370.00	Replace	Replace ncc
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Replace ncc
6010499	DOOR	CV124M02	RUBBER, EXIT DOOR, FOR MAN A22 BUS	1.00	\$750.00	0.00	\$750.00	Replace	Replace CUT
6010498	DOOR	GV124M03	RUBBER, EXIT DOOR, FOR MAN A22 BUS	1.00	\$750.00	0.00	\$750.00	Replace	Replace CUT
6010568	DOOR		FRAME, EXIT DOOR, FOR MAN A22 BUS	1.00	\$440.00	0.00	\$440.00	Replace	Replace BUC
6010001	BODY LH	A01001-CW557	PANEL, SIDE: L7, FOR MAN A22 BUS	1.00	\$330.70	100.00	\$0.00	Repair	Repair
<b>Total</b>					<b>\$5,420.50</b>		<b>\$4,648.58</b>		

#### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
<b>Total</b>									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Jie - LKK

8/5/19

L/S Selaya

9/5/19



## SMRT Accident Vehicle Repair Estimates

<b>SMRT Automotive Services Pte Ltd</b>
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 16/05/2019

User ID : CatherineLee

Section A - Accident Details		
Registration Number	SMB319S	
Case Reference Number	BUS/05/19/7004	
Registration Date	16/10/2012	
Company Type	SMRT Buses Ltd	
Make	MAN	
Model	A22	
Name of Driver	Zeng Yongzhi	
Type of Accident	Head To Side	
Accident Date and Time	5/5/2019 11:14 AM	
Accident Reported Date and Time	6/5/2019 11:42 AM	
Is Surveyor Required?	Yes	
Survey by		
Vehicle is Towed Back?	No	
Towed Back Date and Time		
Replacement Vehicle issued?	No	
Job Card Number	24101431	
Special Instruction to ARC, if any	SMB319S - LEFT CENTRE PORTION SLF2212T (TP) - FRONT PORTION. INSURED WITH SOMPO	
Prepared Date and Time	6/5/2019 1:11 PM	
Chassis Number	WMAA22ZZ0C7001451	
Mileage		
Work Shop		
Repair Completion Date and Time		

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,650.00	\$2,120.00
Total Spray Cost	\$788.00	\$528.00
Total Spare Part Cost	\$3,780.52	\$3,780.52
Total Other Cost	\$0.00	\$0.00
<b>TOTAL COST</b>	<b>\$7,216.52</b> 9189.50	<b>\$6,428.52</b>
<b>Lump Sum Total</b>	<b>\$7,200.00</b>	<b>\$6,450.00</b>
Number of Repair Days	6.0	5.0
Prepared / Adjusted By	Kok Khoo Goh	Hwee Jie
ARC / Surveyor Sign Off Date	06/05/2019 1:26 PM	08/05/2019 2:30 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 16/05/2019

User ID : CatherineLee

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,650.00	\$2,120.00
<b>Total Labour</b>	<b>\$2,650.00</b>	<b>\$2,120.00</b>

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$786.00	\$528.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$786.00</b>	<b>\$528.00</b>

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6009998	BODY LH	A01001-CW554	PANEL, SIDE: L4, FOR MAN A22 BUS	1.00	\$517.50	10.00	\$465.75	Replace	Replace <i>Buc</i>
6009997	BODY LH	A01001-CW553	PANEL, SIDE: L3, FOR MAN A22 BUS	1.00	\$244.30	100.00	\$0.00	Repair	Repair <i>R</i>
	VM		DOOR RUBBER	1.00	\$170.00	10.00	\$153.00	Replace	Replace <i>cut</i>
6009999	BODY LH	A01001-CW555	PANEL, SIDE: L5, FOR MAN A22 BUS	1.00	\$1,776.80	10.00	\$1,599.12	Replace	Replace <i>Buc</i>
6010330			WHEEL ARCH TRIM	1.00	\$124.20	10.00	\$111.78	Replace	Replace <i>Buc</i>
			STICKER SMRT	1.00	\$200.00	0.00	\$200.00	Replace	Replace <i>nrc</i>
4006314			SEALANT SIKAFLEX	10.00 <i>310</i>	\$37.00	0.00	\$370.00	Replace	Replace <i>nrc</i>
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Replace <i>nrc</i>
6010499	DOOR	CV124M02	RUBBER, EXIT DOOR: FOR MAN A22 BUS	1.00	\$750.00	10.00	\$675.00	Replace	Replace <i>cut</i>
6010498	DOOR	GV124M03	RUBBER, EXIT DOOR: FOR MAN A22 BUS	1.00	\$750.00	10.00	\$675.00	Replace	Replace <i>cut</i>
6010568	DOOR		FRAME, EXIT DOOR: FOR MAN A22 BUS	1.00	\$440.00	10.00	\$396.00	Replace	Replace <i>Buc</i>
6010001	BODY LH	A01001-CW557	PANEL, SIDE: L7, FOR MAN A22 BUS	1.00	\$330.70	100.00	\$0.00	Repair	Repair <i>R</i>
<b>Total</b>					<b>\$5,420.50</b>		<b>\$4,725.65</b>		

#### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
<b>Total</b>									

## Veron Chen (LKKAuto)

---

**From:** Hwee Jie (LKK Auto)  
**Sent:** Wednesday, 22 May 2019 11:47 AM  
**To:** Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** RE: Finalisation - SMB319S (BUS/05/19/7004) - Somp

Hi,

Finalized L/S \$6,450/- 5days.

Best Regards,

**Hwee Jie | Assistant Automotive Assessor**

**LKK Auto Consultants**

Phone: 9180 3151 | Email: [Hweejie@lkkauto.com](mailto:Hweejie@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) [mailto:[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)]  
**Sent:** Thursday, 16 May, 2019 2:53 PM  
**To:** Hwee Jie (LKK Auto); SUR; Admin A  
**Cc:** Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)  
**Subject:** Finalisation - SMB319S (BUS/05/19/7004) - Somp

Hi Hwee Jie,

Attached herewith our copy and your marked copy of the bus repair estimate for the case.

Our finalised amount is \$6,450/- @ 5 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards  
Catherine Lee  
SMRT Automotive Services Pte Ltd  
(Accident Repair Centre)  
DID: 6866 2669 Fax: 6368 5592  
[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)



Moving People, Enhancing Lives

### ...CLAIM SUBFOLDER...(Pending for Survey Report)



































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 May 2019		06 May 2019 15:36 <a href="#">Edit Adj Rpt</a>	<b>S\$6,450.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,450.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by insurer]</span>									
Insured: <b>JIA WEN JIE</b> , ID: S2723836Z									
Main Claimant: <b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D									
Vehicle Reg. No.:	<b>SMB319S</b>	Date of Loss:	05/05/2019 11:00 - :59 [78 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / CMTD1902185</b>	Policy/Cover Note No.:	D18MTPV01013886 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLF2212T</b>	Policy No. (Claimant):							
		Excess:							
Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: <b>Sompo Insurance Singapore Pte. Ltd. (HQ)</b> - Tel: 6461 6555 ... [Handled by <b>Thelma Choo</b> - 6322 4681]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... <b>[Final Rpt due 15/05/2019]</b>									
Driver/Custodian (Insured):	CUI KUNCHI (), NRIC: S2723837H, Tel: +6581781518 Email:								
Adj Asg. Remarks:	WS: KOK KHOON 96451982								
<b>ASSOCIATED MAIL RECEIVED</b> <span>View All</span> <span>Compose Case Mail</span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span>View All</span> <span>Search Tasks</span> <span>Create New Task</span> <span>Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SMB319S (CMTD1902185)**  
**[SLF2212T]**  
**TP**  
**SMRT BUSES LTD**  
**May 5 2019 11:00AM**  
**[JIA WEN JIE]**  
**SMRT Automotive Services Pte Ltd**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	06/05/19 15:35	<b>Accident Statement</b> From: SC - Reg. No: SLF2212T, Claimant: JIA WEN JIE	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/05/19 12:28	<b>Adjuster Immediate Advice</b>	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
8	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	10/05/19 13:16	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
10	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
12	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
13	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
14	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
15	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
16	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
17	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
18	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
19	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
20	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
21	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
22	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
23	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
24	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
25	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
26	10/05/19 13:17	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
27	22/05/19 11:45	<b>Photo After Spray</b>	 Load JPG	<input checked="" type="checkbox"/>
28	22/05/19 11:45	<b>Photo After Spray</b>	 Load JPG	<input checked="" type="checkbox"/>
29	22/05/19 11:45	<b>Photo After Spray</b>	 Load JPG	<input checked="" type="checkbox"/>
30	22/05/19 11:45	<b>Photo After Spray</b>	 Load JPG	<input checked="" type="checkbox"/>
31	22/05/19 11:45	<b>Photo After Spray</b>	 Load JPG	<input checked="" type="checkbox"/>
32	22/05/19 11:45	<b>Photo After Spray</b>	 Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
33	22/05/19 11:45	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
34	22/05/19 11:45	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
35	22/05/19 11:45	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	06/05/19 15:20	TP - ESTIMATE	Load PDF	
2	06/05/19 15:35	TP - ACK+ASSIGN LKK	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO19007943/JVD3E2

Date: 31/05/2019

## REFERENCE

Handling Insurer: Sompo Insurance Singapore Pte. Ltd. Policy No: D18MTPV01013886

Claimant Vehicle  
No : SMB319S

Insured Vehicle No : SLF2212T

Date of Loss: 05/05/2019

Nature of Claim: TP

Claim No: CMTD1902185

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	<b>SMB319S</b>	Engine No:	50330712323077
Make & Model:	MAN A69, 6.9 D (A)	Chassis No:	WMAA22ZZ0C7001451
Reg. Date:	16/10/2012 (Man. Year: 2011)	Odometer:	737374 km
Colour:	Multi-colour		
Engine Capacity:	10518 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5 (D)
Front Left Side:	Firenza 7 mm	Rear Left Side:	Firenza 7/7 mm
Front Right Side:	Firenza 7 mm	Rear Right Side:	Firenza 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,753.50	4,725.65	1,027.85	17.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,436.00	2,648.00	788.00	22.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,189.50</b>	<b>7,373.65</b>	<b>1,815.85</b>	<b>19.76</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,450.00</b>		
<b>Nett Amount (S\$)</b>	<b>9,189.50</b>	<b>6,450.00</b>	<b>2,739.50</b>	<b>29.81</b>

## INSPECTION

Date of Assignment: 06/05/2019

Date Inspected: 08/05/2019 Inspected At:

 SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705

Estimated Period of Repair: 5.0 days

Adjuster: ONG HWEE JIE

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference		
Part Source:		(Last Synchronised: 30 May 2019)
Parts:	N/A	MAN A69 6.9 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMB319S)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL, SIDE:L4, FOR MAN A22 BUS	Buckled	517.50 F	*517.50 FL
2	1		*PANEL, SIDE:L3, FOR MAN A22 BUS	Repair	244.30 F	*- FL
3	1		*DOOR RUBBER	Cut	170.00 F	*170.00 FL
4	1		*PANEL, SIDE:L5, FOR MAN A22 BUS	Buckled	1,776.80 F	*1,776.80 FL
5	1		*WHEEL ARCH TRIM	Buckled	124.20 F	*124.20 FL
6	1		*STICKER SMRT	Necessary	200.00 FS	*200.00 FS
7	10		*SEALANT SIKAFLEX	Necessary	370.00 FS	*370.00 FS
8	1		*PRIMER (SIKA 206 G+P)	Necessary	80.00 FS	*80.00 FS
9	1		*RUBBER, EXIT DOOR: FOR MAN A22 BUS	Cut	750.00 F	*750.00 FL
10	1		*RUBBER, EXIT DOOR: FOR MAN A22 BUS	Cut	750.00 F	*750.00 FL
11	1		*FRAME, EXIT DOOR: FOR MAN A22 BUS	Buckled	440.00 F	*440.00 FL
12	1		*PANEL, SIDE:L7, FOR MAN A22 BUS	Repair	330.70 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>5,753.50</b>	<b>5,178.50</b>
<b>- List Item Discount on L Items 0.00/10.00% (\$\$)</b>	<b>0.00</b>	<b>452.85</b>
<b>Total Parts (\$\$)</b>	<b>5,753.50</b>	<b>4,725.65</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	2,650.00	2,120.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	786.00	528.00
Gross Labour Cost (S\$)			3,436.00	2,648.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >