



Auto
Consultants
Pte Ltd

31 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 MAY 2019

**GATES MARIE ELIZABETH BERNADETTE
54 LIMAU GARDEN, BEDOK PARK
SINGAPORE 467913**

Dear Sir/Madam,

OUR REF : CC4/ASM19007942/Ghb3

YOUR REF : SKE 531C

**ACCIDENT INVOLVING SKE 531C AND SLQ 2547U ALONG MANULIFE TOWER CAR
PARK ON 29.04.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SLQ 2547U against your motor insurance policy.

Based on the accident report and available evidence at hand, it was reported that your vehicle had collided to the Third Party vehicle SLQ 2547U. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Your Ref: CC4/ASM19007942/Ghb3

Authorization letter

PA/TP/0565/2019/GW

12TH July 2019

Ms. Xiao Liwen, Karyn
16 LuckyView
Singapore 467448

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SLQ 2547 U / SKE 531 C
AT MANULIFE TOWER CARPARK ON 29 APRIL 2019**

I am the owner of SLQ 2547 U.

I confirmed that I will be claiming for Loss of Usages / Rental Charges and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Xiao Liwen, Karyn

Copy to Norah Khai, Premium Automobiles Pte Ltd



redefining / insurance

CLAIM REF : S9MO1M5E
INSURED : Marie Elizabeth Bernadette Cortes

DISCHARGE VOUCHER

We/I [XIAO LIWEN, KARYN , NRIC NO. S81063071] hereby agree to accept the sum of dollars [Fourteen Thousand Four Hundred Thirty Seven & Cents Sixty One] (S\$ 14437.61) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [SKE531C] as a result of an accident along [MANULIFE TOWER CARPARK] on [28/04/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLQ2547U].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said insurer, owner and/or driver of vehicle no. [SKE531C] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKE531C].

Dated this 21 day of Feb, 2020

Claimant's Signature : [Signature] ←
NRIC no./ Company Stamp : S81063071
Occupation/ Business : _____
Address : 1114A ARTHUR ROAD #06-05
SINGAPORE 439826
Telephone No. : +65-81239973
Witness's Name : Wong Kheng Sing
Witness's Signature : [Signature]
Witness's NRIC No. : G29871432

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice No: 85014844 Date : 14/02/2020 Order : SLQ2547U Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No: SLQ2547U (V 34222) Regn Date: 30/06/2017 Mileage: 13528 WIP No.: 52063

Model: Q3 1.4 TFSI S tronic 8UGAXX Chassis: WAUZZZ8U0HR091641 Engine: CZD 808131 Dept: U

You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	1200.00	1.00	1,200.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8U0807065M GRU	COVER (LAST)	1.00	1888.00	1,888.00
X	A8U0853651N 1QP	(A) (SK) GRILLE 3/6/19	1.00	1164.00	1,164.00
X	A8U0941773A	HEADLIGHT (LAST)	1.00	7087.00	7,087.00
X	A8U0853717 4U8	COVER (LAST)	1.00	236.00	236.00
X	A8U0853718 4U8	(A) (SK) COVER 4/6/19	1.00	118.00	118.00
X	A8U0853718 4U8	COVER	1.00	118.00	118.00

Parts 10,611.00
Labour 0.00
Sublet 2,712.00
Menus 0.00
Lubricant 0.00

Sub-Total 13,323.00

7% GST 932.61

Grand Total 14,255.61



Received by

For & on behalf of
Premium Automobiles Pte Ltd

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-068474

Date of Request: 02/05/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 02/05/2019
Enquiry By Lim Kee Siang
TP Vehicle No. SKE531C
Accident Date 29/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKE531C	AXA Insurance Pte Ltd	01/08/2018-31/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-068474

Date of Request: 02/05/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 02/05/2019
Enquiry By: Lim Kee Siang
TP Vehicle No: SKE531C
Accident Date: 29/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque