

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 10 May, 2019 1:40 PM
To: Claims Dept
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SLQ2547U AND YOUR INSURED SKE531C DATED ON 29/04/2019 LKK REF CC4/ASM19007942/Ghb3
Attachments: SLQ 2547 U - 02052019 GIA.PDF

Without Prejudice

Dear George,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, 10 May, 2019 1:32 PM
To: Vic (LKKAUTO)
Cc: 'Claims Dept'
Subject: FW: ACCIDENT INVOLVING SLQ2547U AND YOUR INSURED SKE531C DATED ON 29/04/2019
Importance: High

Very urgent

Hi Vic,

Please update status and liability clearance URGENTLY by next 1 hr. Need to updated owner.

Thank You.

Best Regards,

George Wong
Claims Advisor

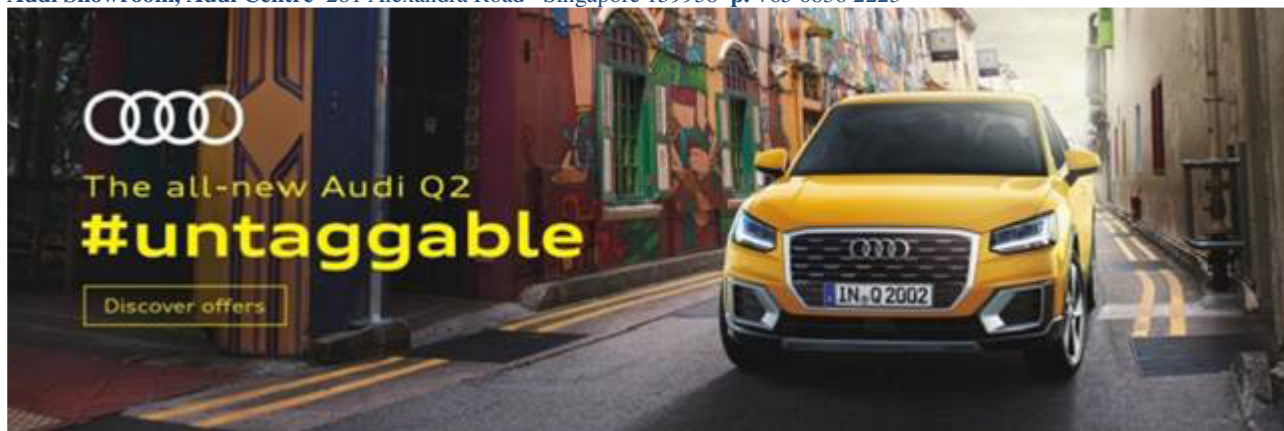
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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Monday, 6 May 2019 5:39 PM

To: Claims

Cc: assignments; Vic (LKKAUTO)

Subject: FW: ACCIDENT INVOLVING SLQ2547U AND YOUR INSURED SKE531C DATED ON 29/04/2019

Dear Sir / Madam,

We have received assignment from AXA for this case.

Please be informed that our insured haven't reporting the said accident.

We will send letter to our insured and informed him to fill the accident report as soonest possible.

Kindly note that for liability, claim negotiation and settlement, please contact is Vic at 6841 2096.

Meanwhile, please arrange appointment for survey.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 2 May 2019 11:56 AM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Claims <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLQ2547U AND YOUR INSURED SKE531C DATED ON 29/04/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange the survey for tomorrow 3/5/2019, Thursday as vehicle is now in workshop.

Please let us know the 10 list of motor surveyors for arranging survey.

Best Regards,

Diyana

Claims Admin Assistant

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