

INS/2010

INS. CASE OWNER:

Stacy

CC 4 ASM
/AXA1900

Upb3
7/22, 1/20/20

LKK:
IDAC:

Surveyor:

Marius

DOI:

ASSIGNMENT

6/5/19

Date / Time :

6/5/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SEE 4410K

Claim No. :

SA002002/114099

Name of Insured :

W4 FEW CHM

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A :

19/11/18

Place of Accident :

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

YN 4723B



INSRS:
WSP:
Tel :
Liability :
RMKS:

vin's
bro



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

YN 4723B - 4

SEE 4410K - 4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

15/05/2019

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(S

x

days)

Loss of Income (LOI):

SS

(S

x

days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cust

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

A 250 WP

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

P

AXA

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

YN 4723A

Yr Regn:

214

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Muf center

FEB21 C.C

2998

Colour

white

A/C: Insured / Std / NI / NA

Sp. Reading

139619

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

FEB21 EA 000 65

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

195/85 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6/6

mm

L/Bal.

6

mm

L/Bal.

6/6

mm

D.O.A.

19/11/18

D.O.I.

6/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Lf.

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time

Action / Instruction

7/5/19 contact 4/5 #3650 with Susan.

4/5 #3650 used #4600 bu/ 5620

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:



: Site Insp (\$

) S + RS. \$



: Interview (\$

) Photos



: Tech. Invs (\$

) Others



: Weekend (\$

)

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J. Tel: 6741-1730 / 731. Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: YN4723B18119

Estimate**Customer**

Name: AXA Insurance Singapore Pte Ltd

Address: Motor Claims Department

8 Shenton Way #27-01

AXA Tower

Singapore 068811

Date: 04-05-19

Vehicle No: YN4723B

Model/Make: Mitsubishi

Canter FEB21ER4SDEB (CBU)

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Lh Door <i>70/Berf</i>	\$ 2,001.50	
2	Door Draught Weatherstrip <i>11</i>	\$ 408.40	<i>X</i>
3	Head Lamp <i>CNR</i>	\$ 1,712.80	
4	Head Lamp Clips 01 set <i>11</i>	\$ 23.00	<i>SN X</i>
5	Signal Lamp <i>SCN</i>	\$ 324.30	<i>+</i>
6	Signal Lamp Clips 01 set <i>11</i>	\$ 20.00	<i>SN X</i>
7	Side Lamp <i>320</i>	\$ 259.20	<i>+</i>
8	Step Garnish <i>CNR</i>	\$ 613.20	<i>+</i>
9	Bumper <i>Berf/Buc</i>	\$ 1,133.20	<i>+</i>
10	Bumper Clips 1 set <i>11</i>	\$ 50.00	<i>SN X</i>
11	Bumper Side <i>11/11</i>	\$ 375.00	<i>+</i>
	To check all wiring & electrical component for proper function	\$ 80.00	<i>- 20</i>
	To apply Rust Proofing, reseal tuff-coating treatment on accident area	\$ 50.00	<i>- 30</i>
	To remove, replace and transfer door panel, fitting and mechanisms	\$ 100.00	<i>- 60</i>
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etes	\$ 600.00	<i>- 300</i>
	To putty & spray painting & including touch up paint on accident affected area	\$ 500.00	<i>- 450</i>

Total Parts & Labour of estimate for damaged vehicle

\$8,250.60

Total amount in Lump Sum Basis for repaired vehicle



SDLS:

M/s Liu's Brother Auto Engrg Wks

P-5607.13

50%

P-2803.56

Calc - 860.00

3663.56

Not Authorized

Lh

L/S \$ 3650 /

3 Lh.

6/5/19

Take photo after repair

LIU'S BROTHER AUTO ENGINEERING WORKSHOP

the Repairer of the following:

- To insure the vehicle against theft
- To insure the vehicle against fire
- To insure the vehicle against collision
- To insure the vehicle against third party liability
- To insure the vehicle against comprehensive

Authorised by Repairer:

Signature:

Date:

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 6 May 2019 12:18 PM
To: assignments
Cc: Admin A
Subject: FW: Request for 3rd party claims survey YN4723B Claims against SKK4410K
Attachments: YN4723B181119.pdf; YN4723B Search.pdf

12.33pm @ 6/5/19
Car In
Susan
Sur @ Marcus.

SMARTCLAIM NEW CASE

SPOKEN WITH SUSAN --- VEH IN***I HAD CALLED MARCUS TO SURVEY

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Low <liusbro@gmail.com>
Sent: Saturday, 4 May 2019 10:33 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Request for 3rd party claims survey YN4723B Claims against SKK4410K

Accident on 19/11/2018 Along Cook Street Turning Toward Tanjong Pagar Road
Involving YN4723B and SKK4410K

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

Service Request Details

Claim

S9M01MD2

Reference

None 

Loss Date

19 November 2018

Report Date

6 May 2019 9:56:02 AM

Request Date

6 May 2019

Due Date

6 May 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More 

Vehicle Information

Incident Vehicle Registration

YN4723B

Make

TPVD MITSUBISHI

Model

CANTER FEB21ER4SDEB (CBU)

Report Remarks Entry - CC4/ASM19007936/Upb3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> YN 4723B ; SKK 4410K	LSP	6/5/2019 5:02:50 PM
<input type="checkbox"/> EST : \$ --- SUR : --- WKSP : LIU'S BROTHER AUTO ENGINEERING WORKSHOP	LSP	6/5/2019 5:02:59 PM
<input type="checkbox"/> S9M01MD2 / 114099	LSP	6/5/2019 5:03:10 PM
<input type="checkbox"/> Services Pending verification - Direct Settlement	LSP	6/5/2019 5:03:14 PM
<input type="checkbox"/> Additional Instructions NON-REPORTED	LSP	6/5/2019 5:03:19 PM
<input type="checkbox"/> NO OI GIA...SENT LETTER TO OI***PASS TO ACC	LSP	7/5/2019 11:03:21 AM
<input type="checkbox"/> FILE PASS TO SU	LSP	7/5/2019 11:42:53 AM
<input type="checkbox"/> PENDING SUR ASSIGNMENT	LSP	7/5/2019 11:03:36 AM
<input type="checkbox"/> IA UPLOADED	LSP	9/5/2019 10:08:24 AM
<input type="checkbox"/> ESTIMATE & SURVEYOR ASSGNMENT PAPER PASS TO HANDLER	LSP	9/5/2019 10:09:46 AM
<input type="checkbox"/> 5/9/19 11:39 PM NG Stacey --- Non reporting ---Pls follow up	LSP	10/5/2019 9:08:05 AM
<input type="checkbox"/> Sent 1st Reminder Letter	STU	13/5/2019 4:50:35 PM
<input type="checkbox"/> TP LOD IN BY HAND	CHT	16/5/2019 2:00:44 PM
<input type="checkbox"/> Email to AXA: Request for OI GIA	STU	23/5/2019 4:01:02 PM
<input type="checkbox"/> As of (24/05/2019), our insured had yet to file an accident report.	STU	24/5/2019 11:28:13 AM
<input type="checkbox"/> Rec'd finalisation from Marcus	CHT	25/5/2019 8:00:55 AM

lf su
pls pass
the file
to me. 79
an

<input type="checkbox"/>	Ol's children Ms Ng(9324 1101) called in.Ol did not lodge report as they wanted to private settle. She will get mutual settlement / private settlement from TP and submit to us	CHT	27/5/2019 8:57:50 AM

Hsiao Tong (LKKAUTO)

From: Hoo Soon Engineering <hoosoone@yahoo.com.sg>
Sent: Monday, 27 May 2019 9:32 AM
To: Hsiao Tong (LKKAUTO)
Subject: Regarding claims against SKK4410K

Dear Hsiao Tong

Thank you for your kind attention to our case.

As spoken with you just now, it is mentioned that the owner of YN4723B wishes to withdraw the claim against SKK4410K and will issue a letter for private settlement. We will follow up with the letter and email to you.

By the way, is the hard copy of the letter needed to mail to you? Kindly advise.

With Warmest Regards & Appreciation,
Judy Ng
Hoo Soon Engineering
Blk 5027 Ang Mo Kio Ind. Park 2 #01-113 Singapore 569530
tel. 64834127, fax. 64832136

Hsiao Tong (LKKAUTO)

From: Hoo Soon Engineering <hoosoone@yahoo.com.sg>
Sent: Tuesday, 28 May 2019 1:24 PM
To: Hsiao Tong (LKKAUTO)
Cc: moses@classic.com.sg
Subject: Re: Regarding claims against SKK4410K
Attachments: withdrawal-claim-letter.pdf

Hi Hsiao Tong

As attached the withdrawal of claim letter for your necessary processing

Thank you for your kind attention.

With Best Regards,
Judy Ng
Hoo Soon Engineering
Blk 5027 Ang Mo Kio Ind. Park 2 #01-113 Singapore 569530
tel. 64834127, fax. 64832136

cc. Mr. Moses Sethuraman, owner of YN4723B
On Tuesday, 28 May 2019, 11:41:44 am GMT+8, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Ms Judy,

We refer to your below email.

Kindly send us the letter via email once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Monday, 27 May 2019 9:32 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Regarding claims against SKK4410K

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With Warmest Regards & Appreciation,
Judy Ng
Hoo Soon Engineering

Blk 5027 Ang Mo Kio Ind. Park 2 #01-113 Singapore 569530

tel. 64834127, fax. 64832136

Date: 27th MAY 2019

TO WHOM IT MAY CONCERN:


RE: VEHICLE YN4723B WITHDRAWAL OF CLAIM AGAINST VEHICLE SKK4410K

The owner of YN4723B, NAME MOSES SETHURAMAN NRIC S6980232Z will withdraw
claim(s) against owner of SKK4410K, NAME NG KEW CHAI NRIC S2501056F
~~NG WOEI KEE~~ NRIC ~~S8322003A~~


with regards to the accident involving SKK4410K & YN4723B ON 19/11/2018 ALONG AT COOK STREET
TURNING TOWARD TANJONG PAGAR RD as per claim ref CC4/ASM19007639/pb3

Drivers involving in the accident:

1)

Driver of YN4723B, Name SUHAIMI BIN YUSOFF NRIC S6933922J Signature 

2)

Driver of SKK4410K, Name NG WOEI KEE NRIC S8322003A Signature 

Signatories of the Vehicle Owner:

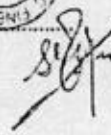

Owner of YN4723B


NAME: MOSES SETHURAMAN

NRIC: S6980232Z

COMPANY STAMP OF YN4723B






Owner of SKK4410K

NAME: NG KEW CHAI

NRIC: S2501056F



OI Submitted Withdraw Claim Letter Signed by Both Parties - S9M01MD2

Type

🔗 Question

Message

Hi Stacey, We have uploaded a copy withdraw claim letter (signed by both parties) submitted by OI in SC. As such, we will proceed to close file and submit wp report to your good office. Thanks you. Hsiao Tong - 29 May 2019

Reply

Our Ref: YN4723B181119

Date: 13/05/2019

Your Ref:

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01
AXA Tower
Singapore 068811
Attn: Motor Claims Department

Dear Sir / Madam

TRAFFIC ACCIDENT ALONG Cook Street Turning Toward Tanjong Pagar Road
INVOLVING YN4723B **AND** SKK4410K **ON** 19/11/2018

We/I, **Messers Goldbell Leasing Pte Ltd** (Nric / ROC No: **199001196N**), the registered owners of m/vehicle - YN4723B at all material times of the above accident. Our/my vehicle was surveyed by "AXA" authorized appraiser and we/I based our/my claims on his recommendation for S\$ 3,650-00 being the repair for 03 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle - SKK4410K when the same was involved in the aforesaid accident with our/my m/vehicle - YN4723B.

We/I whereby you are the insurers of m/vehicle SKK4410K and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - YN4723B has suffered loss and damage as follows:

(a) Cost of repairs	S\$	<u>3,650-00</u>
(b) LOU for pre-repair notice <u>02</u> days @ S\$120-00 [2998 cc Fridge Lorry]		<u>240-00</u>
(c) LOU Fee for <u>03</u> days @ S\$ <u>120-00</u> [2998 cc Fridge Lorry]		<u>360-00</u>
(d) GIA / LTA search fee		<u>2-00</u>
(e)		
Total Amount	S\$	<u>4,252-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. YN4723B as follows:-

- (i) Motor Accident Report;
- (ii) Repair Invoices and documents;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



The owner of m/vehicle YN4723B
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engrg Ws

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbro@ymail.com

Invoice/Ref No: YN4723B18119

Final Bill

Customer

Name: AXA Insurance Singapore Pte Ltd

Date: 13-06-19

Address Motor Claims Department

Vehicle No: YN4723B

8 Shenton Way #27-01

Model/Make: Mitsubishi

AXA Tower Singapore 068811

Canter FEB21ER4SDEB (CBU)

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Lh Door	\$ 2,001.50	\$ -
2	Door Draught Weatherstrip	\$ 408.40	\$ -
3	Head Lamp	\$ 1,712.80	\$ -
4	Head Lamp Clips 01 set	\$ 23.00	\$ -
5	Signal Lamp	\$ 324.30	\$ -
6	Signal Lamp Clips 01 set	\$ 20.00	\$ -
7	Side Lamp	\$ 259.20	\$ -
8	Step Garnish	\$ 613.20	\$ -
9	Bumper	\$ 1,133.20	\$ -
10	Bumper Clips 1 set	\$ 50.00	\$ -
11	Bumper Side	\$ 375.00	\$ -
	To check all wiring & electrical component for proper function	\$ 80.00	\$ -
	To apply Rust Proofing , reseal tuff-coating treatment on accident area	\$ 50.00	\$ -
	To remove, replace and transfer door panel, fitting and mechanisms	\$ 100.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 600.00	\$ -
	To putty & spray painting & including touch up paint on accident affected area	\$ 500.00	\$ -

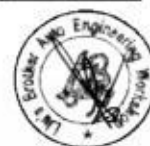
Total Parts & Labour of estimate for damaged vehicle

\$8,250.60

Total amount in Lump Sum Basis for repaired vehicle

\$ 3,650.00

SDLS: Three Thousand Six Hundred Fifty Only



M/s Liu's Brother Auto Engrg Wks

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-069979
Date of Request: 04/05/2019

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 04/05/2019
Enquiry By: Susan Low Siew Yian
TP Vehicle No.: SKK4410K
Accident Date: 19/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKK4410K	AXA Insurance Pte Ltd	17/08/2018-16/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 May, 2019

NG KEW CHAI
BLK 10 #13-48, PINE CLOSE,
Singapore 391010

Dear Sir,

OUR REF : CC4/ASM19007639/pb3

YOUR REF : SKK 4410K

**ACCIDENT INVOLVING SKK 4410K & YN 4723B ON 19/11/2018 ALONG/AT
COOK STREET TURNING TOWARD TANJONG PAGAR RD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Hsiao Tong
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

15 MAY 2019

1st Reminder

NG KEW CHAI
BLK 10 #13-48, PINE CLOSE,
Singapore 391010

Dear Madam,

OUR REF : CC4/ASM19007639/pb3

YOUR REF : SKK 4410K

**ACCIDENT INVOLVING SKK 4410K & YN 4723B ON 19/11/2018 ALONG/AT
COOK STREET TURNING TOWARD TANJONG PAGAR RD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 23 MAY 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **YN 4723B** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **23 MAY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Lt
(Motor Claims Dept)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19007936/Upb3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: STACEY NG

Date : 18-06-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKK 4410K	Veh. Inspected	YN 4723B
Policy No.		Coverage (\$)	0.00
Claim No.	S9M01MD2	Excess (\$)	0.00
Assign From	STACEY NG	Assign Date	06/05/2019

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI CANTER FEB21 (M)	c.c	2998
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	FEB21EA00065	Colour	WHITE
Odometer	139619	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/85R15	YOKOHAMA	6 mm
L/H Front Tyre	195/85R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/85R15 (D)	YOKOHAMA	6/6 mm
L/H Rear Tyre	195/85R15 (D)	YOKOHAMA	6/6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/11/2018	Inspection Date	06/05/2019
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YN 4723B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT LH DOOR (CONSISTENT)	DENTED / BENT	2,001.50	2,001.50
1	FRONT LH DOOR DRAUGHT WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	408.40	-
1	FRONT LH HEAD LAMP (CONSISTENT)	CRACKED	1,712.80	1,017.90
1	FRONT LH SIGNAL LAMP (CONSISTENT)	SCRATCHED	324.30	324.30
1	FRONT LH SIDE LAMP (CONSISTENT)	BROKEN	259.20	259.20
1	FRONT LH STEP GARNISH (CONSISTENT)	CUT	613.20	496.03
1	FRONT LH BUMPER (CONSISTENT)	BENT / BUCKLED	1,133.20	1,133.20
1	FRONT LH BUMPER SIDE N/S (CONSISTENT)	CUT	375.00	375.00
	LESS 50% DISCOUNT		-	-2,803.56
			6,827.60	2,803.57
SPECIAL NETT ITEMS				
1	SET FRONT LH HEAD LAMP CLIPS (SN) (CONSISTENT)	NOT NECESSARY	23.00	-
1	SET FRONT LH SIGNAL LAMP CLIPS (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
1	SET FRONT LH BUMPER CLIPS (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			93.00	-
LABOUR				
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.		80.00	20.00
	TO APPLY RUST PROOFING, RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA.		50.00	30.00
	TO REMOVE, REPLACE AND TRANSFER DOOR PANEL, FITTING AND MECHANISMS.		100.00	60.00
	LABOR FOR PANEL BEATING, CUR, WELD, STRAIGHTEN & REPLACING PARTS ETC.		600.00	300.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREA.		500.00	450.00
			1,330.00	860.00
GRAND TOTAL			8,250.60	3,663.57
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,650.00

Report Ref No. CC4/ASM19007936/Upb3s2



Report Ref No. CC4/ASM19007936/Upb3s2

A handwritten signature in black ink, appearing to be 'Ch' followed by a stylized flourish.

CHUA KANG SENG

Licensed Appraiser

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No liability or responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.