

Shu Pei (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Tuesday, 7 May 2019 7:50 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAUTO)
Subject: RE: SHB5999E - Survey (Lonpac) Our Ref: 18/19/19/VP05/021751 [External General]
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5999E at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 6 May 2019 11:57 AM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SHB5999E - Survey (Lonpac) Our Ref: 18/19/19/VP05/021751 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Monday, 6 May 2019 11:40 AM
To: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>; weisiong@smrt.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: SHB5999E - Survey (Lonpac) Our Ref: 18/19/19/VP05/021751 [External General]

Lonpac External - General

Without Prejudice

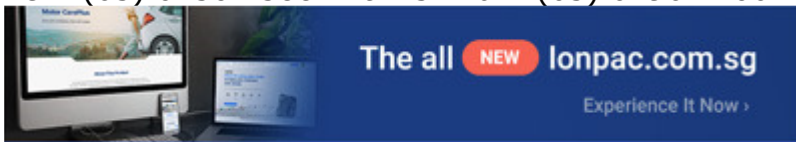
Dear Wei Siong

Please provide us with the repair estimate.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



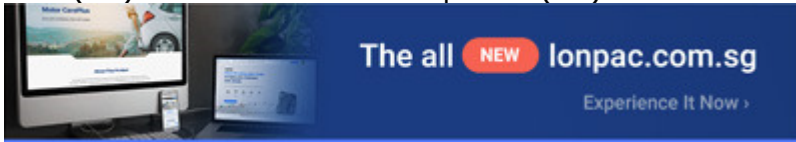
Lonpac External - General data is for internal / external use.

From: GERALD POH WEE BIN
Sent: Monday, 6 May, 2019 11:32 AM
To: ONG LI LI
Subject: FW: SHB5999E - Survey (Lonpac) [External General]

Lonpac External - General

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:weisiong@smrt.com.sg>]

Sent: Saturday, 4 May, 2019 9:11 AM

To: GERALD POH WEE BIN

Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis); Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: SHB5999E - Survey (Lonpac) [External General]

Dear Gerald,

Attached herewith the GIA report. Kindly arrange survey at your earliest. Thanks.

Regards,

Alex Lim Wei Siong

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2682 | weisiong@smrt.com.sg

www.smrt.com.sg



From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: 02/05/2019 17:27

To: Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: SHB5999E - Survey (Lonpac) [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Shanti,

Before we arrange, please let us have a copy of your client's accident as your email does not contained
date and location of the accident.

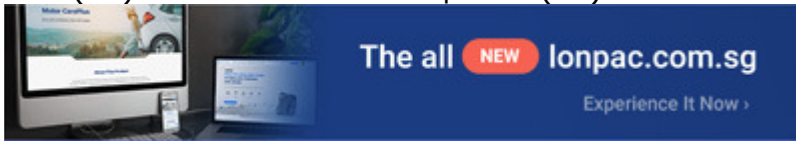
By the way, our insured has yet to lodge the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:weisiong@smrt.com.sg>]

Sent: Thursday, 2 May, 2019 4:40 PM

To: GERALD POH WEE BIN

Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis); Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis); Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: SHB5999E - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHB5999E** within 48 hours according to GIA guide line, involving your insured **SKU5373A**

Vehicle in **Woodlands. SMRT Depot**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



This email has been checked for viruses by AVG antivirus software.
www.avg.com