

ASS. REC. BY:

REF: CS/CT1/900793/1 d3

Special Instructions:

Survey:

ASSIGNMENT (Office)

From (Person): Eldine Cheong of CT1 Date/Time: 6.5.19 16.08 pm

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SMF 5598 Z

Insured: PC 485 D

at Workshop in/s Borheo motor

Tel: 92213150 / 98976171

of 2 Pandan Crescent

Policy No: DMB/SN3030051800

Claim No: SNM19D20186302

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 1.4.2019

CA / REV / REP. / REV 24 HRS

"up"

H.O.D. Endorsement:

Date/Time: 6.5.19 4.21p.m

Person Contacted:

Thomas

Vehicle IN/OUT

Date/Time	Action/Instruction
	Ishtingli (✓)
	SMF 5598 Z - X
	PC 485 D - X
	Raymond (OIC) is on leave till 20/5/19
28/8 12.21p	Received email from Raymond, they are still pending for liability so no survey arrangement made.
29/8/19	Temporarily close file. Revert through email and messenger. <u>Close 29/8/19</u>

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Apr 2019		06 May 2019 16:08 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:

Main Claimant: SEAH SWEE SAN

Vehicle Reg. No.: SMF5598Z

Claim Type: TP / SNM19D201863C02

Vehicle Reg. No. (Insured): PC485D

Repairer: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... (Handled by Elaine Cheong)

Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/05/2019]

Date of Loss: 01/04/2019 10:00 - :59

Policy/Cover Note No.: DMB1SNJ030051800

Policy No. (Claimant):

Excess: S\$0.00

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

☐ ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Sent Message

This mail is associated with :

*SMF5598Z (SNM19D201863C02)
[PC485D]

TP
SEAH SWEE SAN
Apr 1 2019 10:00AM

Borneo Motors (S) Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 29/08/2019 11:24 AM.
To etaline.cheong@sg.cntalping.com
Subject SMF 5598Z

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SMF 5598Z after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 29 August 2019 11:22 AM
To: 'Elaine Cheong'; assignments
Cc: SUR
Subject: RE: OUR REF: SNM19D201863C02/5 -PC485D -Direct Settlement RS) - Accident Involving SMF5598Z & PC485D DOA 01.04.2019

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SMF 5598Z after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 6 May 2019 5:26 PM
To: 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OUR REF: SNM19D201863C02/5 -PC485D -Direct Settlement RS) - Accident Involving SMF5598Z & PC485D DOA 01.04.2019

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAUTO)

From: Raymond Seah PTCBC <Raymond.Seah@borneomotors.com.sg>
Sent: Wednesday, 28 August 2019 12:21 PM
To: Shiau Chan (LKKAUTO)
Subject: Re: KINDLY ADVISE THE STATUS OF SMF 5598Z FOR SURVEY ARRANGEMENT (DOA: 01/04/2019)

Hi,
Waiting for liability,
Thanks

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, August 28, 2019 11:52 AM
To: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>; Raymond Seah PTCBC <Raymond.Seah@borneomotors.com.sg>
Subject: KINDLY ADVISE THE STATUS OF SMF 5598Z FOR SURVEY ARRANGEMENT (DOA: 01/04/2019)

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Jack,

Kindly advise the status of SMF 5598Z for survey arrangement.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Nivitha (LKK Auto)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Monday, 6 May 2019 3:14 PM
To: Suraidah B Saidi PTCBC; 'assignments'
Subject: FW: OUR REF: SNM19D201863C02/5 -PC485D -Direct Settlement RS) - Accident Involving SMF5598Z & PC485D DOA 01.04.2019
Attachments: SMF5598Z_Est Inv.pdf; SMF5598Z_GIA Rpt_Damaged Photos.pdf; SMF5598Z_Video - Accident.MP4

WITHOUT PREJUDICE

Dear Suraidah,

We refer to your email of 04.04.19.

Our insured have yet to report the accident to us.

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please refer email below and proceed to survey the third party vehicle.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Angie Foo
Sent: Friday, 26 April, 2019 5:08 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; suraidahb.saidi@inchcape.com.sg
Subject: OUR REF: SNM19D201863 -PC485D -Direct Settlement RS) - Accident Involving SMF5598Z & PC485D DOA 01.04.2019

Dear Elaine,

Please conduct PRS -SMF5598Z urgently -(FILE TO ELAINE)

Officer in Charge -ELAINE CHEONG -6389 6530

Thank you

Angie

From: Suraidah B Saidi PTCBC [mailto:SuraidahB.Saidi@inchcape.com.sg]
Sent: Thursday, April 04, 2019 2:43 PM
To: Claims Dept of CTI
Subject: Direct Settlement RS) - Accident Involving SMF5598Z & PC485D DOA 01.04.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **PC485D** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9221 3150 / 6631 1865** located at **2 Pandan Crescent, Level 4** for an appointment to inspect our client's vehicle soonest as vehicle is in our premises.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
