From (Person)	Hwang Shiang 41 of SmO	VI (Office)	Date/Time: 6.5.19 13.46 P
OD ATT WS	TPRES/ODRES/EVA/INV/MV/CS nicle No: SHB 5174 D	Insured	FBG 8>11U
at Workshop i	woodlands Industria Part Eq;	#0k-04	68667671
Policy No: DI	9mmcorooo oo 1	Claim No: CMTD	190779
Sum Insured: Make of Veh:		Excess:	D.O.A. 3.5. 2019
CA / REV	REP. / REV 24 HRS	shahfi	H.O.D. Endorsement:
Tolk Inte			
Date/Time	Action/Instruction Estimate (V)	01/149362	DOA-18/08/2016
	SHB STATED - CC3/AIG/160/56	01/189392	DOA-18108/2016

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Main	06 May 2019		06 May 2019 13:46 Assign				New Assigna Cancel Case	
	Main	Ref	erence	Claim	Details	Documer	nts	Show All
	UBFOLDER DET		No.	Maryer and Market States	STREET, SCRIPTING OF A STREET	[Crea	ated by insure	er]
Insured:		1777	RAHIM BIN ZAI	the first of the second second	No. of Contract Contr			
Main Clair	110-101	- Programme	TAXIS PTE LTD,	-	198905369K	03/05	03/05/2019 14:00 - :59	
Vehicle Re	eg. NO.:	SHB5	/940	Date	01 0055:	D19MTMC01000001 (TP, Fire		
Claim Typ	e;	TP / C	MTD1902179	Polic			Theft)	
Vehicle Re	eg. No. (Insured)	: FBG82	110	Polic	y No. (Claimant):			
	Security and a second			Exce	Excess:			
Repairer:			utomotive Service, 757047 Woodlan		Q) No. 61 Woodland	s Industrial Park E	E9, #04-04 Prer	mium
Handling	Insurer:	Sompo 5205]	Insurance Singa	spore Pte. Ltd.	(HQ) - Tel: 6461 6	555 [Handled t	y Hwang Shia	ng Yi - 6329
Adjuster:					Tel: 6256-3561 [I			
Adj Asg. R	Remarks:	WS: SH	ANTI 6866 2671/2	PLEASE BE IN	FORMED THAT OUR	INSURED HAS NO	OT REPORTED T	HE ACCIDEN
ASSOCI	ATED MAIL REC	EIVED				View All	Compose	Case Mail
There are	no mail for this o	case.				- Anto Anto		
В								
ALL ASS	OCIATED TASK	(S			View All Search	Tasks Crea	te New Task	Complete

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

o:	Sompo Insurance Singapore Pte. Ltd. 50 Raffles Place #05-01/06, Singapore Land Tower Singapore 048623		From:	51 Ut Paya	Auto Consultants F bi Ave 1 #01-25 Ubi Industrial Par apore 408933	
Attn:	Hwang	g Shiang Yi	Date:	07 M	ay 2019	
		<u>Pre</u>	liminary Adv	/ice		
sure	d Vehicle	a No : FBG8211U				
P Vel	hicle No	: SHB5794D		Accide	nt Date	: 03/05/2019
Make		: TOYOTA PRIUS		Assign	ment Date	: 06/05/2019
1111111111	of Inspec	tion : 6/5/2019		Est. Du	ration of Repair	:2
	ction At	: SMRT AUTOMOTIVE SERV	ICES PTE LTD			
oint	of Impa	ct / General Description of Damage	es			
he ve	ehicle su	stained impact / damages o/s body a	and parts claimed	are con	sistent to the acci	dent.
		Repairer's Estimate (Gross)		:S\$	8,597.95	
		Revised Amount		:S\$	2,188.60	
		Check Items (Estimated)		:S\$	0.00	
				:S\$	2,188.60	
		Total		.00		
		Lump Sum Repair		:S\$		
		Total Loss Consideration				
		New for Old Value		:S\$		
		Pre-Accident Value		:S\$		
		COE / PARF Rebate		:S\$		
		Salvage Value		:S\$		
		Margin for Repair		:S\$		
Rema	arks_					
		vehicle is repairable at our adjusted a have your authorisation.	amount, We have	also co	onfirmed excess a	nd policy coverage. Kind
() The	vehicle is uneconomical to be repaire	ed, you are advise	ed to inv	ite tender for the v	wreck.
(X)	er comments : The above survey was			Desired and basis	

Catherine Chong (LKK Auto)

Teo, Grace <grace.teo@sompo.com.sg> From:

Monday, 6 May, 2019 1:43 PM Sent:

Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis); 'admin-To:

d@lkkauto.com'; 'assignments@lkkauto.com'

Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR &

> SC/Taxis); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis); 'limkhachiew@smrt.com.sg'; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Hwang, Shiang Yi; Ye, Yong Kang Melvin; Henry, Irene James

CMTD1902179/SYH - LKK/ FBG8211U(nr) & SHB5794D ACC ON 03.05.19 Subject:

Without Prejudice

Our Reference: CMTD1902179/SYH

Your Reference: SHB5794D

Hi Shanti,

We acknowledged receipt of your claim documents.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case.

Please be informed, we have appointed LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please make arrangement to conduct the survey for SHB5794D on a without Prejudice and any admission of liability basis.

Please submit your report via Merimen upon completion of survey

Best Regards Grace Teo Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

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From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:BThaiyalN@smrt.com.sg]

Sent: Monday, May 06, 2019 12:48 PM

To: 'motorsurvey@sompo.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Koo Yew Chung
(Auto Svcs/ARC/AR & SC); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis); Lim Kha Chiew (Auto Svcs/ARC/AR & SC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE:SHB5794D - Sompo Insurance

Dear Sir /Mdm

Kindly arrange to survey the vehicle SHB5794D within 48 hours according to GIA guide line, involving your insured FBG8211U

Vehicle in Woodlands Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Fax Number Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

學是各個學科學的學生的	ACCIDENT STATEMENT
Date Of Report	04/05/2019 10:24
Date Of Accident	03/05/2019 14:30
Exact Location Of Accident	BUKIT TIMAH ROAD TOWARDS WOODLANDS
Country/State of Loss	SINGAPORE
A State of the Control of the Contro	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHB5794D
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	ТОУОТА
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used a time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	
Driver	
Name of Driver	TAN SIEW TECK
NRIC No	S1804110C
Date Of Birth	08/12/1967
Occupation	OUTDOOR
Date Of Driving Pass	12/05/1988
Driving Experience	30 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
E 11 1	

NOEMAIL

Address

11

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

NO 3

involved in the accident

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: UNKNOWN

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG BUKIT TIMHA ROAD TOWARDS WODDLANDS WITH ONE PASSENGER (FEMALE CAUCASIAN) ON BOARD. SUDDENLY I FELT AN IMPACT AT THE RIGHT WING MIRROR AND A MOTORCYCLE AND THE RIDER FELL INFRONT ON MY TAXI. AFTER ALIGHTED I REALISED THAT THE MOTORCYCLE HIT ONTO A COMFORT TAXI SHA3671T WHICH WAS TRAVELLING ON MY RIGHT BEFORT HITTING ONTO MY TAXI. TRAFFIC POLICE AND AMBULANCE WERE AT THE SCENE BUT NO ONE WAS CONVEYED TO THE HOSPITAL

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE TOO BIG

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

FBG8211U

Vehicle Make/Model/Colour Details Of Properties

Vehicle Category

MOTORCYCLE

Name of Driver

ABDUL RAHIM BIN ZAIN

NRIC/Passport Number

S0032337C

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SHA3671T

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

TAXI

Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SHA3671T

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

TAXI

Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of
 the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident (all insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

TAXIS OF THE

Policyholder's Signature Date & Time: 19-4-5-2019

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name

NRIC/FIN No.:

Sketch Plan Pg. 2

4-5-2019	[]	1 A - SHB 5794 D
19	Kheym Hock Rd	NI MI SECRETORIO DE DESTRUCCIO
	1 1	B-FBG 82114
	§	C -SHA 3671 T
	Che	
>		Dunearn Rd City
Ly and the second	<u>-</u>	
oodland		[6]
	(-	(B)
	1 12 231	But: 1 Timah Rd
	Barki Sarki	
Ŷ.	1 2 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	
		ĺ
DECLARATION I/We doctare the foregoing partic	ulars are true in every respect.	٨
(· ()§	4-5-2019	1 1/20,
Policyholder's Signature	Driver's Signature	Reporting Centre Personnel's Signature
Date & Time:	(If driver is not the policyholder) Date & Time:	Name: NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

ehicle Owner Particulars	
Owner ID Type:	Company
owner ID: /ehicle Details	5369K
ehicle No.:	SHB5794D
ehicle to be Exported:	No
ntended Deregistration Date:	07 May 2019
/ehicle Make:	TOYOTA
/ehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
ingine No.:	2ZRS110809
Chassis No.:	JTDKB3FU203575939
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	12 Dec 2017
irst Registration Date:	12 Dec 2017
Fransfer Count:	0
Actual ARF Paid: ntended PARF Rebate Details	\$5,000.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Dec 2025
PARF Rebate Amount: ntended COE Rebate Details	\$3,750.00
COE Expiry Date:	11 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$28,155.00
Total Rebate Amount: Message	\$31,905.00
Please note that the 8-year COE for this vehicle cannot be fu	rther renewed. The vehicle must be de-registered upon COE expiry or when the vehicle

The information contained herein is correct as at 07 May 2019

OK



Case Details

Case Reference Number : TAX/05/19/2017 Type of Repair : Accident Repair Vehicle Registration Number : 5HB5794D

Company Type : SMRT Taxis Pte Ltd Estimation ID : EST-6754-ID Assigned By : Taxi Claims Manager Team Insurance Company Name : Sompo Insurance Singapore Pise, Ltd Accident Date and Time : 03/05/2019 06:30 AM Vehicle Age(In Months) : 17

Documents / Photographs

View Documents / Photographs Total Documents: 1

Estimation Details

Spare Part's Cost Detail

				SMRT Rec	omme	ndation							Surveyor Appro	oval
вом Туре	Costing Type	Portion	Material Number	Part Name	Oty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	0	•	Not Given	SUL
One Time Key in	Main.			UNIT, HEADLAMP, RH	1	2,558.90	2,558.90	10.00	2,303.01	Replace	0	٠	Not Given	. SUL
One Time Key in	Main			FENDER SUB-ASSY, FR , RH	1	933.10	933.10	25.00	699.83	Replace	1	0	Repair	<u></u>
One Time Key In	Main			EMBLEM ASSY FRONT	1	87.10	87.10	25.00	65.32	Replace	1	65.32	Replace	NE C
One Time Key In	Main			COVER SUB- ASSY, FRONT PILLAR, UPR RH	1	96.90	96.90	25.00	72.68	Replace	0	0	Not Given	sul
One Time Key In	Main			PANEL SUB- ASSY, FRONT DOOR RH	1	1,249.60	1.249.60	25.00	937.20	Replace	3		Repair	R
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Regince •	NEC
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW, RH	ť	1,373.50	1,373.50	10.00	1,236.15	Replace	1	1.236,15	Replace *	cer
One Time Key in	Main			COVER, OUTER MIRROR, RM	1	89.50	89.50	25.00	67.13	Replace	1	67.13	Replace +	(6/

Total Spare Part Cost 5,812.95

Lump Sum Discount (%) 0.00

Surveyor Total 1,428.60 Lump Sum Dis (%) 0

Final Spare Part Cost 5,812.95

Final Sur Total 1,428.60

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarka	
1	Main	TO REPAIR RH PORTION	845.00	200		
Total:			845.00	200.00		

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(5)	Surveyor Adjustment(\$)	Remarks		
- 34	Main	TO REPSRAY FRONT BUMPER	378.00	0	NN:		
2	Main	TO RESPRAY FRONT FENDER RH	378.00	200			
Total:			1,314.00	450.00			

https://vacsweb.smrt.com.sg/Estimation.aspx

			viecommencation(3)	Adjustmen
3	Main	TO RESPRAY FRONT DOOR RH	378.00	200
4	Main	TO RESPIRAY VIEW MIRROR	160.00	50
otal			1,314.00	450.00

Other Cost Detail

S.No. Coating Type

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(5)	Remarks
1	Main	TOWING CHARGE	56.00	0	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30	
3	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40	
4	Main	TO REMOVE AND REFIT WIRE HARDESS	200.00	0	NN
S	Main	TO REMOVE AND REFLY WING MIRROR	120.00	40	
6	Main	TO WASH AND VACUUM	60.00	0	NN
Totali			616.00	110.00	

Summary

	Estimator Assesment(\$)	Surveyor Assessment(5)
Total Spare Part Detail	5,812.95	1,426.60
Total Labour Cost	845.00	200.00
Total Spray Painting	1,314.00	450.00
Other	616.00	110:00
Overall Total	8.587.96	
Lump Sum Repair Option		2,186,60
Lump Sum Total	0.00	2,188.60
Surveyor Approved Amount		2,188.60
No of Repaix Days*	6	2
Pernants	2	
		PART BY PART REPAIR 2 DAYS BEFORE PAINT PHOTOS
Surveyor Name		Naz
Signature	g.	H James
		() 7/5/19

Survey Date

NAZ LKIC 1 919 200Ms BUPAINT PHOPS.

https://vacsweb.smrt.com.sg/Estimation.aspx

LKK Auto Consultants hence notify

Save Clear

- the Repairer of the following:
- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

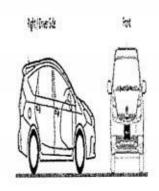


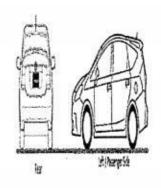
SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
SG Woodlands Industrial Pak E4, Secupore 757705
FAX Number : 63685502
Estimator Telephora Number : 68692023
Accident Reporting Number : 68682672

Date Generated : 09/05/2019 User ID : PohSuan

at ship to be a single	Section A - Accident Details
Registration Number	SHB5794D
Case Reference Number	TAX/05/19/2017
Registration Date	12/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	TAN SIEW TECK
Type of Accident	Side Swipe
Accident Date and Time	3/5/2019 2:30 PM
Accident Reported Date and	4/5/2019 10:42 AM
ls Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101363
Special Instruction to ARC, if any	TOWED \$40/TP SOMPO
Prepared Date and Time	6/5/2019 8:55 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	





igana

Summary of Repair Estimates	CHAIR TON TON THE	据是企业技术的共和国。40%的第三条个SDM的
		PERSONAL PROPERTY OF THE
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$200.00
Total Spray Cost	\$1,314.00	\$450.00
Total Spare Part Cost	\$5,812.95	\$1,428.61
Total Other Cost	\$616.00	\$150.00
TOTAL COST	\$8,587.95 9719.10	\$2,228.61 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	Naz (LKK) / Sompo
ARC / Surveyor Sign Off Date	06/05/2019 10:57 AM	06/05/2019 3:46 PM
Signature	9	- 14
Remarks		PART BY PART REPAIR 2 DAYS BEFORE PAINT PHOTOS



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Lid

60 Woodlonds Industrial Park E4, Singapore 757705

FAX Number : 63585592 Estimator Telephono Number : 68662623 Accident Reporting Number : 68602672

Date Generated: 09/05/2019

	Section C - Quota	tion and Accident Invoice Details
Quotation Number	QN-1905-0177	Invoice Number
Quotation Date	09.05.2019	Invoice Date
Invoice Amount		Prepared Date

Total Labour	\$845.00	\$200.00
TO REPAIR RH PORTION	\$845.00	\$200.00
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
Part 1 - Labour Works		
Market Sept.	- Details of Repair Estimates	

Jab Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$0.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO RESPRAY VIEW MIRROR	\$180.00	\$50.00
Total Spray Painting & Panel Beating	\$1,314.00	\$450.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
FOWING CHARGE	\$56.00	\$40.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO REMOVE AND REFIT WIRE HARDESS	\$200.00	\$0.00
TO REMOVE AND REFIX WING MIRROR	\$120.00	\$40.00
TO WASH AND VACUUM	\$60.00	\$0.00
Fotal Other Costs	\$616.00	\$150.00

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price	Estimator Approved	Surveyor Approved
		52119479 62	COVER, FR BUMPER	0,00	\$495.50	0.00	\$0.00	Replace	Not Given X
		81145476 91	UNIT, HEADLAMP, RH	0.00	\$2,558.90	0.00	\$0.00	Replace	Not Given X
175-4-710001-	4	53801470 80	FENDER SUB-ASSY, FR , RH	1.00	\$933.10	100.00	\$0.00	Replace	Repair X F
		75310470 60	EMBLEM ASSY FRONT	1,00	\$87.10	25.00	\$65.33	Replace	Replace
	loss.	60117470 20	COVER SUB-ASSY, FRONT PILLAR, UPR RH	0.00	\$96.90	0.00	\$0.00	Replace	Not Given X
		67001471 52	PANEL SUB-ASSY, FRONT DOOR RH	1.00	\$1,249.60	100.00	\$0.00	Replace	Repair X
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace
W-5 1000		87910474 50	MIRROR ASSY, OUTER REAR VIEW , RH	1.00	\$1,373.50	10.00	\$1,236.15	Replace	Replace /
		87915470 70A1	COVER, OUTER MIRROR, RH	1.00	\$89,50	25.00	\$67.13	Replace	Replace /
Total	1				\$6,944.10		\$1,428.61		

1428.61 + 200.00 + 600.00 2228-61/20(9)

FINALIZED PART BY PARTREPAIR & 2228. 61/2 REPAIR DAYS

9719.10

NAZLKK 1015/19

Veron Chen (LKKAuto)

From: Sent:	Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <yeopohsuan@smrt.com.sg> Wednesday, 24 July 2019 9:10 AM</yeopohsuan@smrt.com.sg>
To:	Naz (LKKAuto)
Cc:	SUR; Veron Chen (LKKAuto)
Subject:	RE: SHB 5794D FINALIZATION
Hi,	
Amount confirmed as per your	recommendation, thanks.
Regards	
Poh Suan	
From: Naz (LKKAuto) [mailto:N. Sent: Tuesday, 23 July 2019 5: To: Yeo Poh Suan (Auto Svcs/Al	59 PM RC/AR & SC/Taxis)
Cc: SUR; Veron Chen (LKKAuto) Subject: Re: SHB 5794D FINAL	
Dear Ms Yeo,	
Einalized Part by Part Por	pair \$2228 41 / 2 Papair Days subject to insurance approval
Finalized Fan by Fan ke	oair \$2228.61 / 2 Repair Days subject to insurance approval.
Thank you.	
Best Regards,	
indian dest 💆 in the th	
Naz Technical Investigator	
LKK Auto Consultants	
Phone: 6841-2157 Email: <u>Na</u>	<u>z@lkkauto.com</u> Fax: 6256-4315
Blk 51, Paya Ubi Industrial Park	;, Ubi Avenue 1, #02-25 S(408933)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) < YeoPohsuan@smrt.com.sg>

Sent: Tuesday, 23 July 2019 8:47 AM
To: Naz (LKKAuto) < Naz@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto)
bryanang@lkkauto.com>

Subject: FW: SHB5794D

Hi Naz,

I still pending for your finalization since May 2019.

Regards Poh Suan

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Thursday, 9 May 2019 10:51 AM

To: 'Naz (LKKAuto)' Cc: SUR; CS A Team Subject: SHB5794D

Hi Naz,

Attached herewith the repair estimate of SHB 5794D having Case No: TAX/05/19/2017.

There is no change to the approved amount of \$2,228.61 @ 2 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Thursday, 9 May 2019 10:47 AM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adi Assigned	Adj Rpt	Adj Sub	mitted	Ins Auth'ed	Status	
	06 May 2019		06 May 2019 13:46 Edit Adj Rpt	S\$2,228.61 Edit Estimates	5\$2,22 View R	NACHOR		Pending for Report Cancel Cas	
Į.	tain	Re	ference	Clai	m Details		Documer	nts	Show All
CLAIM SU	BFOLDER DE	TAILS				[Create	ed by insurer]		
Insured:	ABDOL RA	HIM BIN ZAIN,	ID: S00323370						
Main Claimant:	SMRT TAX	CIS PTE LTD, C	o. Reg. No.: 198	905369K					
Vehicle Reg. No.:	SHB579	4D		D	ate of Loss:		019 14:00 - :59 oths and 21 Days	From LTA Reg I	Date (Man Yr)]
Claim Type:	TP / CMT	D1902179			olicy/Cover ote No.:	D19MTM	1C01000001 (TP, F	Fire & Theft)	
Vehicle Reg. No. (Insured):	FBG8211	J		100	olicy No. Claimant):				
					xcess:				130-32- 10- 10-
Repairer:	Smrt Auto	motive Services	Pte Ltd (HQ)	No. 61 Woodland	s Industrial	Park E9, #	#04-04 Premium (Building, 75704	7 Woodlands -
Handling Insurer:	28						wang Shiang Yi		
Adjuster:	15/05/20		Ltd (HQ) - Tel:	6256-3561 [Handled by	Muhamm	ad Nazril Bin Ab	dullah] [Fi	nal Rpt due
Adj Asg. Remarks:	WS: SHAN	TI 6866 2671/2 -	PLEASE BE INFO	RMED THAT OUR	INSURED H	AS NOT R	EPORTED THE AC	CIDENT	
ASSOCIAT	ED MAIL RE	CEIVED						View All Co	mpose Case Ma
There are no	mail for this	case.							
ALL ASSO	CIATED TAS	ks⊟				View A	II Search Tasks	Create New	Task Complet
Due Date	Priority	Type Task	Group Subj	ject Handler	Assign	ned By	Completed O	n Create	d On Done

Claim Documents

*SHB5794D (CMTD1902179) [FBG8211U] **SMRT TAXIS PTE LTD** May 3 2019 2:00PM [ABDOL RAHIM BIN ZAIN] **Smrt Automotive Services Pte Ltd**

Up	load Documents Uplo	ad Photos Compose New Letter	View	View in Brow	ser ▼
Ass	essment Reports		1 per	page 🔻	•
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/05/19 13:31	Adjuster Immediate Advice	0	Load HTM	-
Pho	itos/Images		3 per	page 🔻	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/05/19 12:00	General View	0	Load JPG	•
2	07/05/19 12:00	General View	0	Load JPG	•
3	07/05/19 12:00	General View	0	Load JPG	•
4	07/05/19 12:00	General View	0	Load JPG	•
5	07/05/19 12:00	General View	0	Load JPG	•
6	07/05/19 12:00	General View	0	Load JPG	
7	07/05/19 12:00	General View	0	Load JPG	•
8	07/05/19 12:00	General View	0	Load JPG	•
9	07/05/19 12:00	General View	0	Load JPG	•
10	07/05/19 12:00	General View	0	Load JPG	•
11	07/05/19 12:00	General View	0	Load JPG	•
12	07/05/19 12:00	General View	0	Load JPG	•
13	07/05/19 12:00	General View	0	Load JPG	•
14	23/07/19 18:01	Replacement Part Photo	0	Load JPG	•
15	23/07/19 18:01	Replacement Part Photo	0	Load JPG	•
16	23/07/19 18:01	Replacement Part Photo	0	Load JPG	Ø
17	23/07/19 18:01	Replacement Part Photo	0	Load JPG	•
18	23/07/19 18:01	Replacement Part Photo	0	Load JPG	•
19	23/07/19 18:02	Replacement Part Photo	0	Load JPG	•
20	23/07/19 18:02	Replacement Part Photo	0	Load JPG	(2)
21	23/07/19 18:02	Replacement Part Photo	0	Load JPG	•
22	24/07/19 12:55	Reinspection Photo	0	Load JPG	€
23	24/07/19 12:55	Reinspection Photo	0	Load JPG	•
24	24/07/19 12:55	Reinspection Photo	0	Load JPG	•
25	24/07/19 12:55	Reinspection Photo	0	Load JPG	•
26	24/07/19 12:55	Reinspection Photo	0	Load JPG	•
D	cumentation		1 per	page ¥	
57.53	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	1 per	Thumbnail	
No 1	06/05/19 13:44	TP - GIA	0	Load PDF	
2	06/05/19 13:44	TP - ACK+ASSIGN LKK	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/SMO19007917/NVD3S2

Date:

29/07/2019

REFERENCE

Handling Insurer:

Sompo Insurance Singapore Pte. Ltd.

Policy No:

D19MTMC01000001

Claimant Vehicle

SHB5794D

Insured Vehicle No:

FBG8211U

Date of Loss:

No:

03/05/2019

Nature of Claim:

TP

Claim No: CMTD1902179

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHB5794D

Make & Model:

TOYOTA PRIUS, 1.8 (A)

Engine No: Chassis No: 2ZRS110809

Reg. Date:

12/12/2017 (Man. Year: 2017)

Odometer:

JTDKB3FU203575939 195000 km

Colour: Engine Capacity: Maroon 1798 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Fair

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

195/65R16

Rear Tyre Size:

195/65R16

Front Left Side:

West Lake 6 mm

Rear Left Side:

Falken 5 mm

Front Right Side:

West Lake 6 mm

Rear Right Side:

Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		6,944.10	1,428.61	5,515.49	79.43
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,775.00	800.00	1,975.00	71.17
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Nett Amount (S\$)	9,719.10	2,228.61	7,490.49	77.07

INSPECTION

Date of Assignment:

06/05/2019

Smrt Automotive Services Pte Ltd (HQ)

Date Inspected:

06/05/2019 Inspected At:

No. 61 Woodlands Industrial Park E9, #04-04 Premium

Building

Singapore 757047

Estimated Period of Repair:

2.0 days

Adjuster:

Muhammad Nazril Bin Abdullah

Manager:

VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 29 Jul 2019)

Parts:

TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Validity:

Print Code: (Unsubmitted, no print-code for SHB5794D) These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*EMBLEM ASSY FRONT (DISC 25%)	Necessary	87.10 F	*65.33 F
2	1	*COVER, OUTER MIRROR, RH (DISC 25%)	Cracked	89.50 F	*67.13 F
3	1	*MIRROR ASSY, OUTER REAR VIEW, RH (DISC 10%)	Cracked	1,373.50 F	*1,236.15 F
4	1	*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
5	1	*COVER, FR BUMPER	Serviceable	495.50 F	*-F
6	1	*UNIT, HEADLAMP, RH	Serviceable	2,558.90 F	*-F
7	1	*COVER SUB-ASSY, FRONT PILLAR, UPR RH	Serviceable	96.90 F	*- F
8	1	*FENDER SUB-ASSY, FR RH	Repair	933.10 F	*-F
9	1	*PANEL SUB-ASSY, FRONT DOOR RH	Repair	1,249.60 F	*-F
F=Fr	anchise part,				
			Total Parts (S\$)	6,944.10	1,428.61
			-		

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recom	manda	clh	hour
Recom	menae	:(1 La	DOUL

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING & BODYWORK.	New	845.00	200.00
2	SPRAY PAINT.	New	1,314.00	450.00
3	TOWING CHARGE.	New	56.00	40.00
4	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	30.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA.	New	100.00	40.00
6	TO REMOVE AND REFIT WIRE HARDESS.	New	200.00	0.00
7	TO REMOVE AND REFIX WING MIRROR.	New	120.00	40.00
8	TO WASH AND VACUUM.	New	60.00	0.00
		Gross Labour Cost (S\$)	2,775.00	800.00
	Report was unsub-	mitted during this print-out.		

< END OF ESTIMATES >