

Celine Fong (LKKAUTO)

From: Serene Ler <Serener@msfirstcapital.com.sg>
Sent: Monday, 11 January 2021 2:03 PM
To: Celine Fong (LKKAUTO); CWS Motor Claims; assignments
Cc: Jason Tea
Subject: RE: PRI: SURVEY ASSESSMENT - D19002922MFSH/1

Dear Celine,

We refer to your email below.

We have denied liability at PRI stage. As such, you may proceed to close file at your end.

Thanks & Regards,

Serene Ler
Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Reg. No. 195000106C

DID: 6507 3580 | Tel: 6507 3848 | Fax: 6507 3849

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

*With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

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Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Monday, January 11, 2021 11:27 AM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: Serene Ler <Serener@msfirstcapital.com.sg>
Subject: RE: PRI: SURVEY ASSESSMENT - D19002922MFSH/1

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner has withdrawn his claim.

No survey was done for this vehicle.

We will close this file at our end.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Friday, 3 May 2019 4:52 PM

To: assignments <assignments@lkkauto.com>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19002922MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.