

INS CASE OWNER:

CC5 / LP 1900 7849, Kna3

IDAC:

Sur/Avr:

KENNETH

DOI:

ASSIGNMENT

31/5/19

Date / Time:

31/5/19

Registered in Merimen:

Pre-assign / CCL / FIZ

SLA 2316D

My Wai Yee

Claim No.:

19/19/19/VROK/021749

Policy No.:

Make / Model:

Place of Accident:



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 1/5/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHE 5952 J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Yany-fab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHE 5952 J. 11/5/2019 10:15 AM. 31/5/19

- 11/5/2019 10:15 AM. 31/5/19

SLA 2316D, X

- MINAUFED

- TP LOD IN

- PIR REVIEWED. TP SUDANLY CUT LANE TO AVOID UNKNOWN CAR WHEN HIT BEHIND BY OI.

- PIR AGAINST TP.

- GEEK CUSTOMER APPROVAL

- LPC APPROVED TO REPORT.

- LPC WILL BE THE ONE TO RESORT CLAIM

- SUBMIT WP REPORT

- TO CLOSE.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR: - AGAINST TP

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 08/05/19

Sent By: a3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L9

SS 8,000.00 (8 days) Reduction: 82 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP REPORT

3) Survey fee:

\$350.00

COPY SENT

ASS. REC. BY:

REF:

LPC /

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

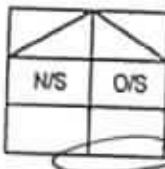
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

08 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHC 59527 Yr Regn: 06/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Perast Latitude c.c 1995

Colour:

M. White / Red AC: Insured / Std / NI / NA

Sp. Reading

61668 T/Radio: Insured / Std / NI / NA

Eng/No:

560135

C/No:

VF1ABL15AUC. 281662

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brakes: Inorder / Jammed / Leaked / Burnt or

Modi: NII / S/Rim / STD A/Rim or

Tyre Size:

F: 215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Giti

Front

R/Bal.

8 mm

Rear

R/Bal.

8 mm

L/Bal.

8 mm

L/Bal.

8 mm

D.O.A.

1/5/19

D.O.I.

3/5/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

Rear O/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

1/1/19 8:00am

CRAD: \$ 37,161.42 (82%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS. \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/LPC19007899/Kja3

Date: 08/05/19

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 5952J

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03/05/2019 at the premises of M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	45,161.42
Revised Estimate Amount	: S\$	8,000.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	8,000.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 8.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5952J**AAD1905-008***Not Authored
L1 Snp & Good*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration :

SHC 5952J

VF1ABL15AUC281662

RENAULT

LATITUDE

1.5.19

LONPAC

26/6/2015

PART**LIST**

1	1	BUMPER COVER REAR	\$	<i>Ry</i> 1,108.46	—
2	1	BUMPER LOWER REAR	\$	<i>Ry</i> 768.84	—
3	1	BUMPER BRACKET CTR REAR	\$	<i>SL</i> 113.47	X
4	1	BUMPER BRACKET SIDE RH REAR	\$	<i>Diy</i> 135.97	✓
5	1	BUMPER RETAINER RH REAR	\$	<i>SL</i> 44.99	X
6	1	BUMPER REFLECTOR RH	\$	<i>Ry</i> 43.61	✓
7	1	BUMPER BRACKET SIDE LH REAR	\$	<i>SL</i> 135.97	X
8	1	BUMPER RETAINER LH REAR	\$	<i>SL</i> 44.99	X
9	1	BUMPER REFLECTOR LH	\$	<i>SL</i> 43.61	X
10	1	BUMPER BEAM REAR	\$	<i>Ry</i> 777.52	✓
11	1	BUMPER BEAM BRACKET LH REAR	\$	<i>R</i> 225.95	X
12	1	BUMPER BEAM BRACKET RH REAR	\$	<i>Ry</i> 225.95	✓
13	1	BOOT REAR	\$	<i>R</i> 2,872.68	X
14	1	BOOT FINISHER	\$	<i>SL</i> 470.06	X
15	1	BOOT WHEATERSTRIP	\$	<i>SL</i> 323.05	X
16	1	BOOT REFLECTOR LAMP LH	\$	<i>SL</i> 493.35	X
17	1	BOOT REFLECTOR LAMP RH	\$	<i>SL</i> 493.35	X
18	1	BOOT BADGE 'RENAULT'	\$	<i>Ry</i> 225.36	—
19	1	BOOT BADGE	\$	<i>Ry</i> 225.36	—
20	1	BOOT STRUT LH	\$	<i>SL</i> 276.08	} X
21	1	BOOT STRUT RH	\$	<i>SL</i> 276.08	
22	1	BOOT HINGE LH	\$	<i>R</i> 367.84	
23	1	BOOT HINGE RH	\$	<i>R</i> 367.84	
24	1	BOOT INNER TRIM	\$	<i>SL</i> 586.45	
25	1	BOOT SWITCH	\$	<i>R</i> 168.13	
26	1	BOOT LOCK	\$	<i>R</i> 202.67	
27	1	BOOT LOCK CATCH	\$	<i>R</i> 74.40	
28	2	LICENCE PLATE LAMP	\$	<i>SL</i> 50.52	}
29	2	BOOT RUBBER PLUG	\$	<i>SL</i> 221.81	
30	1	FENDER PANEL INNER TRIM REAR RH	\$	<i>SL</i> 671.45	

Trans-cab Auto Services Pte Ltd

AAD1905-008

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5952J

31	1	FENDER PANEL REAR RH	\$	Bu	3,299.13	✓
32	1	WHEELARCH REAR RH	\$	Sn	543.47	X
33	1	TAILLAMP RH	\$	ngem	552.55	✓
34	1	TAILLAMP PANEL RH	\$	N	986.70	} X
35	1	TAILLAMP LH	\$	Sn	552.55	
36	1	TAILLAMP PANEL LH	\$	N	986.70	
37	1	OUTER PANEL REAR (End Panel)	\$	Ju	1,471.77	
38	1	OUTER PANEL REAR (End Panel)TRIM	\$	Sn	404.56	
39	1	SPARE WHEEL PANEL (Luggage Floor Panel)	\$	N	2,189.88	
40	1	SPARE WHEEL PANEL TRIM	\$	Sn	612.21	
41	1	EXHAUST REAR	\$	N	7,489.05	
42	1	EXHAUST CAP REAR	\$	N	230.49	
TOTAL			\$		31,354.89	
10%			\$		3,135.49	
			\$		28,219.40	

Special Nett

1	1SET	PARKING AID	\$	Shom	700.00	500/1m
2	1SET	REAR BUMPER CLIP	\$	na	66.00	✓
3	1SET	BUMPER BRACKET CTR CLIP	\$	na	33.00	✓
4	1SET	BUMPER BRACKET SIDE CLIP RH RR	\$	na	10.00	X
5	1SET	BUMPER RETAINER RH CLIP RR	\$	na	20.00	X
6	1SET	BUMPER BRACKET SIDE CLIP LH RR	\$	na	10.00	X
7	1SET	BUMPER RETAINER CLIP LH RR	\$	na	20.00	X
8	1SET	BUMPER LOWER REAR RIVET	\$	na	22.00	X
9	1SET	BUMPER LOWER REAR CLIP	\$	na	66.00	✓
10	1	EXHAUST MOUNTING REAR	\$	Sn	17.82	X
11	1SET	BOOT FINISHER CLIP	\$	na	24.20	X
12	1	BOOT STICKER "Trans-cab"	\$	na	30.00	✓
13	1	BOOT STICKER "6555-3333"	\$	na	30.00	✓
14	1	BOOT INNER TRIM CLIP	\$	na	45.00	X
15	1SET	FENDER WHEELARCH REAR RH CLIP	\$	na	35.00	X
16	1	SPARE TYRE RIM (ROUE 7J 16H 2547)	\$	Sn	385.00	X
17	1	SPARE TYRE	\$	Sn	330.00	X
18	1	FENDER INNER TRIM CLIP RH	\$	na	28.00	X
19	1	TAILLAMP CLIP RH	\$	na	5.00	✓
20	2	REAR WINDSCREEN SEALANT	\$	na	80.00	40/1m
21	1	WINDSCREEN MOULDING	\$	na	100.00	✓

Trans-cab Auto Services Pte Ltd

AAD1905-008

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5952J

22	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	<i>na</i> 100.00 <i>305m</i>
23	1	TAILLAMP CLIP LH	\$	<i>na</i> 5.00 <i>X</i>

TOTAL	\$	2,162.02
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TOTAL PARTS	\$	30,381.42
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LABOUR

Putty And Spray Painting Of The Affected Portion.	\$	6,000.00	<i>8801</i>
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	4,200.00	<i>12001</i>
To reinstall rear bumper parking sensor.	\$	170.00	<i>601</i>
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	<i>na</i> 170.00	<i>X</i>
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	170.00	<i>601</i>
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	170.00	<i>} 1001</i>
To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	170.00	
To check steering geometry and computer wheel alignment	\$	<i>na</i> 220.00	<i>X</i>
To Rust-Proofing Of The Affected Areas.	\$	170.00	<i>601</i>
To repair and realign rear exhaust pipe.	\$	<i>na</i> 170.00	<i>X</i>
To transfer of tire, rim and on wheel balancing.	\$	<i>na</i> 170.00	<i>X</i>

Trans-cab Auto Services Pte Ltd

AAD1905-008

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5952J

To supply and re-do rear luggage floor panel insulation padding.	\$	nn 380.00 X
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	nn 380.00 X
To transfer of rear windscreen fittings and conduct water seepage test.	\$	170.00 1201
To transfer of rear bumper fittings, attachment and perform water seepage test.	\$	nn 380.00 X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	nn 380.00 X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	nn 380.00 X
To apply paint protection system (PPS) maintain and enhancement	\$	nn 380.00 X
To Check Electrical Lighting Concerned.	\$	170.00 201
To drop diesel tank, pipes, hoses to facilitate bodywork repair, final checking and testing.	\$	nn 380.00 X
TOTAL	\$	14,780.00
Over All Total	\$	45,161.42

(LUMP SUM) Repair Days

28 DAYS

8 days

LKK Auto Consultants hence notify the Repairer of the following:

- To reserve before/after spray painting
- To display damaged part(s) during reserve
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be reserved and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

5/2/2019

PARF/COE Rebate Enquiry

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 3878K

Vehicle Details

Vehicle No.: SHC5952J

Vehicle to be Exported: Yes

Intended Deregistration Date: 02 May 2019

Vehicle Make: RENAULT

Vehicle Model: LATITUDE 2.0L DCI AUTO D/AB 4DR

Primary Colour: Red

Manufacturing Year: 2015

Engine No.: M9R8839C002581

Chassis No.: VF1ABL15AUC281662

Maximum Power Output: 127.0 kW (170 bhp)

Open Market Value: \$19,998.00

Original Registration Date: 26 Jun 2015

First Registration Date: 26 Jun 2015

Transfer Count: 0

Actual ARF Paid: \$12,498.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 25 Jun 2023

PARF Rebate Amount: \$9,373.00

Intended COE Rebate Details

COE Expiry Date: 25 Jun 2023

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 8

PQP Paid: \$52,886.00

COE Rebate Amount: \$27,416.00

Total Rebate Amount: \$36,789.00**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 02 May 2019

OK

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 9 May, 2019 11:55 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Joy Irene (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SLA2316D (OI : LPC - TBA) and SHC5952J (TP : LKK REF - CC3/LPC19007899/Kja3) on 01/05/2019 [External Confidential]
Attachments: 09052019114825.pdf
Categories: HMK

Lonpac External - Confidential

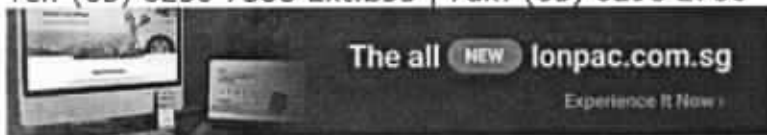
Our Ref : 19/19/19/VP05/021749

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Aside to Joy Irene – Kindly assess liability before proceeding with Direct Settlement as our insured is also claiming against the third party.
Kindly also obtain the video footage.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 9 May, 2019 11:26 AM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN; ONG LI LI; CS A Team; Admin A; Joy Irene (LKKAUTO)
Subject: Direct Settlement - Accident Involving SLA2316D (OI : LPC - TBA) and SHC5952J (TP : LKK REF - CC3/LPC19007899/Kja3) on 01/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5952J at M/s Trans-cab Auto Services Pte Ltd (Ang Mo Kio).

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1905-008

Your Ref : SLA2316D

Date : 04.June 2019

LONPAC INSURANCE BERHAD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5952J AND SLA2316D ON 01/05/19 03:15 AM ALONG SOUTH BRIDGE ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	8,560.00
2.	Loss of Rental for <u>11</u> days @ \$ <u>99.13</u> per day	\$	1,090.43
3.	Loss of Income for <u>11</u> days @ \$ <u>50</u> per day	\$	550.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	10,207.92

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5952J and SLA2316D along SOUTH BRIDGE ROAD on 01/05/19 03:15 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 4 (day) of June 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: LONPAC INSURANCE BERHAD THE CONCOURSE #17-04/07 300 BEACH ROAD 199555 Singapore ATTENTION:	INVOICE NO. : INV1906-011 DATE : 4. June 2019 REFERENCE NO : AAD1905-008 TERMS : DUE DATE : 4. June 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5952J; DOA 01.05.19 (LUMP SUM-19)	1	8,560.00	8,560.00

Total SGD Excl. GST : 8,000.00
7% GST : 560.00
Total SGD Incl. GST : 8,560.00

****** EIGHT THOUSAND FIVE HUNDRED SIXTY SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04 June, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 01/05/19 03:15 AM at SOUTH BRIDGE ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5952J. The taxi was hired to PHEA TAN SIONG CHYE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

01-05-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1905-008	Accident Date 01-05-2019
5/1/2019 03:15	5/11/2019 11:00	SHC5952J

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SLA2316D	01 May 2019 / 03:15:00	LONPAC INSURANCE BHD
FBL5512U	02 May 2019 / 06:50:00	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

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**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408665
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/30959/2019
Date : 28 AUGUST 2019

LEONG YIN TENG, CORETTA
BLK 711 CLEMENTI WEST STREET 2
#11-197
SINGAPORE 120711

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING SLA2316D AND SHC5952J ALONG SOUTH BRIDGE ROAD ON 01/05/2019 AT ABOUT 3.20AM

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of SHC5952J had committed an offence of Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 18 September, 2019 3:42 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: Accident Involving Between SLA 2316D & SHC 5952J on 01-05-2019 along South Bridge Road. (Your Insured Policy no : Z19VP05022328) *** LKK REF: CC3/LPC19007899/Kha3 [External Confidential]

Dear Gerald,

We refer to your below email and the contents were noted.

We will now close the matter and will submit our WP report to your good office.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 18 September, 2019 3:30 PM

To: Vic (LKKAUTO)

Cc: MT_Claim_SG

Subject: RE: Accident Involving Between SLA 2316D & SHC 5952J on 01-05-2019 along South Bridge Road. (Your Insured Policy no : Z19VP05022328) *** LKK REF: CC3/LPC19007899/Kha3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

We shall reject the claim at our end.

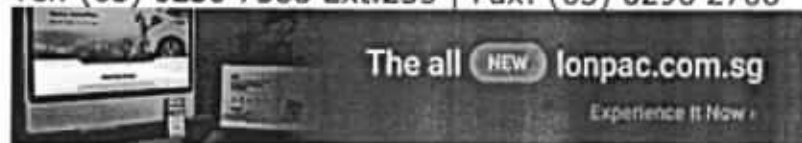
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Wednesday, 18 September, 2019 3:21 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Accident Involving Between SLA 2316D & SHC 5952J on 01-05-2019 along South Bridge Road. (Your Insured Policy no : Z19VP05022328) [External Confidential] *** LKK REF: CC3/LPC19007899/Kha3

Dear Gerald,

We refer to your below email.

In view of the PIR that is against TP, kindly advise if we will deny the TP claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 18 September, 2019 2:42 PM

To: GERALD POH WEE BIN; Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: Accident Involving Between SLA 2316D & SHC 5952J on 01-05-2019 along South Bridge Road. (Your Insured Policy no : Z19VP05022328) [External Confidential] *** LKK REF: CC3/LPC19007899/Kha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 18 September, 2019 2:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Accident Involving Between SLA 2316D & SHC 5952J on 01-05-2019 along South Bridge Road. (Your Insured Policy no : Z19VP05022328) [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Since Joy is no handling the case, kindly assist to forward the email to current the case handler.

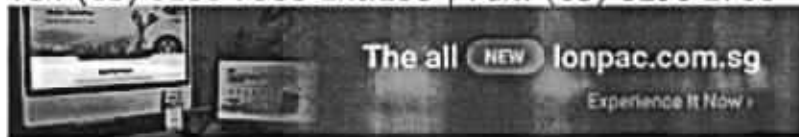
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Precise Auto Service [<mailto:Support@preciseauto.sg>]

Sent: Wednesday, 18 September, 2019 2:27 PM

To: MT_Claim_SG

Cc: Coretta Leong

Subject: Re: Accident Involving Between SLA 2316D & SHC 5952J on 01-05-2019 along South Bridge Road. (Your Insured Policy no : Z19VP05022328)

Your Ref no : 19/19/VP05/021749

Our Ref no : SLA 2316D/T/19

Dear Mr. Gerald Poh,

We refer to the above reference number for the accident case of your insured : SLA 2316D.

We hereto enclosed our client's traffic police investigate result for your attention. Please be informed that third party driver has been charged and committed an offence of **Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276.**

Thank You.

Best Regards
Arine

On Thu, 18 Jul 2019 at 11:39, Precise Auto Service <Support@preciseauto.sg> wrote:

Your Ref no : 19/19/19/VP05/021749

Our Ref no : SLA 2316D/T/19

Dear Mr. Gerald Poh,

We are the repairer and case handler of SLA 2316D (vehicle owner : Ms. Ng Wai Yee).

We refer to the road traffic accident mentioned above, herewith attached our client GIA Report, Accident Scene Video for your attention.

Our client received a notice from third party insurance's solicitors.

Kindly noted that our client has filed a claim to Third Party Insurance and denied all liability in this case.

Please do not prejudice our client's claim in any settlement with the third party.

Thank You.

Best Regards
Arine

CC to : Driver (Ms. Coretta Leong)

T : 6745 7367 | F : 6841 3390

E : support@preciseauto.sg

W : www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Follow us on social media:

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<https://twitter.com/preciseautosvs>

<https://www.facebook.com/PreciseAutoService/>

T : 6745 7367 | F : 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC3/LPC19007899/Kha3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 30-10-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLA 2316D	Veh. Inspected	SHC 5952J	
Policy No.	Z19VP05022328	Coverage (\$)	0.00	
Claim No.	19/19/19/VP05/021749	Excess (\$)	0.00	
Assign From		Assign Date	03/05/2019	
2. Vehicle Particulars & Condition				
Make & Model	RENAULT LATITUDE (A)	c.c	1995	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	VF1ABL15AUC281662	Colour	METALLIC WHITE / RED	
Odometer	560135	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	GITI	8 mm	
L/H Front Tyre	215/60 R16	GITI	8 mm	
R/H Rear Tyre	215/60 R16	GITI	8 mm	
L/H Rear Tyre	215/60 R16	GITI	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/05/2019	Inspection Date	03/05/2019	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			8 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BOOT LOCK CATCH	TO REPAIR SEE LABOUR	74.40	-
2	LICENCE PLATE LAMP	SERVICEABLE	50.52	-
2	BOOT RUBBER PLUG	SERVICEABLE	221.81	-
1	FENDER PANEL INNER TRIM REAR RH	SERVICEABLE	671.45	-
1	FENDER PANEL REAR RH	BUCKLED	3,299.13	3,299.13
1	WHEELARCH REAR RH	SERVICEABLE	543.47	-
1	TAILLAMP RH	MTG CRACKED	552.55	552.55
1	TAILLAMP PANEL RH	TO REPAIR SEE LABOUR	986.70	-
1	TAILLAMP LH	SERVICEABLE	552.55	-
1	TAILLAMP PANEL LH	TO REPAIR SEE LABOUR	986.70	-
1	OUTER PANEL REAR (END PANEL)	SERVICEABLE	1,471.77	-
1	OUTER PANEL REAR (END PANEL)TRIM	SERVICEABLE	404.58	-
1	SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL)	TO REPAIR SEE LABOUR	2,189.88	-
1	SPARE WHEEL PANEL TRIM	SERVICEABLE	612.21	-
1	EXHAUST REAR	TO REPAIR SEE LABOUR	7,489.05	-
1	EXHAUST CAP REAR	TO REPAIR SEE LABOUR	230.49	-
	LESS 10% DISCOUNT		-3,135.49	-736.28
			28,219.38	6,626.47
	SPECIAL NETT ITEMS			
1	SET PARKING AID (SN)	SHORTED	700.00	500.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	66.00	66.00
1	SET BUMPER BRACKET CTR CLIP (SN)	NECESSARY	33.00	33.00
1	SET BUMPER BRACKET SIDE CLIP RH RR (SN)	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER RH CLIP RR (SN)	NOT NECESSARY	20.00	-
1	SET BUMPER BRACKET SIDE CLIP LH RR (SN)	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER CLIP LH RR (SN)	NOT NECESSARY	20.00	-
1	SET BUMPER LOWER REAR RIVET (SN)	NOT NECESSARY	22.00	-
1	SET BUMPER LOWER REAR CLIP (SN)	NECESSARY	66.00	66.00
	EXHAUST MOUNTING REAR (SN)	SERVICEABLE	17.82	-

Report Ref No. CC3/LPC19007899/Kha3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET BOOT FINISHER CLIP (SN)	NOT NECESSARY	24.20	-
1	BOOT STICKER 'TRANS-CAB' (SN)	NECESSARY	30.00	30.00
1	BOOT STICKER '6555-3333' (SN)	NECESSARY	30.00	30.00
1	BOOT INNER TRIM CLIP (SN)	NOT NECESSARY	45.00	-
1	SET FENDER WHEELARCH RH CLIP (SN)	NOT NECESSARY	35.00	-
1	SPARE TYRE RIM (ROUE 7J 16H 2547) (SN)	SERVICEABLE	385.00	-
1	SPARE TYRE (SN)	SERVICEABLE	330.00	-
1	FENDER INNER TRIM CLIP RH (SN)	NOT NECESSARY	28.00	-
1	TAILLAMP CLIP RH (SN)	NECESSARY	5.00	5.00
2	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	WINDSCREEN MOULDING (SN)	NECESSARY	100.00	100.00
1	REAR WINDSCREEN INNER SPONGE SEAL (SN)	NECESSARY	100.00	30.00
1	TAILLAMP CLIP LH (SN)	NOT NECESSARY	5.00	-
			2,162.02	900.00
	LABOUR			
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		6,000.00	880.00
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER BEAM BRACKET LH REAR,BOOT REAR,BOOT HINGE LH,BOOT HINGE RH,BOOT SWITCH,BOOT LOCK,BOOT LOCK CATCH,TAILLAMP PANEL RH,TAILLAMP PANEL LH,SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL),EXHAUST REAR AND EXHAUST CAP REAR.		4,200.00	1,200.00
	TO REINSTALL REAR BUMPER PARKING SENSOR .		170.00	60.00
	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE.		170.00	60.00
	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.)		170.00	100.00
	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.)		170.00	-

Report Ref No. CC3/LPC19007899/Kha3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	60.00
	TO REPAIR AND REALIGN REAR EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO TRANSFER TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING.	NOT NECESSARY	380.00	-
	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.		170.00	120.00
	TO TRANSFER OF REAR BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR.	NOT NECESSARY	380.00	-
	TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT.	NOT NECESSARY	380.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO DROP DIESEL TANK ,PIPES ,HOSES TO FACILITATE BODYWORK REPAIR ,FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
			14,780.00	2,500.00
GRAND TOTAL			45,161.40	10,026.47
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				8,000.00

Report Ref No. CC3/LPC19007899/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

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