

ASS-REC BY

NaZ

REF

CS3/MSG19007894Xkd302

Estimate/ Instruction

Surveyor/Minimen

ASSIGNMENT (Office)

From (Person)

Chia Nyan K Pui

of

MSG

Date/Time:

3/5/19 @ 6pm

Estimated Cost:

Bill to:

OD / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKR 9868D

Insured:

FY 64052

at Workshop n/s

Seng Hwee Motor

Tel:

6755 5205

of

Blk 1018 Yishun Ind. Park A #01-350

Policy No:

MSD/VMT/19-396540

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

2/5/2019

CA / REV / REP. / REV 24 HRS

(wp)

7/5/19 @ after 2pm

H.O.D. Endorsement:

Date/Time:

9:55am @ 6/5/19

Person Contacted:

Mr. Kueh

Vehicle IN/OUT

(circle)

Date/Time	Action/Instruction (X) Estimate
	SKR 9868D - X
	FY 64052 - X
	NaZ,
	Pls review COR quoted.
	Dismantle: 7/5/2019
	After repair: 9/5/2019.

Signature and date 9/5

NAN

REF: MS/G

ASSIGNMENT

PRS

From: Date: 7/5/19

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKR 9868D  
at Workshop m/s Seng Hwee Motor  
of Blk 1018 Yishun Ind. Park A # 01-350

Insured:  
Policy No.  
Claims No.  
Sum Insured: Excess:  
(Client's Record)  
Make of Veh: After 2pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 170K  
IDAC Accident Rpt: Consistent? : Yes or No  
GIA / PR Seen: Consistent? : Yes or No  
Est. Repairs: 4 days Res.: Yes or No  
Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS <sup>1 up</sup>

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKR 9868D Yr Regn: 19 OCT 2018  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA VELL FIRE C.C 2493  
Colour: WHITE AC: Insured / Std / NI / NA  
Sp. Reading: 37,153 T/Radio: Insured / Std / NI / NA

Eng/No:  
C/No: AGH 30 - 0194082

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/50 R18  
R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front	Rear
R/Bal. 5 mm	R/Bal. 6 mm
L/Bal. 5 mm	L/Bal. 6 mm
D.O.A. 2/5/19	D.O.I. 7/5/19

Survey held at SENG HWEE MOTOR

Des. of Damages: Frt / (Rear) / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

COE Rebate: \$75,383

Repair Margin: \$4K - \$5K

*[Signature]*  
13/5/2019

Date/Time, File Pass to?

: Preli. Report  
 : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$ )

Days Of Repair:

Resurvey No. of Trip:

Add Fee:  : Site Insp (\$ )  
 : Interview (\$ )  
 : Tech. Invs (\$ )  
 : Weekend (\$ )

Survey Fee:

Transportation:

\$ + RS, \$

Photos

Others

TOTAL

120
11
131

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 May 2019 09:57		06 May 2019 11:13 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		[Created by insurer]							
Insured:	YEW HENG CREDIT ENTERPRISE PTE LTD, Co. Reg. No.: 198400191M								
Main Claimant:	S K CHING COACH SERVICES, Co. Reg. No.: 53099115B								
Vehicle Reg. No.:	SKR9868D	Date of Loss:	02/05/2019 00:00 - :59 [6 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:	MSD/VMT/19-396540 Coverage: 23/04/2019 - 22/04/2020						
Vehicle Reg. No. (Insured):	FY6405Z	Policy No. (Claimant):							
		Excess:							
Repairer:	Seng Hwee Motor (HQ) Blk 1018 Yishun Industrial Park A #01-350, 768760 Yishun - Tel: 67555205								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 07/05/2019]								
Driver/Custodian (Insured):	NAWAWI BIN SUBRI (), NRIC: S7118992I Email:								
Adj Asg. Remarks:	on WP. (MANUAL ASSIGNED) SURVEY DISAGREE ON SJE - ASSIGN LKK. LIABILITY: DISPUTE (OI NON-REPORTING) CONTACT: MR KUEH 6755 5205/9786 5675								
<b>ASSOCIATED MAIL RECEIVED</b>		View All   Compose Case Mail							
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>		View All   Search Tasks   Create New Task   Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Winnie Chua <pingping\_chua@sg.msig-asia.com>  
**Sent:** Friday, 3 May 2019 6:00 PM  
**To:** assignments@lkkauto.com  
**Cc:** Ong Zi Hui; Crystal Lee; Accident@kscgp.com  
**Subject:** FW: Notice to conduct pre-repair survey (Your Ref: FY 6405Z; Our Ref: SKR9868D/SW/ms/ws) (Manual assignment, pend TP folder)

Dear LKK,

Please attend to this new assignment (survey) tks.

Best Regards

**Winnie Chua**  
Senior Admin Officer, Claims Services (In-House Survey)  
Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Venessa Chan  
**Sent:** Friday, 3 May, 2019 5:13 PM  
**To:** [Accident@kscgp.com](mailto:Accident@kscgp.com)  
**Cc:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>  
**Subject:** Notice to conduct pre-repair survey (Your Ref: FY 6405Z; Our Ref: SKR9868D/SW/ms/ws)

Dear Wan Sim,

We regret to inform you that we are unable to accept your list of Single Joint Experts( SJE).

We will proceed to appoint the following surveyor, M/s **LKK Auto Consultants** for your claim.

Please be informed that our surveyor will also be conducting the post repair inspection within the timeline stipulated under the protocol.

Thank you.

Have A Great Week Ahead!

*Venessa Chan*  
Admin Officer, Claims Services (Motor)  
Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016



**From:** [Accident@kscgp.com](mailto:Accident@kscgp.com) [mailto:Accident@kscgp.com]

**Sent:** Friday, 3 May, 2019 4:32 PM

**To:** Venessa Chan <[venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)>

**Cc:** Chhia Nyuk Pui <[Chhia@sg.msig-asia.com](mailto:Chhia@sg.msig-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>

**Subject:** RE: Notice to conduct pre-repair survey (Your Ref: FY 6405Z; Our Ref: SKR9868D/SW/ms/ws)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

We enclose herewith our 2nd Notice to Conduct Pre-repair Survey. Our client is not agreeable to your proposed surveyors.

The workshop's details are as follows:

Seng Hwee Motor

Block 1018 Yishun Industrial Park A

#01-350

Singapore 768760

Contact: Mr Kueh (h/p: 6755 5205 / 9786 5675)

Thank you.

Regards,

Wan Sim

for and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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----- Original Message -----

**From:** Venessa Chan [mailto:[venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)]

**To:** [Accident@kscgp.com](mailto:Accident@kscgp.com)

Cc: [NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com), [nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)

Sent: Fri, 3 May 2019 08:01:39 +0000

Subject:

Dear Wan Sim,

We refer to your email on 03.05.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1 Calvin Ang
- 2 Kenneth Kong
- 3 Marcus Chua
- 4 Henry Ng
- 5 Lau Kwok Kwong
- 6 Frankie Pang
- 7 Ng You Han
- 8 Gary Soon
- 9 Chow Bo Xiong
- 10 Axel Lee

NB:  
(a) \*Fast-Lane Settlement is not applicable for cases that liability is in dispute\*  
(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you

Have A Great Week Ahead!

*Venessa Chan*

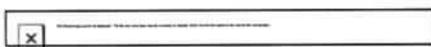
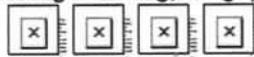
Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



**From:** Accident@kscgp.com [mailto:Accident@kscgp.com]  
**Sent:** Friday, 3 May 2019 12:29 PM  
**To:** Motor Survey <motorsurvey@sg.msig-asia.com>  
**Subject:** Notice to conduct pre-repair survey (Your Ref: FY 6405Z; Our Ref: SKR 9868D/SW/ms/ws)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Sirs,

We enclose herewith our 1st Notice to Conduct Pre-repair Survey for your necessary action.

Thank you.

Regards,  
Wan Sim  
for and on behalf of Mr Gurdeep Singh Sekhon  
KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708  
Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/05/2019 12:08
Date Of Accident	02/05/2019 16:30
Exact Location Of Accident	ALONG SCOTTS ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKR9868D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	S K CHING COACH SERVICES
Co Reg No	53099115B
Email Address	HENRY_CHING@SINCNET.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-94368783

### Vehicle Particulars

Manufacturer	TOYOTA
Model	WELLFIRE 2.5 ZG
Exact Purpose for which vehicle was being used at time of accident	PTE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5104645664
Cover Note Number	19/10/18 - 18/10/19

### Driver

Name of Driver	CHING SOON KWEE(ZHUANG SHUNGUI)
NRIC No	S7621610Z
Date Of Birth	14/07/1976
Occupation	INDOOR
Date Of Driving Pass	23/01/1997
Driving Experience	22 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94368783
Fax Number	
Contact Number	
Email Address	HENRY_CHING@SINGNET.COM.SG

Address	BLK 170B PUNGGOL FIELD #03-703
Postcode	822170
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACH. \*THIRD PARTY CLAIM BY SENG HWEE MOTOR\*

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	EMAIL TO NTUC
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FY6405Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	NAWAWI BIN SUBRI
NRIC/Passport Number	£7118992I
Contact Number	94524140
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



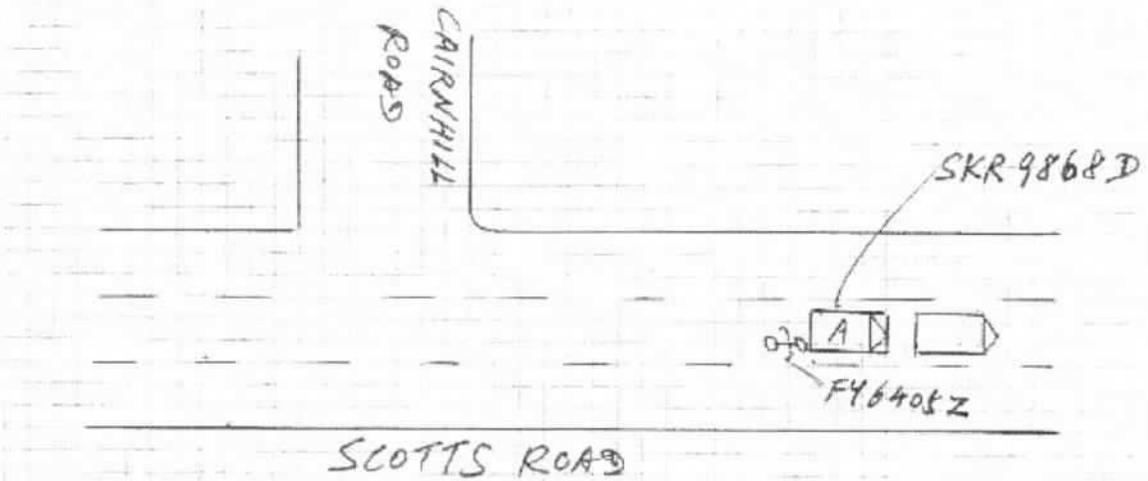
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 03-05-2019

Reporting Centre Personnel's Signature  
Name: (YS)  
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



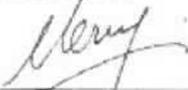
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 02-05-2019 @ 16.30 hrs, I was driving my Vehicle A. (SKR 9868 D) along SCOTT'S ROAD on the middle lane. Due to the front traffic slowing down to a stop, I slowed down my car but the vehicle B (FY 6405 Z) which was behind my car could not stop in time and hit onto the right rear portion of my car. That is all.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (if driver is not the policyholder)  
 Date & Time: 03-05-2019

 03/5/19  
 Reporting Centre Personnel's Signature  
 Name: (YS)  
 NRIC/FIN No:

Your Ref : FY 6405Z

Fax : 6538 3708

Our Ref : SKR 9868D/SW/ms/ws

Tel : 3152 0989

Date : 3 May 2019

Email : accident@kscgp.com

MSIG Insurance (Singapore) Pte Ltd

BY EMAIL ONLY

**DATE OF ACCIDENT: 2 May 2019****NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS**

We refer to your email of even date.

Please be informed that our client is not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our client's list of surveyors as appended below:-

S/N	Name of Surveyor	Company Name
1.	Philip Foo	Allied Auto Appraisal
2.	William Ng	Allied Auto Appraisal

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our client's list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which our client will commence repairs thereafter without any further notice or reference to you. Please be informed that the said vehicle can be surveyed / inspected at:

Address : Seng Hwee Motor  
Block 1018 Yishun Industrial Park A  
#01-350  
Singapore 768760

Contact Person/Tel : Mr Kueh (h/p: 6755 5205 / 9786 5675)

Yours faithfully,

*WS*

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	9115B
Vehicle Details	
Vehicle No.:	SKR9868D
Vehicle to be Exported:	No
Intended Deregistration Date:	08 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE 2.5Z G-EDITON CVT
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	2ARJ064435
Chassis No.:	AGH300174082
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$49,356.00
Original Registration Date:	19 Oct 2018
First Registration Date:	19 Oct 2018
Transfer Count:	0
Actual ARF Paid:	\$61,099.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Oct 2028
PARF Rebate Amount:	\$45,824.00
Intended COE Rebate Details	
COE Expiry Date:	18 Oct 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,301.00
COE Rebate Amount:	\$29,559.00
<b>Total Rebate Amount:</b>	<b>\$75,383.00</b>

The information contained herein is correct as at 08 May 2019

OK

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 May 2019		06 May 2019 11:13 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>YEW HENG CREDIT ENTERPRISE PTE LTD</b> , Co. Reg. No.: 198400191M								
Main Claimant:	<b>S K CHING COACH SERVICES</b> , Co. Reg. No.: 53099115B								
Vehicle Reg. No.:	<b>SKR9868D</b>	Date of Loss:	02/05/2019 00:00 - :59 [6 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MSC/V/19-000508</b>	Policy/Cover Note No.:	MSD/VMT/19-396540 Coverage: 23/04/2019 - 22/04/2020						
Vehicle Reg. No. (Insured):	<b>FY6405Z</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Seng Hwee Motor (HQ)</b> Blk 1018 Yishun Industrial Park A #01-350, 768760 Yishun - Tel: 67555205								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Chhia Nyuk Pui</b> - 6594 2521]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... [Imm.Advice due 07/05/2019]								
Driver/Custodian (Insured):	NAWAWI BIN SUBRI (), NRIC: S7118992I Email:								
Adj Asg. Remarks:	on WP. (MANUAL ASSIGNED) SURVEY DISAGREE ON SJE - ASSIGN LKK. LIABILITY: DISPUTE (OI NON-REPORTING) CONTACT: MR KUEH 6755 5205/9786 5675								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKR9868D (MSC/V/19-000508)  
 [FY6405Z]  
 TP  
 S K CHING COACH SERVICES  
 May 2 2019 12:00AM  
 [YEW HENG CREDIT ENTERPRISE PTE LTD]  
 Seng Hwee Motor

Upload Documents   Upload Photos   Compose New Letter			View <input type="button" value="View in Browser"/>
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
2	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
3	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
4	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
5	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
6	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
7	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
8	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
9	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
10	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
11	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
12	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
13	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
14	08/05/19 09:33	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>
15	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
16	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
17	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
18	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
19	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
20	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
21	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
22	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
23	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
24	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
25	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
26	08/05/19 09:33	<b>Dismantled Parts</b>	 Load JPG <input checked="" type="checkbox"/>
27	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
28	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
29	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
30	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
31	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
32	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
33	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
34	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
35	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>
36	29/05/19 14:22	<b>Photo After Spray</b>	 Load JPG <input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	06/05/19 09:59	<b>Notice of PRI</b>	 Load PDF	
2	06/05/19 10:13	<b>email from lkk</b>	 Load PDF	
3	06/05/19 10:49	<b>LTA search</b>	 Load PDF	
4	06/05/19 10:49	<b>SURVEY DISAGREE ON SJE - ASSIGN LKK</b>	 Load PDF	
5	22/05/19 11:25	<b>Status of driving licence</b>	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/MSG19007894/NCD3E2

**Date:** 10/06/2019

#### REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VMT/19-396540
Claimant Vehicle No :	SKR9868D	Insured Vehicle No :	FY6405Z
Date of Loss:	02/05/2019	Nature of Claim:	TP
		Claim No:	MSCV/19-000508

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKR9868D	Engine No:	2ARJ064435
Make & Model:	TOYOTA VELLFIRE, 2.5 Z G-EDITION CVT (A)	Chassis No:	AGH300174082
Reg. Date:	19/10/2018 (Man. Year: 2018)	Odometer:	37153 km
Colour:	White		
Engine Capacity:	2493 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	235/50 R18	Rear Tyre Size:	235/50 R18
Front Left Side:	Toyo 5 mm	Rear Left Side:	Toyo 6 mm
Front Right Side:	Toyo 5 mm	Rear Right Side:	Toyo 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

#### INSPECTION

Date of Assignment:	06/05/2019	
Date Inspected:	07/05/2019	Inspected At: Seng Hwee Motor (HQ) Blk 1018 Yishun Industrial Park A #01-350 Singapore 768760
Estimated Period of Repair:	4.0 days	

**Adjuster:** Muhammad Nazril Bin Abdullah

**Manager:** CELINE FONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,000.00 -\$5,000.00

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 06 Jun 2019)	
<b>Parts:</b> M1-MPV	TOYOTA VELLFIRE 2.5 Z G-EDITION CVT (A) (Catalogue:Merimen Singapore 1.0)	
<b>Labour:</b> Repairer's	(Price-denominated Standard List)	
<b>Print Code:</b>	(Unsubmitted, no print-code for SKR9868D)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.		

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >