

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 4 June 2019 9:38 AM  
**To:** sharon@ow.sg  
**Cc:** angela.tan@ow.sg; Lily.Loi@ow.sg; puitheng.chong@ow.sg; hockkong.ong@ow.sg;  
Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: Fwd: TP Claims / Arrange survey - Accident involving SMC9094A & YK5661E on 30/04/2019 - Check Liability

Your Ref : SMC9094A / TP#818  
Our Ref : CC6/AIG19007869/Kpa3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING YK5661E (AIG) & SMC9094A ON 30/04/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>  
**Sent:** Wednesday, 8 May 2019 1:24 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Lily Loi OW <[Lily.Loi@ow.sg](mailto:Lily.Loi@ow.sg)>;  
[puitheng.chong@ow.sg](mailto:puitheng.chong@ow.sg); [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)

**Subject:** Fwd: Fwd: TP Claims / Arrange survey - Accident involving SMC9094A & YK5661E on 30/04/2019  
- Check Liability

Without Prejudice

Dear Hsiao Tong,

Has your insured reported?

Please advise on liability as soon as possible.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

**Head office:** 6 Kung Chong Road Singapore 159143  
**Branch:** 9A Serangoon North Ave 5 Singapore 554500  
**Branch:** 551 Upp Thomson Road Singapore 574415

**Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112  
**Tel:** (+65) 6484 9919 **Fax:** (+65) 6481 1011  
**Tel:** (+65) 6452 6868 **Fax:** (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

----- Forwarded Message -----

**Subject:** Fwd: TP Claims / Arrange survey - Accident involving SMC9094A & YK5661E on 30/04/2019 - Check Liability

**Date:** Sat, 4 May 2019 11:25:53 +0800

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**CC:** [angela.tan@ow.sg](mailto:angela.tan@ow.sg) <[angela.tan@ow.sg](mailto:angela.tan@ow.sg)>, Lily Loi OW <[Lily.Lo@ow.sg](mailto:Lily.Lo@ow.sg)>, [puitheng.chong@ow.sg](mailto:puitheng.chong@ow.sg) <[puitheng.chong@ow.sg](mailto:puitheng.chong@ow.sg)>, [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg) <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>

Without Prejudice

Dear Officer,

Has your insured reported the accident?

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



**Head office:** 6 Kung Chong Road Singapore 159143  
**Branch:** 9A Serangoon North Ave 5 Singapore 554500  
**Branch:** 551 Upp Thomson Road Singapore 574415

**Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112  
**Tel:** (+65) 6484 9919 **Fax:** (+65) 6481 1011  
**Tel:** (+65) 6452 6868 **Fax:** (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

----- Forwarded Message -----

**Subject:** TP Claims / Arrange survey - Accident involving SMC9094A & YK5661E on 30/04/2019

**Date:** Thu, 2 May 2019 14:03:03 +0800

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**CC:** [angela.tan@ow.sg](mailto:angela.tan@ow.sg) <[angela.tan@ow.sg](mailto:angela.tan@ow.sg)>, Lily Loi OW <[Lily.Lo@ow.sg](mailto:Lily.Lo@ow.sg)>

Our Ref: SMC9094A

Your Ref: YK5661E

Dear Sirs,

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

*\*\*Please avoid 1-2PM*

Thank you.

--

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



**Head office:** 6 Kung Chong Road Singapore 159143  
**Branch:** 9A Serangoon North Ave 5 Singapore 554500  
**Branch:** 551 Upp Thomson Road Singapore 574415

**Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112  
**Tel:** (+65) 6484 9919 **Fax:** (+65) 6481 1011  
**Tel:** (+65) 6452 6868 **Fax:** (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.