



JACK CARS
DRIVE WITH ASSURANCE

Our Ref : 2020 / JC / SLZ7308M

Your Ref : GBA4837Y

Lonpac Insurance Bhd
300, Beach Road,
07 The Concourse, #17-04,
Singapore 199555
Attn: Motor Claims Dept

WITHOUT PREJUDICE

Dear Sir/Madam,

CLAIMANT: KOH SOO KEONG

ACCIDENT INVOLVING SLZ7308M & GBA4837Y ON 28TH APRIL 2019 ALONG AT B/11 JALAN BUKIT MERAH CARPARK

We act for ***KOH SOO KEONG*** who was involved in the accident mentioned above.

On demand for an amicable settlement, we are pleased to offer as follows:

Cost of Repairs	: S\$ \$ 2,782.98 (Including 7% GST)
Rental Fee	: S\$ 1,284 (10 x S\$120)- Including Saturday & Sunday & GST
Towing Fee	: S\$ 70
LTA Search Fee	: S\$ 2
Total (all in)	: S\$ 4,138.98

Kindly revert on the acceptance.

Yours sincerely,

S.Thanaletchumi

Jack Cars Enterprise Pte Ltd

Motor Claims Dept

Tel: 67488824 Fax: 67488834

Email: thana@jackcars.com.sg

A:3007 Ubi Road 1 #01-450 S(480701) T:67488824 F:67488834 W:www.jackcars.com.sg



JACK CARS
DRIVE WITH ASSURANCE

87 7308 M

Jack Cars Enterprise Pte Ltd
Motor Claims
Blk 3007 Ubi Road 1, #01-450
Singapore 408700
Tel: 67488824 Fax: 67488834

LETTER OF AUTHORIZATION

I (Name) KOH Soo Keong
(NRIC No:) S 7341875 E
(Address) B/925 Hougang Street 91 #10-47
S (530925)

hereby authorise Jack Cars Enterprise Pte. Ltd to act on my behalf as the repairer of

my vehicle which was involved in an accident on 28/4/2019

along B/11 Jalan Bukit Merah Carpark

with GBA48374

I hereby state that I would receive any monies/compensation from the 3rd Party and/or his insured.

Upon receiving, I will reimburse the cost of the repair works for my vehicle to Jack Cars Enterprise Pte Ltd.

Failure to do so, Jack Cars Enterprise Pte Ltd would commence legal action against me to recover the said sum.

Sincerely,

X

Name :

KOH Soo Keong

Date :

29/4/2019



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021736
DATE : 29 JULY 2020

DISCHARGE VOUCHER

I/We, KOH SOO KEONG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBA 4837Y the sum of Singapore Dollar Three Thousand and Six Hundred Only (\$3,600.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLZ 7308M and GBA 4837Y on 28 APRIL 2019 along BLK 11 JALAN BUKIT MERAH CARPARK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ 8DOORS SERVICES AND/OR MOHAMMAD KHIDER BIN AMAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **JACK CARS ENTERPRISE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 30/7/20
.....
Signature of vehicle owner/Date

KOH Soo Keong
.....
Name of vehicle owner/Date



JACK CARS

DRIVE WITH ASSURANCE

TAX INVOICE

VEHICLE : <i>SLZ7308M</i>
MAKE & MODEL : <i>HONDA SHUTTLE</i>
INSURANCE : <i>LONPAC INSURANCE BERHAD</i>
TAX INVOICE : <i>JC/201900428/7308</i>

PARTS		COST
1.	FRONT RIGHT FENDER	\$ 489.90
2.	ABSORBER – FRONT RIGHT	\$ 310
3.	ABSORBER MOUNTING - FRONT RIGHT	\$ 55
4.	ABSORBER BEARING – FRONT RIGHT	\$ 65
5.	KNUCKLE & BEARING – FRONT RIGHT	\$ 410
6.	BUMPER BRACKET - RIGHT	\$ 95
7.	LOWER ARM	\$ 345
	SPECIAL NETT	
1.	RIM – FRONT RIGHT	\$ 220
2.	“HYBRID” EMBLEM	\$ 65



JACK CARS

DRIVE WITH ASSURANCE

	LABOUR	
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	\$ 400
2.	TO PANEL BEAT & RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS	\$ 200
3.	WHEEL BALANCING & ALIGNMENT	\$ 80
4.	TO REMOVE UNDERCARRIAGE	\$ 220
	PARTS - 20%:	\$ 1,415.92
	SPECIAL NETT :	\$ 285
	LABOUR :	\$ 900
	TOTAL :	\$ 2,600.92
	7% GST :	\$ 182.06
	GRAND TOTAL :	\$ 2,782.98



JACK CARS

DRIVE WITH ASSURANCE

61 UBI AVENUE 2 #01-19/20 SINGAPORE 408898

Co Reg : 200800019W

Tax Invoice Date 09/05/2019
Tax Invoice No JCE20190509/7308

BILL TO : KOH SOO KEONG

c/o JACK CARS ENTERPRISE PTE LTD

VEHICLE REGISTRATION : SMQ7343X

MAKE & MODEL : EHICLE REGISTRATION : HONDA FIT

NO	DESCRIPTION	DAYS	RATE	AMOUNT
1	RENTAL FROM 29 TH APRIL 2019 TILL 09 TH MAY 2019	10	\$120.00	\$1,200

TOTAL	1,200.00
GST 7%	84.00
BALANCE	\$ 1,284.00

Please pay this remaining balance. Thank you.

Please detach the remittance slip below and return it with your payment.

REMITTANCE

Please make cheque payable to
JACK CARS ENTERPRISE PTE LTD

Tax Invoice Date 09/05/2019
Tax Invoice No JCE20190509/7308

DUE DATE
BALANCE DUE \$ 1,284.00

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-068510

Date of Request: 02/05/2019

Your Ref No: Online Purchase

Jack Cars Enterprise Pte Ltd
61 Ubi Avenue 2
#01-20 Automobile Megamart
Singapore 408898

Dear Sir/Madam,

Enquiry Date 02/05/2019
Enquiry By Thanaletchumi Santerashigarm
TP Vehicle No. GBA4837Y
Accident Date 28/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA4837Y	Lonpac Insurance Bhd	06/07/2018-31/07/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
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Jack Cars Enterprise Pte Ltd
61 Ubi Avenue 2
#01-20 Automobile Megamart
Singapore 408898

Dear Sir/Madam,

Enquiry Date 02/05/2019
Enquiry By Thanaletchumi Santerashigarm
TP Vehicle No. GBA4837Y
Accident Date 28/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



Reg No: 52977287 J

CASH SALE/WORK ORDER

迅速拖車服務

SPEEDWAY RECOVERY SERVICE

Singapore Post Centre Post Office P.O. Box 201 Singapore 91401

Tel: 6841 0080

No: G 11886

Date: 28/4/19

Name/Company

Cash (Jack Cars)

Vehicle No

SLZ 7308 M

Model

Shuttle

From

51K 11 Jln BT merah

To

3007 vbf # 01-458

Remarks

Accident

Time:

09:00 - 09:00

- Jump Start
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo Payment

Trips

Amount \$707

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdeemeanour to your vehicle whilst being towed.

YM 5128T

24 HRS TOWING SERVICE
6841 0080

Tow Truck

www.speedwayrecovery.com
Email: speedwaytowing@gmail.com

Received By



Certified True Copy

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 7 August 2020 10:38 AM
To: 'ONG LI LI'; MT_Claim_SG
Cc: Admin A
Subject: RE: PRI of SLZ7308M Our Ref: 18/19/19/VC05/021736 [External General]

Dear Li Li,

Please be informed that we have settled at a global sum of \$3,600.00 with third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

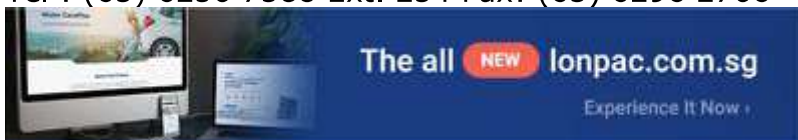
From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 28 July 2020 5:33 PM
To: Jia Le (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: PRI of SLZ7308M Our Ref: 18/19/19/VC05/021736 [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Friday, 24 July 2020 1:21 PM
To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRI of SLZ7308M Our Ref: 18/19/19/VC05/021736 [External General]

Lonpac Ref: **18/19/19/VC05/021736**

LKK Ref: CC4/LPC19007868/Ada3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 05/05/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

BOLA scenario 9(b) applicable. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**JACK CARS ENTERPRISE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,875.37	\$ 2,782.98
2. Loss of Rental (10days x \$120)(w/GST)	\$ 1,284.00	\$ 749.00 (7days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 70.00	\$ 70.00
Total	\$ 7,231.37	\$ 3,603.98

**04days recommendation for repair + 1sunday + 2PRS = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 15 July 2019 4:24 PM
To: Mei Kwan (LKKAuto); MT_Claim_SG
Cc: Jia Le (LKK Auto); CS A Team; Admin A
Subject: RE: PRI of SLZ7308M Our Ref: 18/19/19/VC05/021736 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 12 July, 2019 9:40 AM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN; Jia Le (LKK Auto); CS A Team; Admin A
Subject: RE: PRI of SLZ7308M [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/021736
LKK REF: CC4/LPC19007868/Ada3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Sunday, 5 May, 2019 9:14 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: PRI of SLZ7308M [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/021736
LKK REF: CC4/LPC19007868/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, May 02, 2019 3:36 PM
To: 'GERALD POH WEE BIN'; assignments
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: PRI of SLZ7308M [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 03/05/2019.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, 2 May 2019 2:41 PM
To: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRI of SLZ7308M [External General]

Lonpac External - General

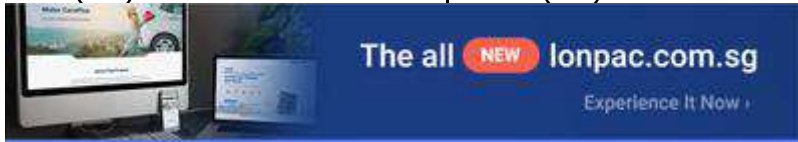
Our Ref : 18/19/19/VC05/021736

Dear Nivitha,

Please see attached and proceed accordingly.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Thanaletchumi Santerashigaram [<mailto:thana@jackcars.com.sg>]
Sent: Thursday, 2 May, 2019 2:36 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: Re: PRI of SLZ7308M [External General]

Greetings Mr. Gerald ,

Attached for your kind perusal.

Kindly revert.

Thank You.

*Best Regards ,
S.Thanaletchumi (Ms)
JACK CARS ENTERPRISE PTE LTD
Office : 67488824
Mobile : 91701900
Fax : 67488834
Email : thana@jackcars.com.sg*

On Thu, May 2, 2019 at 2:22 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 18/19/19/VC05/021736

Dear Thanaletchumi,

We intend to conduct a pre-repair survey of your client 's vehicle
and attached the list of motor surveyors from LKK Auto Consultants

Pte Ltd for your attention.

Please let us hear from you.

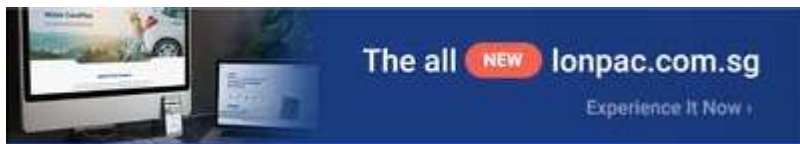
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Thanaleetchumi Santerashigaram [mailto:thana@jackcars.com.sg]

Sent: Thursday, 2 May, 2019 11:47 AM

To: MT_Claim_SG

Subject: PRI of SLZ7308M

Greetings ,

Attached would be the PRI of SLZ7308M for your kind perusal.

Kindly revert.

Thank You.

Best Regards ,

S.Thanaletchumi (Ms)

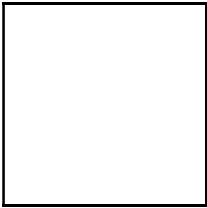
JACK CARS ENTERPRISE PTE LTD

Office : 67488824

Mobile : 91701900

Fax : 67488834

Email : thana@jackcars.com.sg



This email has been checked for viruses by AVG antivirus software.
www.avg.com