

Asher

Our ref: SKD204C  
Your ref: \_\_\_\_\_**Direct Settlement**Date: - 2 AUG 2019To: Lumpac Insurance BhdSingapore 199555

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SKD204C & SGC8598R  
At/Along Bukit Panjang Road On 02/05/19 @ 14:00I am the owner of vehicle no. SKD204C that was involved in an accident with your insured vehicle no. SGC8598R of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>3,231.30</u>
2. Loss of Use / Rental ( <u>3</u> days @ \$ <u>170</u> per day)	\$ <u>510.00</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
<b>Total:</b>	<b>\$ <u>3,779</u></b>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

  
Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Alan Quek/ Ms Amanda Ang  
E-mail: [alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg) / [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)  
Fax No. 67795383

## LETTER OF AUTHORIZATION

To: Longpac Insurance Bhd

Singapore 199555

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SKD 204C (OWNER'S  
VEHICLE NO.) AND SGC8598R (3RD PARTY'S VEHICLE NO.)  
ON 02/05/19 (DATE) AT 14:00 (TIME)  
AT/ALONG Bukit Panjang Road (ROAD)

I am the registered owner of SKD 204C (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : M Yee Lai  
NRIC No. : S25570163  
Date : 21/5/2019



## LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/021742

DATE : 24 OCT 2019

### DISCHARGE VOUCHER

I/We, YEE LAI confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SGC 8598R the sum of Singapore Dollars THREE THOUSAND SEVEN HUNDRED AND SEVENTY NINE ONLY. (\$3,779.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SKD 204C on 02/05/2019 along/at BUKIT PANJANG ROAD.

I /We hereby agree to indemnify and keep indemnify (LEE YOK TEN /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to  
**M/s CYCLE & CARRIAGE INDUSTRIES PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 24/11/19 

Signature of vehicle owner/Date

Yee lai / 26/11/19


Name of vehicle owner/Date



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name WCV37556/Yee Lai
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SKD204C / 15/11/2018
300 BEACH ROAD	Date in/Mileage 09/07/2019/ 14309
#17-04/07 THE CONCOURSE	Chassis No WDD2221662A4363593
SINGAPORE 199555	Engine No 27682430936981
Contact No 62507388	Make/Model MB/MB S 450 SEDAN LONG
	Colour/Trim 027 775 Iridium sil/ 048 801 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	28/08/2019/ 10:01	AQ	305 / Alan Quek Ai Lun	33070	28157457

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :1800134679 // 02-05-2019			
DRIVE IN:02-05-2019 // TP CAR NO:SGC8598R (LONPAC INSURANCE)			
DATE IN/DATE SURVEY:08-07-2019 // LKK RASUL			
BY/AUTHORIZED ON :ASHER SNG // 15-06-2019			
A BPILAB			480.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			
A BPILAB			960.00
REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.			
A BPIRES			600.00
RESPRAY REAR BUMPER			
X LH/R BUMPER GARNISH	1.00	114.32	114.32
X RH/R BUMPER GARNISH	1.00	114.32	114.32
X REAR BOTTOM PANEL	1.00	560.33	560.33
X BLIND RIVET	10.00	2.20	22.00
X REAR BOTTOM LEFT TRIM STRIP	1.00	168.94	168.94

Cycle & Carriage celebrates 120 years.  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

Parts	979.91	Nett	3,019.91
Labour	2,040.00	7% GST on	3019.91
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	3,231.30
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	3,231.30
Total(w/o GST)	3,019.91		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
[www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

YEE LAI

INVOICE : AR1907-0254  
DATE : 16/07/2019  
TERMS : C.O.D  
STAFF ID : ELAINE  
AGREEMENT NO. : HA201907-0091

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKT379Y 510.00  
Make / Model : MITSUBISHI OUTLANDER 2.4 (AUTO)  
Rental Dates : Rental Billing From 08/07/2019 To 11/07/2019  
Period : 3 days  
Rental Rate : S\$ 181.90 Per Day (Including GST)  
Reference No : SKD204C

AMOUNT : S\$  
FIVE HUNDRED FORTY-FIVE DOLLARS AND CENT  
SEVENTY ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 510.00  
GST 7% : 35.70  
TOTAL S\$ : 545.70

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

## RENTAL AGREEMENT

201907 - 0091

Hirer's Name <b>Ykk Jan</b>		Date of Birth <b>02-03-1952</b>	Passport/ Nric No. <b>S2517016 B</b>	Nationality <b>Jan</b>
Address <b>204 SPRING LAKE AVE</b>		Occupation	Driving Licence No.	Date of Expiry <b>2 1916</b>
Postal Code <b>786728</b>		Contact No.	Mobile Phone No. <b>96300746</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

### CHECK OUT

Date <b>8-2-19</b>	Time <b>10am</b>	Mileage <b>KM</b>	E 1/4 1/2 3/4 F
Date <b>11-7-7</b>	Time <b>510p</b>	Mileage <b>KM</b>	Remarks <b>Complete</b>

### CHECK IN

#### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3	170 + GST	510.00
DISCOUNT			
GST @ 7%			35.70
TOTAL			545.70
EXTENSION			AR1907-0254
ATC			
R/L SK 3794 C.			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
 I/We declare that all information given on this form is true and accurate.

**余来**  
 Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SKT 3794.**

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-069086  
Date of Request: 02/05/2019

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop  
Singapore 128378

Dear Sir/Madam,

Enquiry Date 02/05/2019  
Enquiry By Lim Xin Yi  
TP Vehicle No. SGC8598R  
Accident Date 02/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGC8598R	Lonpac Insurance Bhd	26/01/2019-25/01/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-069086

Date of Request: 02/05/2019

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop  
Singapore 128378

Dear Sir/Madam,

Enquiry Date 02/05/2019

Enquiry By Lim Xin Yi

TP Vehicle No. SGC8598R

Accident Date 02/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## Asher Sng (LKKAUTO)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 23 October 2019 9:05 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]

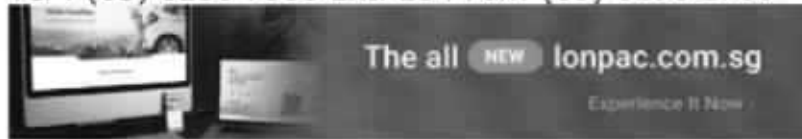
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### Lonpac External - Confidential

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, 10 October 2019 12:03 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** [MANDATE REQUEST] RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 09/07/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CYCLE & CARRIAGE INDUSTRIES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,394.50	\$ 3,231.30
2. Loss of Rental (3days x \$170)(w/GST)	\$ 545.70	\$ 545.70 (3days x \$170)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,942.20</b>	<b>\$ 3,779.00</b>

\*\*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashereng@lkkauto.com](mailto:ashereng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Tuesday, 9 July 2019 2:41 PM

**To:** ONG LI LI <llong@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VP05/021742**

**LKK REF: CC4/LPC19007867/R1ea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKD 204C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Thursday, 6 June, 2019 4:18 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]

## Lonpac External - Confidential

Dear Mei Kwan

Attached is our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** ONG LI LI

**Sent:** Tuesday, 28 May, 2019 10:57 AM

**To:** 'Mei Kwan (LKKAuto)'

**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)

**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]

## Lonpac External - Confidential

Dear Mei Kwan

Our Insured has still not reported the accident and we shall follow up.

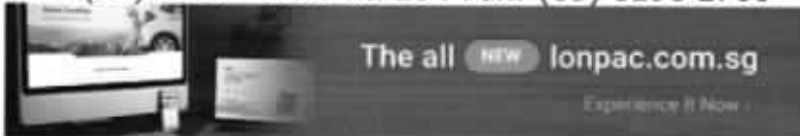
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 27 May, 2019 7:26 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action. To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Wednesday, 15 May, 2019 11:41 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]

## Lonpac External - Confidential

Dear Mei Kwan

Our Insured has still not reported the accident to us and we are following up.

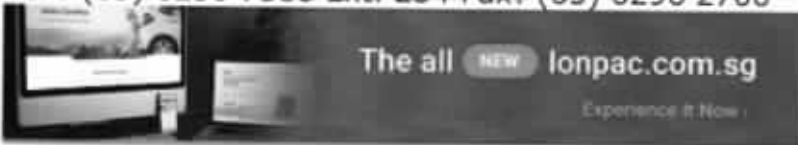
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 15 May, 2019 11:08 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action. To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Tuesday, 7 May, 2019 10:43 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan

Our Insured has not reported the accident.

We have written to him to do so.

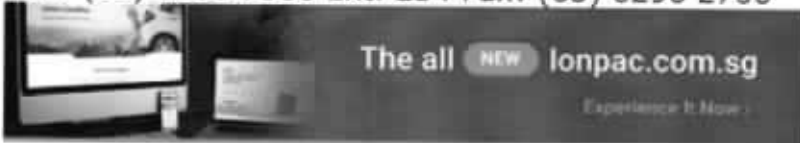
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 7 May, 2019 9:54 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)

**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

LPC ref: 19/19/19/VP05/021742  
LKK REF: CC4/LPC19007867/pa3

Dear Sir / Madam,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Sunday, 5 May, 2019 9:06 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

LPC ref: 19/19/19/VP05/021742  
LKK REF: CC4/LPC19007867/pa3

Dear Sir / Madam,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)

**Sent:** Friday, May 03, 2019 11:06 AM

**To:** 'GERALD POH WEE BIN'; assignments

**Cc:** 'MT\_Claim\_SG'; Admin A

**Subject:** RE: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 3 May 2019 9:58 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Alan Quek Ai Lun <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>

**Subject:** FW: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

## Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021742

Dear Nivitha,

Kindly proceed to survey and revert to them on Direct Settlement.

For the records, our insured has yet to lodge the accident report.

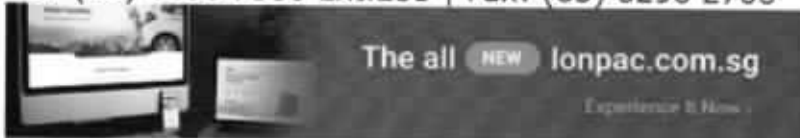
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]  
**Sent:** Friday, 3 May, 2019 9:38 AM  
**To:** MT\_Claim\_SG  
**Subject:** SKD204C / SGC8598R Date of accident:02-05-2019

**LONPAC INSURANCE BHD**  
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SKD 204 C & SGC 8598 R**.  
Along **BUKIT PANJANG ROAD**.

We have instructs by our client's of motor vehicle no:**SKD 204 C**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**SGC 8598 R** are willing to **DIRECT SETTLEMENT** and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



Exceptional Journeys



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