

INS. CASE OWNER:

CC 4, LPL 1900 180 f, RI pasy

IDAC:

SURVEYOR

RSM

DOI:

ASSIGNMENT

8/17/2019

Date / Time:

3/5/2019

Registered in Merimen:

Pre-Adga / CCU / FTE



Insured Vehicle No.:

SGC 8598R

Name of Insured:

Lee Yoke Ten

Insured Tel No.:

HP:

45119

Excess Sec II:SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

19/19/19/VPOS/021742

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SKD 204C



INSRS:

WSP:

Tel:

Liability:

RMKS:

C22



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SKD 204C - X ; SGC 8598R - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MRS

Repair Cost: PIP \$53,089.91

(3- days)

Reduction:

5 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 24-10-19

Confirm with: AMANDRA

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost: \$53,231.20

OI REPAIR ENDED 71

Loss of Rental (LOR): \$545.70

(3- days)

x 170

Loss of Use (LOU): \$5 -

(\$ x days)

Loss of Income (LOI): \$5 -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

\$52.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost:

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

4450

Total: \$53,179.00

Global Sum \$5:

FINAL PAYMENT

Date/Time: 24-10-19

Confirm with: AMANDRA

Email ☒ Call ☐

Payee 1:

\$53,179.00

Name 1:

CYCLE & CARRIAGE INDUSTRIES PTE LTD

Payee 2: (if any)

\$5 -

Name 2:

Payee 3: (if any)

\$5 -

Name 3:

COPY SENT

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: **SKD 204C**
at Workshop m/s **CYCLE & CARRIAGE**
of **188, PANDAN LAMP**
Insured: **LOWPAC**

Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Vch: _____

(Policy Condition) **ALAN**

Remark: The veh had commenced its
repair at the time of inspection.

Bail. or Market Value: _____
IDAC Accident Report: _____ Consistent? : Yes or No
CIA / PH Seen: _____ Consistent? : Yes or No
Est. Repairs: **3** days Res.: Yes or No
Lum Sum: **-** % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time _____ Action / Instruction _____

PIP: +3,019.91 (RED) +4,428.23 67%

Veh No: **SKD 204C** Yr Reg: **2018 / NOV**
Type: **M.Cycle** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: **MERCEDES BENZ S450L** s.e. **2996**
Colour: **GRAY** A/C: **Insured / Std / NI / NA**
Sp. Reading: **14314** T/Radio: **Insured / Std / NI / NA**

Eng/No: _____
C/No: **WDD221662A436359**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: **Inorder** / Jammed / Leaked / Burnt or

Brake: **Inorder** / Jammed / Leaked / Burnt or

Mod: **Nil** / STD A/Rim or

Tyre Size: F: **275/40R18**
R: **275/40R18**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front: **6** mm R/Bal. **6** mm
L/Bal. **6** mm L/Bal. **6** mm

D.O.A. **02/05/19** D.O.I. **08/07/19**

Survey held at **(8C (PL))**

Des. of Damages: Frt / **Rear** / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

IT + PCL, III

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I.: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/19/19/VP05/021742
Our ref: CC4/LPC19007867/R1ea3

Date: 09/07/2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKD 204C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08/07/2019 at the premises of M/s Cycle & Carriage Industries Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	7,648.14
Revised Estimate Amount	: S\$	2,822.72
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,822.72
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 198400367W
GST Reg No. NR8500111-K

ESTIMATE FOR SKD204C

LONPAC INSURANCE BHD
MOTOR CLAIM DEPARTMENT
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
62507388

Vehicle & Document Information
WIP No 33070
Reg No/Reg Date SKD204C / 15/11/2018
Date In/Mileage / 0
Chassis No WDD2221662A4363593
Engine No 27682430936981
Make/Model MB/MB S 450 SEDAN LONG
Colour/Trim 027 775 Iridium sil/ 048 801 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator
WL001605	Credit	03/05/2019/ 09:13	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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M BPN50N POLICY NO/ACC DATE :1800134679 // 02-05-2019 DRIVE IN:02-05-2019 // TP CAR NO:SGE8598R (LONPAC INSURANCE) DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT				480.00
A BPILAB REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				960 1440.00
A BPIRES RESPRAY REAR BUMPER				600 720.00
M REAR BUMPER repair	1.00	2120.83	00.00	2120.83
M LH/R BUMPER GARNISH	1.00	113.42	00.00	113.42
M RH/R BUMPER GARNISH	1.00	113.42	00.00	113.42
M REAR BOTTOM PANEL	1.00	555.88	00.00	555.88
M CT/R BASIC MOUNTING FOR BUMPER	1.00	124.10	00.00	124.10
M CT/R BUMPER BOTTOM GARNISH	1.00	114.09	00.00	114.09
M CT/R PARKING SENSOR	4.00	177.22	00.00	708.88
M CT/R PARKING SENSOR SEAL	4.00	6.42	00.00	25.68
M RLAR CROSS MEMBER	1.00	1131.84	00.00	1131.84

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
Tel: 6777 1177 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

Nett 7,648.14
7% GST on 7648.14 535.37
Total Payable 8,183.51

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 30% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.





Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKD204C

SUPPLEMENTARY

LONPAC INSURANCE BHD

MOTOR CLAIM DEPARTMENT
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
62507388

Vehicle & Document Information

WIP No 33070
Reg No/Reg Date SKD204C / 15/11/2018
Date In/Mileage 09/07/2019 / 14309
Chassis No WDD2221652A463693
Engine No 27682430936981
Make/Model MB/MB S 450 SEDAN LONG
Colour/Trim 027 775 Iridium sil/ 048 801 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator
WL001605	Credit	26/08/2019/ 22:55	AQ	305 / Alan Quek A1 Lun

Description of Goods/Services	Qty	Unit Price	Disc%	Amount
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<p>M. BPNSUN POLIC NO/ACC DATE : 900164019 // 02-05-2019 DRIVE IN 02-05-2019 // TP CAR NO:SGC8590R (LONPAC INSURANCE) DATE IN/DATE SURVEY:08-07-2019 // LKK RASUL BY/AUTHORIZED ON :ASHER SNG // 15-06-2019</p>				
X BLIND RIVET	10.00	2.20	00.00	22.00
X REAR BOTTOM LEFT TRIM STRIP	1.00	168.94	00.00	168.94

ESTIMATE

SUPPLEMENTARY

Link Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Alan Quek

Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

7% GST on **Nett** 190.94
13.37

Authorized signatory and company stamp

Total Payable 204.31

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8088
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKD204C

Finalization

LONPAC INSURANCE BHD

MOTOR CLAIM DEPARTMENT
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
62507388

Rashid

Vehicle & Document Information

WIP No 33070
Reg No/Reg Date SKD204C / 15/11/2018
Date In/Mileage 09/07/2019 / 14308
Chassis No WDD22216624468593
Engine No 27682430936981
Make/Model MB/MB S 450 SEDAN LONG
Colour/Trim 027 775 Iridium sil/ 048 801 Leather 81a

Account No: WLO01605 Terms: Credit Date Time Printed: 26/08/2019/ 22:56 CSE: AQ Operator: 305 / Alan Quek A1 Lun

Description of Goods / Services Qty Unit Price Disc% Amount

<p>M BPN SUN POLICE NO/ACC DATE : 800184619 // 07-05-2019 DRIVE IN: 02-06-2019 // TP CAR NO: SGC8500R (LONPAC INSURANCE) DATE IN/DATE SURVEY: 08-07-2019 // LKK RASUL BY/AUTHORIZED ON : ASHER SNG // 15-06-2019</p>					THIS IS NOT AN OFFICIAL TAX INVOICE				
A BPILAB	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT				480.00				
A BPILAB	REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				960.00				
A BPIRES	RESPRAY REAR BUMPER				600.00				
X LH/R BUMPER GARNISH		1.00	114.32	00.00	114.32				
X RH/R BUMPER GARNISH		1.00	114.32	00.00	114.32				
X REAR BOTTOM PANEL		1.00	560.33	00.00	560.33				
X BLIND RIVET		10.00	2.20	00.00	22.00				
X REAR BOTTOM LEFT TRIM STRIP		1.00	168.94	00.00	168.94				

3 Days
ESTIMATE

Alan Quek

Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center

DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

7% GST on 3019.91
Nett 3,019.91
211.39

Authorized signatory and company stamp

Total Payable 3,231.30

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400357W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKD204C

LONPAC INSURANCE BHD

MOTOR CLAIM DEPARTMENT
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
62507388

Vehicle & Document Information

WIP No 33070
Reg No/Reg Date SKD204C / 15/11/2018
Date In/Mileage / 0
Chassis No WDD2221662A4363593
Engine No 27682430936981
Make/Model MB/MB S 450 SEDAN LONG
Colour/Trim 027 775 Iridium sil/ 048 801 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator
WL001605	Credit	03/05/2019/ 09:13	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE :1800134679 // 02-05-2019 DRIVE IN:02-05-2019 // TP CAR NO:SGC8598R (LONPAC INSURANCE) DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				480.00
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT				960 1440.00
A BPIRES REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				600 720.00
M RESPRAY REAR BUMPER	1.00	2120.83	00.00	2120.83
M REAR BUMPER repair	1.00	113.42	00.00	113.42
M LH/R BUMPER GARNISH	1.00	113.42	00.00	113.42
M RH/R BUMPER GARNISH	1.00	555.88	00.00	555.88
M REAR BOTTOM PANEL	1.00	124.10	00.00	124.10
M CT/R BASIC MOUNTING FOR BUMPER	1.00	114.09	00.00	114.09
M CT/R BUMPER BOTTOM GARNISH	4.00	177.22	00.00	708.88
M CT/R PARKING SENSOR	4.00	6.42	00.00	25.68
M CT/R PARKING SENSOR SEAL	1.00	1131.84	00.00	1131.84
M REAR CROSS MEMBER				

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
Tel: 6777 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

Nett 7,648.14
7% GST on 7648.14 535.37
Total Payable 8,183.51

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
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Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 3 May 2019 9:58 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG; Admin-D (LKKAuto); Alan Quek Ai Lun
Subject: FW: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]
Attachments: SKD204C.PDF; img-503091814-0001.pdf

11:02am @ 3/5/2019
PENANG HUN
VNI

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/021742

Dear Nivitha,

Kindly proceed to survey and revert to them on Direct Settlement.

For the records, our insured has yet to lodge the accident report.

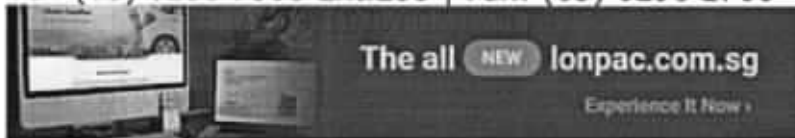
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Alan Quek [mailto:alan.quek@cyclecarriage.com.sg]
Sent: Friday, 3 May, 2019 9:38 AM
To: MT_Claim_SG
Subject: SKD204C / SGC8598R Date of accident:02-05-2019

LONPAC INSURANCE BHD

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SKD 204 C & SGC 8598 R.**
Along **BUKIT PANJANG ROAD.**

We have instructs by our client's of motor vehicle no:**SKD 204 C**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**SGC 8598 R** are willing to **DIRECT SETTLEMENT** and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 6 June, 2019 4:18 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]
Attachments: SGC8598R 020519.PDF
Categories: HMK

Lonpac External - Confidential

Dear Mei Kwan

Attached is our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: ONG LI LI
Sent: Tuesday, 28 May, 2019 10:57 AM
To: 'Mei Kwan (LKKAUTO)'
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 Our Ref: 19/19/19/VP05/021742 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Our Insured has still not reported the accident and we shall follow up.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 27 May, 2019 7:26 PM

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action. To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 7 May, 2019 10:43 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Our Insured has not reported the accident.

We have written to him to do so.

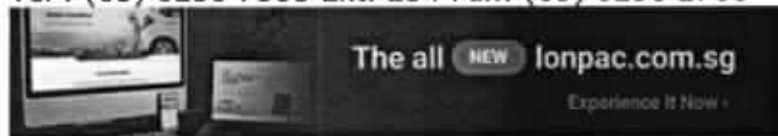
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 7 May, 2019 9:54 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 19/19/19/VP05/021742

LKK REF: CC4/LPC19007867/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 3 May 2019 9:58 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Alan Quek Ai Lun <alan.quek@cyclecarriage.com.sg>
Subject: FW: SKD204C / SGC8598R Date of accident:02-05-2019 [External Confidential]

Lonpac External - Confidential

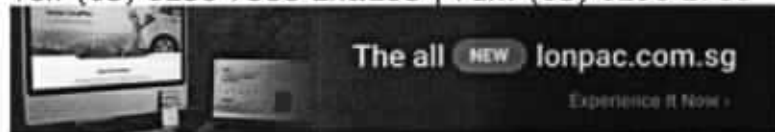
Our Ref : 19/19/19/VP05/021742

Dear Nivitha,

Kindly proceed to survey and revert to them on Direct Settlement.

For the records, our insured has yet to lodge the accident report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: Friday, 3 May, 2019 9:38 AM
To: MT_Claim_SG
Subject: SKD204C / SGC8598R Date of accident:02-05-2019

LONPAC INSURANCE BHD

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SKD 204 C & SGC 8598 R.**
Along **BUKIT PANJANG ROAD.**

We have instructs by our client's of motor vehicle no:**SKD 204 C**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Saturday, 15 June 2019 3:05 PM
To: Alan Quek
Cc: Admin A; assignments
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 10 June 2019 12:50 PM
To: Alan Quek <alan.quek@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Without Prejudice

Dear Alan,

Noted. We will check and get back to you.

Hi Mei Kwan,

Kindly assist.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 10 June 2019 11:41 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Good Morning Hsiao Tong,

Kindly assist me to check your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



CYCLE & CARRIAGE



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CERT

Core: Excellence. Respect. Teamwork.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 27 May 2019 5:00 PM

To: Alan Quek

Cc: Admin A; assignments; CS A Team

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that our insured had yet lodge the accident report up-to-date.

By copy to Mei Kwan,

Kindly assist to follow up. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 27 May 2019 4:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Good Afternoon Hsiao Tong,

Kindly assist me to check your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



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Please consider the environment before printing this e-mail.

From: Alan Quek
Sent: Friday, 24 May 2019 2:18 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; assignments; CS A Team
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Good Afternoon Hsiao Tong,

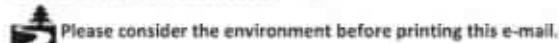
This case drag too long. Kindly assist me to check your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 15 May 2019 10:18 AM
To: Alan Quek
Cc: Admin A; assignments; CS A Team
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Without Prejudice

Dear Sirs/mdm,

Please be informed that our insured had yet lodge the accident report up-to-date.

We will follow up with our principal and get back to you again.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 13 May 2019 9:23 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019

Good Morning Hsiao Tong,

Kindly assist me to check Lonpac insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

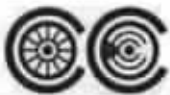
Mercedes-Benz Body Care & Repair Center

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Website: www.mercedes-benz.com.sg



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 6 May 2019 4:15 PM

To: Alan Quek; Hsiao Tong (LKKAuto)

Cc: Admin A; assignments; CS A Team

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019

Dear Alan,

Noted with thanks.

Aside Dear Hsiao Tong,

Kindly assist

FYNA Our Ref : CC4/LPC19007867/pa3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

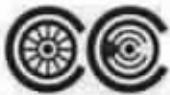
From: Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: Monday, 6 May 2019 4:11 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019

Dear Officer,

Car is not in workshop, kindly assist to check liability for direct settlement. Kindly reply me if liability inform is not getting from your side. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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Please consider the environment before printing this e-mail.

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 3 May 2019 11:04 AM
To: Alan Quek
Subject: SKD204C / SGC8598R Date of accident:02-05-2019

Dear Alan,

Is the vehicle SKD 204C in the workshop?

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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www.avg.com

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19007867/R1ea3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 17-12-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGC 8598R	Veh. Inspected	SKD 204C	
Policy No.	Z19VP05021665	Coverage (\$)	0.00	
Claim No.	19/19/19/VP05/021742	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	03/05/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ S450L	c.c	2996	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WDD2221662A436359	Colour	GREY	
Odometer	14314	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	275/40 R18	GOODYEAR	6 mm	
L/H Front Tyre	275/40 R18	GOODYEAR	6 mm	
R/H Rear Tyre	275/40 R18	GOODYEAR	6 mm	
L/H Rear Tyre	275/40 R18	GOODYEAR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/05/2019	Inspection Date	08/07/2019	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKD 204C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN)	TO REPAIR SEE LABOUR	2,120.83	-
1	LH/R BUMPER GARNISH BONNET (SN)	NECESSARY	114.32	114.32
1	RH/R BUMPER GARNISH BONNET (SN)	NECESSARY	114.32	114.32
1	REAR BOTTOM PANEL (SN)	SCRATCHED	560.33	560.33
1	CT/R BASIC MOUNTING FOR BUMPER (SN)	SERVICEABLE	124.10	-
1	CT/R BUMPER BOTTOM GARNISH (SN)	SERVICEABLE	114.09	-
4	CT/R PARKING SENSOR (SN)	SERVICEABLE	708.88	-
4	CT/R PARKING SENSOR SEAL (SN)	SERVICEABLE	25.68	-
1	REAR CROSS MEMBER (SN)	SERVICEABLE	1,131.84	-
1	BLIND RIVET (SN)	NECESSARY	22.00	22.00
1	REAR BOTTOM LEFT TRIM STRIP (SN)	CRACKED	168.94	168.94
			5,205.33	979.91
LABOUR				
	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.		480.00	480.00
	REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		1,440.00	960.00
	RESPRAY REAR BUMPER.		720.00	600.00
			2,640.00	2,040.00
GRAND TOTAL			7,845.33	3,019.91
RECOMMENDED COST OF REPAIRS				3,019.91

Report Ref No. CC4/LPC19007867/R1ea3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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