

Our ref: SKD 204C
Your ref: _____

Direct Settlement

Date: - 2 AUG 2019

To: Longac Insurance WV

Singapore 199555

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SKD 204C & SGC 8598R
At/Along Bukit Payong Road On 02/05/19 @ 14:00

I am the owner of vehicle no. SKD 204C that was involved in an accident with your insured vehicle no. SGC 8598R of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>3,231.30</u>
2. Loss of Use/ Rental (<u>3</u> days @ \$ <u>170</u> per day)	\$ <u>545.70</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>3,779</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully


Name & Signature


Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Alan Quek/ Ms Amanda Ang
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name WCV37556/Yee Lai
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SKD204C / 15/11/2018
300 BEACH ROAD	Date In/Mileage 09/07/2019/ 14309
#17-04/07 THE CONCOURSE	Chassis No WDD2221662A4363593
SINGAPORE 199555	Engine No 27682430936981
Contact No 62507388	Make/Model MB/MB S 450 SEDAN LONG
	Colour/Trim 027 775 Iridium sil/ 048 801 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	28/08/2019/ 10:01	AQ	305 / Alan Quek Ai Lun	33070	28157457

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :1800134679 // 02-05-2019			
DRIVE IN:02-05-2019 // TP CAR NO:SGC8598R (LONPAC INSURANCE)			
DATE IN/DATE SURVEY:08-07-2019 // LKK RASUL			
BY/AUTHORIZED ON :ASHER SNG // 15-06-2019			
A BPILAB			480.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			
A BPILAB			960.00
REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.			
A BPIRES			600.00
RESPRAY REAR BUMPER			
X LH/R BUMPER GARNISH	1.00	114.32	114.32
X RH/R BUMPER GARNISH	1.00	114.32	114.32
X REAR BOTTOM PANEL	1.00	560.33	560.33
X BLIND RIVET	10.00	2.20	22.00
X REAR BOTTOM LEFT TRIM STRIP	1.00	168.94	168.94

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	979.91	Nett	3,019.91
Labour	2,040.00	7% GST on	211.39
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	3,231.30
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	3,231.30
Total(w/o GST)	3,019.91		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

YEE LAI

INVOICE : AR1907-0254
DATE : 16/07/2019
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201907-0091

ATTN: ACCOUNTS PAYABLE

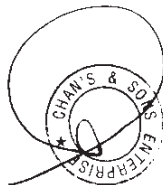
DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SKT379Y 510.00
Make / Model : MITSUBISHI OUTLANDER 2.4 (AUTO)
Rental Dates : Rental Billing From 08/07/2019 To 11/07/2019
Period : 3 days
Rental Rate : S\$ 181.90 Per Day (Including GST)
Reference No : SKD204C

AMOUNT : S\$
FIVE HUNDRED FORTY-FIVE DOLLARS AND CENT
SEVENTY ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 510.00
GST 7% : 35.70

TOTAL S\$: 545.70

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

201907-0091

Hirer's Name Ykk Lan		Date of Birth 07-03-1952	Passport/ Nric No. S2557016 B	Nationality Mal
Address 204 SPRINGLEAF AVE		Occupation	Driving Licence No.	Date of Expiry 2 1916
Postal Code 286728		Contact No.	Mobile Phone No. 96306746	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 8-2-15	Time 10~	Mileage KM	E 1/4 1/2 3/4 F
Date 11-7-7	Time 510p	Mileage KM	Remarks comple-

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	170 + 25	510.00
DISCOUNT				
GST @ 7%				35.70
TOTAL				545.70
EXTENSION				AR1907-0254
<div> <div>ARC</div> <div>PLA SKD 204 C.</div> </div>				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SKT 3794.

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-069086

Date of Request: 02/05/2019

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 02/05/2019

Enquiry By Lim Xin Yi

TP Vehicle No. SGC8598R

Accident Date 02/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGC8598R	Lonpac Insurance Bhd	26/01/2019-25/01/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Our Ref No: GR-19-069086

Date of Request: 02/05/2019

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 02/05/2019

Enquiry By Lim Xin Yi

TP Vehicle No. SGC8598R

Accident Date 02/05/2019

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/05/2019 17:02
Date Of Accident	02/05/2019 14:00
Exact Location Of Accident	BUKIT PANJANG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKD204C
Insured/Policyholder	
Name Of Registered Owner	YEE LAI
NRIC No	S2557016B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96300746
Alternative Phone No	OFFICE-96300746

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	S450

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800134679
Cover Note Number	

Driver

Name of Driver	YEE LAI
NRIC No	S2557016B
Date Of Birth	07/03/1952
Occupation	INDOOR
Date Of Driving Pass	26/07/1974
Driving Experience	44 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96300746
Fax Number	
Contact Number	OFFICE-96300746
EMail Address	NOEMAIL

Address	204 SPRINGLEAF AVE
Postcode	786328
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MY CAR GIVEWAY TO CAR C. DURING MY SLOW DOWN COMING TO A STATIONARY POSITION. ALL OF SUDDEN, CAR B (SGC8598R) COLLIDED MY REAR. NO ONE WAS INJURED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGC8598R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	LONPAC INSURANCE BHD
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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8. **Consent under the Personal Data Protection Act (PDPA)**

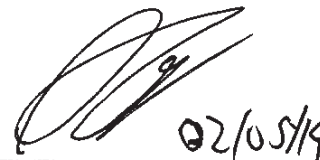
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



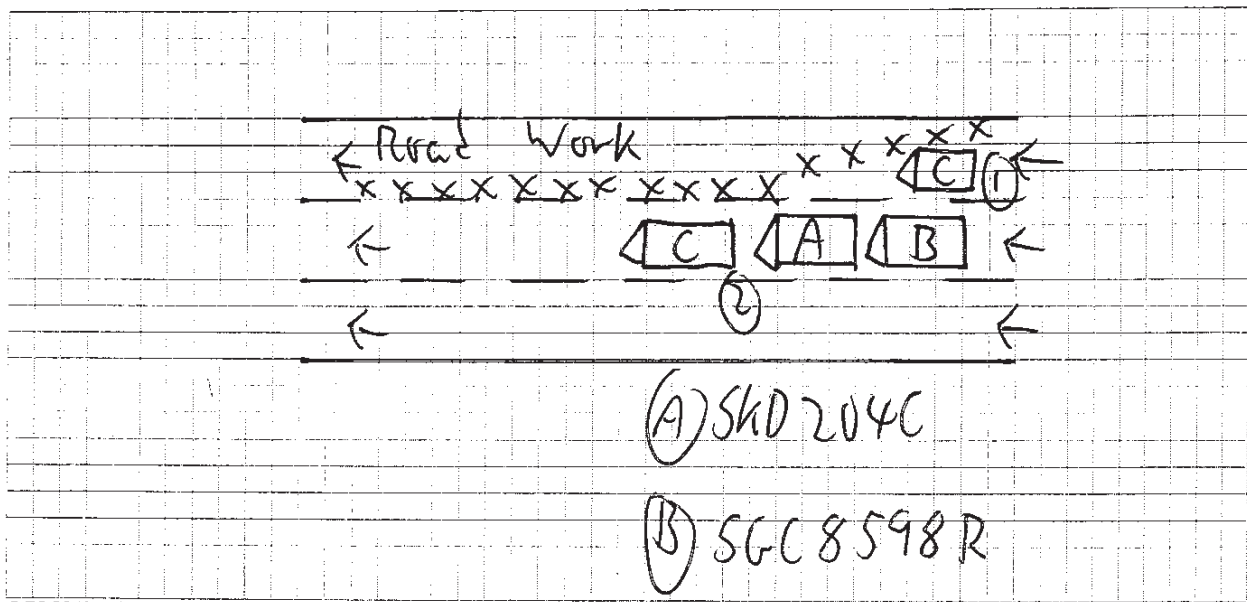
Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time


02/05/15

Reporting Centre Personnel's
Name: Alan Chew
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- ① 'A' vehicle give way to 'C' vehicle.
- ② During my slow down coming to a stationary position. All of sudden 'B' vehicle collided my rear.
- ③ No one was injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's
Name: Alan Chok
NRIC/FIN No.:

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

S 7 0 1 6 B

Date: 07 Mar 1952
Date: 03 May 2008

000453809E

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

26 Jul 1974

FOR C&C USE ONLY

