

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Saturday, 15 June 2019 3:05 PM
To: Alan Quek
Cc: Admin A; assignments
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 10 June 2019 12:50 PM
To: Alan Quek <alan.quek@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Without Prejudice

Dear Alan,

Noted. We will check and get back to you.

Hi Mei Kwan.

Kindly assist.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 10 June 2019 11:41 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Good Morning Hsiao Tong,

Kindly assist me to check your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 27 May 2019 5:00 PM

To: Alan Quek

Cc: Admin A; assignments; CS A Team

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that our insured had yet lodge the accident report up-to-date.

By copy to Mei Kwan,

Kindly assist to follow up. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 27 May 2019 4:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Good Afternoon Hsiao Tong,

Kindly assist me to check your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



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 Please consider the environment before printing this e-mail.

From: Alan Quek
Sent: Friday, 24 May 2019 2:18 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; assignments; CS A Team
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Good Afternoon Hsiao Tong,

This case drag too long. Kindly assist me to check your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 15 May 2019 10:18 AM
To: Alan Quek
Cc: Admin A; assignments; CS A Team
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019 *LKK REF: CC4/LPC19007867/pa3

Without Prejudice

Dear Sirs/mdm,

Please be informed that our insured had yet lodge the accident report up-to-date.

We will follow up with our principal and get back to you again.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 13 May 2019 9:23 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019

Good Morning Hsiao Tong,

Kindly assist me to check Lonpac insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 6 May 2019 4:15 PM

To: Alan Quek; Hsiao Tong (LKKAuto)

Cc: Admin A; assignments; CS A Team

Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019

Dear Alan,

Noted with thanks.

Aside Dear Hsiao Tong,

Kindly assist

FYNA Our Ref : CC4/LPC19007867/pa3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: Monday, 6 May 2019 4:11 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: SKD204C / SGC8598R Date of accident:02-05-2019

Dear Officer,

Car is not in workshop, kindly assist to check liability for direct settlement. Kindly reply me if liability inform is not getting from your side. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 3 May 2019 11:04 AM
To: Alan Quek
Subject: SKD204C / SGC8598R Date of accident:02-05-2019

Dear Alan,

Is the vehicle SKD 204C in the workshop?

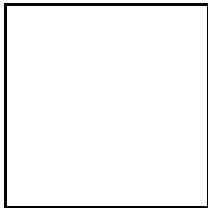
Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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www.avg.com

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