

Asher Sng (LKKAuto)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Wednesday, 7 August 2019 6:11 PM
To: Asher Sng (LKKAuto)
Subject: RE: [OI DISPUTE] Your ref: 4881911742SG, ACCIDENT INVOLVING SGS 7272C (OI) AND SKX 2530S (TP) ON 25/04/2019

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Kindly assist to reject TP claim at this juncture.
Insured declined the arrangement to drop by TP workshop as well.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
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From: Chan, Kian-Meng
Sent: Wednesday, August 07, 2019 3:33 PM
To: Asher Sng (LKKAuto)
Subject: RE: [OI DISPUTE] Your ref: 4881911742SG, ACCIDENT INVOLVING SGS 7272C (OI) AND SKX 2530S (TP) ON 25/04/2019

Dear Asher,

Understand that insured is still disputing on the claim and liability, kindly assist to proceed with height measurement.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Monday, July 22, 2019 10:29 AM
To: Chan, Kian-Meng

Subject: [EXTERNAL] [OI DISPUTE) Your ref: 4881911742SG, ACCIDENT INVOLVING SGS 7272C (OI) AND SKX 2530S (TP) ON 25/04/2019

This message is from an external sender; be cautious with links and attachments.

Your ref: 4881911742SG

Hi Kian Meng,

We refer to the above matter.

ACCIDENT INVOLVING SGS 7272C (OI) AND SKX 2530S (TP) ON 25/04/2019

Enclosed the video and scene photo for your easy reference.

We have spoken to the insured driver multiple times however insured still strongly dispute on the case.

Insured driver mention that even we have the video to proof that the passenger open the door wide enough to cause scratches to third party vehicle however she still think that anyone may cause that kind of damage.

Feeling that why didn't why we did not try our best to defend and wanted to settle with third party that damaged may not cause by her.

Third party is still chasing for liability till date.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

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