

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 9 May, 2019 1:07 PM
To: Mei Kwan (LKKAUTO); Pila Ng
Cc: Vermogen Ace; Admin A; Vic (LKKAUTO)
Subject: RE: Accident involving SLH4266P & SHB9909P (Your Insured) on 29/04/2019 - PLEASE ARRANGE TP SURVEY *** LKK REF: CC4/ASM19007865/T1ha3
Attachments: WhatsApp Video 2019-05-02 at 16.25.41.mp4

WITHOUT PREJUDICE

Dear Pila,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAUTO)
Sent: Monday, 6 May, 2019 12:04 PM
To: Pila Ng; Vic (LKKAUTO)
Cc: Vermogen Ace; CS A Team; Admin A
Subject: RE: Accident involving SLH4266P & SHB9909P (Your Insured) on 29/04/2019 - PLEASE ARRANGE TP SURVEY *** LKK REF: CC4/ASM19007865/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Pila,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pila Ng <pila@vermogen-group.com>

Sent: Monday, 6 May, 2019 11:59 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vermogen Ace <ace@vermogen-group.com>

Subject: Re: Accident involving SLH4266P & SHB9909P (Your Insured) on 29/04/2019 - PLEASE ARRANGE TP SURVEY *** LKK REF: CC4/ASM19007865/ha3

Without Prejudice

Dear Mei Kwan,

Here attach with the video footage for your review.

Thanks & regards,
Pila

On Mon, May 6, 2019 at 11:03 AM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

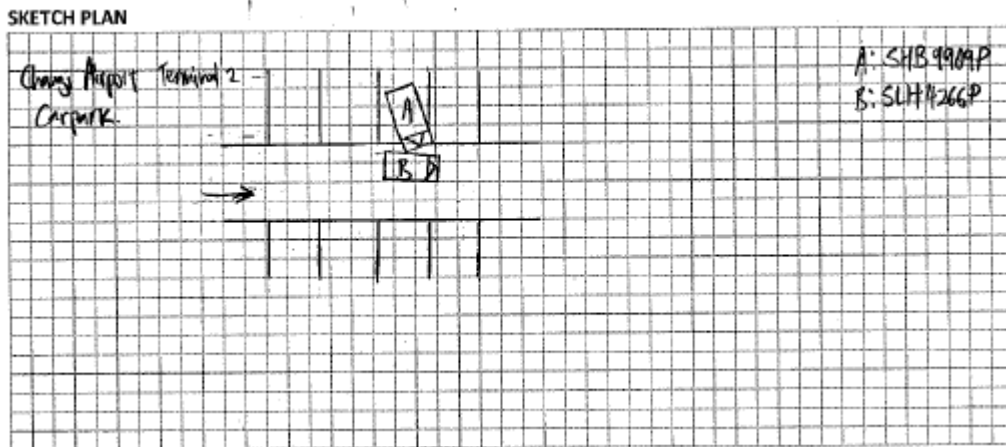
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Circumstances of Accident

ON 29/04/2019 AT ABOUT 1020HRS, I WAS PARKING MY TAXI INTO THE PARKING LOT AT CHANGI AIRPORT TERMINAL 2 CARPARK. WHEN I WAS ALMOST FULLY PARKED INTO THE LOT. VEHICLE B(SLH4266P) SUDDENLY CAME AT FAST SPEED FROM MY RIGHT AND GRAZED ONTO THE FRONT RIGHT PORTION OF MY TAXI.

Please provide us the following.

- **evidence i.e. video and scene photo.**
- **Estimated cost of repair**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

From: Pila Ng <pila@vermogen-group.com>

Sent: Friday, 3 May, 2019 3:56 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Minoko Chan <minoko@vermogen-group.com>; Glorioso Eric Paul Patambang <eric.g@vermogen-group.com>;

Baldoz Juan Paulo Bongon <paulo.b@vermogen-group.com>; Tezano Exequiel Dawal <ezel.t@vermogen-group.com>;

Edmond Lim <edmond@vermogen-group.com>; Yira Rahman <yira@vermogen-group.com>;

Vermogen Ace <ace@vermogen-group.com>

Subject: Accident involving SLH4266P & SHB9909P (Your Insured) on 29/04/2019 - PLEASE ARRANGE TP SURVEY

Dear officer in-charge,

Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at **Vermogen Ace Pte Ltd** here at **6 Benoi Sector**.

VEHICLE IN WORKSHOP

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thanks & regards,

Pila

Vermogen Ace Pte Ltd

1 Bukit Batok Crescent

#05-23 Wcega Plaza

Singapore 658064

Tel: 6358 3031

Fax: 6694 4929