

000000

INSURANCE OWNER

Daniel

CC 6/1111900

7/8/19, A 11/19

LKK

IDAC

Surveyor

Adrian

DOI

ASSIGNMENT

2/5/19

Date / Time

11/5/19

Registered in Merimen

2/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.

SHW 4174E

Name of Insured

CCU

Insured Tel No.

HP:

2/5/19

Excess Sec II :SS

D.O.A :

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

RONNIE LOH 46yrs old

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

ML000000

HYUNDAI

11 YORK HILL OPEN SPACE CP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKB 5693B



INSRS:
WSP:
Tel:
Liability:
RMKS:

HMP Hong



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
2/5/19	Non-Reporting 1st (1st)	
	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st (if non-pickup)	
	Call OI	
	After call 1st to OI	
	Documentation Check List: Handler Typist	
	Notification 1st (if non-pickup)	☒
	After call 1st to OI	☒
	Authorisation To Act	☒
	Release Voucher	☒
	Final Repair Bill	☒
	Car Rental Invoice	☒
	Towing Invoice	☒
	LTA / GIA :	☒
	Medical Bill	☒
	PIR	☒
	Mandate/Reject Instruction	☒
	LOD	☒
	Payment Breakdown Form	☒
	Post-Repair Photos	☒
	Others	☒

24/5/19
18/10/19
4/11/19
5/11/19

TPR REPORT SENT, IN REQUEST

File pass to type report
Pending mandate approval
offer #1150 (Pending acceptance)
Sent @ #1150, R/R pass 54 send over.

PRELIMINARY ADVICE	Date/Time	Sent By
FINALIZATION	Date/Time	Confirm with
Repair Cost	SS 1000.00	3 days Reduction: \$193.40 % 61
FINAL SETTLEMENT	Date/Time	Confirm with
Final Liability	% 100 (Agreed / Assessed)	BOLA S/N No. - 124
Repair Cost	SS 1000.00	
Loss of Rental (LOR)	SS (5 days)	
Loss of Use (LOU)	SS 150 (5 x 3 days)	
Loss of Income (LOI)	SS (5 x days)	
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LO ☐		[Tick only one]
GIA/LTA Search	SS -	
Medical	SS -	
Disbursement	SS -	(e.g. Tow/Independent)
Legal Cost	SS -	
Total	SS 1180.00	Global Sum SS:
FINAL PAYMENT	Date/Time	Confirm with
Payee 1	SS 1180.00	Name 1: HMP Hong Motor Repair
Payee 2 (Strike if N.A.)	SS -	Name 2:
Payee 3 (Strike if N.A.)	SS -	Name 3:

Email ☐ Call ☐

Email ☐ Call ☐

If NO or B 28. Ass. Lia :

(OI REVERSE TO ENQV105 P107)

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 30 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SKD5693B Yr Regn: 2018 / JuneType: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Civic cc 1597Colour: Blue A/C: Insured / Std / Nil / NASp. Reading: 15714 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: MRHFC5650JT000907Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim orTyre Size: F: 215/55R16R: 215/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook.

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 02/05/19Survey held at Hiep Hong

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rees o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP III.

C/S: \$1,000 / R/d \$1,573.40 (61%)

mv:

pv:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, \$

Photos

Others

TOTAL

TR III

SKBS693B

KCN

Honda Civic

MRHFC5650JT000907

Rear Bumper tail

668.20 ✓

Rees Buyer Clips *etc*

30 ✓

Ries Burger Side Holder x02 x02 m

30 ✓
28.4 x 2 = 56.8 ✓

Rear Bumper Lower Garish 2000
C.T.

275.30 x

Rear Bumper Side Cover

Cat

78.30 ✓

Rees Bayes Reflector RH ~~None~~

4670 X

Reverse sensor

Der

200(SN) ✓

Reverse side:
Tailings RIT. The new

268-10 X

Panel Beating

~~Ans~~ 200

Spongy Painting

~~405~~ 20

Wiring

5/20

To remove range sensor

~~100~~ 50

list: 776 50

Labour: 480

Less 20%: 621.20

total: 130120

~~2024-2025~~

A/S: 1K ✓
02 Days

03 Days

0344

KK Auto Consultants hence notify
the Repairer of the following:

Print Received Message

This mail is associated with :

***SKB5693B (MCT19040742)**

[SHA4174E]

TP

CHUNG CHYI WEI

Apr 25 2019 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Hiap Hong Motor Repair

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 31/10/2019 15:42 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1240.00) - SKB5693B - Claim Handler: Pooi Chin Han Daniel

Approved:1240.00:LOU max \$80/-

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 May 2019 Edit Reg		02 May 2019 00:00 Edit Adj Rpt	S\$1,000.00 Edit Estimates	S\$1,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	CHUNG CHYI WEI, ID: S8035035Z								
Vehicle Reg. No.:	SKB5693B	Date of Loss:	25/04/2019 21:00 - :59 [10 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19040742	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHA4174E	Policy No. (Claimant):	1800060043						
		Excess:							
Repairer:	Hiap Hong Motor Repair (HQ) 2 Kaki Bukit Avenue 2, #02-13 Kaki Bukit Autohub, 417921 Kaki Bukit - Tel: 67459633								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/05/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (31/10/2019): Alert - Adj Mandate Approved (S\$1240.00) - SKB5693B - Claim Handler: Pool Chin H... - III_SG (14/05/2019): Alert - Adj Mandate Maintained - SKB5693B - Claim Handler: Pool Chin Han Daniel									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKB5693B (MCT19040742)
[SHA4174E]
TP
CHUNG CHYI WEI
Apr 25 2019 9:00PM
[COMFORT TRANSPORTATION PTE LTD]
Hiap Hong Motor Repair

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

View View in Browser

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	09/05/19 08:53	General View	Load JPG	☒	
2	09/05/19 08:53	Chassis Number	Load JPG	☒	
3	09/05/19 08:53	General View	Load JPG	☒	
4	09/05/19 08:53	General View	Load JPG	☒	
5	09/05/19 08:53	General View	Load JPG	☒	
6	09/05/19 08:53	General View	Load JPG	☒	
7	09/05/19 08:53	General View	Load JPG	☒	
8	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
9	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
10	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
11	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
12	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
13	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
14	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
15	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
16	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
17	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
18	09/05/19 08:54	Reinspection Photo	Load JPG	☒	
19	09/05/19 08:54	Reinspection Photo	Load JPG	☒	

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	06/05/19 10:24	TP GIA REPORT	Load PDF		
2	24/05/19 15:51	TP ESTIMATE	Load PDF		
3	18/10/19 15:43	LOD AND OTHER DOCUMENTS	Load PDF		
4	15/11/19 09:59	WORKSHOP INVOICE	Load PDF		
5	15/11/19 09:59	AUTHORISATION TO ACT FORM	Load PDF		
6	15/11/19 09:59	DISCHARGE VOUCHER	Load PDF		
7	15/11/19 09:59	GIROFORM	Load PDF		
8	15/11/19 09:59	LOD	Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	06/05/19 08:42	Singapore Accident Statement	Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19007823/AGB3Q2

Date: 15/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKB5693B Insured Vehicle No: SHA4174E
 Date of Loss: 25/04/2019 Nature of Claim: TP Claim No: MCT19040742

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKB5693B
 Make & Model: HONDA CIVIC, 1.6 VTI CVT (A) Engine No: R16B25500981
 Reg. Date: 05/06/2018 (Man. Year: 2018) Chassis No: MRHFC5650JT000907
 Colour: Blue Odometer: 15714 km
 Engine Capacity: 1597 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R16 Rear Tyre Size: 215/55 R16
 Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
 Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,623.40	821.20	802.20	49.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	950.00	480.00	470.00	49.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,573.40	1,301.20	1,272.20	49.44
Approved Total (Overridden) (S\$)		1,000.00		
Nett Amount (S\$)	2,573.40	1,000.00	1,573.40	61.14
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
Nett Liability (S\$)		1,180.00		

INSPECTION

Date of Assignment: 02/05/2019
 Date Inspected: 02/05/2019 Inspected At: Hiap Hong Motor Repair (HQ)
 2 Kaki Bukit Avenue 2, #02-13 Kaki
 Bukit Autohub
 Singapore 417921
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Jun 2019)
Parts:	143	HONDA CIVIC 1.6 VTI CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKB5693B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Torn	668.20 F	*668.20 FL
2	1		*REAR BUMPER CLIPS	Necessary	30.00 F	*30.00 FL
3	2		*REAR BUMPER SIDE HOLDER	Not Necessary	56.80 F	*- FL
4	1		*REAR BUMPER LOWER GARNISH	Not Necessary	275.30 F	*- FL
5	1		*REAR BUMPER SIDE COVER	Cut	78.30 F	*78.30 FL
6	1		*REAR BUMPER REFLECTOR RH	Not Necessary	46.70 F	*- FL
7	1		*REVERSE SENSOR	Damaged	200.00 FS	*200.00 FS
8	1		*TAILLAMP RH	Not Necessary	268.10 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	1,623.40	976.50
- List Item Discount on L Items 0.00/20.00% (S\$)	0.00	155.30
Total Parts (S\$)	1,623.40	821.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	400.00	200.00
2	SPRAY PAINTING	New	400.00	200.00
3	WIRING	New	50.00	30.00
4	TO REMOVE REVERSE SENSOR	New	100.00	50.00
Gross Labour Cost (S\$)			950.00	480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >