

Cecilia Chong (LKK Auto)

From: ANDY <andy@falconair.com.sg>
Sent: Monday, 7 December 2020 10:31 AM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: SMH 4161X (OUR REF: CC4/ASM19007821/gb3) *** ACCIDENT INVOLVING SHC 5711M & SMH 4161X ON 30/04/2019 ***
Attachments: REPAIR BILL.pdf; RENTAL BILL.pdf; AUTHORIZATION TO ACT.pdf

Dear Cecilia,

We are pleased to have a direct settlement with you based on the following :

1 COR	-----	267.50
2 Rental \$150 X 1day	-----	160.50

Total:\$ 428.00

Attached invoices / authorisation to act for your reference Kindly send the discharge voucher @ our Pandan Branch

Regards
Andy
Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 67795665 Fax No : +65 6779 1110

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Thursday, November 19, 2020 10:40 AM
To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>
Subject: RE: YOUR REF: SMH 4161X (OUR REF: CC4/ASM19007821/gb3) *** ACCIDENT INVOLVING SHC 5711M & SMH 4161X ON 30/04/2019 ***

Dear Cecilia,

Our client will send the vehicle for repair next week
I will arrange the survey with your office for next week

Best regards
Falcon-Air Auto Services Pte Ltd
Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65
67795665 Fax No : +65 6779 1110

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Thursday, November 12, 2020 11:18 AM
To: ANDY <andy@falconair.com.sg>


AUTHORIZATION TO ACT

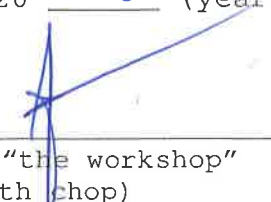
I, LIM WEE MENG EDMOND ("the third party claimant")
of B288A BUKIT BATOK ST 25 # 10-232 (650288) (address),
owner of SMH 4161X (vehicle no.) hereby authorize
FALCON - AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SMH 4161X that was damaged pursuant to the
accident which occurred on 30/04/19 (date) along
SOUTH BRIDGE ROAD (location)
involving vehicle no/s SHC 5711M
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 26 day of 11 (month) 20 20 (year)


Signed by "the third party claimant"


Signed by "the workshop"
(with chop)





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHC 5711M (Insd veh)	Model: MERCEDES BENZ C180
	SMH 4161X (TP veh)	
Date of Accident/ Time:	30/04/2019	

Repair Estimate	: \$		
Final Repair Cost	: \$	267.50	W/GST
Loss of Use	: \$		days at \$ per day
Rental (if any) W/GST	: \$	107.00	1 days at \$107.00 per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	374.50	

Payee Name : FALCON-AIR AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes /No BOLA Scenario No: 22
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Esperanza Fernandez

Date: 14/12/2020

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: FRANCIS NG

Date: 14/12/20

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date: 14/12/2020



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

AXA INSURANCE PTE LTD
NO. 8 SHENTON WAY,
#24-01 AXA TOWER, 068811
SINGAPORE

Attention : Motor Claim Department

Tax Invoice : T1101174

Date : 27/11/2020
Vehicle Num. : SMH4161X
Make/Model : MERC BENZ C180
Chassis/Eng# :
Accident Date : 30/04/2019
Claim No. :
Reference : TP NTUC VS AXA
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR : TO REPAIR/RESPRAY FRONT BUMPER		250.00
		Labour Total S\$:		250.00

SingDollars : Two Hundred Sixty-Seven & Cents Fifty Only

E. & O.E.

Total S\$:	250.00
7% GST S\$:	17.50
Amount Due S\$:	267.50
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for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S[528840] Tel: 6789-7997 Fax: 6788-7997 ▪ No. 8 Pandan Loop (Blk I / Blk K) S[128226] Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg



TAX INVOICE

FA INVOICE : **PDL 07424**

Please quote full invoice number when making payment

FALCON-AIR

V. A. Nr: (FAAS) SMH4161X	Vehicle Reg. Nr. SJL1458A	Model Type HONDA ACCORD	Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5
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Rates/Remarks	<input type="checkbox"/> inc. GST <input type="checkbox"/> exc. GST	Rental Period	Agreed Return Date
\$ 150/- Per Day	\$ Per Week	KM IN 163537	Time/Date In 11/03/11 20:20
\$ Per Month		KM OUT 163450	Hour Day Mth Yr
Plus First Km Free Per , thereafter,		KM DRVN	Time/Date Out 11/03/11 20:20
Chargeable at \$ Per Km			Hour Day Mth Yr

Hirer's Name LIM WEE MENG EDMOND (LIN WEIMING)	Collision Damage Excess Reduction	<input type="checkbox"/> Accept <input type="checkbox"/> Decline
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Hirer's Address BLK 288 A BUKIT BATOK ST 25 # 10-232 (S) 650288	\$ Per Day \$ Per Mth	<input type="checkbox"/> Accept <input type="checkbox"/> Decline
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Co.Reg. No.	Tel. No (Res/HP/Pgr)	Fax. No.	\$ Per Day \$ Per Mth	Dollars Cents
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Reference Contact	Tel. No. (Ofc)	Rental Charge Computation	Dollars Cents
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Driver's Name AS ABOVE	D.O.B. 21/10/88	Vehicle Hire	
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Driver's Address			
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Tel. No. (Res/HP/Pgr)	Passport/I.C. Nr./Country		
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Driving Licence Nr. S 884387C	Expiry / Pass Date 13/09/07	Issued By	
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Additional Driver's Name	D.O.B.		
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Additional Driver's Address			
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Tel. No. (Res/HP/Pgr)	Passport/I.C. Nr./Country		
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Driving Licence Nr.	Expiry / Pass Date	Issued By	
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Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/Nets <input type="checkbox"/> Card <input type="checkbox"/> Billi Co			
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Details of Payment	Amount \$	Date	Rec'd by
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* Total Payment Received 2000			
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Hirer is responsible for the first \$ 2000.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2000.00 excess for collision/damage to third party's vehicle for each and every accident/damage.			
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Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.			
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↑ Indicate petrol level when vehicle is checked out
↓ Indicate petrol level when vehicle is returned

FA RENTAL AGREEMENT NO. : **PDL 07424**

FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S[575721] Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S[528840] Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S[128226] Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg E-mail: pandan@falconair.com.sg

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 17 October 2019 9:34 AM
To: claims@transcab.com.sg
Cc: Ng Wai Yin; Jasmine Tan; disk Yao@ava-ins.com; alicelim@ava-ins.com
Subject: YOUR REF: SHC 5711M (OUR REF: CC6/ASM19007821/gb3) *** ACCIDENT INVOLVING SHC 5711M & SMH 4161X ON 30/04/2019 ***

17 OCTOBER 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC6/ASM19007821/gb3

YOUR REF : SHC 5711M

ACCIDENT INVOLVING SHC 5711M(AXA) AND SMH 4161X ALONG/AT HONG LIM COMPLEX CARPARK SOUTH BRIDGE ROAD ON 30/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FALCON-AIR AUTO SERVICES PTE LTD acting on behalf of the owner of SMH 4161X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as his taxi had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Video footage of accident (if any)**
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to ceciliachong@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

« **Re:<MANDATE IA> - S9M01M8N {ACCIDENT INVOLVING
SHC 5711M & SMH 4161X ON 30/04/2019}**

Type

🔗 Question

Message

MANDATE APPROVED

Reply