



CERTIFICATION  
INTERNATIONAL  
BUSINESS 19001:2000

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****I 40 SHB4473L , SKK120Z****ON 02-May-19 11:00****NICOLL HIGHWAY TWDS KPE / GUILLEMARD RD.**

I / We

**ONG SU BOON**

(Hirer) NRIC No.:

**S1584281D**

and/or

(Relief) NRIC No.:

Taxi Number

**SHB4473L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**02-May-2019**

Name of Hirer

**ONG SU BOON**

Hirer NRIC

**S1584281D**

Signature :



Address

**55 PIPIT ROAD #10-02  
370055**

Contact No.

**90296074**



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/VP05/021752  
DATE : 25/03/2021

## DISCHARGE VOUCHER

I/We, **COMFORT TRANSPORTATION PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **SKK 120Z** the sum of Singapore Dollars **TWO THOUSAND AND NINETY ONLY. (\$2,090.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, **SHB 4473L** on **02/05/2019** along/at **NICOLL HIGHWAY TWDS KPE / GUILLEMARD RD.**

I /We hereby agree to indemnify and keep indemnify (**CHOO KHOON MENG DAVID /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

29/03/2021

Signature of vehicle owner/Date

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Name of vehicle owner/Date

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document."

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 195506048W

Page: 1

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
8884473E

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
08.12.2016

CHASSIS CODE  
KMH1B41104K1096746

INV. NO/DATE  
91443013 10.05.2019

JOB NO.  
305292178

ODOMETER READING

DATE/TIME IN  
02.05.2019 13:20

Description : 3P 02.05.19

S/No Part No.

Qty Unit Price 8Disc Net

### PART REQUISITION

0001	04-01-0103-2322	140V3 BUMPER W LIP & LOGO LAMP COVER+	1	544.50	20.00	435.60
0002	04-01-0103-0574	140VC PANEL-FRONTIER 1H+	1	566.30	20.00	453.04
0003	04-01-0103-0658	140VC CAP ASSY-WHEEL, HOR	1	107.10	20.00	85.68
SUB-TOTAL						974.32

### JOB NATURE

0001	J	PANEL BEATING	300.00	300.00
0002	L	SPRAY PAINTING CHARGE	400.00	400.00
0003	L	TUFF KOTE	20.00	20.00
0004	20-05	FRT FENDER ADJUSTMENT LOGO RH	100.00	100.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

8010042

91443013

1,919.92

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010042

LONFAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
SHR44731

INV. NO/DATE  
91443013 10.05.2019

MAKE  
HYUNDAI

JOB NO.  
305292178

MODEL  
I-40

CREATED BY KRAMIKES

DATE OF WORK  
08.12.2016

DATE/TIME IN  
02.05.2019 13:20

CHASSIS CODE  
KMBT.B41UMH0096746

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					820.00

Items total	1,794.32
Add GST @ 7.000 %	125.60
Invoice amount	1,919.92

Issued by : KATHERINETAN 10.05.2019 10:27:36  
Repair type : (180/57/57)  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91443013	1,919.92	



Our Ref: CT19050019

Date: 10 May 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	02/05/2019 @ 11:00 hrs
ALONG	NICOLL HIGHWAY TWDS KPE / GUILLEMARD RD.
INVOLVING	SKK120Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4473L** (the "Taxi"). The Taxi was hired to **ONG SU BOON IC NO S1584281D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO							FROM	TO
8154	201		4.55	3AM	28/4/19	L. K. Sen	314614	83		4.35pm-9.30pm			
9053	228		4.30pm	4AM	2/5/19	Accident	314614	1N		1320			
9948	190		4.45pm	1.50	3/5/19	Repair	314614	OUT		1230			
0319	183		4.40pm	305									
0706	177		4.40pm	205									
1105	211		4.45pm	305									
1577	256		4.35pm	3AM									
2921	95		4.40pm	11.15pm									
3042	165		5pm	2AM									
3990	159		5.35pm	2AM									
4353	172		4.40pm	1.50AM									

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKK120Z	02 May 2019 / 11:00:00	Successful	L06	LONPAC INSURANCE BHD

[Previous](#)[OK](#)

SHB 4473L





**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/30745/2019  
Date : 30 January 2020

Ong Su Boon  
Blk 55 Pipit Road  
#10-02  
Singapore 370055

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SHB4473L AND SKK120Z ALONG NICOLL  
HIGHWAY ON 02/05/2019 AT ABOUT 1100 HRS**

I refer to the above accident.

1. Please be informed that we have completed our investigations which revealed that the driver of SKK120Z had committed the offence of Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276. Action has been initiated against the driver for the said offence.
2. If you have any clarification, you may contact the Investigation Officer, Insp Goh Geok Lye Pamela at office number: 6547 6148.
3. Thank you.

*Yours faithfully,*

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

## Asher Sng (LKKAUTO)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 24 March 2021 12:41 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: [SEEK MANDATE]- Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L  
DOA: 02/05/19 Our Ref: 19/19/19/VP05/021752 [External General]

### Lonpac External - General

Dear Hsiao Tong

Please proceed but start offer with 1 day and up to 1.5 days(max) of loss of use/income as per mileage record.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, 24 March 2021 10:37 AM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** [SEEK MANDATE]- Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L DOA: 02/05/19 Our Ref: 19/19/19/VP05/021752 [External General]

Your ref: **19/19/19/VP05/021752**  
Our ref : CC3/LPC19007818/K1eb3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SKK120Z(LONPAC) AND SHB4473L(TP) ON 02/05/2019**

We refer to the above matter.

The accident occurred when our driver changed lane and collided onto third party taxi. Liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,252.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,623.98	\$ 1,919.92

2. Loss of Rental (2days x \$112.67)	\$ 225.34	\$ 225.34 (2days x \$112.67)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 3,016.81</b>	<b>\$ 2,252.75</b>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards, *(On behalf of Asher)*

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 23 March 2021 3:12 PM

**To:** 'Olivia Wendy Kunjan' <[OliviaWendyK@sparkcarcare.com](mailto:OliviaWendyK@sparkcarcare.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>

**Subject:** RE: Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L DOA: 02/05/19 Our Ref: 19/19/19/VP05/021752 [External General]

## **Lonpac External - General**

Dear Asher

Are you handling this case?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Olivia Wendy Kunjan [<mailto:OliviaWendyK@sparkcarcare.com>]

**Sent:** Tuesday, 23 March 2021 2:43 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

Cc: 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>

**Subject:** Re: Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L DOA: 02/05/19 Our Ref: 19/19/19/VP05/021752 [External General]

**Importance:** High

**URGENT**

**WITHOUT PREJUDICE**

Dear Ms Ong/Mr Asher,

We have not heard from you since our email below. Matter has been long outstanding since 2019.

Kindly let us have your proposal towards our claims.

Thanks & Regards

Olivia Wendy K  
For & On Behalf of Mr Kazali  
Claims Department  
ComfortDelgro Engineering Pte Ltd  
DID: 62148736



Think Before Printing

---

**From:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Sent:** Wednesday, 10 March 2021 12:05 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; Olivia Wendy Kunjan <[OliviaWendyK@sparkcarcare.com](mailto:OliviaWendyK@sparkcarcare.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L DOA: 02/05/19 Our Ref: 19/19/19/VP05/021752 [External General]

Dear Li Li,

We attach the VF as requested. Kindly let us have your proposal towards our claims soon. Thank you.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards

**Kazali Hj Selahudin**





---

**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Sent:** Wednesday, 10 March 2021 11:58 AM  
**To:** Olivia Wendy Kunjan <[OliviaWendyK@sparkcarcare.com](mailto:OliviaWendyK@sparkcarcare.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L DOA: 02/05/19 Our Ref: 19/19/19/VP05/021752 [External General]

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---

## Lonpac External - General

Without Prejudice

Dear Olivia

How about video footage? Please provide.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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---

**From:** Olivia Wendy Kunjan [<mailto:OliviaWendyK@sparkcarcare.com>]  
**Sent:** Wednesday, 10 March 2021 11:56 AM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L DOA: 02/05/19 Our Ref: 19/19/19/VP05/021752 [External General]

WITHOUT PREJUDICE

Dear Ms Li Li,

We have sent the PIR to Ms Hsiao Tong for her record and perusal through our email of **27th of October 2020** and copied to you as well. We await your favourable response soon.

Thanks & Regards

Olivia Wendy K  
For & On Behalf of Mr Kazali  
Claims Department  
ComfortDelgro Engineering Pte Ltd  
DID: 62148736



Think Before Printing

---

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Wednesday, 10 March 2021 10:27 AM

**To:** Olivia Wendy Kunjan <[OliviaWendyK@sparkcarcare.com](mailto:OliviaWendyK@sparkcarcare.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>;  
'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L DOA: 02/05/19 Our Ref:  
19/19/19/VP05/021752 [External General]

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## Lonpac External - General

Without Prejudice

Dear Olivia

Taxi should have the video footage of the accident.

Have you provided it to LKK?

Dear Asher/Hsiao Tong

Please check and advise.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Olivia Wendy Kunjan [<mailto:OliviaWendyK@sparkcarcare.com>]  
**Sent:** Wednesday, 10 March 2021 10:22 AM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)  
**Subject:** Y ref:- CC3/LPC19007818/K1eb3 (SKK 120Z) O ref:- SHB4473L DOA: 02/05/19  
**Importance:** High

**URGENT**

WITHOUT PREJUDICE

M/s Lonpac Insurance BHD  
M/s LKK Auto Consultants PTE LTD

Dear Mr Gerald/ Ms Li Li,

Kindly assist to review and settle the below mentioned case as it has been long outstanding since 2019.

Please assist to respond within **7 days hereof** as matter is long protracted. Your prompt response is much appreciated.

S/N	TAXI NO	ACC DATE	LONPAC'S VEH NO	LONPAC'S CLAIMS HANDLER	REMARKS
1	SHB4473L	02/05/19	SKK 120Z	<a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>	Awaiting proposal since 2019. PIR given.

Thanks & Regards

Olivia Wendy K  
For & On Behalf Of Mr Kazali  
Claims Department  
ComfortDelgro Engineering Pte Ltd  
DID: 62148736



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