

1492100

INS. CASE OWNER

CC4/QBE1900

LKK
IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT

7/9/14

Date / Time

3/5/14

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKJ 86619

Name of Insured:

LOH 2 HUNTER

Insured Tel No.:

HP:

26/4/14

Excess Sec II :\$S

D.O.A.:

Claim No.:

VCO1543

Policy No.:

8-00020478-nua

Make / Model:

Kia Niro

Place of Accident:

Changi Airport CP (70061)

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

Sub 10940



INSRS:

WSP:

Tel:

Liability:

RMKS:

San San



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

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14/6/14

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup):

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

US

\$S

4500.00

1

5

days

Reduction:

8335.45

65

FINAL SETTLEMENT

Date/Time:

28/11/14

3:00pm

Confirm with:

San San

Email:

Call:

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NIL

Repair Cost:

\$S

4500.00

Loss of Rental (LOR):

\$S

-

1

days

Loss of Use (LOU):

\$S

400.00

15

x

8

days

Loss of Income (LOI):

\$S

-

15

x

days

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GLA/LTA Search

\$S

-

Medical:

\$S

-

Disbursement:

\$S

-

Legal Cost:

\$S

-

(e.g. Tow/Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$S

4900.00

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

\$S

4900.00

Name 1:

San San

Name 2:

Name 3:

Payee 2: (Strike if N.A.)

\$S

Payee 3: (Strike if N.A.)

\$S

Name 1:

Name 2:

Name 3:

COPY SENT
15/8/14

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s soon san

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SLG9099C Yr Regn: 2016 10CTType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Kia Canto Forte c.c. 1591Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 80161 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNAF x411M11 5658088Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim orTyre Size: F: 195/65R15R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Goodyear

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 03/05/19Survey held at Soon SanDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP QBEHS 8400/- with 5 repair days

mv:

PV:

Nett:

(Rcd = \$8225.45 / 65%)* 5 repair days + 1 ^{weekend} ~~surround~~ + 2 PRS = 9 ^{off} days (8 days).

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

Survey Fee:

Date:

1)	2)
3)	4)
5)	6)

IN

OUT

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Prel. Report:

Final Report:

SOON SAN MOTOR TRADING

Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

To: Motor Claims Dept

QBE INSURANCE (S,PORE) PTE LTD

1, Raffles Quay #29-10

South Tower S,pore 048583.

Accident date:28/04/2019

Date: 09/04/2019

Estimate cost to repair vel: SLG9099C (Kia Cerato) claims under vel:SKJ 8661G.

1pce front left fender <i>dent</i>	\$ 345.00	✓
1pce front left fender inner shield <i>dent</i>	128.00	✓
1pce front left door <i>dent</i>	989.00	✓
1pce front left door side rubber <i>new</i>	50.00	✓
1pce left headlamp <i>lit</i>	1,523.00	✓
1pce front bumper <i>dent</i>	359.00	✓
1pce front bumper samurai sticker <i>new</i>	20.00	✓
1pce front bumper lower sticker <i>new</i>	120.00	✓
1pce front bumper side holder <i>new</i>	35.00	✓
10pcs front bumper inner clips@\$6 <i>new</i>	60.00	30
1pce front bumper side airoutlet <i>new</i>	47.00	✓
1set front shock absorber <i>Bent</i>	658.00 326.	
1set sport rim <i>lit</i>	2,000.00	500 (SN).
1pce left front tyer <i>new lit</i>	180.00	150 (SN)
1pce left knuckle arm <i>Bent</i>	359.00	✓
1pce left knuckle arm hup <i>dent</i>	197.00	✓
1pce left knuckle arm bearing <i>new</i>	145.00	✓
1pce left drive shaft <i>new</i>	983.00	✓
1pce left front lower arm <i>Bent</i>	399.00	✓
1pce steering rack & pinion <i>new</i>	989.00	✓
1pce axle arm <i>new</i>	1,091.00	✓
	\$10,677.00	
Less 15% 10%.	1,601.55	
	\$ 9,075.45	page1

hist. 3866

S.N 650

less 10%: 3479.40

TW

SLG 9099 C

80162

CUSTOM

May 3, 2019 13:11:33 PM

KIA FORTE K2 (EX411)

513618

SPECS

DIAGNOSIS

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8922681C



Name

CHYE TENG HONG

蔡 挺 豐

Race
CHINESE

Date of birth: 05-07-1989

Country of birth:
SINGAPORE

S8922681C



REPUBLIC OF SINGAPORE

DRIVING LICENCE

License Number: S8922681C

CHYE TENG HONG

Birth Date: 05 Jul 1989

Issue Date: 24 Mar 2009



001723517A



3884672

NRIC No: S8922681C



Date of issue:
07-07-2004

AFT BLK 183D RIVERVALE CRESCENT #14-219
SINGAPORE 544183

NRIC No: S8922681C

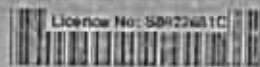
Date: 21/11/2007

No: 5859722

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class D/L

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg



License No: S8922681C

NP 420A

31k 183D Rivervale Crescent
#14-219 Singapore 544183

SOON SAN MOTOR TRADING

Block 3006, Ubi Road 1, #01-390, Singapore 407800
Tel: 68414555 Fax: 67473546 408700

DISCHARGE VOUCHER

My / Our Kia Forte K31.6 A

Claim No. V0020478 Vehicle No. SLG 9099G

I / We Chye Teng Hong

NRIC No. 58922681-C of BIK 183D

Rivervale Crescent, #14-219, S' 544183

hereby declares that I have received my / our motor vehicle No.
SLG 9099G from the above company in satisfactory condition

after repairs and have no further claims what-so-ever for the repairs

done which have been involved in an accident on 28/04/19

The repairs were done to my satisfaction and what ever money due

Please pay to the repairers

Thank You.

Signature.....

Date : 10/05/2019

" The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document "

Catherine Chong (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 3 May, 2019 11:57 AM
To: 'assignments'
Subject: SKJ 8661 G

Our ref: VC012543

Dear all

Kindly survey the third party vehicle on WP basis

Please contact Winson from Soon San Motor Trading at 6841 4445

Thank you

12.10pm @ 3/5/19
vehicle in
person @ winson
SIA @ Adrian

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: soonсанmotor@yahoo.com.sg <soonсанmotor@yahoo.com.sg>
Sent: Wednesday, 1 May 2019 10:39 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: Re: SKJ 8661 G

Please arrange (LKK Auto)

Thanks

Sent from Android device

On Apr 30, 2019 10:48 AM, Jenny Toh <jenny.toh@qbe.com> wrote:

Our ref : V0020478

Dear Sir

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website

LinkedIn

Twitter



From: soonsanmotor@yahoo.com.sg <soonsanmotor@yahoo.com.sg>

Sent: Tuesday, 30 April 2019 10:32 AM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: SKJ 8661 G

Sent from Android device

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

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Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 6 May 2019 9:17 AM
To: Shu Pei (LKKAuto)
Subject: SKJ 8661 G
Attachments: SKJ8661G.pdf

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



Our ref: VC012543

Hi Shu Pei

Kindly find attached as per requested.

regards

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Friday, 3 May 2019 3:26 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: SKJ 8661 G

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKJ 8661G at M/s Soon San Motor Trading on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 3 May 2019 12:12 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SKJ 8661 G

Dear Sir / Mdm,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Friday, 3 May, 2019 11:57 AM

To: 'assignments' <assignments@lkkauto.com>

Subject: SKJ 8661 G

Our ref: VC012543

Dear all

Kindly survey the third party vehicle on WP basis

Please contact Winson from Soon San Motor Trading at 6841 4445

Thank you

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Insurance | Investment | Taxation



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Subject: Re: SKJ 8661 G

Please arrange (LKK Auto)

Thanks

Sent from Android device

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Our ref : V0020478

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Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 +65 6477 1225

[Facebook](#)

[LinkedIn](#)

[Twitter](#)



From: soonsanmotor@yahoo.com.sg <soonsanmotor@yahoo.com.sg>

Sent: Tuesday, 30 April 2019 10:32 AM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: SKJ 8661 G

Sent from Android device

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SOON SAN MOTOR TRADING

Bik.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

To: Motor Claims Dept

QBE INSURANCE (S,PORE) PTE LTD

1, Raffles Quay #29-10

South Tower S,pore 048583

Accident date;28/04/2019

Date:28/05/2019

Dear sir/madam:-

Accident involving vehicle no: SLG 9099C & SKJ 8661G along Changi Airport Jewel Basement Carpark.

We understand that your are the insurer of SKJ 8661G vehicle.

I/We wish to inform you that my/our vehicle SLG 9099C have been completed repairs to my/our

Satisfaction by M/S SOON SAN MOTOR TRADING we therefore propose to claim from your as follows:-

Cost of repair	\$4,500.00
Loss of use 1 day \$200 x 11days	2,200.00

Total; \$6,700.00

Please let us your reply soonest possible

Your faithfully


Signature

" The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE19007817/Agb3

14 JUNE 2019

LOH ZHUANREN
288C PUNGGOL PLACE
#09-825
SINGAPORE 823288

Dear Sir/Madam,

ACCIDENT INVOLVING SKJ 8661G AND SLG 9099C ON 28/04/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (QBE Insurance (Singapore) Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLG 9099C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: cs-a@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)


AUTHORIZATION TO ACT

I, Chye Teng Hong (the third party claimant) of BK 183D, Rivervale Crescent, #14-219, S'544183 (address), owner of SLG 9099C (vehicle no.) hereby authorize Soon San Motor Trading ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLG 9099C that was damaged pursuant to the accident which occurred on 28/04/19 (date) along Changi Airport Jewel Basement Carpark (location) involving vehicle no/s SKJ 8661G ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

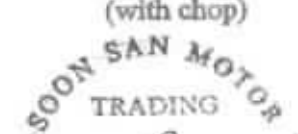
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of April (month) 2019 (year)


Signed by "the third party claimant"
(with chop if applicable)

* The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.



Signature
Signed by "the workshop"
(with chop)


Signature

DISCHARGE VOUCHER

Ced 1/19

Without Prejudice
Save As to Costs

Your Reference : SLG 9099C
Our Reference : VC012543

I/We, Soon San Motor Trading do hereby acknowledge the sum of Singapore Dollars: Four Thousand and Nine Hundred Only (S\$4,900.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'Loh Zhuaren, over damage to my/our vehicle SLG 9099C from an accident involving SLG 9099C and SKJ 8661G at/along Changi Airport Carpark(Jewel, Lobby B Level B5), which occurred on 28 April 2019 at about 1605 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'Loh Zhuaren, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 10 of (month) 07 (year) 20 19

Signature

Chye Teng Hong
Claimant's Name

S8922681/C
FIN/NRIC No.

131K 183D Riverrak

Crescent #14-219

S'544183

Address



Company stamp if applicable

Witness's Signature

Woo Seong San
Witness's Name

S21702631/C
FIN/NRIC No.

BLK 3006 UBI Rd 1

#01-390 S 408700

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356

any 11/3/19

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SOON SAN MOTOR TRADING

Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

To: Motor Claims Dept

QBE INSURANCE (S,PORE) PTE LTD

1, Raffles Quay #29-10

South Tower S,pore 048583

Accident date;28/04/2019

Date:28/05/2019

Final bill cost to repair vel: SLG 9099C (KIA CERATO) claims under vel: SKJ 8661G.

To contract lump sum repair recommend by your surveyor and ourselves for Total: \$4,500.00 nett

(Sin/Dollars: Four Thousand Five Hundred Only)

SOON SAN MOTOR
TRADING
Signature

" The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Cecilia Chong (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 8 July 2019 10:22 AM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: VC012543 (OUR REF: CC4/QBE19007817/Agb3/q2) *** ACCIDENT INVOLVING SKJ 8661G & SLG 9099C ON 28/04/2019 ***

Our ref: VC012543

Hi Cecilia

Kindly proceed with the settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Saturday, 6 July 2019 10:43 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: YOUR REF: VC012543 (OUR REF: CC4/QBE19007817/Agb3/q2) *** ACCIDENT INVOLVING SKJ 8661G & SLG 9099C ON 28/04/2019 ***

Dear Jenny,

We refer to the email dd 28/06/2019.

Kindly let us have your approval/instruction for the mandate.

TP chasing for settlement.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Friday, 28 June 2019 6:00 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Subject: YOUR REF: VC012543 (OUR REF: CC4/QBE19007817/Agb3/q2) *** ACCIDENT INVOLVING SKJ 8661G & SLG 9099C ON 28/04/2019 ***

Your ref : **VC012543**

Our ref : CC4/QBE19007817/Agb3/q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SKJ 8661G & SLG 9099C ON 28/04/2019

We refer to the above matter.

Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SOON SAN MOTOR TRADING**" at **\$5,040.00.**

The summary is as follows: -

	Amount Claimed	Amount Revised
Cost of Repair	\$12,835.45	\$ 4,500.00
Loss of Rental	\$ -	\$ -
Loss of Income (11days x \$200)	\$ 2,200.00	\$ 540.00 (9days x \$60.00)
LTA/GIA Search Fee	\$ -	\$ -
Total	\$15,035.45	\$ 5,040.00

* **05 days recommendation for repair + 1Sunday + 1Saturday + 2PRS = 09 days

Enclosed here with all the relevant documents for your perusal.

For your approval/Instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE19007817/Agb3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 17-07-2019	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKJ 8661G	Veh. Inspected	SLG 9099C	
Policy No.	8-V0020478-MVA	Coverage (\$)	0.00	
Claim No.	VC012543	Excess (\$)	0.00	
Assign From	JENNY	Assign Date	03/05/2019	
2. Vehicle Particulars & Condition				
Make & Model	KIA CERATO FORTE	c.c	1591	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KNAFX411MH5658088	Colour	BLACK	
Odometer	80161	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	GOODRICH	6 mm	
L/H Front Tyre	195/65 R15	GOODRICH	6 mm	
R/H Rear Tyre	195/65 R15	GOODRICH	6 mm	
L/H Rear Tyre	195/65 R15	GOODRICH	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/04/2019	Inspection Date	03/05/2019	
Survey held at	SOON SAN MOTOR TRADING BLK 3006 UBI ROAD 1 #01-390 SINGAPORE 408716			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 9099C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT LEFT FENDER	DENTED	345.00	345.00
1	FRONT LEFT FENDER INNER SHIELD	DEFORMED	128.00	128.00
1	FRONT LEFT DOOR	TO REPAIR SEE LABOUR	989.00	-
1	FRONT LEFT DOOR SIDE RUBBER	NOT NECESSARY	50.00	-
1	LEFT HEADLAMP	CUT	1,523.00	1,523.00
1	FRONT BUMPER	DEFORMED	359.00	359.00
1	FRONT BUMPER SAMLIRAI STICKER	NECESSARY	20.00	20.00
1	FRONT BUMPER LOWER STICKER	NOT NECESSARY	120.00	-
1	FRONT BUMPER SIDE HOLDER	NECESSARY	35.00	35.00
10	FRONT BUMPER INNER CLIPS @\$6.00	NECESSARY	60.00	30.00
1	FRONT BUMPER SIDE AIROUTLET	NOT NECESSARY	47.00	-
1	SET FRONT SHOCK ABSORBER	BENT	658.00	326.00
1	LEFT KNUCKLE ARM	BENT	359.00	359.00
1	LEFT KNUCKLE ARM HUP	DAMAGED	197.00	197.00
1	LEFT KNUCKLE ARM BEARING	NECESSARY	145.00	145.00
1	LEFT DRIVE SHAFT	NOT NECESSARY	983.00	-
1	LEFT FRONT LOWER ARM	BENT	399.00	399.00
1	STEERING RACK & PINION	NOT NECESSARY	989.00	-
1	AXLE ARM	NOT NECESSARY	1,091.00	-
	LESS 10% DISCOUNT		-849.70	-386.60
			7,647.30	3,479.40
1	SET SPORT RIM (SN)	CUT	2,000.00	500.00
1	LEFT FRONT TYRE (SN)	CUT	180.00	150.00
	LESS 10% DISCOUNT		-218.00	-
			1,962.00	650.00
LABOUR				
	TO TOWING .		120.00	60.00
	TO RUSTPROOF .	NOT NECESSARY	150.00	-

Report Ref No. CC4/QBE19007817/Agb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO FOCUS HEADLAMP & WIRING.	NOT NECESSARY	100.00	30.00
	TO COMPUTER WHEEL ALIGNMENT.		140.00	80.00
	TO DISMANTLE /RENEW UNDERCARRIAGE.		400.00	220.00
	TO DISMANTLE /RENEW STEERING RACK & PINION.		150.00	-
	TO DISMANTLE /RENEW ACCIDENT PORTION .INCLUSIVE OF THE REPAIR OF FRONT LEFT DOOR.		1,500.00	500.00
	TO SPRAY PAINT.		1,200.00	600.00
			3,760.00	1,490.00
GRAND TOTAL			13,369.30	5,619.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,500.00

Report Ref No. CC4/QBE19007817/Agb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 18 July 2019 4:10 PM
To: 'joyce.foo@qbe.com'
Cc: 'CeciliaChong@lkkauto.com'
Subject: SUBMISSION OF ADJUSTER'S REPORT / Your Ref: VC012543
Attachments: AUTHORISATION TO ACT FORM.pdf; DISCHARGE VOUCHER.pdf; EMAIL.pdf; LETTER TO OI.pdf; LKK PHOTO.pdf; LKK PHOTO-2.pdf; LKKAdjustment1a (16).pdf; LKKInspection (9).pdf; LKKInvoice1 (32).pdf; LOD.pdf; WORKSHOP INVOICE.pdf

Dear Sir/Madam,

We refer to the above matter.

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE LEE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,