

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 1 July, 2020 2:00 PM
To: 'Claims'; 'Chong Boon Sen'; 'assignments'; 'Admin A'
Subject: RE: PROGRESSIVE/TP/SMD 9447 K(GR 7596 Z)/DOA 01.05.2019/EST \$321.00 / our ref: snm19d201950

Dear Pei Wen,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 1 July, 2020 1:40 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: PROGRESSIVE/TP/SMD 9447 K(GR 7596 Z)/DOA 01.05.2019/EST \$321.00 / our ref: snm19d201950

Hi Boon Sen / Summer,

Please proceed to close the case as my client already repair his car at own cost.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]
Sent: Friday, May 03, 2019 1:29 PM
To: Peiwen
Cc: Lily; Wayne; Wendy; assignments
Subject: RE: PROGRESSIVE/TP/SMD 9447 K(GR 7596 Z)/DOA 01.05.2019/EST \$321.00 / our ref: snm19d201950

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Peiwen [<mailto:peiwen@procarcare.com.sg>]
Sent: Friday, 3 May, 2019 1:21 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Lily <bhlim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>
Subject: RE: PROGRESSIVE/TP/SMD 9447 K(GR 7596 Z)/DOA 01.05.2019/EST \$321.00 / our ref: snm19d201950

Hi Boon Sen,

We choose as below the red marking surveyor – Marcus Chua.

Kindly advise OIC for this case.

Thank You.

Regards,

Pei Wen NG

Claims Advisory
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E: claims@procarcare.com.sg
W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Friday, May 03, 2019 1:07 PM

To: Peiwen

Cc: Lily; Wayne; Wendy

Subject: RE: PROGRESSIVE/TP/SMD 9447 K(GR 7596 Z)/DOA 01.05.2019/EST \$321.00 / our ref: snm19d201950

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Friday, 3 May 2019 12:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lily <bhlim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: PROGRESSIVE/TP/SMD 9447 L(GR 7596 Z)/DOA 01.05.2019/EST \$321.00

Hi Sir,

Please refer to the attached and arrange survey.

Vehicle is NOT IN workshop.

Thank You.

Regards,

Pei Wen NG

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