Veron Chen (LKKAuto)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 25 July 2019 12:48 PM **To:** Veron Chen (LKKAuto); SUR

Cc: nora.khai@premiumauto.com.sg; 'Claims Dept'
Subject: RE: OD CLAIMS FOR SGC 8218 M-DOA: 19/4/2019

Attachments: PIR FOR SGC 8218 M.jpeg

Dear Veron,

Refer to this case. Owner receive PIR from TP.

Kindly assist forward to AIG officer incharge.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d**. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, 6 May 2019 3:44 PM

To: Claims Dept; SUR

Cc: (nora.khai@premiumauto.com.sg)

Subject: RE: OD CLAIMS FOR SGC 8218 M-DOA: 19/4/2019

Dear George,

As instructed by our client, please proceed to repair the insured vehicle SGC 8218M (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) Sent: Friday, 3 May 2019 11:47 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR SGC 8218 M-DOA: 19/4/2019

Dear George,

Kindly hold back authorise. Need to get approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Friday, 3 May 2019 10:54 AM

To: SUR < sur@lkkauto.com >; assignments < assignments@lkkauto.com >

Cc: 'Claims Dept' < claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SGC 8218 M

Dear all,

Survey was carried out yesterday.

Attached is the necessary documentation and marked estimate for your kind reference.

Do take note, video were uploaded in merimen system.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you