

ASS. REC BY:

REF: CC3/A2619067784/ Awd312

Adrian
MUNN

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1700047100-01

Claims No. _____

Sum Insured: _____ Excess: 0

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 90K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: 8/5 days Consistent? : Yes or No

Est. Repairs: 8/5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SG68218M, Yr Regn: 2017 / 8ept

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan, c.c. 999

Colour: Red, A/C: Insured / Std / Nil / NA

Sp. Reading: 42662, T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU228VXJ1008407

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 19/4/19 D.O.I. 02/05/19

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 ALG.

SGC 8218M - CC3/A2619067784/Arbs 2

D.O.A. 29/05/2018

3/5/19 Revert via merimen

6/5/19 Recd approved \$3603 from Victor via merimen

6/5/19 Informed George C/A ex \$0 by email

RECEIVED 20 JUN 2019

6/6/19 Final fig \$3412 (Recd 11,390, 719) confirmed by email

Date/Time, File Pass to?

Date/Time, File Return to?

1) 2016 - typist

2)

3)

4)

5)

6)

Print Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
-----	---	-------	---

Attn: _____ Date: 03 May 2019

Preliminary Advice

Vehicle No	: SGC8218M	Accident Date	: 19/04/2019
Make	: AUDI A3	Policy No.	:
Assignment Date	: 03/05/2019	Excess	: S\$0.00
Date of Inspection	: 02/05/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,802.00
Revised Amount	:S\$	3,603.00
Check Items (Estimated)	:S\$	5,677.00
Total	:S\$	9,280.00

Lump Sum Repair :S\$ _____

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	48,067.00
Salvage Value	:S\$	
Margin for Repair	:S\$	41,933.00

Remarks

☒ (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

☐ () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

☐ () Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 6 June 2019 10:18 AM
To: Boo seng yak; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SGC8218M - OD AIG - SURVEYED 2 MAY 19

Dear Mr Boo,

Confirm repair cost of \$3,412.00 before GST @ 5 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 3 June 2019 9:19 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SGC8218M - OD AIG - SURVEYED 2 MAY 19

Hi Adrian and all,

Revised attached.

Please confirm repair cost of \$3412.00 @ 5 days of repairs

Your early closure is appreciated.

Best regards - jb

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 6 May 2019 3:44 PM
To: 'Claims Dept'; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIMS FOR SGC 8218 M-DOA: 19/4/2019

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SGC 8218M (Excess S0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 3 May 2019 11:47 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SGC 8218 M-DOA: 19/4/2019

Dear George,

Kindly hold back authorise. Need to get approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 3 May 2019 10:54 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SGC 8218 M

Dear all,

Survey was carried out yesterday.

Attached is the necessary documentation and marked estimate for your kind reference.

Do take note, video were uploaded in merimen system.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

View Received Message

This mail is associated with :

***SGC8218M (02149921665G)**

OD

Apr 19 2019 9:30PM

[LIM KIM HUAT]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/05/2019 15:35 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3603.00) - SGC8218M - Claim Handler: Nadaraja, Deeban

Approved:3603.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0241H
Vehicle Details	
Vehicle No.:	SGC8218M
Vehicle to be Exported:	No
Intended Deregistration Date:	03 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CHZ515241
Chassis No.:	WAUZZZ8VXJ1008407
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,475.00
Original Registration Date:	14 Sep 2017
First Registration Date:	14 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$16,265.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Sep 2027
PARF Rebate Amount:	\$12,198.00
Intended COE Rebate Details	
COE Expiry Date:	13 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,900.00
COE Rebate Amount:	\$35,869.00
Total Rebate Amount:	\$48,067.00

The information contained herein is correct as at 03 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	20/04/2019 13:15
Date Of Accident	19/04/2019 21:30
Exact Location Of Accident	ALONG ROAD 1 SUNBIRD AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SGC8218M
Insured/Policyholder	
Name Of Registered Owner	LIM KIM HUAT
NRIC No	S1800241H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92278620
Alternative Phone No	OTHERS-92278620
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	LIM KIM HUAT
NRIC No	S1800241H
Date Of Birth	03/05/1967
Occupation	INDOOR
Date Of Driving Pass	08/08/1987
Driving Experience	31 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92278620
Fax Number	
Contact Number	OTHERS-92278620
Email Address	NOEMAIL

Address	BLK 289 BISHAN STREET 24 #12-21
Postcode	570289
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKM872B
Vehicle Make/Model/Colour	AUDI Q3 2.0 TFSI QU/WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time

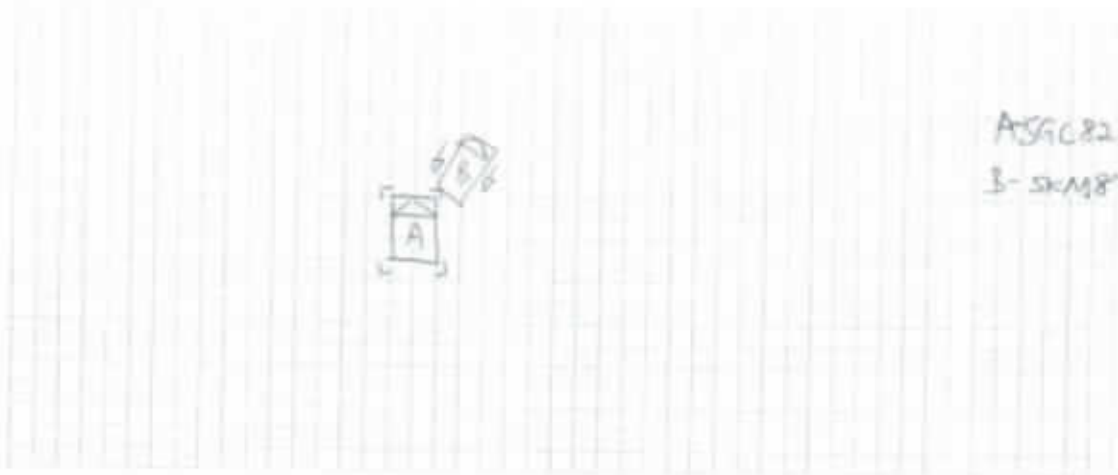
Driver's Signature
(if driver is not the policyholder)
Date & Time

Receiving Centre Personnel's Signature
Name: *S. Latha*
NIC/ID No.: *97077-95a*



Sketch Plan #2

SKETCH PLAN



ASGC8218M
3-SK19872B

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to the police
report: T20190420/201

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Wendy Hui*
NRIC/ID No. *G1857143x*



POLICE REPORT



SINGAPORE
POLICE FORCE



T20190420/2001

Police Station Of Origin:
Bishan N.P.C.
20 Bishan Street 23 SINGAPORE 579757
Tel No. 1800-5529999

Report No. T20190420/2001

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 20/04/2019 00:15		Video Report No.:		Station Diary No.: 5	
Informant's Particulars					
Name of Informant: LIM KIM HUAT			Address: APT BLK 289 BISHAN STREET 24 #12-21 SINGAPORE 570289		
ID Type / ID No.: NRIC NO / S1800241H			Contact No.: Home/Office: 92241884 Mobile: 92278620		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 51	Date of Birth: 03/05/1967	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: SALES			Driving Licence Information: Class: 2B,3,4,5 Date of Expiry:		

General information of the Accident

Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 19/04/2019 21:30	Type of Location: Straight Road
Location: Along Road 1 SUNBIRD AVENUE			
Occurred whilst complainant vehicle was parked along Sunbird Avenue.			
Weather: Cloudy	Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Two Way	Traffic Control: Not Controlled	Traffic Volume:	
Type of Collision: Moving Vehicle Against - Parked Vehicle			Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SGC8218M	Car	AUDI	A3 SEDAN 1.0 TFSI S TRONIC (LED)	Red	Slightly Damaged	0
SKM872B	Car	AUDI	Q3 2.0 TFSI QU (170BHP)	White	Slightly Damaged	0

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20190420/2001

2 of 3

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

Report No: T/20190420/2001

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SGC8218M	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1700047720-01	14/09/2018	13/09/2019

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA	
Driver				
Name	LIM KIM HUAT		ID No	S1800241H
Related Vehicle	SGC8218M (Car)		Contact No.	92241854
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: 2B,3,4,5 Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL

Brief Details.

On 19/04/2019 at about 1900hrs, I had parked my vehicle(SGC8218M) along Sunbird Avenue and subsequently left. When I had returned to retrieve my vehicle later on at 2130hrs, I discovered a dent on the front right portion of my vehicle. I thus checked my in car camera which is directed towards both the front and rear of my vehicle, and discovered that another vehicle(SKM872B) had collided into the front right portion of my vehicle, and subsequently drove off without leaving any note behind, and did not attempt to contact me in any other manner. I am lodging this report for police and insurance follow up purposes.

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20190420/2001

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

3 of 3
Report No: T/20190420/2001

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

E /
Sgt 2 LEE QI, THEODORE

Signature Of Informant:

Signature Of Interpreter:
Not applicable

Date/Time:
20/04/2019 00:16

Officer In Charge Of Case:
TP / HRT /
SI KALESWARI PALANI
Contact No.: 65476902

Classification Of Case:

Authentication Stamp
NP165



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00 Singapore 048580
 Tel (65) 6224 0010 Fax (65) 6224 0030
 Operating Hours: Monday to Friday, 09:00 - 17:00
 IDN: 34550000 / GST Reg. No: A640017730

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA 110051179 Vehicle Registration No: SGC 8218M
 Name (as shown on NRIC) : Lim Kim Hant NRIC/FIN/Passport No : S1800241 H
 (*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
 Address : Blk 209 Bishan Street 24 # 12-21 Singapore (570289)
 Contact (Tel) : 92278620 Mobile No. : _____
 Email Address : NOEMAIL
 Date of Accident : 17/4/19 Time of Accident : 2:36
 Place of Accident : Along Rd / Sunbird Avenue
 Insurance Company : AIG ASA PACIFIC INSURANCE PTE LTD.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

- To convert from TP claims to ~~PR~~ OD claims and do recovery later
- To upload video footage

Policyholder / Driver's Signature
 Date: _____

Reporting Centre Personnel's Signature
 Name: Wendy Khatun Seng Heng
 NRIC/FIN No: G287143d
 Date: 30/4/19

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LIM KIM HUAT
 Period of Insurance : 14 Sep 2018 To 13 Sep 2019
 Engine No. : CHZ515241
 Chassis No. : WAUZZZ8VXJ1008407

Vehicle No. : SGC8218M
 Policy No. : 1700047720-01
 Endorsement No. :
 Issued Date : 20 Aug 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LIM KIM HUAT - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662327

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125262

PREMIUM LEASING -KTL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Anik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSPBL1

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident.
- Emergency breakdown service.
- Towing service (accident or non-accident related).
- Advice on Motor Claims procedures.
- Medical Referral Assistance.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Visit/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1800241H



Name

LIM KIM HUAT

林金发

Race

CHINESE

Date of birth

03-05-1967

Sex

M

Country/Place of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S1800241H

LIM KIM HUAT

Start Date 03 May 1967

Valid Until 20 Mar 2003

0002079180



5736973



NRIC No. S1800241H



Date of issue
02-05-2017

Address
APT BLK 289 BISHAN STREET 24
#12-21
SINGAPORE 570289

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

	PASS DATE
Class 2B Motorcycles not exceeding 300 cc	27 Apr 1967
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	06 Aug 1967
Class 4 Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms	21 Feb 1968
Class 5 Motor Vehicles which are not constructed themselves to carry any load and the weight of which unladen exceeds 7250 kilograms	25 Jul 1968



License No: S1800241H

NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0520/2019/DY/TF
Date : 23-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : **SKM 872 B**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Lim Kim Huat
Address : Blk 289 Bishan Street 24
#12-21
Singapore 570289
Telephone : 92278620
Type of Claim : Own Damage Claims
Policy No. : 1700047720-01
Vehicle No : **SGC 8218 M**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Sep-17
Engine No : CHZ 515241
Chassis No : WAUZZZ8VXJ1008407
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 17-Apr-19
Place of Accident : Along Road 1 Sunbird Ave

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGC 8218 M

S/N	Nature of Jobs		Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n \$	360.00	✓
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	2,100.00 1000	✓
3	To respray front bumper and rhs front fender.	\$	1,600.00 1100	✓
4	To renew rhs front rim and carry out wheel alignment.	s/n \$	280.00	✓
5	To carry out diagnostic check.	s/n \$	192.00	✓
TOTAL LABOUR CHARGES		:	\$ 4,532.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Parts for Accident Vehicle SGC 8218 M

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repair</i>	\$ 1,830.00	+
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 170.00	+
3	FRONT BUMPER GUIDE SECTION - RH <i>new</i>	\$ 35.00	+
4	FRONT BUMPER CLOSING ELEMENT - RH <i>new</i>	\$ 270.00	+
5	FRONT BUMPER COVER TRIM - RH <i>Not new</i>	\$ 148.00	+
6	FRONT BUMPER ADAPTER - RH <i>new</i>	\$ 34.00	+
7	FRONT BUMPER AIR GUIDE GRILLE - RH <i>new</i>	\$ 171.00	+
8	FRONT FENDER - RH <i>Dented</i>	\$ 778.00	6>2
9	POP RIVET <i>Not new</i>	\$ 15.00	- X
10	FRONT FENDER ATTACHMENT PARTS <i>new</i>	\$ 65.00	+
11	FRONT FENDER BRACKET - RH <i>Not new</i>	\$ 60.00	? X
12	FRONT BUMPER BRACE - RH <i>Not new</i>	\$ 88.00	? X
13	FRONT WHEEL HOUSING LINER SEAL - RH <i>new</i>	\$ 31.00	+
14	FRONT WHEEL HOUSING LINER - RH <i>Replaced</i>	\$ 158.00	126
15	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 81.00	+
16	LED HEADLIGHT - RH <i>Not new</i>	\$ 5,029.00	- X
17	HEADLIGHT LIFT CYLINDER - RH <i>new</i>	\$ 128.00	+
18	FRONT TYRE RIM - RH <i>new</i>	\$ 666.00	+
19	RUBBER VALVE <i>new</i>	\$ 13.00	+
20	SUNDRIES <i>new</i>	\$ 500.00	? 12
TOTAL SPARE PARTS		\$ 10,270.00	
TOTAL LABOUR CHARGES		\$ 4,532.00	
GRAND TOTAL		\$ 14,802.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lj*
Surveyed Date : *02/05/19.*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Authorised Repairs, 04 Days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0520/2019/DY/TF
Date : 23-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : **SKM 872 B**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

We took 5 days - ok - jlb - 3 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Lim Kim Huat
Address : Blk 289 Bishan Street 24
#12-21
Singapore 570289
Telephone : 92278620
Type of Claim : Own Damage Claims
Policy No. : 1700047720-01
Vehicle No : **SGC 8218 M**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Sep-17
Engine No : CHZ 515241
Chassis No : WAUZZZ8VXJ1008407
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 17-Apr-19
Place of Accident : Along Road 1 Sunbird Ave

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGC 8218 M

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,000.00
3	To respray front bumper and rhs front fender.	\$ 1,600.00	\$ 1,100.00
4	To renew rhs front rim and carry out wheel alignment.	s/n \$ 280.00	
5	To carry out diagnostic check.	s/n \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,532.00	\$ 2,652.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Parts for Accident Vehicle SGC 8218 M

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,830.00	
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER GUIDE SECTION - RH	\$ 35.00	
4	FRONT BUMPER CLOSING ELEMENT - RH	\$ 270.00	
5	FRONT BUMPER COVER TRIM - RH	\$ 148.00	
6	FRONT BUMPER ADAPTER - RH	\$ 34.00	
7	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 171.00	
8	FRONT FENDER- RH	\$ 778.00	\$ 622.00
9	POP RIVET	\$ 15.00	
10	FRONT FENDER ATTACHMENT PARTS	\$ 65.00	
11	FRONT FENDER BRACKET - RH	\$ 60.00	
12	FRONT BUMPER BRACE - RH	\$ 88.00	
13	FRONT WHEEL HOUSING LINER SEAL - RH	\$ 31.00	
14	FRONT WHEEL HOUSING LINER - RH	\$ 158.00	\$ 126.00
15	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 81.00	
16	LED HEADLIGHT - RH	\$ 5,029.00	
17	HEADLIGHT LIFT CYLINDER - RH	\$ 128.00	
18	FRONT TYRE RIM - RH	\$ 666.00	
19	RUBBER VALVE	\$ 13.00	
20	SUNDRIES	\$ 500.00	\$ 12.00
	TOTAL SPARE PARTS	\$ 10,270.00	\$ 760.00
	TOTAL LABOUR CHARGES	\$ 4,532.00	\$ 2,652.00
	GRAND TOTAL	\$ 14,802.00	\$ 3,412.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGC 8218 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0520/2019/KS

17 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SGC 8218 M, Audi A3 SEDAN 1.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SGC 8218 M**, claimant, **Mr. Lim Kim Huat**, please find the related document per attached.

1. A copy of the Original invoice no. 85013921 – S\$3,650.84.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SGC 8218 M

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159936
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159936
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:26

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013921 Date: 14/06/2019 Order: SGC8218M Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SGCH218M (V 34955) Regn Date: 14/09/2017 Mileage: 43702 WIP No.: 50718

Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8VXJ1008407 Engine: CHZ 515241 Dept: U

You have been assisted by :- UB-Nora [11]

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WSHR ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT FENDER. REPAIR FRONT BUMPER. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8V5821106A	FENDER(LAST) Less 020%	1.00	777.50	622.00
X	A8V5821172	(V) (SK)WHEEL HOUS 21 Less 020%	1.00	157.50	126.00
X	AN 0161857	POP-RIVET Less 020%	5.00	3.00	12.00

Parts 760.00
Labour 0.00
Sublet 2,652.00
Menus 0.00
Lubricant 0.00



Sub-Total 3,412.00

7% GST 238.84

Grand Total 3,650.84

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGC 8218 M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/00520/2019/GW
24 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sedan 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8VXJ1008407
Vehicle Regn No. : **SGC 8218 M**
Vehicle Mileage : 43702 KM
Vehicle Owner : Mr. Lim Kim Huat
Certificate No : 1700047720-01
Own Damage Excess : NIL
Accident Date : 19 of April 2019
Place : Along Rd 1 SunBird Avenue
Repair Cost : **\$ 3650.84**
WIP No. : 50718
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


3.20 pm
24/05/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Apr 2019		03 May 2019 11:14 Edit Adj Rpt	S\$3,412.00 Edit Estimates	S\$3,412.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LIM KIM HUAT, ID: S1800241H, Tel: +6592278620, Email: NOEMAIL								
Vehicle Reg. No.:	SGC8218M	Date of Loss:	19/04/2019 21:00 - :59 [19 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 0214992166SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban.nadaraja@aiq.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/05/2019]								
Driver/Custodian:	LIM KIM HUAT (51 / Male), NRIC: S1800241H, Tel: +6592278620 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (06/05/2019): Alert - Adj Mandate Approved (S\$3603.00) - SGC8218M - Claim Handler: Nadaraja, D... - AIG_SG (03/05/2019): SGC8218M / OD / 19/04/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGC8218M (0214992166SG)

OD

Apr 19 2019 9:30PM

[LIM KIM HUAT]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	Use Viewer
Video											1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)									Thumbnail	Print
1	20/04/19 13:26	Video - Accident [Linked Accident Report Documents]									Load AVI	
2	20/04/19 13:26	Video - Accident [Linked Accident Report Documents]									Load AVI	
Assessment Reports											1 per page	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	03/05/19 11:44	Adjuster Immediate Advice									Load HTM	
Photos/Images											3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	03/05/19 11:18	General View									Load JPG	
2	03/05/19 11:18	General View									Load JPG	
3	03/05/19 11:18	General View									Load JPG	
4	03/05/19 11:18	General View									Load JPG	
5	03/05/19 11:18	General View									Load JPG	
6	03/05/19 11:18	General View									Load JPG	
7	03/05/19 11:18	General View									Load JPG	
8	03/05/19 11:18	General View									Load JPG	
9	03/05/19 11:18	General View									Load JPG	
10	03/05/19 11:18	General View									Load JPG	
11	03/05/19 11:18	General View									Load JPG	
12	03/05/19 11:18	General View									Load JPG	
13	03/05/19 11:18	General View									Load JPG	
14	03/05/19 11:18	General View									Load JPG	
15	03/05/19 11:18	General View									Load JPG	
16	03/05/19 11:18	General View									Load JPG	
Documentation											1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	03/05/19 11:39	SINGAPORE ACCIDENT REPORT AND POLICE REPORT									Load PDF	
2	03/05/19 11:39	Certificate of Insurance									Load PDF	
3	03/05/19 11:39	Insured's Driving License									Load PDF	
4	03/05/19 11:39	MARK ESTIMATE									Load PDF	
5	25/06/19 09:58	WORKSHOP INVOICE									Load PDF	
6	25/06/19 09:58	DISCHARGE VOUCHER									Load PDF	

Linked Accident Report Documents

					View		Use Viewer	
Video					1 per page			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print			
1	20/04/19 13:26	Video - Accident		Load AVI				
2	20/04/19 13:26	Video - Accident		Load AVI				
3	02/05/19 13:19	Video - Accident		Load AVI				
4	02/05/19 13:21	Video - Accident		Load AVI				
5	02/05/19 13:22	Video - Accident		Load AVI				
Assessment Reports					1 per page			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print			

1	20/04/19 13:27	Accident Statement		Load HTM	
2	02/05/19 13:25	Addendum Sheet		Load JPG	☒
3	02/05/19 13:27	Accident Statement Addm. #1		Load HTM	
Photos/Images			3 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/04/19 13:25	Accident Photo		Load JPG	☒
2	20/04/19 13:25	Accident Photo		Load JPG	☒
3	20/04/19 13:25	Accident Photo		Load JPG	☒
4	20/04/19 13:25	Accident Photo		Load JPG	☒
5	20/04/19 13:25	Accident Photo		Load JPG	☒
6	20/04/19 13:25	Accident Photo		Load JPG	☒
7	20/04/19 13:25	Accident Photo		Load JPG	☒
8	20/04/19 13:25	Accident Photo		Load JPG	☒
9	20/04/19 13:25	Accident Photo		Load JPG	☒
10	20/04/19 13:25	Accident Photo		Load JPG	☒
11	20/04/19 13:25	Accident Photo		Load JPG	☒
12	20/04/19 13:25	Accident Photo		Load JPG	☒
13	20/04/19 13:25	Accident Photo		Load JPG	☒
14	20/04/19 13:25	Accident Photo		Load JPG	☒
15	20/04/19 13:25	Accident Photo		Load JPG	☒
Documentation			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/04/19 13:22	Sketch Plan		Load JPG	☒
2	20/04/19 13:22	Sketch Plan #2		Load JPG	☒
3	20/04/19 13:22	POLICE REPORT		Load JPG	☒
4	20/04/19 13:22	POLICE REPORT		Load JPG	☒
5	20/04/19 13:22	POLICE REPORT		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☒ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19007784/AVD3N2

Date: 25/06/2019

REFERENCE

Insured/Claimant: LIM KIM HUAT Policy No:
Date of Loss: 19/04/2019 Nature of Claim: OD Claim No: 0214992166SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGC8218M
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ515241
Reg. Date: 14/09/2017 (Man. Year: 2017) Chassis No: WAUZZZ8VXJ1008407
Colour: Red Odometer: 42662 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$90,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,270.00	760.00	9,510.00	92.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,532.00	2,652.00	1,880.00	41.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,802.00	3,412.00	11,390.00	76.95
+ GST 7.00/7.00% (S\$)	1,036.14	238.84	797.30	76.95
Nett Amount (S\$)	15,838.14	3,650.84	12,187.30	76.95

INSPECTION

Date of Assignment: 03/05/2019
Date Inspected: 02/05/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,830.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION-RH	Not Necessary	35.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT-RH	Not Necessary	270.00 FS	*- FS
5	1		*FRONT BUMPER COVER TRIM-RH	Not Necessary	148.00 FS	*- FS
6	1		*FRONT BUMPER ADAPTER-RH	Not Necessary	34.00 FS	*- FS
7	1		*FRONT BUMPER AIR GUIDE GRILLE-RH	Not Necessary	171.00 FS	*- FS
8	1		*FRONT FENDER-RH	Dented	778.00 FS	*622.00 FS
9	1		*POP RIVET	Not Necessary	15.00 FS	*- FS
10	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	65.00 FS	*- FS
11	1		*FRONT FENDER BRACKET-RH	Not Necessary	60.00 FS	*- FS
12	1		*FRONT BUMPER BRACE-RH	Not Necessary	88.00 FS	*- FS
13	1		*FRONT WHEEL HOUSING LINER SEAL-RH	Not Necessary	31.00 FS	*- FS
14	1		*FRONT WHEEL HOUSING LINER -RH	Deformed	158.00 FS	*126.00 FS
15	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	81.00 FS	*- FS
16	1		*LED HEADLIGHT-RH	Not Necessary	5,029.00 FS	*- FS
17	1		*HEADLIGHT LEFT CYLINDER-RH	Not Necessary	128.00 FS	*- FS
18	1		*FRONT TYRE RIM-RH	Not Necessary	666.00 FS	*- FS
19	1		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
20	1		*SUNDRIES	Necessary	500.00 FS	*12.00 FS
Total Parts (S\$)					10,270.00	760.00

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER AND RHS HEADLIGHT.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,600.00	1,100.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,532.00	2,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >