

Action

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: 3000/-
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 15/8/5 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: SLT 7011A. Yr Regn: 2017 / NovType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1395Colour: White A/C: Insured / Std / NI / NASp. Reading: 35645. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZ22F42JA023008Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRM / STD A/Rim orTyre Size: F: 245/35R19.R: 245/35R19.BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 03/05/19.Survey held at Premium.Des. of Damages: Brt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DDAIG.

New Car Price: 160K.

SLT 7011A - X

RECEIVED 19 DEC 2019

3/5 @ 3:35 - mandate request to AIA

RECEIVED 05 AUG 2019

MV: 118

P/P \$30,652.16 (Red: 34,220.28 (52%))

PV: 60.9K

Nett: 57.1K.

6 May @ 15:46 mandate approval by Victor Koh

6/5 @ 4:43pm - email inform authorise repair excess \$3000/-

Date/Time, File Pass to?

Date/Time, File Return to?

1) 19/12 Typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

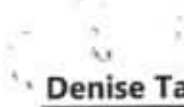
Others

TOTAL

200

11

211



Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 6 May 2019 4:43 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLT 7011 A

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKQ719R (Excess \$3,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 6 May 2019 4:41 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLT 7011 A

Dear Denise,

Any update on repair approval ?

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 198902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SLT7011A (5805873243SG)**

OD

Apr 30 2019 9:00AM

[LOW HUI YIN]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/05/2019 15:46 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$29923.00) - SLT7011A - Claim Handler: Yap, Weijoe

Approved:29923.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

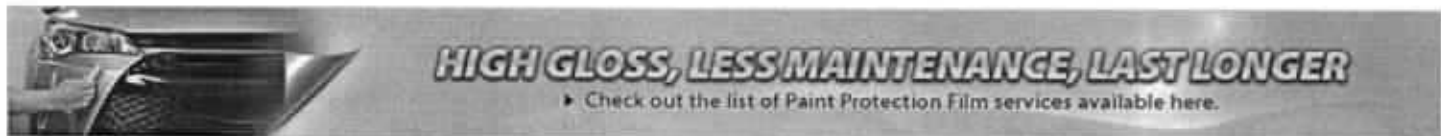
> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3951E
Vehicle Details	
Vehicle No.:	SLT7011A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	03 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVN045452
Chassis No.:	WAUZZZF42JA023008
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,727.00
Original Registration Date:	07 Nov 2017
First Registration Date:	07 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$27,818.00
Intended PARF Rebate Particulars	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Nov 2027
PARF Rebate Amount:	\$20,863.00
Intended COE Rebate Particulars	
COE Expiry Date:	06 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,996.00
COE Rebate Amount:	\$39,996.00
Total Rebate Amount:	\$60,859.00

The information contained herein is correct as at 03 May 2019

OK



FOR SALE BY OWNER

Post an Advertisement
Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

Post an Ad Advertiser Login Ways of Selling

New 10 Years Coe Renewal Toyota Estima 2.4A

2.98%PA\$0 Admin Fees@Gr
Finance:2 Years Warranty.\$4800
Down Monthly From \$988
CVR Dealer For Car StarAd

CERTIFIED PRE-OWNED MERCEDES-BENZ

3 Year 100,000 km

Browse by Category Save Search Print Sort by Date Posted 20 results/page

4 vehicles **Search** Audi A4 Advanced Search Search View All

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection	Audi A4	Any	Any	2017	Any	Any	Any	Available
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☐ Audi A4 1.4A TFSI S-tronic **\$124,800** **\$14,060 /yr** **30-Mar-2017** **1,395 cc** **55,000 km** **Luxury** **Available**

Consignment Unit, 1 Owner, Trade-in Welcome, Appointment Base,

Car Search

Posted: 11-Mar-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi A4, A4, A4, Used Audi

CONSIGNMENT



☐ Audi A4 1.4A TFSI S-tronic **\$112,000** **\$11,970 /yr** **25-Jul-2017** **1,395 cc** **31,500 km** **Luxury** **Available**

Single Owner Unit With Low Mileage! No Repairs Needed! No Modifications! Fully Stock. Still Under Agent Warranty. Servicing All Done By Audi Agent. Great Fuel Economy With Low Maintenance! Luxury Seda...

Posted: 02-Mar-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi A4, A4, A4, Used Audi

SINGLE OWNER



☐ Audi A4 1.4A TFSI S-tronic **\$118,000** **\$12,400 /yr** **06-Oct-2017** **1,395 cc** **17,000 km** **Luxury** **Available**

1 Owner Agent Unit With 5 Years Warranty And 5 Years Free Servicing. 10 Years Engine Warranty Package. S4 BodyKit. Low Mileage Done And In Very Good And Well Maintained Condition, Under Utilized, Alwa...

360 VR Cars

Posted: 28-Apr-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi A4, A4, A4, Used Audi

AVAILABLE



☐ Audi A4 1.4A TFSI S-tronic **\$118,000** **\$12,320 /yr** **13-Oct-2017** **1,395 cc** **30,000 km** **Luxury** **Available**

Comes With SFF Car Plate, 1 Owner Upgrading To Another Audi, Accident Free, Full Service By Agent, 5 Years Unlimited Mileage Warranty, Immaculate Condition, Audi MMI Infotainment System (CD, SD Card, U...

Posted: 02-Mar-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi A4, A4, A4, Used Audi

PREMIUM AD

Save this search criteria, to get email alerts whenever a match is found. Save Search

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view Expired ads

20 results/page

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 03 May 2019

Preliminary Advice

Vehicle No	: SLT7011A	Accident Date	: 30/04/2019
Make	: AUDI A4	Policy No.	: 1700073254-01
Assignment Date	: 03/05/2019	Excess	: S\$0.00
Date of Inspection	: 03/05/2019	Est. Duration of Repair	: 15.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front and rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	110,645.00
Revised Amount	:S\$	29,923.00
Check Items (Estimated)	:S\$	16,226.00
Total	:S\$	46,149.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value(New Car Price)	:S\$	
Pre-Accident Value	:S\$	118,000.00
COE / PARF Rebate	:S\$	60,859.00
Salvage Value	:S\$	
Margin for Repair	:S\$	57,141.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/04/2019 17:35
Date Of Accident	30/04/2019 09:15
Exact Location Of Accident	ALEXANDRA ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT7011A
Insured/Policyholder	
Name Of Registered Owner	LOW HUI YIN
NRIC No	S8233951E
Email Address	ERIC_SHEN@ME.COM
Mobile Phone No	(LOCAL) +65-98599002
Alternative Phone No	OTHERS-98599002

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700073254-01
Cover Note Number	

Driver

Name of Driver	SHEN LEI
NRIC No	S8862286C
Date Of Birth	20/04/1988
Occupation	INDOOR
Date Of Driving Pass	23/06/2017
Driving Experience	1 YEAR AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98599002
Fax Number	
Contact Number	
EMail Address	ERIC_SHEN@ME.COM

Address	45 TOH TUCK ROAD #02-10
Postcode	596720
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 30TH APRIL 2019, I WAS DRIVING ALONG ALEXANDRA ROAD APPROACHING ARC AT AROUND 9.17 AM. UPON APPROACHING THE TRAFFIC LIGHT, I CAME TO A SLOW STOP UNTIL STATIONARY. A FEW SECONDS LATER A WHITE CAR (SMG5788L) HIT MY CAR FROM BEHIND.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMG5788L
Vehicle Make/Model/Colour	RENAULT/WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLK9233K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

E. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No:

Sketch Plan #2

SKETCH PLAN

A - SMK 9233 K
B - SLT 7011 A
C - SMG 5488 L

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20th April 2017 I was driving along Alexander Road approaching APC at around 9:17am.

upon approaching the traffic light, I came to a stop until stationary.

A few seconds later, a white car (SMG 5488 L) hit my car from behind.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

20/04/17

Reporting Centre Personnel's Signature
Name: [Signature]
WHC/YIN No: [Signature]

Accident Photo



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LOW HUI YIN (LIU HUIYIN)
Period of Insurance : 07 Nov 2018 To 06 Nov 2019
Engine No. : CVN045452
Chassis No. : WAUZZZF42JA023008

Vehicle No. : SLT7011A
Policy No. : 1700073254-01
Endorsement No. :
Issued Date : 11 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LOW HUI YIN (LIU HUIYIN)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0504125276

PREMIUM LEASING -SCS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. Tan

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSCHU

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0562/2019/DY
Date : 2-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Low Hui Yin
Address : 45 Toh Tuck Road
#02-10
Singapore 596720
Telephone : HP +65 98599002
Type of Claim : Own Damage Claims
Policy No. : 1700073254-01
Vehicle No : **SLT 7011 A**
Model Code : A4 Sedan 1.4 TFSI S
Model / Year : Nov-17
Engine No : CVN 045452
Chassis No : WAUZZZF42JA023008
Mileage : 35465
Date In : 30-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Apr-19
Place of Accident : Alexandra Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLT 7011 A - FRONT

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$360.00 ✓	✓
2	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,200.00 ?	✓
3	To dismantle and renew front bumper bonnet and both headlights. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed.	\$ 4,900.00 ✓	1250. (Not inclusive of lock carrier)
4	To respray front bumper and bonnet.	S/N \$ 1,800.00 ✓ 1100	
SUB- TOTAL LABOUR CHARGES		: <u><u>\$8,260.00</u></u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLT 7011 A - REAR

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N	\$360.00	✓
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$	280.00	✓
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.	S/N \$	480.00	✓
4	To dismantle and renew rear bumper and rear lid. Cut out and reweld end panelling. To repair rhs rear fender. To inspect spare wheel housing. Re-organise rear crash management components. Reinstall all parts removed.	\$	4,550.00 2500	✓
5	To respray rear bumper, rear lid, rhs rear fender hinges and end panelling. To carry out joint sealer works and stone chip treatment.	\$	3,800.00 1650	✓
6	To carry out diagnostic check.	\$	384.00	✓
TOTAL LABOUR CHARGES		:	<u>\$18,114.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - FRONT

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Deletd</i>	\$ 1,946.00	✓ 1556.80
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 258.00	✗
3	FRONT BUMPER SECURING STRIP <i>new</i>	\$ 64.00	✗
4	RIVET <i>new</i>	\$ 3.00	✓ 240
5	FRONT BUMPER LOWER GRILLE - CENTER <i>could</i>	\$ 178.00	✓ 142.40
6	FRONT BUMPER CLOSING ELEMENT - CENTRE <i>new</i>	\$ 191.00	✗
7	FRONT BUMPER AIR GUIDE - LH / RH <i>new</i>	\$ 112.00	✗
8	RADIATOR GRILLE <i>could</i>	\$ 1,053.00	✓ 842.40
9	FRONT BUMPER CARRIER <i>Not in Best.</i>	\$ 733.00	?
10	FOAM FILLER PIECE <i>Not in</i>	\$ 113.00	?
11	FRONT BUMPER TOP COVER <i>Deletd</i>	\$ 116.00	✓ 92.40
12	FRONT BUMPER GUIDE SECTION - LH / RH <i>new</i>	\$ 67.00	✗
13	CAUTION STICKER <i>new</i>	\$ 13.00	✓ 9.76
14	A/C STICKER	\$ 7.00	✓ 5.12
15	RADIATOR GRILLE BRACKET <i>could</i>	\$ 125.00	✓ 100
16	FRONT BUMPER SUPPORT - LH / RH <i>Not in</i>	\$ 52.00	?
17	POP RIVET <i>new</i>	\$ 3.00	✓ 224
18	BONNET <i>Deletd</i>	\$ 2,554.00	✓ 2043.20
19	BONNET ATTACHMENT PARTS <i>Not in</i>	\$ 111.00	?
20	BONNET HINGE <i>Not in</i>	\$ 554.00	✗
SUB- FRONT TOTAL SPARE PARTS CHARGES		\$ 8,253.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

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Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - FRONT

S/N	Parts Description		Damaged Parts & Prices		Remark
			S/Nett		
21	BONNET IMPACT PROTECTION <i>new</i>	3 \$	75.00	✓	59.44
22	BONNET STRIKER <i>new</i>	2 \$	92.00	x	
23	BONNET BOWDEN CABLE <i>new</i>	2 \$	106.00	x	
24	BONNET BOWDEN CABLE COVER <i>new</i>	\$	9.00	x	
25	BONNET RELEASE LEVER <i>new</i>	\$	12.00	x	
26	BONNET LOCK <i>new</i>	2 \$	391.00	x	
27	HEADLIGHT - LH / RH <i>RH cracked, LH Not New</i>	\$	14,174.00	7087	5669.60
28	HEADLIGHT LIFT CYLINDER - LH / RH <i>new</i>	2 \$	384.00	x	
29	LOCK CARRIER <i>Not New</i>	\$	928.00	?	x
30	A/C CONDENSER <i>Dented</i>	\$	568.00	?	454
31	RADIATOR <i>Not New</i>	\$	603.00	?	x
32	RADIATOR RUBBER BUSH <i>Not New</i>	\$	41.00	?	x
33	ADDITIONAL RADIATOR <i>Not New</i>	\$	470.00	?	x
34	COOLANT <i>Not New</i>	\$	84.00	?	x
35	LOCK CARRIER AIR GUIDE - LH / RH <i>Not New</i>	2 \$	50.00	?	x
36	LOCK CARRIER TOP AIR GUIDE - LH / RH <i>Not New</i>	2 \$	22.00	?	16.44
37	LOCK CARRIER CENTER AIG GUIDE - UPPER / LOWER <i>Not New</i>	2 \$	34.00	?	y
38	INTAKE AIR DUCT - RH <i>Not New</i>	\$	19.00	x	
39	INTAKE AIR DUCT GUIDE <i>new</i>	\$	48.00	x	
40	HORN - HIGH / LOW TONE <i>new</i>	\$	299.00	x	
41	HORN BRACKET <i>new</i>	2 \$	52.00	x	
42	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>Not New</i>	2 \$	246.00	?	
43	NO. PLATE <i>Bent</i>	\$	40.00	✓	40
44	FRONT BUMPER AIR GRILLE CHROME - LH / RH <i>Not New</i>	2 \$	TBC	x	
TOTAL FRONT SPARE PARTS CHARGES			\$ 27,000.00		
TOTAL FRONT LABOUR CHARGES			\$ 8,260.00		
FRONT TOTAL			\$ 35,260.00		

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - REAR

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>replaced</i>	\$ 2,015.00 ✓	1612
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 66.00 +	X
3	REAR BUMPER SECURING STRIP <i>new</i>	\$ 203.00 ✓	162.40
4	REAR BUMPER SPOILER <i>replaced</i>	\$ 227.00 ✓	18120
5	REAR BUMPER REFLECTOR - LH / RH <i>new</i>	2 \$ 76.00 X.X	
6	REAR BUMPER CARRIER <i>Bent.</i>	\$ 819.00 ?	655.20
7	REAR BUMPER CARRIER SEAL <i>new</i>	2 \$ 25.00 ?	20
8	REAR BUMPER GUIDE SECTION - LH / RH <i>new</i>	2 \$ 81.00 +	X
9	REAR BUMPER TOP GUIDE SECTION - LH / RH <i>new</i>	2 \$ 40.00 +	31.24 B
10	REAR BUMPER TOP GUIDE SECTION PIN <i>new</i>	2 \$ 5.00 +	
11	REAR BUMPER SENSOR <i>Not New</i>	2 \$ 462.00 ?	X
12	REAR BUMPER SENSOR SEAL <i>Not New</i>	4 \$ 12.00 ?	
13	REAR BUMPER WIRING SET <i>new</i>	\$ 618.00 X.	
14	BOOT LID CONTROL UNIT <i>Not New</i>	\$ 381.00 +	
15	OPENING BOOT LID CONTROL UNIT <i>new</i>	\$ 190.00 +	
16	RETAINER FOR CONTROL UNIT <i>new</i>	\$ 7.00 +	
17	AERIAL KEYLESS ENTRY ANTENNA <i>Not New</i>	\$ 102.00 ?	
18	REAR LID <i>Dented.</i>	\$ 2,470.00 ✓	1926
19	REAR LID LOCK <i>new</i>	\$ 210.00 ?	168
20	BOOT LID LOCK COVER <i>new</i>	\$ 7.00 ✓	5.20
REAR - SUB SPARE PARTS CHARGES		\$ 12,902.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - REAR

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	REAR LID HINGE - LH / RH <i>Not New</i>	2 \$ 416.00	? X
22	REAR LID ATTACHMENT PARTS <i>Not New</i>	\$ 131.00	? V
23	REAR LID PUSH BUTTON <i>Not New Paid</i>	\$ 499.00	✓ 398.80
24	REAR LID GASKET <i>Not New</i>	\$ 185.00	? 147.60
25	REAR LID CLIP <i>Not New</i>	\$ 3.00	✓ 2.24
26	REAR LID ADHESIVE <i>Not New</i>	\$ 18.00	✓ 13.92
27	AUDI EMBLEM	\$ 113.00	✓ 90
28	A4 EMBLEM	\$ 87.00	✓ 69.28
29	TFSI EMBLEM	\$ 87.00	✓ 69.28
30	REAR CROSS PANEL <i>Deletd</i>	\$ 238.00	✓ 190
31	REAR CROSS PANEL THREADED STUD <i>not New</i>	\$ 5.00	✓ X
32	REAR CROSS PANEL REINFORCEMENT <i>Deletd</i>	\$ 461.00	✓ 368.80
33	REAR CROSS PANEL TRIM <i>Deletd</i>	\$ 154.00	✓ 122.80
34	LUGAGE COMPARTMENT TRIM <i>Not New</i>	\$ 648.00	+ X
35	REAR LID TRIM <i>Deletd</i>	\$ 301.00	✓ 240.80
36	REAR TAIL LIGHT OUTER - LH / RH <i>LH int</i>	2 \$ 1,862.00	931.744.80
37	REAR TAIL LIGHT TRIM INNER - LH / RH <i>Not New</i>	2 \$ 54.00	+
38	REAR TAIL LIGHT INNER - LH / RH	2 \$ 1,862.00	+
39	REAR TAIL LIGHT TRIM INNER - LH / RH	2 \$ 54.00	+ X
40	REAR BOOT LID NO. PLATE LIGHT <i>Not New</i>	2 \$ 191.00	+ X
41	REAR NO. PLATE <i>Deletd</i>	\$ 40.00	✓
42	ACRYLIC SEALANT	\$ 180.00	✓
43	CAVITY WAX	\$ 140.00	✓ 64812.44
44	STONE CHIP TREATMENT	\$ 180.00	✓
45	SUNDRIES <i>Not New</i>	\$ 1,200.00	? 172.6
TOTAL REAR SPARE PARTS CHARGES		\$ 22,011.00	12125
TOTAL LABOUR CHARGES		\$ 18,114.00	
GRAND TOTAL (FRONT + BACK)		\$ 75,385.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 03/05/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, Front 6 Days } 15 Days.
Rear 9 Days.
(Not inclusive of lock carrier)

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0562/2019/OY

8-May-19

Glory Tan

1 of 1

SLT 7011 A

A4 Sedan 1.4 TFSI S

Quantity	Description	Unit Price	Amount
Parts			
1	Bonnet bowden cable. <i>OT</i>	\$ 53.00	<i>41.68</i>
2	Taillamp panel RH <i>DD</i>	\$ 89.00	<i>70.92</i>
3	Taillamp panel LH <i>DD</i>	\$ 89.00	<i>70.92</i>
		\$ 231.00	
LABORS			
1	To cut out and reweld both RHS and LHS taillamp panel.	\$ 1,400.00	<i>750</i>
2	To respray both RHS and LHS taillamp panel.	\$ 1,050.00	<i>275 x 2 = 550</i>
		\$ 2,450.00	
TOTAL		\$ 2,681.00	

For Premium Automobiles Pte Ltd

Steve
9/5/19



Authorised Signature

WIP No (51949)



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0562/2019/DY
Date	:	2-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Low Hui Yin
Address	:	45 Toh Tuck Road #02-10 Singapore 596720
Telephone	:	HP +65 98599002
Type of Claim	:	Own Damage Claims
Policy No.	:	1700073254-01
Vehicle No	:	SLT 7011 A
Model Code	:	A4 Sedan 1.4 TFSI S
Model / Year	:	Nov-17
Engine No	:	CVN 045452
Chassis No	:	WAUZZZF42JA023008
Mileage	:	35465
Date In	:	30-Apr-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Apr-19
Place of Accident	:	Alexandra Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLT 7011 A - FRONT

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$360.00 ✓	
2	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,200.00 ?	
3	To dismantle and renew front bumper bonnet and both headlights. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed.	\$ 4,900.00	1250. (Not inclusive of Lock Carrier)
4	To respray front bumper and bonnet. ✓	S/N \$ 1,800.00 1100	
SUB- TOTAL LABOUR CHARGES		: <u>\$8,260.00</u>	

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Estimated Labour Charges for Accident Vehicle. SLT 7011 A - REAR

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$360.00 ✓	
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00 ✓	
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.	S/N \$ 480.00 ✓	
4	To dismantle and renew rear bumper and rear lid. Cut out and reweld end panelling. To repair rhs rear fender. To inspect spare wheel housing. Re-organise rear crash management components. Reinstall all parts removed.	\$ 4,550.00 2500	
5	To respray rear bumper, rear lid, rhs rear fender hinges and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 3,800.00 1650	
6	To carry out diagnostic check.	\$ 384.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$18,114.00</u>	

Premium Automobiles

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Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - FRONT

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Repld</i>	\$ 1,946.00	✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 258.00	?
3	FRONT BUMPER SECURING STRIP <i>new</i>	\$ 64.00	?
4	RIVET <i>new</i>	\$ 3.00	✓
5	FRONT BUMPER LOWER GRILLE - CENTER <i>new</i>	\$ 178.00	✓
6	FRONT BUMPER CLOSING ELEMENT - CENTRE <i>new</i>	\$ 191.00	✓
7	FRONT BUMPER AIR GUIDE - LH / RH <i>RH new new</i>	\$ 112.00 56.00	X
8	RADIATOR GRILLE <i>new</i>	\$ 1,053.00	✓
9	FRONT BUMPER CARRIER ?	\$ 733.00	?
10	FOAM FILLER PIECE ?	\$ 113.00	?
11	FRONT BUMPER TOP COVER <i>Repld</i>	\$ 116.00	✓
12	FRONT BUMPER GUIDE SECTION - LH / RH <i>new</i>	\$ 67.00	✓
13	CAUTION STICKER ?	\$ 13.00	✓
14	A/C STICKER <i>new</i>	\$ 7.00	✓
15	RADIATOR GRILLE BRACKET <i>new</i>	\$ 125.00	✓
16	FRONT BUMPER SUPPORT - LH / RH ?	\$ 52.00	?
17	POP RIVET <i>new</i>	\$ 3.00	✓
18	BONNET <i>Repld</i>	\$ 2,554.00	✓
19	BONNET ATTACHMENT PARTS <i>new</i> ?	\$ 111.00	?
20	BONNET HINGE <i>new</i>	2 \$ 554.00	X
SUB- FRONT TOTAL SPARE PARTS CHARGES		\$ 8,253.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

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Material List for Accident Vehicle Regn No. SLT 7011 A - FRONT

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	BONNET IMPACT PROTECTION <i>new</i>	3 \$ 75.00	✓
22	BONNET STRIKER <i>new</i>	2 \$ 92.00	X
23	BONNET BOWDEN CABLE <i>new</i>	2 \$ 106.00	X
24	BONNET BOWDEN CABLE COVER <i>new</i>	\$ 9.00	X
25	BONNET RELEASE LEVER <i>new</i>	\$ 12.00	X
26	BONNET LOCK <i>new</i>	2 \$ 391.00	X
27	HEADLIGHT - LH / RH <i>RH cracked, LH?</i>	\$ 14,174.00	7087
28	HEADLIGHT LIFT CYLINDER - LH / RH <i>new</i>	\$ 384.00	X
29	LOCK CARRIER ?	\$ 928.00	?
30	A/C CONDENSER ? <i>/ BT</i>	\$ 568.00	?
31	RADIATOR ?	\$ 603.00	?
32	RADIATOR RUBBER BUSH ?	\$ 41.00	?
33	ADDITIONAL RADIATOR ?	\$ 470.00	?
34	COOLANT ?	\$ 84.00	?
35	LOCK CARRIER AIR GUIDE - LH / RH ?	\$ 50.00	?
36	LOCK CARRIER TOP AIR GUIDE - LH / RH ?	\$ 22.00	?
37	LOCK CARRIER CENTER AIG GUIDE - UPPER / LOWER ?	\$ 34.00	?
38	INTAKE AIR DUCT - RH <i>new</i>	\$ 19.00	X
39	INTAKE AIR DUCT GUIDE <i>new</i>	\$ 48.00	X
40	HORN - HIGH / LOW TONE <i>new</i>	\$ 299.00	X
41	HORN BRACKET <i>new</i>	2 \$ 52.00	X
42	FRONT BUMPER AIR GUIDE GRILLE - LH / RH ?	\$ 246.00	?
43	NO. PLATE <i>Bent</i>	\$ 40.00	✓
44	FRONT BUMPER AIR GRILLE CHROME - LH / RH <i>2H and</i>	TBC	/ 2
TOTAL FRONT SPARE PARTS CHARGES :		\$ 27,000.00	
TOTAL FRONT LABOUR CHARGES		\$ 8,260.00	
FRONT TOTAL		\$ 35,260.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

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Material List for Accident Vehicle Regn No. SLT 7011 A - REAR

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Rehnd</i>	\$ 2,015.00	✓
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 66.00	+
3	REAR BUMPER SECURING STRIP <i>new</i>	\$ 203.00	✓
4	REAR BUMPER SPOILER <i>Rehnd</i>	\$ 227.00	✓
5	REAR BUMPER REFLECTOR - LH / RH <i>new</i>	\$ 76.00	X.
⑥	REAR BUMPER CARRIER ? <i>new</i>	\$ 819.00	?
7	REAR BUMPER CARRIER SEAL ?	2 \$ 25.00	?
8	REAR BUMPER GUIDE SECTION - LH / RH <i>new</i>	\$ 81.00	+
⑨	REAR BUMPER TOP GUIDE SECTION - LH / RH ? <i>new (RH) BR</i>	\$ 40.00	+
10	REAR BUMPER TOP GUIDE SECTION PIN	2 \$ 5.00	+
11	REAR BUMPER SENSOR ?	2 \$ 462.00	?
12	REAR BUMPER SENSOR SEAL ?	4 \$ 12.00	?
13	REAR BUMPER WIRING SET <i>new</i>	\$ 618.00	X.
14	BOOT LID CONTROL UNIT <i>new</i>	\$ 381.00	+
15	OPENING BOOT LID CONTROL UNIT <i>new</i>	\$ 190.00	+
16	RETAINER FOR CONTROL UNIT <i>new</i>	\$ 7.00	+
17	AERIAL KEYLESS ENTRY ANTENNA ?	\$ 102.00	?
18	REAR LID <i>Dented.</i>	\$ 2,470.00	✓
⑪⑨	REAR LID LOCK ? <i>DT</i>	\$ 210.00	?
⑪⑩	BOOT LID LOCK COVER <i>new</i>	\$ 7.00	✓
REAR - SUB SPARE PARTS CHARGES		\$ 12,902.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - REAR

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	REAR LID HINGE - LH / RH ?	\$ 416.00	?
22	REAR LID ATTACHMENT PARTS ?	\$ 131.00	?
23	REAR LID PUSH BUTTON new	\$ 499.00	✓
24	REAR LID GASKET new ? (Rubber) CR4 /	\$ 185.00	?
25	REAR LID CLIP new	\$ 3.00	✓
26	REAR LID ADHESIVE new	\$ 18.00	✓
27	AUDI EMBLEM	\$ 113.00	✓
28	A4 EMBLEM } new	\$ 87.00	✓
29	TFSI EMBLEM	\$ 87.00	✓
30	REAR CROSS PANEL dented	\$ 238.00	✓
31	REAR CROSS PANEL THREADED STUD new	\$ 5.00	✓
32	REAR CROSS PANEL REINFORCEMENT dented	\$ 461.00	✓
33	REAR CROSS PANEL TRIM dented	\$ 154.00	✓
34	LUGAGE COMPARTMENT TRIM new	\$ 648.00	✓
35	REAR LID TRIM dented	\$ 301.00	✓
36	REAR TAIL LIGHT OUTER - LH / RH LH out (LH) / CRT	1,862.00 931.	
37	REAR TAIL LIGHT TRIM INNER - LH / RH new	2 \$ 54.00	✓
38	REAR TAIL LIGHT INNER - LH / RH } new	2 \$ 1,862.00	✓
39	REAR TAIL LIGHT TRIM INNER - LH / RH	2 \$ 54.00	✓
40	REAR BOOT LID NO. PLATE LIGHT new	2 \$ 191.00	✓
41	REAR NO. PLATE dented	\$ 40.00	✓
42	ACRYLIC SEALANT	\$ 180.00	✓
43	CAVITY WAX } new	\$ 140.00	✓
44	STONE CHIP TREATMENT	\$ 180.00	✓
45	SUNDRIES ?	\$ 1,200.00	?
TOTAL REAR SPARE PARTS CHARGES		\$ 22,011.00	
TOTAL LABOUR CHARGES		\$ 18,114.00	
GRAND TOTAL (FRONT + BACK)		\$ 75,385.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 03/05/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, Front 6 Days } 15 Days.
Rear 9 Days.
(Not inclusive of lock carrier)

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0562/2019/DY
Date	:	2-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

15 days - ok - jb - 5 Jul 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Low Hui Yin
Address	:	45 Toh Tuck Road #02-10 Singapore 596720
Telephone	:	HP +65 98599002
Type of Claim	:	Own Damage Claims
Policy No.	:	1700073254-01
Vehicle No	:	SLT 7011 A
Model Code	:	A4 Sedan 1.4 TFSI S
Model / Year	:	Nov-17
Engine No	:	CVN 045452
Chassis No	:	WAUZZZF42JA023008
Mileage	:	35465
Date In	:	30-Apr-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Apr-19
Place of Accident	:	Alexandra Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLT 7011 A - REAR

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>front labour c/f</i>		\$ 3,910.00
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N	\$360.00	\$ 360.00
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N	\$ 280.00	\$ 280.00
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.	S/N	\$ 480.00	\$ 480.00
4	To dismantle and renew rear bumper and rear lid. Cut out and reweld end panelling. To repair rhs rear fender. To inspect spare wheel housing. Re-organise rear crash management components. Reinstall all parts removed.		\$ 4,550.00	\$ 2,500.00
5	To respray rear bumper, rear lid, rhs rear fender hinges and end panelling. To carry out joint sealer works and stone chip treatment.		\$ 3,800.00	\$ 1,650.00
6	<i>Added labour - see attached</i>		\$ 2,450.00	\$ 1,300.00
7	To carry out diagnostic check.		\$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		:	\$20,564.00	\$10,864.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLT 7011 A - FRONT

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$360.00	\$ 360.00
2	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$	1,200.00	\$ 1,200.00
3	To dismantle and renew front bumper bonnet and both headlights. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed.	\$	4,900.00	\$ 1,250.00
4	To respray front bumper and bonnet.	S/N \$	1,800.00	\$ 1,100.00
SUB- TOTAL LABOUR CHARGES		:	<u>\$8,260.00</u>	<u>\$3,910.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - FRONT

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT BUMPER	\$ 1,946.00	\$ 1,556.80
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER SECURING STRIP	\$ 64.00	
4	RIVET	\$ 3.00	\$ 2.40
5	FRONT BUMPER LOWER GRILLE - CENTER	\$ 178.00	\$ 142.40
6	FRONT BUMPER CLOSING ELEMENT - CENTRE	\$ 191.00	
7	FRONT BUMPER AIR GUIDE - LH / RH	\$ 112.00	
8	RADIATOR GRILLE	\$ 1,053.00	\$ 842.40
9	FRONT BUMPER CARRIER	\$ 733.00	\$ 586.00
10	FOAM FILLER PIECE	\$ 113.00	
11	FRONT BUMPER TOP COVER	\$ 116.00	\$ 92.40
12	FRONT BUMPER GUIDE SECTION - LH / RH	\$ 67.00	
13	CAUTION STICKER	\$ 13.00	\$ 9.76
14	A/C STICKER	\$ 7.00	\$ 5.12
15	RADIATOR GRILLE BRACKET	\$ 125.00	\$ 100.00
16	FRONT BUMPER SUPPORT - LH / RH	\$ 52.00	
17	POP RIVET	\$ 3.00	\$ 2.24
18	BONNET	\$ 2,554.00	\$ 2,043.20
19	BONNET ATTACHMENT PARTS	\$ 111.00	
20	BONNET HINGE	2 \$ 554.00	
SUB- FRONT TOTAL SPARE PARTS CHARGES		\$ 8,253.00	\$ 5,382.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - FRONT

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
			\$	5,382.72
21	BONNET IMPACT PROTECTION	3	\$ 75.00	\$ 59.44
22	BONNET STRIKER	2	\$ 92.00	
23	BONNET BOWDEN CABLE	2	\$ 106.00	
24	BONNET BOWDEN CABLE COVER		\$ 9.00	
25	BONNET RELEASE LEVER		\$ 12.00	
26	BONNET LOCK	2	\$ 391.00	
27	HEADLIGHT - LH / RH		\$ 14,174.00	\$ 5,669.60
28	HEADLIGHT LIFT CYLINDER - LH / RH		\$ 384.00	
29	LOCK CARRIER		\$ 928.00	
30	A/C CONDENSER		\$ 568.00	\$ 454.00
31	RADIATOR		\$ 603.00	
32	RADIATOR RUBBER BUSH		\$ 41.00	
33	ADDITIONAL RADIATOR		\$ 470.00	
34	COOLANT		\$ 84.00	
35	LOCK CARRIER AIR GUIDE - LH/ RH		\$ 50.00	
36	LOCK CARRIER TOP AIR GUIDE - LH / RH		\$ 22.00	\$ 16.64
37	LOCK CARRIER CENTER AIG GUIDE - UPPER / LOWER		\$ 34.00	
38	INTAKE AIR DUCT - RH		\$ 19.00	
39	INTAKE AIR DUCT GUIDE		\$ 48.00	
40	HORN - HIGH / LOW TONE		\$ 299.00	
41	HORN BRACKET	2	\$ 52.00	
42	FRONT BUMPER AIR GUIDE GRILLE - LH / RH		\$ 246.00	
43	NO. PLATE		\$ 40.00	\$ 40.00
44	FRONT BUMPER AIR GRILLE CHROME - LH / RH		TBC	
TOTAL FRONT SPARE PARTS CHARGES			\$ 27,000.00	\$ 11,622.40
TOTAL FRONT LABOUR CHARGES			\$ 8,260.00	\$ 3,910.00
FRONT TOTAL			\$ 35,260.00	\$ 15,532.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Net.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - REAR

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
	Front materials c/f	\$	11,622.40
1	REAR BUMPER	\$ 2,015.00	\$ 1,612.00
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	REAR BUMPER SECURING STRIP	\$ 203.00	\$ 162.40
4	REAR BUMPER SPOILER	\$ 227.00	\$ 181.20
5	REAR BUMPER REFLECTOR - LH / RH	\$ 76.00	
6	REAR BUMPER CARRIER	\$ 819.00	\$ 655.20
7	REAR BUMPER CARRIER SEAL	2 \$ 25.00	\$ 20.00
8	REAR BUMPER GUIDE SECTION - LH / RH	\$ 81.00	
9	REAR BUMPER TOP GUIDE SECTION - LH / RH	\$ 40.00	\$ 31.84
10	REAR BUMPER TOP GUIDE SECTION PIN	2 \$ 5.00	
11	REAR BUMPER SENSOR	2 \$ 462.00	
12	REAR BUMPER SENSOR SEAL	4 \$ 12.00	
13	REAR BUMPER WIRING SET	\$ 618.00	
14	BOOT LID CONTROL UNIT	\$ 381.00	
15	OPENING BOOT LID CONTROL UNIT	\$ 190.00	
16	RETAINER FOR CONTROL UNIT	\$ 7.00	
17	AERIAL KEYLESS ENTRY ANTENNA	\$ 102.00	
18	REAR LID	\$ 2,470.00	\$ 1,976.00
19	REAR LID LOCK	\$ 210.00	\$ 168.00
21	BOOT LID LOCK COVER	\$ 7.00	\$ 5.20
	REAR - SUB SPARE PARTS CHARGES	\$ 12,902.00	\$ 16,434.24

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 7011 A - REAR

S/N	Parts Description	c/t	Damaged Parts & Prices	
			S/Nett	Remark
			\$	16,434.24
21	REAR LID HINGE - LH / RH		\$ 416.00	
22	REAR LID ATTACHMENT PARTS		\$ 131.00	
23	REAR LID PUSH BUTTON		\$ 499.00	\$ 398.80
24	REAR LID GASKET		\$ 185.00	\$ 147.60
25	REAR LID CLIP		\$ 3.00	\$ 2.24
26	REAR LID ADHESIVE		\$ 18.00	\$ 13.92
27	AUDI EMBLEM		\$ 113.00	\$ 90.00
28	A4 EMBLEM		\$ 87.00	\$ 69.28
29	TFSI EMBLEM		\$ 87.00	\$ 69.28
30	REAR CROSS PANEL		\$ 238.00	\$ 190.00
31	REAR CROSS PANEL THREADED STUD		\$ 5.00	
32	REAR CROSS PANEL REINFORCEMENT		\$ 461.00	\$ 368.80
33	REAR CROSS PANEL TRIM		\$ 154.00	\$ 122.80
34	LUGAGE COMPARTMENT TRIM		\$ 648.00	
35	REAR LID TRIM		\$ 301.00	\$ 240.80
36	REAR TAIL LIGHT OUTER - LH / RH	2	\$ 1,862.00	\$ 744.80
37	REAR TAIL LIGHT TRIM INNER - LH / RH	2	\$ 54.00	
38	REAR TAIL LIGHT INNER - LH / RH	2	\$ 1,862.00	\$ 744.80
39	REAR TAIL LIGHT TRIM INNER - LH / RH	2	\$ 54.00	
40	REAR BOOT LID NO. PLATE LIGHT	2	\$ 191.00	
41	REAR NO. PLATE		\$ 40.00	\$ 40.00
42	ACRYLIC SEALANT		\$ 180.00	\$ 180.00
43	CRAVITY WAX		\$ 140.00	\$ 140.00
44	STONE CHIP TREATMENT		\$ 180.00	\$ 180.00
45	<i>Added parts - see attached</i>		\$ 231.00	\$ 183.44
46	SUNDRIES		\$ 1,200.00	\$ 172.16
Total frt/rr :			\$ 22,242.00	\$ 20,532.96
Total frt/rr			\$ 20,564.00	\$ 10,864.00
Grand total			\$ 78,066.00	\$ 31,396.96

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0562/2019/DY 8-May-19 Glory Tan 1 of 1 SLT 7011 A A4 Sedan 1.4 TFSI S
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Bonnet bowden cable.	\$ 53.00	\$ 41.68
2	Taillamp panel RH	\$ 89.00	\$ 70.88
3	Taillamp panel LH	\$ 89.00	\$ 70.88
		\$ 231.00	\$ 183.44
<u>LABORS</u>			
1	To cut out and reweld both RHS and LHS taillamp panel.	\$ 1,400.00	\$ 750.00
2	To respray both RHS and LHS taillamp panel. Joining boot floor, s/tyre housing	\$ 1,050.00	\$ 550.00
Labour		\$ 2,450.00	\$ 1,300.00
Materials		\$ 231.00	\$ 183.44
Total		\$ 2,681.00	\$ 1,483.44

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLT 7011 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0562/2019/NH

14 Dec 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLT 7011 A, Audi A4 SEDAN 1.4 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLT 7011 A**, claimant, **Ms. Low Hui Yin**, please find the related document per attached.

1. A copy of the Original invoice no. 85014594 – S\$ 29,587.81.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLT 7011 A

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1153

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014594 Date : 13/12/2019 Order : SLT7011A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLT7011A (V 35014) Regn Date: 07/11/2017 Mileage: 45509 WIP No.: 51949
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZ2F42JA023008 Engine: CVN 045452 Dept: U

You have been assisted by :- Service Advisor (50)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE (FRONT AND REAR)	80.00	1.00	80.00
Q	EXC	M: 8888 Insurance Excess/Liability	-3000.00	1.00	-3,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM/ REGAS AND TO PRESSURISE COOLING SYSTEM	1200.00	1.00	1,200.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, BONNET AND RHS HEADLIGHT. REALIGN FRONT LOCK CARRIER AND ALIGN TO POSITION. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHT	280.00	1.00	280.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	480.00	1.00	480.00
S	BODYWORK	M:	2500.00	1.00	2,500.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408669
Main Telephone 6388 2323
Main Telefax 6641 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014594 Date : 13/12/2019 Order : SLT7011A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLT7011A (V 35014) Regn Date: 07/11/2017 Mileage: 43509 WIP No.: 51949

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF42JA023008 Engine: CVN 045452 Dept: U

You have been assisted by :- Service Advisor (50)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.CUT OUT AND REWELD END PANELLING. TO REPAIR RHS REAR FENDER.TO INSPECT SPARE WHEEL HOUSING.REINSTALL ALL PARTS REMOVED M:	1650.00	1.00	1,650.00
S	BODYWORK	TO RESPRAY REAR BUMPER,REAR LID AND END PANELLING.TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT M:	384.00	1.00	384.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	500.00	1.00	500.00
S	BODYWORK	TO SUPPLY ACRYLIC SEALANT,CAVITY WAX AND STONE CHIP TREATMENT M:	750.00	1.00	750.00
S	BODYWORK	TO CUT OUT AND REWELD BOTH RHS AND LHS TAILLAMP PANEL M:	550.00	1.00	550.00
X	ABW5867975M CA9	TO RESPRAY BOTH RHS AND LHS TAILLAMP PANEL. JOINING BOOT FLOOR,SPARE TYRE HOUSING (SK)TRIM PANEL	Less 020%	1.00	301.00
X	AWHT002005	007226/(V) (SK)NUT 9/	Less 020%	1.00	2.10
X	ABW5809305	007226/(V) (GER)SUPPO	Less 020%	1.00	88.60
X	ABW0853651 3FZ	GRILLE	Less 020%	1.00	1053.00
X	ABW0941774A	HEADLIGHT	Less 020%	1.00	7087.00
X	ABW5827025J	LID	Less 020%	1.00	2470.00
X	ABW0807771	BRACKET	Less 020%	1.00	125.00
X	ABW0807081	COVER	Less 020%	1.00	115.50
X	ABW0816411L	(SK)REFR.COND.	Less 020%	1.00	967.50
X	ABW5863471B 4PR	007229/(V) (GER)TRIM	Less 020%	1.00	153.50
X	ABW5945091E	TAIL LIGHT(LAST)	Less 020%	1.00	931.00
X	ABW5813331TA	REINFORCE	Less 020%	1.00	461.00
X	ABW5813307B	REAR APRON	Less 020%	1.00	237.50
X	ABW0807309	BRACKET	Less 020%	1.00	819.00
X	ABW0807113	(GER)BRACKET	Less 020%	1.00	732.50

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408899
Main Telephone 6388 2223
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014594 Date : 13/12/2019 Order : SLT7011A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLT7011A (V 35014)	Regn Date: 07/11/2017	Mileage: 45509	WIP No.: 51949
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF42JA023008	Engine: CVN 045452	Dept: U
You have been assisted by :- Service Advisor (50)			

		Details		Qty	Unit Price	Amount
X	ABW0823029A	HOOD(LAST)	Less 020%	1.00	2554.00	2,043.20
X	ABW0807065C GRU	COVER	Less 020%	1.00	1946.00	1,556.80
X	ABW5807067A GRU	COVER	Less 020%	1.00	2015.00	1,612.00
X	ABW0807521K 9B9	SPOILER	Less 020%	1.00	226.50	181.20
X	A4E0260749A	WASHER	Less 020%	1.00	3.60	2.88
X	ABW5807889	(SK)GUIDE	Less 020%	1.00	19.90	15.92
X	ABH0853741 2ZZ	INSCRIPTION 'A4'	Less 020%	1.00	86.60	69.28
X	ABW5853742 2ZZ	(SK)AUDI SIGN	Less 020%	1.00	112.50	90.00
X	ABX0853737A 2ZZ	INSCRIPTION 'TFSI' (L	Less 020%	1.00	86.60	69.28
X	ABW5807890	GUIDE	Less 020%	1.00	19.90	15.92
X	ABW5810613	ATT.PARTS	Less 020%	1.00	78.00	62.40
X	ABW5810614	ATT.PARTS	Less 020%	1.00	78.00	62.40
X	ABW5809306	SUPPORT	Less 020%	1.00	88.60	70.88
X	ABW0121673A	AIR DUCT(LAST)	Less 020%	1.00	10.40	8.32
X	ABW0121674A	AIR DUCT	Less 020%	1.00	10.40	8.32
X	ABW0827503	007226/(V) (SK)LATCH	Less 020%	1.00	210.00	168.00
X	ABW0807669	007226/(V) (SK)GASKET	Less 020%	2.00	12.50	20.00
X	ABD0853419F	PACKING	Less 020%	1.00	17.40	13.92
X	ABW0823125	PROTECTION(LAST)	Less 020%	1.00	24.90	19.92
X	ABW0823126	PROTECTION	Less 020%	1.00	24.70	19.76
X	A3D0260749C	WASHER	Less 020%	1.00	4.00	3.20
X	ABW5827520 9B9	CAP	Less 020%	1.00	6.50	5.20
X	ABT0827310A	CLIP	Less 020%	2.00	1.40	2.24
X	A7H0820896	SEAL	Less 020%	1.00	2.50	2.00
X	ABW5827589	BUMPER	Less 020%	2.00	14.60	23.36
X	ABP4827951A	PLUG	Less 020%	2.00	1.70	2.72
X	ABW0823529E	007226/(V) (SK)BOWD C	Less 020%	1.00	52.10	41.68
X	A3V0827566	BUTTON	Less 020%	1.00	498.50	398.80
X	ABW0807683 9B9	GRILLE	Less 020%	1.00	178.00	142.40
X	ABW0010515A	STICKER	Less 020%	1.00	6.40	5.12
X	ABK0010520A	PLATE	Less 020%	1.00	12.20	9.76
X	ABW5827705D	WTHRSTRIP(LAST)	Less 020%	1.00	184.50	147.60
X	AN 91093901	RIVET	Less 020%	4.00	0.70	2.24
X	AN 105835019B9	RIVET	Less 020%	2.00	1.50	2.40

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6541 1153

Customer Service
Service Appointment 6396 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 4 11:33

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014594 Date : 13/12/2019 Order : SLT7011A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLT7011A (V 35014)	Regn Date: 07/11/2017	Mileage: 45509	WIP No.: 51949
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF42JA023008	Engine: CVN 045452	Dept: U
You have been assisted by :- Service Advisor (50)			

		Details	Qty	Unit Price	Amount
X	AM 91147201	SCREW	Less 020%	6.00	2.40
X	A8W0807900D	STRIP	Less 020%	1.00	203.00
X	A8W0823124	PROTECTION	Less 020%	1.00	24.70

Parts 19,208.16
Labour 0.00
Sublet 11,444.00
Menus 0.00
Lubricant 0.00



Sub-Total	27,652.16
7% GST	1,935.65
Grand Total	29,587.81

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLT 7011 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/00562/2019/KK
24 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF42JA023008
Vehicle Regn No. : **SLT 7011 A**
Vehicle Mileage : 31941 KM
Vehicle Owner : Ms Low Hui Yin
Certificate No : 1700073254-01
Own Damage Excess : S\$ 3210.00 (Inclusive GST)
Accident Date : 30/4/2019
Place : Alexandra Road
Repair Cost : \$ 29987.81
WIP No. : 51949
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 11am 25 May 19
Date : 25/5/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 May 2019 11:55		03 May 2019 11:09 Edit Adj Rpt	S\$30,652.16 Edit Estimates	S\$30,652.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LOW HUI YIN, ID: S8233951E, Tel: +6598599002								
Vehicle Reg. No.:	SLT7011A	Date of Loss:	30/04/2019 09:00 - :59 [17 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5805873243SG	Policy/Cover Note No.:	1700073254 (Comprehensive) Coverage: 07/11/2018 - 06/11/2019						
		Excess:	S\$3,000.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/05/2019]								
Driver/Custodian:	SHEN LEI (31 / Male), NRIC: S8862286C, Tel: +6598599002 Email: ERIC_SHEN@ME.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (13/09/2019): Alert - Adj Mandate Approved (S\$30652.60) - SLT7011A - Claim Handler: Yap, Weijoe... - AIG_SG (06/05/2019): Alert - Adj Mandate Approved (S\$29923.00) - SLT7011A - Claim Handler: Yap, Weijoe... - AIG_SG (06/05/2019): SLT7011A / OD / 30/04/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT7011A (5805873243SG)

OD

Apr 30 2019 9:00AM

[LOW HUI YIN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page			
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1	30/04/19 18:04	Video - Accident [Linked Accident Report Documents]											Load MP4				
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	03/05/19 11:40	Driver's Insured NIRC and Driving License	Load PDF	
3	03/05/19 11:40	Certificate of Insurance	Load PDF	
4	03/05/19 11:40	Singapore Accident Statement	Load PDF	
5	15/07/19 17:19	MARKED ESTIMATE AND SUPPLEMENTARY	Load PDF	
6	05/08/19 11:58	SUPPLEMENTARY	Load PDF	
7	05/08/19 11:58	ESTIMATE	Load PDF	
8	23/12/19 09:46	Workshop Invoice	Load PDF	
9	23/12/19 09:46	Discharge Voucher	Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
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Assessment Reports			1 per page	☒
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Photos/Images			3 per page	☒
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19007782/ATD3E2

Date: 23/12/2019

REFERENCE

Insured/Claimant:	LOW HUI YIN	Policy No:	1700073254	Claim No:	5805873243SG
Date of Loss:	30/04/2019	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLT7011A	Engine No:	CVN045452
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Chassis No:	WAUZZZF42JA023008
Reg. Date:	07/11/2017 (Man. Year: 2017)	Odometer:	35645 km
Colour:	White		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$118,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/35 R19	Rear Tyre Size:	245/35 R19
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	44,308.44	19,788.16	24,520.28	55.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	20,564.00	10,864.00	9,700.00	47.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	64,872.44	30,652.16	34,220.28	52.75
- Excess (S\$)	3,000.00	3,000.00	0.00	0.00
(S\$)	61,872.44	27,652.16	34,220.28	55.31
+ GST 7.00/7.00% (S\$)	4,331.07	1,935.65	2,395.42	55.31
Nett Amount (S\$)	66,203.51	29,587.81	36,615.70	55.31

INSPECTION

Date of Assignment: 03/05/2019

Date Inspected: 03/05/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 15.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,946.00 FS	*1,556.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*RIVET	Necessary	3.00 FS	*2.40 FS
5	1		*FRONT BUMPER LOWER GRILLE - CENTER	Cracked	178.00 FS	*142.40 FS
6	1		*FRONT BUMPER CLOSING ELEMENT - CENTRE	Not Necessary	191.00 FS	*- FS
7	2		*FRONT BUMPER AIR GUIDE - LH / RH	Not Necessary	112.00 FS	*- FS
8	1		*RADIATOR GRILLE	Cracked	1,053.00 FS	*842.40 FS
9	1		*FRONT BUMPER CARRIER	Bent	733.00 FS	*586.00 FS
10	1		*FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
11	1		*FRONT BUMPER TOP COVER	Deformed	116.00 FS	*92.40 FS
12	2		*FRONT BUMPER GUIDE SECTION - LH / RH	Not Necessary	67.00 FS	*- FS
13	1		*CAUTION STICKER	Necessary	13.00 FS	*9.76 FS
14	1		*A/C STICKER	Necessary	7.00 FS	*5.12 FS
15	1		*RADIATOR GRILLE BRACKET	Cracked	125.00 FS	*100.00 FS
16	2		*FRONT BUMPER SUPPORT - LH / RH	Not Necessary	52.00 FS	*- FS
17	1		*POP RIVET	Necessary	3.00 FS	*2.24 FS
18	1		*BONNET	Dented	2,554.00 FS	*2,043.20 FS
19	1		*BONNET ATTACHMENT PARTS	Not Necessary	111.00 FS	*- FS
20	2		*BONNET HINGE	Not Necessary	554.00 FS	*- FS
21	1		*BONNET IMPACT PROTECTION (3PCS)	Necessary	75.00 FS	*59.44 FS
22	2		*BONNET STRIKER	Not Necessary	92.00 FS	*- FS
23	2		*BONNET BOWDEN CABLE	Not Necessary	106.00 FS	*- FS
24	1		*BONNET BOWDEN CABLE COVER	Not Necessary	9.00 FS	*- FS
25	1		*BONNET RELEASE LEVER	Not Necessary	12.00 FS	*- FS
26	2		*BONNET LOCK	Not Necessary	391.00 FS	*- FS
27	1		*HEADLIGHT - LH / RH	O/SCracked/N/S Not Necessary	14,174.00 FS	*5,669.60 FS
28	2		*HEADLIGHT LIFT CYLINDER - LH / RH	Not Necessary	384.00 FS	*- FS
29	1		*LOCK CARRIER	Not Necessary	928.00 FS	*- FS
30	1		*A/C CONDENSER	Dented	568.00 FS	*454.00 FS
31	1		*RADIATOR	Not Necessary	603.00 FS	*- FS
32	1		*RADIATOR RUBBER BUSH	Not Necessary	41.00 FS	*- FS
33	1		*ADDITIONAL RADIATOR	Not Necessary	470.00 FS	*- FS
34	1		*COOLANT	Not Necessary	84.00 FS	*- FS
35	2		*LOCK CARRIER AIR GUIDE - LH / RH	Not Necessary	50.00 FS	*- FS
36	2		*LOCK CARRIER TOP AIR GUIDE - LH / RH	Damaged	22.00 FS	*16.64 FS
37	1		*LOCK CARRIER CENTER AIR GUIDE - UPPER / LOWER	Not Necessary	34.00 FS	*- FS
38	1		*INTAKE AIR DUCT - RH	Not Necessary	19.00 FS	*- FS
39	1		*HORN - HIGH / LOW TONE	Not Necessary	299.00 FS	*- FS
40	2		*HORN BRACKET	Not Necessary	52.00 FS	*- FS
41	2		*FRONT BUMPER AIR GUIDE GRILLE - LH / RH	Not Necessary	246.00 FS	*- FS
42	1		*NO. PLATE	Bent	40.00 FS	*40.00 FS
43	2		*FRONT BUMPER AIR GRILLE CHROME - LH / RH (NPA)	Not Necessary	0.00 FS	*- FS
44	1		*REAR BUMPER	Deformed	2,015.00 FS	*1,612.00 FS
45	1		*REAR BUMPER FIXING PARTS	Not Necessary	66.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
46	1		*REAR BUMPER SECURING STRIP	Necessary	203.00 FS	*162.40 FS
47	1		*REAR BUMPER SPOILER	Deformed	227.00 FS	*181.20 FS
48	2		*REAR BUMPER REFLECTOR - LH / RH	Not Necessary	76.00 FS	*- FS
49	1		*REAR BUMPER CARRIER	Bent	819.00 FS	*655.20 FS
50	2		*REAR BUMPER CARRIER SEAL	Necessary	25.00 FS	*20.00 FS
51	2		*REAR BUMPER GUIDE SECTION - LH / RH	Not Necessary	81.00 FS	*- FS
52	2		*REAR BUMPER TOP GUIDE SECTION - LH / RH	Damaged	40.00 FS	*31.84 FS
53	2		*REAR BUMPER TOP GUIDE SECTION PIN	Not Necessary	5.00 FS	*- FS
54	2		*REAR BUMPER SENSOR	Not Necessary	462.00 FS	*- FS
55	4		*REAR BUMPER SENSOR SEAL	Not Necessary	12.00 FS	*- FS
56	1		*SET REAR BUMPER WIRING	Not Necessary	618.00 FS	*- FS
57	1		*BOOT LID CONTROL UNIT	Not Necessary	381.00 FS	*- FS
58	1		*OPENING BOOT LID CONTROL UNIT	Not Necessary	190.00 FS	*- FS
59	1		*RETAINER FOR CONTROL UNIT	Not Necessary	7.00 FS	*- FS
60	1		*AERIAL KEYLESS ENTRY ANTENNA	Not Necessary	102.00 FS	*- FS
61	1		*REAR LID	Dented	2,470.00 FS	*1,976.00 FS
62	1		*REAR LID LOCK	Damaged	210.00 FS	*168.00 FS
63	1		*BOOT LID LOCK COVER	Cracked	7.00 FS	*5.20 FS
64	2		*REAR LID HINGE - LH / RH	Not Necessary	416.00 FS	*- FS
65	1		*REAR LID ATTACHMENT PARTS	Not Necessary	131.00 FS	*- FS
66	1		*REAR LID PUSH BUTTON	Damaged	499.00 FS	*398.80 FS
67	1		*REAR LID GASKET	Necessary	185.00 FS	*147.60 FS
68	1		*REAR LID CLIP	Necessary	3.00 FS	*2.24 FS
69	1		*REAR LID ADHESIVE	Necessary	18.00 FS	*13.92 FS
70	1		*AUDI EMBLEM	Necessary	113.00 FS	*90.00 FS
71	1		*A4 EMBLEM	Necessary	87.00 FS	*69.28 FS
72	1		*TFSI EMBLEM	Necessary	87.00 FS	*69.28 FS
73	1		*REAR CROSS PANEL	Dented	238.00 FS	*190.00 FS
74	1		*REAR CROSS PANEL THREADED STUD	Not Necessary	5.00 FS	*- FS
75	1		*REAR CROSS PANEL REINFORCEMENT	Dented	461.00 FS	*368.80 FS
76	1		*REAR CROSS PANEL TRIM	Deformed	154.00 FS	*122.80 FS
77	1		*LUGAGE COMPARTMENT TRIM	Not Necessary	648.00 FS	*- FS
78	1		*REAR LID TRIM	Deformed	301.00 FS	*240.80 FS
79	1		*REAR TAIL LIGHT OUTER - LH / RH	N/S Cut	1,862.00 FS	*744.80 FS
80	2		*REAR TAIL LIGHT TRIM INNER - LH / RH	Not Necessary	54.00 FS	*- FS
81	2		*REAR TAIL LIGHT INNER - LH / RH	Not Necessary	1,862.00 FS	*- FS
82	2		*REAR TAIL LIGHT TRIM INNER - LH / RH	Not Necessary	54.00 FS	*- FS
83	2		*REAR BOOT LID NO. PLATE LIGHT	Not Necessary	191.00 FS	*- FS
84	1		*REAR NO. PLATE	Dented	40.00 FS	*40.00 FS
85	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
86	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
87	1		*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS
88	1		*SUNDRIES	Necessary	1,200.00 FS	*172.16 FS
89	1		*BONNET BOWDEN CABLE	Bent	41.68 FS	*41.68 FS
90	1		*TAILLAMP PANEL RH	Dented	70.88 FS	*70.88 FS
91	1		*TAILLAMP PANEL LH	Dented	70.88 FS	*70.88 FS
92	1		*INTAKE AIR DUCT GUIDE	Not Necessary	48.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 44,308.44 19,788.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,200.00	1,200.00
2	TO DISMANTLE AND RENEW FRONT BUMPER BONNET AND BOTH HEADLIGHTS. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,900.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,800.00	1,100.00
4	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	360.00	360.00
5	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	280.00
6	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO COMPONENTS	New	480.00	480.00
7	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID. CUT OUT AND REWELD END PANELLING. TO REPAIR RHS REAR FENDER. TO INSPECT SPARE WHEEL HOUSING. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,550.00	2,500.00
8	TO RESPRAY REAR BUMPER, REAR LID, RHS REAR FENDER HINGES AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	3,800.00	1,650.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	384.00
10	TO CUT OUT AND REWELD BOTH RHS AND LHS TAILLAMP PANEL	New	1,400.00	750.00
11	TO RESPRAY BOTH RHS AND LHS TAILLAMP PANEL	New	1,050.00	550.00
12	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
Gross Labour Cost (S\$)			20,564.00	10,864.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >