

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 24 June 2019 8:17 AM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** SUR; 'Claims'  
**Subject:** RE: SME 4139C-DOA: 14/4/2019 (AIG OD)  
**Attachments:** 4139.pdf

Dear Veron and all,

Please find above attached LOD for your perusal. We will hand the original to Adrian shortly.

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Monday, 24 June 2019 8:13 AM  
**To:** 'Nadaraja, DeebanalNadaraja'; 'Veron Chen (LKKAUTO)'; 'Hor, Yinrul'  
**Cc:** 'SUR'; 'Claims Dept'  
**Subject:** RE: SME 4139C-DOA: 14/4/2019 (AIG OD)

Dear All,

Attached is the GIA addendum for your kind reference.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Nadaraja, DeebanalNadaraja [<mailto:DeebanalNadaraja.Nadaraja@aig.com>]

**Sent:** Wednesday, 15 May 2019 12:29 PM

**To:** Veron Chen (LKKAUTO); Claims; Hor, Yinrul

**Cc:** SUR

**Subject:** RE: SME 4139C-DOA: 14/4/2019 (AIG OD)

Dear Veron,

Any update as per below request. We are still waiting for the addendum.

Thanks & Regards,

Deeban Nadaraja

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

[DeebanalNadaraja.nadaraja@aig.com](mailto:DeebanalNadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

**Sent:** Friday, May 10, 2019 8:32 AM

**To:** Claims; Nadaraja, DeebanalNadaraja; Hor, Yinrul

**Cc:** SUR

**Subject:** [EXTERNAL] RE: SME 4139C-DOA: 14/4/2019 (AIG OD)

**This message is from an external sender; be cautious with links and attachments.**

Dear Kelvin,

Thank you for the email.

Kindly get insured to do addendum.

**Dear Deeban Nadaraja,**

**Please refer below email from repairer.**

**Kindly assist amend DOA in merimen.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>

**Sent:** Thursday, 9 May 2019 4:45 PM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

**Subject:** RE: SME 4139C-DOA: 14/4/2019 (AIG OD)

Dear Veron,

Have confirmed with owner accident date is on 15/4/2019.

Thank you.

Best Regards,

**Kelvin Khoo**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 9 May, 2019 1:58 PM  
**To:** ([nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)) <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: SME 4139C-DOA: 14/4/2019 (AIG OD)

Dear Nora,

Kindly assist.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 8 May 2019 5:34 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** ([nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)) <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>  
**Subject:** RE: SME 4139C-DOA: 14/4/2019 (AIG OD)

Dear Kelvin,

Noted that TP D.O.A. is on 15/04/2019.

Kindly confirm with insured.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 6 May 2019 12:17 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** ([nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)) <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>  
**Subject:** SME 4139C-DOA: 14/4/2019 (AIG OD)

Dear Kelvin,

Vehicle excess \$800/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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