

Signature: *Toufik*

REF:

ALG

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
☒ TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: *1800129376*  
 Claims No: *9215600771SG*  
 Sum Insured: \_\_\_\_\_ Excess: *1000*  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Est. or Market Value: *\$250K*  
 IDAC Accident Rpt: Consistent? Yes or No  
 GIA / PR Seen: Consistent? Yes or No  
 Est. Repair: *3* days Res: Yes or No  
 Turn Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: *Toufik*

Vehicle: IN / OUT

Veh No: *SMF 2886L* Y Reg: *2018, out*  
 Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /  
 Truck / Trailer or  
 Make: *Audi Q7* CC: *1984*  
 Colour: *White* AC: Insured / Std / NI / NA  
 Sp Reading: *18058* T/Radio: Insured / Std / NI / NA  
 Eng No: \_\_\_\_\_  
 C/Nr: *WA42224M XK0006279*  
 Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt  
 Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or  
 Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or  
 Mod: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or  
 Tyre Size: F: *255/55R19*  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front: \_\_\_\_\_ Rear: *C*  
 R/Bal: *6* mm R/Bal: *6* mm  
 L/Bal: *6* mm L/Bal: *6* mm  
 D.O.A: \_\_\_\_\_ D.O.I: *02/5/19012m*  
 Survey held at: *Pueblito Mexicano*  
 Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 15 JUL 2019

Date / Time Action / Instruction  
*03/5/19 @ 12.05pm went to Victor via Messenger.*  
*06/5/19 @ 3.39pm Victor informed via Messenger.*  
*06/5/19 @ 4.30pm Informed Tony CIA & Ex: \$1000 by email.*  
*28/6/19 @ 11.20am confirmed with carrier final fig \$6146.78, 3 days.*  
*(Red \$6901.22, 53%)*

Date/Time, File Pass to?

☐ : Prel. Report

*12/7/19* *Final*

☐ : Final Report

Date/Time, File Return to?

Days Of Repair: *3*

Resurvey No. of Trip: *1*

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Report Format: *WEB-00*

Lump Sum / L.B.E (\$): *6146.78*

Survey Fee:

Transportation

*\$125.00*

Phone

Others

TOTAL

*200*

*11*

*211*

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 28 June 2019 11:29 AM  
**To:** Carrine Leong; SUR  
**Cc:** jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'; 'Boo seng yak'  
**Subject:** RE: FINAL REVISION - SMF2886L - OD AIG - SURVEYED 2 MAY 19 - TAUFIKH

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$6,146.78 before excess \$1,000.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Wednesday, 26 June 2019 4:26 PM  
**To:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Cc:** jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>  
**Subject:** RE: FINAL REVISION - SMF2886L - OD AIG - SURVEYED 2 MAY 19 - TAUFIKH

Hi Taufikh and all,

Amended estimate is attached.

Please confirm repair cost of \$6146.78 @ 3 days.

Your early closure is well appreciated.

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 189902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 6 May 2019 4:30 PM  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIM FOR SMF 2886 L

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SMF 2886L (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Saturday, 4 May 2019 3:02 PM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIM FOR SMF 2886 L

Dear Shiau Chan,

Attached report for your kind reference.

Thank you.

Best Regards,

**Tony Foong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. [apphia.ng@premiumauto.com.sg](mailto:apphia.ng@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223

## Claim Audit

| AUDIT TRAIL |                      |                           |                                                                                                                                                                                                       |                           |
|-------------|----------------------|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No.         | On                   | Audit                     | Remarks                                                                                                                                                                                               | By                        |
| 1           | 26 Apr 2019<br>18:52 | Cim Veh Model Changed     |                                                                                                                                                                                                       | [ ] Merimen Administrator |
| 2           | 26 Apr 2019<br>18:52 | Cim Created               | Reg No: SMF2886L. Policy No: 1800129376. Acct Date: 2019/04/25. Claim Type: 5<br>C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Cr<br>eated from SAS:MPA119054271 | [I] Merimen Administrator |
| 3           | 03 May 2019<br>10:16 | Cim Registration Modified | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                    | [ ] Nivitha Govindasamy   |
| 4           | 03 May 2019<br>10:16 | Adj Cim Retrieved         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                | [ ] Nivitha Govindasamy   |
| 5           | 03 May 2019<br>10:16 | Adj Co Assigned           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                    | [A] Nivitha Govindasamy   |
| 6           | 03 May 2019<br>10:16 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2019/05/14                                                                                                                                                                | [A] Nivitha Govindasamy   |
| 7           | 03 May 2019<br>10:16 | Adj Mandate Set           | Approved:8000.00.Reinsp:Adj decides.                                                                                                                                                                  | [A] Nivitha Govindasamy   |
| 8           | 03 May 2019<br>10:16 | Cim Registration Modified | Rep:1137->205366.                                                                                                                                                                                     | [A] Nivitha Govindasamy   |
| 9           | 03 May 2019<br>10:16 | Cim Veh Model Changed     | (204926) AUDI Q7 2.0 TFSI QU (A).                                                                                                                                                                     | [A] Nivitha Govindasamy   |
| 10          | 03 May 2019<br>10:16 | Adj Adjuster Assigned     | [None] -> MOHD TAUFIKH BIN HAMID                                                                                                                                                                      | [A] Nivitha Govindasamy   |
| 11          | 03 May 2019<br>12:03 | Adj Rpt Initiated         |                                                                                                                                                                                                       | [A] SHIAU CHAN            |
| 12          | 03 May 2019<br>12:03 | Cim Dtl Modified          | JPJ Reg. Date: -> 2018/10/31.                                                                                                                                                                         | [A] SHIAU CHAN            |
| 13          | 03 May 2019<br>12:03 | Cim Details Notified      |                                                                                                                                                                                                       | [A] SHIAU CHAN            |
| 14          | 03 May 2019<br>12:05 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2019/05/14                                                                                                                                                                | [A] SHIAU CHAN            |
| 15          | 03 May 2019<br>12:05 | Adj Mandate Request       | Cur.Req:8946.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE N<br>OT AUTHORISE REPAIR.                                                                                                         | [A] SHIAU CHAN            |
| 16          | 06 May 2019<br>08:13 | Cim Registration Modified | Init.Est.:->4,000 - 5,000. Excess: -> 1000.00. 2F Remarks: -> Not Applicable. GS<br>T: -> 7.00.                                                                                                       | [I] Nadaraja, Deeban      |
| 17          | 06 May 2019<br>08:13 | Label Added               | (20226):Coverage Confirmed.                                                                                                                                                                           | [A] Merimen Administrator |
| 18          | 06 May 2019<br>15:38 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2019/05/14. Mandate Remarks: Re-inspection to be d<br>one for damage check and supplementary items / labour.                                                              | [I] Koh, Victor-CK        |
| 19          | 06 May 2019<br>15:38 | Adj Mandate Set           | Approved:6573.00:Re-inspection to be done for damage check and supplementary<br>items / labour. Reinsp:Yes.                                                                                           | [I] Koh, Victor-CK        |

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date           | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|---------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 2134839     | 03/05/2019<br>12:03 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMF2886L |       | 10.70  |

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 03 May 2019

**Preliminary Advice**

|                    |                                                                                                       |                         |              |
|--------------------|-------------------------------------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SMF2886L                                                                                            | Accident Date           | : 25/04/2019 |
| Make               | : AUDI Q7                                                                                             | Policy No.              | : 1800129376 |
| Assignment Date    | : 03/05/2019                                                                                          | Excess                  | : S\$0.00    |
| Date of Inspection | : 02/05/2019                                                                                          | Est. Duration of Repair | : 3.00       |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD - ALEXANDRA (HQ)<br>281 ALEXANDRA PTE LTD, LEVEL B2<br>SINGAPORE 159938 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 13,048.00 |
| Revised Amount              | :S\$ | 6,573.00  |
| Check Items (Estimated)     | :S\$ | 2,373.00  |
| Total                       | :S\$ | 8,946.00  |

|                 |      |  |
|-----------------|------|--|
| Lump Sum Repair | :S\$ |  |
|-----------------|------|--|

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 250,000.00 |
| COE / PARF Rebate  | :S\$ | 89,922.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 160,078.00 |

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars     |                                  |
|-------------------------------|----------------------------------|
| Owner ID Type:                | Singapore NRIC                   |
| Owner ID:                     | 6556D                            |
| Vehicle Details               |                                  |
| Vehicle No.:                  | SMF2886L                         |
| Vehicle to be Exported:       | No                               |
| Intended Deregistration Date: | 03 May 2019                      |
| Vehicle Make:                 | AUDI                             |
| Vehicle Model:                | Q7 2.0 TFSI QU (252 BHP)         |
| Primary Colour:               | White                            |
| Manufacturing Year:           | 2018                             |
| Engine No.:                   | CYR076268                        |
| Chassis No.:                  | WAUZZZ4MXKD006279                |
| Maximum Power Output:         | 185.0 kW (248 bhp)               |
| Open Market Value:            | \$60,162.00                      |
| Original Registration Date:   | 31 Oct 2018                      |
| First Registration Date:      | 31 Oct 2018                      |
| Transfer Count:               | 0                                |
| Actual ARF Paid:              | \$80,292.00                      |
| Intended PARF Rebate Details  |                                  |
| PARF Eligibility:             | Yes                              |
| PARF Eligibility Expiry Date: | 30 Oct 2028                      |
| PARF Rebate Amount:           | \$60,219.00                      |
| Intended COE Rebate Details   |                                  |
| COE Expiry Date:              | 30 Oct 2028                      |
| COE Category:                 | E - Open - all except motorcycle |
| COE Period(Years):            | 10                               |
| QP Paid:                      | \$32,900.00                      |
| COE Rebate Amount:            | \$29,703.00                      |
| <b>Total Rebate Amount:</b>   | <b>\$89,922.00</b>               |

The information contained herein is correct as at 03 May 2019

OK

# Addendum Sheet



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE**  
 6 Raffles Quay #18-00 Singapore 048580  
 Tel (65) 6224 0010 Fax (65) 6224 0090  
 Operating Hours : Monday to Friday, 09:00 – 17:00  
 UEN: S46500290 / GST Reg. No.: M400017755

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA119054271 Vehicle Registration No: SMF2886L  
 Name (as shown in NRIC) : TING HUANG TEK NRIC/FIN/Passport No : S7476556D  
 (\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
 Address : \_\_\_\_\_ Singapore ( )  
 Contact (Tel) : \_\_\_\_\_ Mobile No. : 96361758  
 Email Address : tingh@singnet.com.sg  
 Date of Accident : 25/04/2019 Time of Accident : 17:00  
 Place of Accident : BASEMENT CARPARK ROSEWOOD CONDO  
 Insurance Company : AIG Asia Pacific Insurance Pte. Ltd.

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To convert report to 00 claim  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Policyholder / Driver's Signature  
 Date:

  
 Reporting Centre Personnel's Signature  
 Name: Lim Fong  
 NRIC/FIN No.: 62042147X  
 Date: 4/5/19

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT                                                           |                                      |
|------------------------------------------------------------------------------|--------------------------------------|
| Date Of Report                                                               | 26/04/2019 18:17                     |
| Date Of Accident                                                             | 25/04/2019 17:00                     |
| Exact Location Of Accident                                                   | BASEMENT CARPARK ROSEWOOD CONDO      |
| Country/State of Loss                                                        | SINGAPORE                            |
| DETAILS OF OWN VEHICLE                                                       |                                      |
| Vehicle Registration Number                                                  | SMF2886L                             |
| Insured/Policyholder                                                         |                                      |
| Name Of Registered Owner                                                     | TING HUANG TEK                       |
| NRIC No                                                                      | S7476556D                            |
| Email Address                                                                | TINGH@SINGNET.COM.SG                 |
| Mobile Phone No                                                              | (LOCAL) +65-96361758                 |
| Alternative Phone No                                                         | OFFICE-96361758                      |
| Vehicle Particulars                                                          |                                      |
| Manufacturer                                                                 | AUDI                                 |
| Model                                                                        | Q7 2.0 TFSI                          |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE SETTLE                       |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                                  |
| If No, Please state action to be taken                                       |                                      |
| Vehicle Category                                                             | PRIVATE CAR                          |
| Insurance Company                                                            |                                      |
| Name of Insurance Company                                                    | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage                                                             | COMPREHENSIVE                        |
| Fleet Policy                                                                 | NO                                   |
| Policy Number                                                                | 1800129376                           |
| Cover Note Number                                                            | -                                    |
| Driver                                                                       |                                      |
| Name of Driver                                                               | TING HUANG TEK                       |
| NRIC No                                                                      | S7476556D                            |
| Date Of Birth                                                                | 21/01/1974                           |
| Occupation                                                                   | INDOOR                               |
| Date Of Driving Pass                                                         | 26/03/1999                           |
| Driving Experience                                                           | 20 YEARS AND 0 MONTHS                |
| Gender                                                                       | MALE                                 |
| Mobile Number                                                                | (LOCAL) +65-96361758                 |
| Fax Number                                                                   |                                      |
| Contact Number                                                               | OFFICE-96361758                      |
| EMail Address                                                                | TINGH@SINGNET.COM.SG                 |

|                                                     |                            |
|-----------------------------------------------------|----------------------------|
| Address                                             | 9 ROSEWOOD DRIVE<br>#15-17 |
| Postcode                                            | 737938                     |
| Was driver an employee of the Insured's Company     | NO                         |
| If No, Relationship of the Driver with the Insured  | OWNER                      |
| Vehicle Registration Number of Driver's Own Vehicle | -                          |
|                                                     | -                          |
|                                                     | -                          |
| Insurance Company of Driver's Own Vehicle           | -                          |
|                                                     | -                          |
|                                                     | -                          |

#### General Information of the Accident

|                    |                        |
|--------------------|------------------------|
| Type Of Accident   | COLLIDED INTO PROPERTY |
| Weather Conditions | CLEAR                  |
| Road Surface       | DRY                    |

#### Other Information

|                                                                                             |    |
|---------------------------------------------------------------------------------------------|----|
| Was any foreign vehicle involved in this accident?                                          | NO |
| Number of vehicles (including own vehicle) involved in the accident                         | 1  |
| Was any body injured in the Accident?                                                       | NO |
| Was any injured conveyed to hospital by ambulance?                                          | NO |
| Was any other material or property damaged?                                                 | NO |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver)                                                     | 1  |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

PLEASE REFER TO ACCIDENT STATEMENT

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders



Policyholder's Signature  
Date & Time

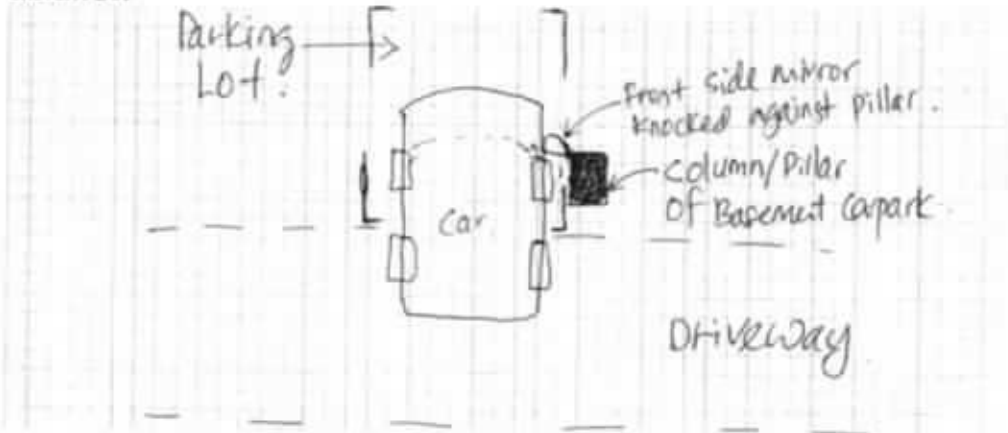
Driver's Signature  
(If driver is not the policyholder)  
Date & Time



Reporting Centre Personnel's Signature  
Name: Joy Fong  
NRIC/TIN No: 6204168

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The side mirror at the right side knocked against the pillar/Concrete Column at Basement carpark while reversing.

## DECLARATION

I/We declare the foregoing particulars are true in every respect

*[Signature]*  
Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time



Reporting Centre Personnel's Signature  
Name: *[Signature]*  
NRIC/ID No: *620401478*



AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
7B Shenton Way  
#07-16

### MOTOR ACCIDENT INTERVIEW FORM

NAME : TING HUONG TEK  
VEHICLE NUMBER : SME 2886 L  
DATE/ TIME OF ACCIDENT : 25.04.2019  
PLACE OF ACCIDENT : BASEMENT CARPARK ROSEWOOD CONDOMINIUM  
THIRD PARTY VEHICLE (IF ANY) : -

.....  
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Coming back .  
Going out from my house

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

No Third Party Involved.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No



NAME: TING HUONG TEK

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

## UNDERTAKING

I, TING HUONG TEK, (NRIC No. S7476556D), hereby confirm that the Singapore Accident Statement lodged by me on 26.04.2019 at 1700 hours pertaining to the accident involving motor car Reg. No: SMF 2986 L, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature :   
Name of Insured / Driver : TING HUONG TEK  
Nric No. : S7476556D  
Date : 26.04.2019.

Signature :   
Name of Policyholder : TING HUONG TEK  
Nric No. : S7476556D.  
Date : 26.04.2019.

# CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TING HUONG TEK  
Period of Insurance : 31 Oct 2018 To 30 Oct 2020  
Engine No. : CYR 076268  
Chassis No. : WAUZZZ4MXKD005279

Vehicle No. : SMF2886L  
Policy No. : 1800129376  
Endorsement No. :  
Issued Date : 12 Nov 2018

## ABOUT THE COVER

|                                                 |                  |                            |              |
|-------------------------------------------------|------------------|----------------------------|--------------|
| Make/Model                                      | AUDI Q7 2.0 TFSI |                            |              |
| Engine Capacity/Tonnage                         | 1,984.00 CC      | Sum Insured                | Market Value |
| Driver Restriction                              | NA               | Off Peak Car               | No           |
| Person or Classes of Persons Entitled to Drive* |                  | First Year of Registration | 2018         |
|                                                 |                  | Insuring with COE/PARF     | Yes          |

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Express" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition      All Age Condition

Limitation as to use\*

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Section 1  
Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 3  
Property Damage - \$0

Windscreen: £100

Named Driver and Excess (where applicable)

TING HUONG TEK - \$1000 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 85 Ubi Road 1 Singapore 408699 83887323

For other Approved Reporting Centres/AIG Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1956 (Malaysia).)

0504125261

PREMIUM LEASING -LES  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

**Western Ltd**

**24-HOUR AIG AUTO HOTLINE: +65 6338 6200**

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit WHI/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will **cease** to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

**REPUBLIC OF SINGAPORE DRIVING LICENCE**



Licence Number: **S7476656D**  
 Name: **THAI HUONG TEK**  
 Birth Date: **21 Jan 1974**  
 Issue Date: **15 Apr 2008**

1000367461K

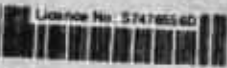


**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:**

|          |                                                                                          | PASS DATE   |
|----------|------------------------------------------------------------------------------------------|-------------|
| Class 2B | Motorcycles not exceeding 200 cc                                                         | 26 Mar 1999 |
| Class 3  | Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms | 26 Mar 1999 |

NP 425A

Licence No: S7476656D



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0548/2019/DY/TF  
Date : 30-Apr-19

**Vehicle NOT IN workshop. Please arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : Mr. Ting Huong Tek  
Address : Blk 9 Rosewood Drive  
#15-17  
Singapore 737938  
Telephone : 96361758  
Type of Claim : Own Damage Claims  
Policy No. : 1800129376  
Vehicle No : **SMF 2886 L**  
Model Code : Q7 SEDAN 2.0 TFSI QU  
Model / Year : 31-10-18  
Engine No : CYR 076268  
Chassis No : WAUZZZ4MXXD006279  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 25-Apr-19  
Place of Accident : Basement Carpark of Rosewood Condo

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary claims must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMF 2886 L

| S/n                  | Nature of Jobs                                                                                                                        | Estimated Charges    | Surveyor's Recommendation |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------|----------------------|---------------------------|
| 1                    | To remove and transfer rhs front door's multi-lock systems and power window devices. Inspect for damages and renew if necessary       | S/N \$ 280.00 ✓      |                           |
| 2                    | To renew rhs front door 1/4 glass.                                                                                                    | S/N \$ 300.00 ✓      |                           |
| 3                    | To dismantle and renew rhs front door and rhs wing mirror assy. Re-organize crash management components. Reinstall all parts removed. | \$ 1,600.00 750 ✓    |                           |
| 4                    | To respray rhs front door and rhs wing mirror cover.                                                                                  | \$ 1,500.00 750 ✓    |                           |
| 5                    | To carry out diagnostic check.                                                                                                        | S/N \$ 192.00 ✓      |                           |
| TOTAL LABOUR CHARGES |                                                                                                                                       | : <u>\$ 3,872.00</u> |                           |

## Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

### Telefax

### Material List for Accident Vehicle Regn No. SMF 2886 L

| S/N                         | Parts Description                    | Damaged Parts & Prices |                  |
|-----------------------------|--------------------------------------|------------------------|------------------|
|                             |                                      | S/Nett                 | Remark           |
| 1                           | FRONT DOOR - RH                      | \$ 3,570.00            | bt ✓ 2856        |
| 2                           | FRONT DOOR OUTER SEAL - RH           | \$ 229.00              | net ✓ 182.80     |
| 3                           | BONDING AGENT                        | \$ 45.00               | net ✓ 35.92      |
| 4                           | CLEANING SOLUTION                    | \$ 65.00               | net ✓ 51.68      |
| 5                           | APPLICATOR                           | \$ 7.00                | net ✓ x nn       |
| 6                           | GROMMET                              | \$ 20.00               | net ✓ x nn       |
| 7                           | FRONT DOOR ATTACHMENT PARTS          | \$ 89.00               | ? ✓ x nn         |
| 8                           | FRONT DOOR CATCH - RH                | \$ 117.00              | x nn             |
| 9                           | WIND MIRROR MOUNTING - RH            | \$ 1,380.00            | ? x nn           |
| 10                          | WIND MIRROR MOUNTING FRAME - RH      | \$ 114.00              | de ✓ 113.50      |
| 11                          | WIND MIRROR CAP - RH                 | \$ 160.00              | ? x nn           |
| 12                          | WIND MIRROR GLASS - RH               | \$ 1,797.00            | x nn             |
| 13                          | WIND MIRROR TURN SIGNAL - RH         | \$ 149.00              | x nn             |
| 14                          | FRONT DOOR CHROME SLOW SEAL - RH     | \$ 344.00              | ? net / 274.50 ✓ |
| 15                          | FRONT DOOR GLASS - RH                | \$ 239.00              | x nn             |
| 16                          | DATA PLATE FOR TYRE PRESSURE         | \$ 38.00               | net ✓ 30.03      |
| 17                          | FRONT DOOR LOWER COVER - RH - photo. | \$ 413.00              | net ✓ 330        |
| 18                          | SUNDRIES                             | \$ 400.00              | ? x nn           |
| <b>TOTAL SPARE PARTS</b>    |                                      | <b>\$ 9,176.00</b>     |                  |
| <b>TOTAL LABOUR CHARGES</b> |                                      | <b>\$ 3,872.00</b>     |                  |
| <b>GRAND TOTAL</b>          |                                      | <b>\$ 13,048.00</b>    |                  |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

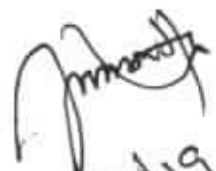
# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Tanjil 97495745  
Surveyed Date : 2/5/19 @ 10am  
Authorised Date : Not Authorise  
Excess Cost : Ex: to be advise  
Liability :  
Remarks : 2 days  
Rebody high point  
surroundments

  
3/5/19

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0548/2019/DY/TF  
Date : 30-Apr-19

Vehicle NOT IN workshop. Please arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Taufikh

3 days of repairs - jb - 13 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Ting Huong Tek  
Address : Blk 9 Rosewood Drive  
#15-17  
Singapore 737938  
Telephone : 96361758  
Type of Claim : Own Damage Claims  
Policy No. : 1800129376  
Vehicle No : **SMF 2886 L**  
Model Code : Q7 SEDAN 2.0 TFSI QU  
Model / Year : 31/10/2018  
Engine No : CYR 076268  
Chassis No : WAUZZZ4MXKD006279  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 25-Apr-19  
Place of Accident : Basement Carpark of Rosewood Condo

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMF 2886 L

| S/n                  | Nature of Jobs                                                                                                                        |        | Estimated<br>Charges | Surveyor's<br>Recommendation |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------|------------------------------|
| 1                    | To remove and transfer rhs front door's multi-lock systems and power window devices. Inspect for damages and renew if necessary       | S/N \$ | 280.00               | \$ 280.00                    |
| 2                    | To renew rhs front door 1/4 glass.                                                                                                    | S/N \$ | 300.00               | \$ 300.00                    |
| 3                    | To dismantle and renew rhs front door and rhs wing mirror assy. Re-organize crash management components. Reinstall all parts removed. | \$     | 1,600.00             | \$ 750.00                    |
| 4                    | To respray rhs front door and rhs wing mirror cover.                                                                                  | \$     | 1,500.00             | \$ 750.00                    |
| 5                    | To carry out diagnostic check.                                                                                                        | S/N \$ | 192.00               | \$ 192.00                    |
| TOTAL LABOUR CHARGES |                                                                                                                                       | :      | <u>\$ 3,872.00</u>   | <u>\$ 2,272.00</u>           |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SMF 2886 L**

| S/N                         | Parts Description                           | <b>Damaged Parts &amp; Prices</b> |                    |
|-----------------------------|---------------------------------------------|-----------------------------------|--------------------|
|                             |                                             | <b>S/Nett</b>                     | <b>Remark</b>      |
| 1                           | FRONT DOOR - RH                             | \$ 3,570.00                       | \$ 2,856.00        |
| 2                           | FRONT DOOR OUTER SEAL - RH                  | \$ 229.00                         | \$ 182.80          |
| 3                           | BONDING AGENT                               | \$ 45.00                          | \$ 35.92           |
| 4                           | CLEANING SOLUTION                           | \$ 65.00                          | \$ 51.68           |
| 5                           | APPLICATOR                                  | \$ 7.00                           |                    |
| 6                           | GROMMET                                     | \$ 20.00                          |                    |
| 7                           | FRONT DOOR ATTACHMENT PARTS                 | \$ 89.00                          |                    |
| 8                           | FRONT DOOR CATCH - RH                       | \$ 117.00                         |                    |
| 9                           | WIND MIRROR MOUNTING - RH                   | \$ 1,380.00                       |                    |
| 10                          | WIND MIRROR MOUNTING FRAME - RH (Owner A/C) | \$ 114.00                         | \$ 113.50          |
| 11                          | WIND MIRROR CAP - RH                        | \$ 160.00                         |                    |
| 12                          | WIND MIRROR GLASS - RH                      | \$ 1,797.00                       |                    |
| 13                          | WIND MIRROR TURN SIGNAL - RH                | \$ 149.00                         |                    |
| 14                          | FRONT DOOR CHROME SLOW SEAL - RH            | \$ 344.00                         | \$ 274.80          |
| 15                          | FRONT DOOR GLASS - RH                       | \$ 239.00                         |                    |
| 16                          | DATA PLATE FOR TYRE PRESSURE                | \$ 38.00                          | \$ 30.08           |
| 17                          | FRONT DOOR LOWER COVER - RH                 | \$ 413.00                         | \$ 330.00          |
| 18                          | SUNDRIES                                    | \$ 400.00                         |                    |
| <b>TOTAL SPARE PARTS</b>    |                                             | <b>\$ 9,176.00</b>                | <b>\$ 3,874.78</b> |
| <b>TOTAL LABOUR CHARGES</b> |                                             | <b>\$ 3,872.00</b>                | <b>\$ 2,272.00</b> |
| <b>GRAND TOTAL</b>          |                                             | <b>\$ 13,048.00</b>               | <b>\$ 6,146.78</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMF 2886 L**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0548/2019/NK

09 July 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SMF 2886 L , Audi Q7 2.0 TFSI.**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMF 2886 L** claimant, **Mr. Ting Huong Tek**, please find the related document per attached.

1. A copy of the Original invoice no. 85014005 – S\$5,507.05
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMF 2886 L

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159936  
Main Telephone 6366 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159936  
Main Telephone 6366 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6366 2323  
Main Telefax 6541 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9826 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 10:21

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                      |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85014005<br>Date: 08/07/2019<br>Order: SMF2886L<br>Term: 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                   |                            |                    |                |
|---------------------------------------------------|----------------------------|--------------------|----------------|
| Regn No: SMF2886L (V 39897)                       | Regn Date: 31/10/2018      | Mileage: 50953     | WIP No.: 51793 |
| Model: Q7 2.0 TFSI QU (252 bhp) 4MB01             | Chassis: WAUZZZ4MXKD006279 | Engine: CYR 076268 | Dept: 0        |
| You have been assisted by :- UB-Tony Foong ( 33 ) |                            |                    |                |

|   |                 | Details                                                                                                                                          | Qty      | Unit Price | Amount    |
|---|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|-----------|
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                            | -1000.00 | 1.00       | -1,000.00 |
| S | BODYWORK        | M:<br>TO REMOVE AND TRANSFER RHS FRONT DOOR'S<br>MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.<br>INSPECT FOR DAMAGES AND RENEW IF NECESSARY       | 280.00   | 1.00       | 280.00    |
| S | BODYWORK        | M:<br>TO REMOVE AND REINSTALL FRONT DOOR 1/4 GLASS                                                                                               | 300.00   | 1.00       | 300.00    |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW RHS FRONT DOOR AND<br>RHS WING MIRROR ASSY.REORGANISE CRASH<br>MANAGEMENT COMPONENTS.REINSTALL ALL PARTS<br>REMOVED | 750.00   | 1.00       | 750.00    |
| S | BODYWORK        | M:<br>TO RESPRAY RHS FRONT DOOR AND RHS WING<br>MIRROR COVER                                                                                     | 750.00   | 1.00       | 750.00    |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                              | 192.00   | 1.00       | 192.00    |
| Q | OTHERS          | M:<br>TO SUPPLY WING MIRROR MOUNTING(BY OWNER)                                                                                                   | 113.50   | 1.00       | 113.50    |
| X | A4M0010502AS    | (A) (GER) LABEL 08.05.                                                                                                                           | 1.00     | 37.60      | 30.08     |
| X | A4M0853284 3Q7  | WINDOW SLO                                                                                                                                       | 1.00     | 343.50     | 274.80    |
| X | A4M0853960F 4W3 | (A) (SK) COVER 08.05.2                                                                                                                           | 1.00     | 412.50     | 330.00    |
| X | A4M0831052F     | DOOR(LAST)                                                                                                                                       | 1.00     | 3570.00    | 2,856.00  |
| X | AD 355205A2     | (A) (SK) BOMAGENT 24/5                                                                                                                           | 1.00     | 44.90      | 35.92     |
| X | AD 00940104     | (A) (SK) CLEANER 24/5/                                                                                                                           | 1.00     | 64.60      | 51.68     |
| X | A4M0837911C     | SEAL(LAST)                                                                                                                                       | 1.00     | 228.50     | 182.80    |

Parts 3,761.28  
Labour 113.50  
Sublet 2,272.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 5,146.78

7% GST 360.27

Grand Total 5,507.05



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMF 2886 L**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0548/2019/SM  
29 May 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q7 SEDAN 2.0 TFSI QU  
**Vehicle Chassis No.** : WAUZZZ4MXKD006279  
**Vehicle Regn No.** : **SMF 2886 L**  
**Vehicle Mileage** : 20954 KM  
**Vehicle Owner** : Mr. Ting Huong Tek  
**Certificate No** : 1800129376  
**Own Damage Excess** : \$ 1070.00 (Inclusive GST)  
**Accident Date** : 25/04/2019  
**Place** : Basement Carpark Rosewood Condo  
**Repair Cost** : \$ 5,507.05  
**WIP No.** : 51793  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
18.20 pm.  
29/5/2019.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                      |                                                |            |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 02 May 2019 |               | 03 May 2019<br>10:16<br><a href="#">Edit Adj Rpt</a> | <b>S\$6,146.78</b><br><a href="#">Edit Estimates</a> | <b>S\$6,146.78</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                          | Reference                                                                                                                                 | Claim Details          | Documents                                                                   | Show All |         |             |              |            |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                        |                                                                                                                                           |                        |                                                                             |          |         |             |              |            |       |
| Insured:                                                                                                                                                                      | <b>TING HUANG TEK</b> , ID: S7476556D, Tel: +6596361758, Email: tingh@singnet.com.sg                                                      |                        |                                                                             |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                             | <b>SMF2886L</b>                                                                                                                           | Date of Loss:          | 25/04/2019 17:00 - :59<br>[5 Months and 25 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                   | <b>OD / 9215600221SG</b>                                                                                                                  | Policy/Cover Note No.: | 1800129376 (Comprehensive)                                                  |          |         |             |              |            |       |
|                                                                                                                                                                               |                                                                                                                                           | Excess:                | S\$1,000.00                                                                 |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                     | <b>Premium Automobiles Pte Ltd - Alexandra (HQ)</b> 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233                     |                        |                                                                             |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                             | <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Nadaraja, Deeban</b> ]<br>Deeban.nadaraja@aig.com |                        |                                                                             |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                     | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 14/05/2019]  |                        |                                                                             |          |         |             |              |            |       |
| Driver/Custodian:                                                                                                                                                             | TING HUANG TEK (45 / Male), NRIC: S7476556D, Tel: +6596361758 Email: tingh@singnet.com.sg                                                 |                        |                                                                             |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                 |                                                                                                                                           |                        |                                                                             |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (06/05/2019): Alert - Adj Mandate Approved (S\$6573.00) - SMF2886L - Claim Handler: Nadaraja, D...</li> </ul>                   |                                                                                                                                           |                        |                                                                             |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |                                                                                                                                           |                        |                                                                             |          |         |             |              |            |       |
| Due Date                                                                                                                                                                      | Priority                                                                                                                                  | Type                   | Task Group                                                                  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                   |                                                                                                                                           |                        |                                                                             |          |         |             |              |            |       |

## Claim Documents

**\*SMF2886L (9215600221SG)**  
OD

Apr 25 2019 5:00PM

[TING HUANG TEK]

Premium Automobiles Pte Ltd - Alexandra

|                    |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |  |            |          |                                     |                                     |  |  |
|--------------------|-----------------|-----------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|--|--|------------|----------|-------------------------------------|-------------------------------------|--|--|
| Upload Documents   |                 |                                   | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |  |  | View       |          |                                     | View in Browser                     |  |  |
| Assessment Reports |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |  | 1 per page |          | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |  |  |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ) |               |  |  |                    |  |  |              |  |  |              |  |  | Thumbnail  |          | Print                               |                                     |  |  |
| 1                  | 03/05/19 12:05  | Adjuster Immediate Advice         |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load HTM |                                     |                                     |  |  |
|                    |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |  |            |          |                                     |                                     |  |  |
| Photos/Images      |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |  | 3 per page |          | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |  |  |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |  |                    |  |  |              |  |  |              |  |  | Thumbnail  |          | Print                               |                                     |  |  |
| 1                  | 03/05/19 15:41  | Odometer Reading                  |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 2                  | 03/05/19 15:41  | Chassis Number                    |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 3                  | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 4                  | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 5                  | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 6                  | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 7                  | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 8                  | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 9                  | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 10                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 11                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 12                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 13                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 14                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 15                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 16                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 17                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 18                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 19                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 20                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 21                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 22                 | 03/05/19 15:41  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 23                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 24                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 25                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 26                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 27                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 28                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 29                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 30                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 31                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 32                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
| 33                 | 28/06/19 11:26  | Reinspection Photo                |               |  |  |                    |  |  |              |  |  |              |  |  | 1          | Load JPG | <input checked="" type="checkbox"/> |                                     |  |  |
|                    |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |  |            |          |                                     |                                     |  |  |
| Documentation      |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |  | 1 per page |          | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |  |  |

| Assessment Reports |                 |                                   | 1 per page                                                                                   | <input checked="" type="checkbox"/> |
|--------------------|-----------------|-----------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                    | Print                               |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                    | Print                               |
| 1                  | 03/05/19 12:00  | Singapore Accident Statement      |  Load PDF |                                     |
| 2                  | 03/05/19 12:00  | UNDERTAKING FORM                  |  Load PDF |                                     |
| 3                  | 03/05/19 12:00  | INTERVIEW FORM                    |  Load PDF |                                     |
| 4                  | 03/05/19 12:00  | ESTIMATE                          |  Load PDF |                                     |
| 5                  | 03/05/19 14:17  | Driver's Driving License          |  Load PDF |                                     |
| 6                  | 06/05/19 09:36  | ADDENDUM GIA REPORT               |  Load PDF |                                     |
| 7                  | 17/07/19 09:07  | Workshop Invoice                  |  Load PDF |                                     |
| 8                  | 17/07/19 09:07  | Discharge Voucher                 |  Load PDF |                                     |

## Linked Accident Report Documents

| Assessment Reports |                |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 26/04/19 18:52 | Accident Statement                |  Load HTM   |                                     |
| 2                  | 04/05/19 15:00 | Addendum Sheet                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 04/05/19 15:01 | Accident Statement Addm. #1       |  Load HTM   |                                     |
| Photos/Images      |                |                                   | 3 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 4                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 5                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 6                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG  | <input checked="" type="checkbox"/> |
| 7                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 8                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 9                  | 26/04/19 18:46 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 10                 | 26/04/19 18:46 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 11                 | 26/04/19 18:46 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 12                 | 26/04/19 18:46 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation      |                |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 26/04/19 18:50 | Sketch Plan                       |  Load JPG | <input checked="" type="checkbox"/> |
| 2                  | 26/04/19 18:50 | Sketch Plan #2                    |  Load JPG | <input checked="" type="checkbox"/> |
| 3                  | 26/04/19 18:50 | Individual Statement              |  Load JPG | <input checked="" type="checkbox"/> |
| 4                  | 26/04/19 18:50 | Individual Statement              |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

|                                                                                                                                                    |       |      |       |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| <b>DOCUMENTS CHECKLIST</b>                                                                                                                         | Reset | Save | Print |
| There are no document checklists configured.                                                                                                       |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>          |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |



# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19007775/T1QD3E2

Date: 17/07/2019

### REFERENCE

Insured/Claimant: TING HUANG TEK Policy No: 1800129376  
Date of Loss: 25/04/2019 Nature of Claim: OD Claim No: 9215600221SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMF2886L  
Make & Model: AUDI Q7, 2.0 TFSI QU (A) Engine No: CYR076268  
Reg. Date: 31/10/2018 (Man. Year: 2018) Chassis No: WAUZZZ4MXKD006279  
Colour: White Odometer: 18058 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$250,000.00  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 255/55 R19 Rear Tyre Size: 255/55 R19  
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm  
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's      | Difference      | Diff %       |
|-------------------------------------|------------------|-----------------|-----------------|--------------|
| Parts                               | 9,176.00         | 3,874.78        | 5,301.22        | 57.77        |
| Miscellaneous Items                 | 0.00             | 0.00            | 0.00            |              |
| Labour                              | 3,872.00         | 2,272.00        | 1,600.00        | 41.32        |
| Paintwork Labour                    | 0.00             | 0.00            | 0.00            |              |
| Towing                              | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b> | <b>13,048.00</b> | <b>6,146.78</b> | <b>6,901.22</b> | <b>52.89</b> |
| <b>- Excess (S\$)</b>               | <b>1,000.00</b>  | <b>1,000.00</b> | <b>0.00</b>     | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>12,048.00</b> | <b>5,146.78</b> | <b>6,901.22</b> | <b>57.28</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>843.36</b>    | <b>360.27</b>   | <b>483.09</b>   | <b>57.28</b> |
| <b>Nett Amount (S\$)</b>            | <b>12,891.36</b> | <b>5,507.05</b> | <b>7,384.31</b> | <b>57.28</b> |

### INSPECTION

Date of Assignment: 03/05/2019  
Date Inspected: 02/05/2019 Inspected At: Premium Automobiles Pte Ltd - Alexandra (HQ)  
281 Alexandra Pte Ltd, Level B2  
Singapore 159938  
Estimated Period of Repair: 3.0 days

**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                       | Condition     | Repairer's  | Amount       |
|-----|-----|----------|-----------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT DOOR - RH                  | Bent          | 3,570.00 FS | *2,856.00 FS |
| 2   | 1   |          | *FRONT DOOR OUTER SEAL - RH       | Necessary     | 229.00 FS   | *182.80 FS   |
| 3   | 1   |          | *BONDING AGENT                    | Necessary     | 45.00 FS    | *35.92 FS    |
| 4   | 1   |          | *CLEANING SOLUTION                | Necessary     | 65.00 FS    | *51.68 FS    |
| 5   | 1   |          | *APPLICATOR                       | Not Necessary | 7.00 FS     | *- FS        |
| 6   | 1   |          | *GROMMET                          | Not Necessary | 20.00 FS    | *- FS        |
| 7   | 1   |          | *FRONT DOOR ATTACHMENT PARTS      | Not Necessary | 89.00 FS    | *- FS        |
| 8   | 1   |          | *FRONT DOOR CATCH - RH            | Not Necessary | 117.00 FS   | *- FS        |
| 9   | 1   |          | *WIND MIRROR MOUNTING - RH        | Not Necessary | 1,380.00 FS | *- FS        |
| 10  | 1   |          | *WIND MIRROR MOUNTING FRAME - RH  | Deformed      | 114.00 FS   | *113.50 FS   |
| 11  | 1   |          | *WIND MIRROR CAP - RH             | Not Necessary | 160.00 FS   | *- FS        |
| 12  | 1   |          | *WIND MIRROR GLASS - RH           | Not Necessary | 1,797.00 FS | *- FS        |
| 13  | 1   |          | *WIND MIRROR TURN SIGNAL - RH     | Not Necessary | 149.00 FS   | *- FS        |
| 14  | 1   |          | *FRONT DOOR CHROME SLOW SEAL - RH | Cut           | 344.00 FS   | *274.80 FS   |
| 15  | 1   |          | *FRONT DOOR GLASS - RH            | Not Necessary | 239.00 FS   | *- FS        |
| 16  | 1   |          | *DATA PLATE FOR TYRE PRESSURE     | Necessary     | 38.00 FS    | *30.08 FS    |
| 17  | 1   |          | *FRONT DOOR LOWER COVER - RH      | Necessary     | 413.00 FS   | *330.00 FS   |
| 18  | 1   |          | *SUNDRIES                         | Not Necessary | 400.00 FS   | *- FS        |

F=Franchise part. S=SpcNett.

|                          |                 |                 |
|--------------------------|-----------------|-----------------|
| <b>Total Parts (S\$)</b> | <b>9,176.00</b> | <b>3,874.78</b> |
|--------------------------|-----------------|-----------------|

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                       | Particulars                                                                                                                          | Lab.Type | Repairer's | Amount   |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <u>Labour Items</u>      |                                                                                                                                      |          |            |          |
| 1                        | TO REMOVE AND TRANSFER RHS FRONT DOORS MULTI-LOCK SYSTEMS AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES AND RENEW IF NECESSARY       | New      | 280.00     | 280.00   |
| 2                        | TO RENEW RHS FRONT DOOR 1/4 GLASS                                                                                                    | New      | 300.00     | 300.00   |
| 3                        | TO RESPRAY RHS FRONT DOOR AND RHS WING MIRROR COVER                                                                                  | New      | 1,500.00   | 750.00   |
| 4                        | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                        | New      | 192.00     | 192.00   |
| 5                        | TO DISMANTLE AND RENEW RHS FRONT DOOR AND RHS WING MIRROR ASSY. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED | New      | 1,600.00   | 750.00   |
| Gross Labour Cost (\$\$) |                                                                                                                                      |          | 3,872.00   | 2,272.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >