

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 2 September 2019 5:34 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 27/4/2019 involving SHB 1555D & SKX 8362X (AIG's insured) Our Ref: TAX/04/19/2111/lg
Attachments: TAX 04 19 2111.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1250.00
Loss of Rental	\$639.86 (5.75 days x \$111.28)
Loss of Income	\$345.00 (5.75 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2241.86

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19007746/Jkb3

27 JUNE 2019

OH POH TECK
BLK 30 WOODLANDS CRESCENT
#11-13
SINGAPORE 738086

Dear Sir/Madam,

ACCIDENT INVOLVING SKX8362X & SHB1555D ALONG KJE ON 27/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB1555D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841-2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

We, SMRT TAXIS PTE LTD ("the third party claimant") of No. 60 Woodlands Industrial Park E4, Singapore 757705 (address), owner of SHB 1555D (vehicle no.) hereby authorize SMRT Automotive Services Pte Ltd ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. SHB 1555D was damaged pursuant to the accident which occurred on 27/4/2019 (date) along KJE towards BKE (location) involving vehicle no/s. SKX 8362X ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of Sept (month) 2019 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,110.00 (Global Sum) for vehicle no. SHB1555D that was damaged pursuant to the accident which occurred on 27/04/2019 (date) along KJE (location) involving vehicle no/s SKX8362X.

This is pursuant to the inspection conducted on 30/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB1555D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB1555D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of Sept (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190800242
Date : 19.08.2019
Vehicle No. : SHB1555D
Your Ref No. : TAX/04/19/2111
Our Ref No. : 24101271
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	1,250.00
GRAND TOTAL				\$ 1,250.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 27.04.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/04/19/2111

From: SMRT Taxis Pte Ltd

Date: 03/5/2019

**ACCIDENT INVOLVING SHB1555D AND SKX8362X ON 27/4/2019
1:30 PM ALONG KJE TOWARDS BKE.**

This is to confirm that the daily rental rate for SHB 1555D is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 27/04/2019
Accident End Date : 29/05/2019

Date Generated : 28/05/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/04/10/2111	SHB15550	SMRT Taxis Pte Ltd	TOYOTA	PROUS	24101271	27/04/2019 3:42 PM	03/05/2019 11:43 AM

Enquire Transaction History

On Vehicle Hub History Details

Log Date/Time:	30 Apr 2019 / 09:18:22	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SKXB362X	Business Transaction Reference No.:	20190430091822249282
Transaction Type:	18.32 Insurance Enquiry (GRO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 27 Apr 2019 13:20:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

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