

INS. CASE OWNER: CC 4 / III 1900 7726, J 963 9 LKK IDAC

Surveyor: HJ DOI: VG/IN Date / Time: 15/11  
Registered in Merimen: 15/11

Pre-assign / CCU / FTE: SHD 7144G  
 Insured Vehicle No.: SHD 7144G Claim No.: MCT1040870  
 Name of Insured: CTPL Policy No.: MIDW0015  
 Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_ Make / Model: HYUNDAI  
 Excess Sec II :SS \_\_\_\_\_ D.O.A: 21/4/16 Place of Accident: PBTR RD T 7726200  
 Is driver the owner? ( YES / NO ) Nature of Accident: \_\_\_\_\_  
 If NO. Driver Name / Age: YEE WAH CHEONG OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
 Driver Tel No.: \_\_\_\_\_ (V/L: YES / NO ) Insured Liability:  Final ? Yes / No

SMB 15735

 INSR: WSP: Tel: Liability: RMKS: <u>SMKT</u>	 INSR: WSP: Tel: Liability: RMKS:	 INSR: WSP: Tel: Liability: RMKS:	 INSR: WSP: Tel: Liability: RMKS:
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Date/Time	STAGE	DATE / PIC
8/5/2019	Non-Reporting Itr (1st)	
20/5/2019	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call Of:	
11/6/19	After call Itr to OI:	
	Documentation Check List:	Handler Typist
11/6/19	Notification Itr (if non-pickup)	<input type="checkbox"/>
13/6/19	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authorization To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_  
 Repair Cost: \$5 \_\_\_\_\_ ( days) Reduction: \_\_\_\_\_ % Email  Call

FINAL SETTLEMENT Date/Time: 26/6/19 Confirm with: Audrey Email  Call   
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No: 9A  
 Repair Cost: \$5 5600.00  
 Loss of Rental (LOR): \$5 \_\_\_\_\_ ( days)  
 Loss of Use (LOU): \$5 750.00 (5 250 x 3 days)  
 Loss of Income (LOI): \$5 \_\_\_\_\_ (5 x days)  
 LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]  
 GLA/TA Search: \$5 \_\_\_\_\_  
 Medical: \$5 \_\_\_\_\_  
 Disbursement: \$5 \_\_\_\_\_ (e.g. Tow/Independent)  
 Legal Cost: \$5 \_\_\_\_\_  
 Total: \$5 6350.00 Global Sum \$5: \_\_\_\_\_  
 If NO or B 28, Ass. Lie: OI turn right hit against TP driving straight  
 1) Claim status: Normal/Reject/Private Settle  
 2) Report Format:  
 3) Survey fee:  
 COPY SENT 4/7/19

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call   
 Payee 1: \$5 6350.00 Name 1: SMRT BUSES Ltd  
 Payee 2: (Strike if N.A.) \$5 \_\_\_\_\_ Name 2: \_\_\_\_\_  
 Payee 3: (Strike if N.A.) \$5 \_\_\_\_\_ Name 3: \_\_\_\_\_

NAME: Hwee Jie

REF: III

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No. SMB15735 Yr Regn: 23 Dec 2014  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Traller or \_\_\_\_\_  
 Make: man A22 cc 10518.  
 Colour: multi colour A/C: Insured / Std / NI / NA  
 Sp. Reading: 322 065 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WMAA22Z24E7002430  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rty / STD A/Rlm or \_\_\_\_\_  
 Tyre Size: F: 275/70R225  
 R: \_\_\_\_\_

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Firenza  
 Front Rear  
 R/Bal. 7 mm R/Bal. 7/7 mm  
 L/Bal. 7 mm L/Bal. 7/7 mm  
 D.O.A. 29/4/19 D.O.I. 2/5/19  
 Survey held at Sunt  
 Des. of Damages Frnt Rear / O/S / N/S / UIC / Rooflop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction

Date/Time. File Pass to?  : Proll. Report  
 : Final Report

Days Of Repair:  
 Resurvey No. of Trip:

Report Format :  
 Lump Sum / I.B.I: 13

Add Fee:  : Site Insp (\$)  
 : Interview (\$)  
 : Tech. Invs (\$)  
 : Weekend (\$)

Survey Fee:  
 Transportation:  \$ + PG, \$  
 Photos  
 Others  
 )  
 TOTAL



SMRT Accident Vehicle Repair Estimates

Cecilia

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685502
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 19/05/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SMB1573S
Case Reference Number	BUS04/19/5056
Registration Date	23/12/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Yin Chuanyang
Type of Accident	Head To Side
Accident Date and Time	28/4/2019 8:00 AM
Accident Reported Date and Time	28/4/2019 3:42 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24101315
Special Instruction to ARC, if any	SMB1573S - FRONT LEFT PORTION SHD7144G (TP) - COMFORT TAXI. INSURED WITH III.
Prepared Date and Time	28/4/2019 4:18 PM
Chassis Number	WMAA2ZZZ4E7002430
Mileage	
Work Shop	
Repair Completion Date and Time	

L/S \$5600/- 3 days

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,590.00	\$1,060.00
Total Spray Cost	\$678.00	\$708.00
Total Spare Part Cost	\$3,853.08	\$3,853.08
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$6,321.08	\$5,621.08
Lump Sum Total	\$0.00	\$5,600.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Kim Bock Sim	Hwee Jie
ARC / Surveyor Sign Off Date	28/04/2019 8:19 PM	02/05/2019 11:20 AM
Signature		
Remarks		L/S REPAIR. AFTER PAINT PHOTO.

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
80 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 15/05/2019

User ID : CatherineLee

### Section D - Details of Repair Estimates

Part 1 - Labour Works			
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable	
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$1,590.00	\$1,060.00	
<b>Total Labour</b>	<b>\$1,590.00</b>	<b>\$1,060.00</b>	

Part 2 - Spray Painting & Panel Beating Related Works			
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable	
TO PUTTY & RESPRAY	\$678.00	\$708.00	
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$678.00</b>	<b>\$708.00</b>	

Part 3 - Other Costs - Accident and Accident Repair Related Expense			
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable	
<b>Total Other Costs</b>			

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010153	Body	FD1001-CW264	COVER,HEADLAMP,FRT LH,FOR MAN A22 BUS	1.00	\$674.70	10.00	\$677.23	Replace	Replace /
6010151	Body	FD1001-CE265	BUMPER,FRONT,CENT RE,FOR MAN A22 BUS	1.00	\$1,668.90	10.00	\$1,681.92	Replace	Replace /
6010304	VE	9-25101-6508	HEADLAMP,LH (MAN BUS)	1.00	\$1,600.60	10.00	\$1,443.24	Replace	Replace /
6010306	VE	81-25320-6111	FLASHER,AUX HEADLAMP,LH (MAN BUS)	1.00	\$904.40	10.00	\$813.96	Replace	Replace /
<b>Total</b>					<b>\$5,351.60</b>		<b>\$4,816.35</b>		

CRA  
BUC  
CRA  
CRA

Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
<b>Total</b>									



## Case Details

Case Reference Number : BUS/04/19/5058  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SMB15735

Company Type : SMRT Buses Ltd  
 Estimation ID : EST-6679-ID  
 Assigned By : Audrey Woo Yee Shin

Insurance Company Name : India International Insurance Pte Ltd  
 Accident Date and Time : 29/04/2019 12:00 AM  
 Vehicle Age(In Months) : 52

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Repair/ Replace	Surveyor Quantity	Surveyor Approval		Remarks	
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)			Surveyor Final Price(\$)	Repair/Replace		
Standard	Main	Body	6010153	COVER,HEADLAMP:FRT,LH,FOR MAN A22 BUS	1	974.70	974.70	10.00	877.23	Replace	1	877.2	Replace *		
Standard	Main	Body	6010151	BUMPER,FRONT:CENTRE,FOR MAN A22 BUS	1	1,668.80	1,668.80	10.00	1,681.92	Replace	1	1,681	Replace *		
Standard	Main	VE	6010304	HEADLAMP,LH (MAN BUS)	1	1,603.60	1,603.60	10.00	1,443.24	Replace	1	1,443	Replace *		
Standard	Main	VE	6010306	FLASHER,AUX HEADLAMP,LH (MAN BUS)	1	904.40	904.40	10.00	813.96	Replace	1	813.9	Replace *		
									Total Spare Part Cost	4,816.33	Surveyor Total		4,816.35		
									Lump Sum Discount (%)	20.00	Lump Sum Dis (%)		20.00		
									Final Spare Part Cost	3,853.08	Final Sur Total		3,853.08		

### Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,590.00	1,060.00	
Total:			1,590.00	1,060.00	

### Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PUTTY & RESPRAY	678.00	706.00	
Total:			678.00	706.00	

### Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:			0.00	0.00	

## Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,853.08	3,853.08
Total Labour Cost	1,590.00	1,060.00
Total Spray Painting	678.00	706.00
Other	0.00	0.00
Overall Total	6,321.08	5,621.08
Lump Sum Repair Option		<input checked="" type="checkbox"/>
Lump Sum Total	0.00	5,600.00
Surveyor Approved Amount		5,600.00
No of Repair Days*	4	3
Remarks	-	L/S REPAIR, AFTER PAINT PHOTO.
Surveyor Name		Howe Jie
Signature		
Survey Date	02/05/2019	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before & after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## View Received Message

This mail is associated with :

**\*SMB1573S (MCT19040850)  
[SHD7144G]**

TP  
SMRT BUSES LTD  
Apr 29 2019 8:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
SMRT Automotive Services Pte Ltd

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**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 12/06/2019 14:49 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SMB1573S - Claim Handler: Pool Chin Han Daniel

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

**\*SMB1573S (MCT19040850)**  
**[SHD7144G]**

TP  
SMRT BUSES LTD  
Apr 29 2019 8:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
SMRT Automotive Services Pte Ltd

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**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 26/06/2019 14:14 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$6350.00) - SMB1573S - Claim Handler: Pool Chin Han Daniel

Approved:6350.00,

### DOCUMENTS SUMMARY

There are no documents.

**Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 30 May 2019 4:00 PM  
**To:** CS A Team  
**Subject:** FW: LOD to III - SMRT BUS/04/19/5056/AW - Accident involving SMB1573S and SHD7144G on 29 April 2019 along junction of Petir Road and Pending Road  
**Attachments:** img-530145639-0001.pdf

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**From:** Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Sent:** Thursday, 30 May 2019 3:59:32 PM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Cecilia Chong (LKK Auto); Admin A; motorclaim@iii.com.sg  
**Subject:** LOD to III - SMRT BUS/04/19/5056/AW - Accident involving SMB1573S and SHD7144G on 29 April 2019 along junction of Petir Road and Pending Road

SMRT Ref : BUS/04/19/5056/AW  
III Ref : SHD7144G

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1573S. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 5600
Loss of Use (\$275 x 3 Days)	\$825
LTA Search Fee	\$ 7
<b>Total</b>	<b>\$6432</b>

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

*Audrey Woo* | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



rec 1/19

## AUTHORISATION TO ACT

I/We, SMRT BUSES LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SMB 1573S (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMB 1573S that was damaged pursuant to the accident which occurred on 29/04/2019 (date) along PETIR RD (location) involving vehicle no/s SHD 7144G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of June (month) 2019 (year)

Audrey  
Ww



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

26/6/19

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCI19040850  
Claimant Ref: SMB15735

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,600.00 (repair cost), S\$ 750.00 (loss of use/rental), S\$ NIL (search fee), vehicle no. SMB 15735 that was damaged pursuant to the accident which occurred on 29/04/2019 (date) at PETIR RD (location) involving vehicle no. SMD 71440 (insured vehicle). This is pursuant to the inspection conducted on 02/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB 15735 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMB 15735 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 8,350.00 to SMRT BUSES LTD

Dated this 26 day of June 20 19

#### CLAIMANT:

Signature: 26/6/19

Name: Baldin

NRIC: S8340326Z

Address: 6 Ang Mo Kio St62  
SG 569140

Nationality: SG

Occupation: Claims

WITNESS:

Signature: [Signature]

Name: LKK

NRIC: 51 Ubi Ave 1 #01-25,

Address: Paya Ubi Industrial Park  
Singapore 408933

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_





SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000066



### Tax Invoice

SMRT BUSES LTD

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV190500466  
Date : 24.05.2019  
Vehicle No. : SMB1573S  
Your Ref No. : BUS/04/19/5056  
Our Ref No. : 24101315  
Terms : 30 Days

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140

Description	Qty	Unit Cost	Add / (Discount) \$	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 5,600.00

**GRAND TOTAL \$ 5,600.00**

Remark :

Make/Model : MAN A22  
Accident Date : 29.04.2019

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 May 2019 <a href="#">Edit Reg</a>		02 May 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$55,600.00</b> <a href="#">Edit Estimates</a>	<b>\$55,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Main Claimant:	<b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	<b>SMB1573S</b>	Date of Loss:	29/04/2019 08:00 - :59 [52 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19040850</b>	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	<b>SHD7144G</b>	Policy No. (Claimant):	D-19093203MFBP						
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Pool Chin Han Daniel</b> ]								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... [Final Rpt due 13/05/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• III_SG (26/06/2019): Alert - Adj Mandate Approved (\$56350.00) - SMB1573S - Claim Handler: Pool Chin H...</li> <li>• III_SG (24/06/2019): Alert - Adj Mandate Approved (\$56100.00) - SMB1573S - Claim Handler: Pool Chin H...</li> <li>• III_SG (12/06/2019): Alert - Adj Mandate Approved (\$50.00) - SMB1573S - Claim Handler: Pool Chin Han ...</li> <li>• III_SG (09/05/2019): Alert - Adj Mandate Maintained - SMB1573S - Claim Handler: Pool Chin Han Daniel</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SMB1573S (MCT19040850)**  
**[SHD7144G]**  
**TP**  
**SMRT BUSES LTD**  
**Apr 29 2019 8:00AM**  
**[COMFORT TRANSPORTATION PTE LTD]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
<b>Video</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail		Print		
1	29/05/19 15:39	<b>Video - Accident IV</b>						Load MP4			
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print		
1	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
2	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
3	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
4	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
5	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
6	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
7	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
8	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
9	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
10	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
11	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
12	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
13	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
14	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
15	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
16	10/05/19 13:09	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
17	22/05/19 11:27	<b>Photo After Spray</b>						Load JPG	<input checked="" type="checkbox"/>		
18	22/05/19 11:27	<b>Photo After Spray</b>						Load JPG	<input checked="" type="checkbox"/>		
19	22/05/19 11:27	<b>Photo After Spray</b>						Load JPG	<input checked="" type="checkbox"/>		
20	22/05/19 11:27	<b>Photo After Spray</b>						Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print		
1	02/05/19 16:32	<b>EMAIL FROM III DD 02052019</b>						Load PDF			
2	02/05/19 16:32	<b>TP ESTIMATE</b>						Load PDF			
3	02/05/19 16:32	<b>TP GIA REPORT</b>						Load PDF			
4	06/05/19 10:12	<b>TP ESTIMATE- MARKED</b>						Load PDF			
5	21/06/19 14:43	<b>WORKSHOP INVOICE</b>						Load PDF			
6	21/06/19 14:43	<b>LOD</b>						Load PDF			
7	08/07/19 09:56	<b>DISCHARGE VOUCHER</b>						Load PDF			
8	08/07/19 09:56	<b>AUTHORISATION TO ACT FORM</b>						Load PDF			
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail		Print		
1	03/05/19 08:30	<b>Singapore Accident Statement</b>						Load PDF			

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co Reg No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/III19007736/JWB3Q2  
**Date:** 08/07/2019

#### REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
<b>Claimant Vehicle No :</b> SMB1573S	<b>Insured Vehicle No :</b> SHD7144G
Date of Loss: 29/04/2019	Nature of Claim: TP <span style="float: right;">Claim No: MCT19040850</span>

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SMB1573S</b>	Engine No: 50338752583876
Make & Model: MAN NL320F (A22), 10.5 D ABS TURBO (A)	Chassis No: WMAA22ZZ4E7002430
Reg. Date: 23/12/2014 (Man. Year: 2014)	Odometer: 322065 km
Colour: Multi-colour	
Engine Capacity: 10518 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): <b>Market Value/New Car Price</b>	

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5 (D)
Front Left Side:	Firenza 7 mm	Rear Left Side:	Firenza 7/7 mm
Front Right Side:	Firenza 7 mm	Rear Right Side:	Firenza 7/7 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,351.50	4,816.35	535.15	10.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,468.00	1,768.00	700.00	28.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,819.50</b>	<b>6,584.35</b>	<b>1,235.15</b>	<b>15.80</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>5,600.00</b>		
<b>Nett Amount (S\$)</b>	<b>7,819.50</b>	<b>5,600.00</b>	<b>2,219.50</b>	<b>28.38</b>
<b>+ Loss of Use (3.0 x S\$250.00/day) (S\$)</b>		<b>750.00</b>		
<b>Nett Liability (S\$)</b>		<b>6,350.00</b>		

#### INSPECTION

Date of Assignment:	02/05/2019	
Date Inspected:	02/05/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	3.0 days	

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**Adjuster:** ONG HWEE JIE

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS****Reference**

<b>Part Source:</b>	(Last Synchronised: 21 Jun 2019)	
<b>Parts:</b>	N/A	MAN NL320F (A22) 10.5 D ABS TURBO (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMB1573S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,HEADLAMP ,FRT ,LH,FOR MAN A22 BUS	Cracked	974.70 F	*974.70 FL
2	1		*BUMPER FRONT ,CENTRE FOR MAN A22 BUS	Buckled	1,868.80 F	*1,868.80 FL
3	1		*HEADLAMP ,LH (MAN BUS)	Cracked	1,603.60 F	*1,603.60 FL
4	1		*FLASHER ,AUX HEADLAMP ,LH (MAN BUS)	Cracked	904.40 F	*904.40 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>5,351.50</b>	<b>5,351.50</b>
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	535.15

<b>Total Parts (S\$)</b>	<b>5,351.50</b>	<b>4,816.35</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,590.00	1,060.00
2	TO PUTTY & RESPRAY	New	878.00	708.00
<b>Gross Labour Cost (S\$)</b>			<b>2,468.00</b>	<b>1,768.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >