



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **TOYOTA PRIUS SH8525H , SLS7860X** **ON 28-Apr-19 04:00**  
**ALONG** **TERMINAL 2 GATE 5**

I / We **CHAN CHUN SIONG FRE...** (Hirer) NRIC No.: **S8320105C**

and/or **GOH KAI KIA** (Relief) NRIC No.: **S7717681J**

Taxi Number **SH8525H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **29-Apr-2019**

Name of Hirer **CHAN CHUN SIONG FREEMAN**

Hirer NRIC **S8320105C** Signature :



Address **108B CANBERRA WALK #06-49**  
**752108**

Contact No. **87271772**

Name of Relief **GOH KAI KIA**

Relief NRIC **S7717681J** Signature :



Address **413 SEMBAWANG DRIVE 04-700**  
**750413**

Contact No. **97458004**





Our Ref: CT19040822

Date: 08 May 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            28/04/2019 @ 04:00 hrs  
ALONG                    TERMINAL 2 GATE 5  
INVOLVING              SLS7860X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8525H** (the "Taxi"). The Taxi was hired to **CHAN CHUN SIONG FREEMAN IC NO S8320105C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

ADING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
47	256	1300	2145
54	312	1215m	8pm
25	266	1300	2105
72	147	7am.	2:40PM
95	223	1800	over
51	156	7am.	3PM
23	371	1700	over
88	165	7am.	3PM.
40	142	830	0315
99	159	7am.	2:45PM.
01	201	15:30	22:30

DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO		FROM	TO
26/4/19	Hoe	2241	46	145	7am.	2:20PM
26/4/19	Breem	2244	76	330	1800	over
27/4/19	Kellin	2248	56	380	0330am	0320pm
27/4/19	Freem	2252	50	394	1530	0320
28/4/19	Kellin	2254	07	157	0330	0630
28/4/19	Freem	2256	90	223	1000	1915
29/4/19	Accident PLY	<del>2256</del>	<del>90</del>	1N	1430	—
2/5/19	Repair PLY	<del>2256</del>	<del>90</del>	0UT	—	1630

**Enquire Vehicle Insurer**

<b>Vehicle No.</b>	<b>Incident Date/Time</b>	<b>Search Status</b>	<b>Insurance Company Code</b>	<b>Insurance Company Name</b>
SLS7860X	28 Apr 2019 / 04:00:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous

OK

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 11 December 2019 2:23 PM  
**To:** eqjprs@eqinsurance.com.sg  
**Cc:** Admin A  
**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1pb3) on 28.04.2019

Dear Sirs/Mdm,

Further to below email.

Please be informed that third party had accepted our offer at 10% g/s \$230.00(all-in).

We will proceed to close file and submit all the relevant documents to your good office soon.

Thank you.

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Sent:** Tuesday, 23 July 2019 9:45 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.04.2019

Dear Hsiao Tong

Further to my email below, you may note that third party had signed an admission note.

Regards,

**Janet Tan**

Senior Executive | Claims

 **eqinsurance**  
*Your Got's Friend*

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

**From:** Janet Tan

**Sent:** Tuesday, July 23, 2019 9:42 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.04.2019

Dear Hsiao Tong

We maintain our stand. The video footage is insufficient to prove our insured moving off.

It's more likely that third party came close into contact.

Offer 10% global for amicable purpose.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, July 23, 2019 9:11 AM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.04.2019

Hi Janet,

We refer to the above matter.

Please be informed third party appealed the matter based on BOLA S14(a).

Kindly advise further instruction.

---

 Fri 12/7/2019 9:56 AM  
Jim Wong See Pah <jimwong@cdege.com.sg>  
Re: Your Ref: T 0419/ SH 8525H / JW(st) \*Our Ref: CC3/EQ119007721/K1pb3 [ACCIDENT INVOLVING SLS 7860X(EQ) & SH 8525 28/04/2019]

To: Hsiao Tong (LKKAuto)

 SCENARI1.doc  
34 KB

Dear Ms Chew

We refer below rejective mail of property damage claim.

We of view bola 14a applicable.

Please review and revise.

Thank you.

Best Regards  
Jim Wong  
Claims Dept / ComfortDelgro Engineering Pte Ltd

---

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Sent:** Saturday, 29 June 2019 4:58 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQ119007721/K1eb3) on 28.04.2019

Dear Hsiao Tong,

Based on the video footage, it was clear that our insured vehicle was still at his lane and position when third party encroached into his lane. We are of the view that based on the angle of encroachment, third party would still have side swipe onto our insured stationary vehicle.

Please maintain rejection. Offer global 10% if need be.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately by email.*

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, June 29, 2019 3:52 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF - CC3/EQ19007721/K1eb3) on 28.04.2019

Hi Janet,

We refer to the above matter.

We have rejected third party claim as per instruction. However third party had forwarded a copy of video footage as attached.

Kindly let us have your further instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Shu Pei (LKKAuto)

---

**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Friday, 3 May 2019 9:40 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** DM19HO01216/JT: Direct Settlement - Accident Involving SLS7 AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.  
**Attachments:** TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary Ac SAS2594204.PDF

Dear Shu Pei

Attach OI report.

Please note that third party had signed admission note. Proceed to reject claim.

Regards,

**Janet Tan**  
Senior Executive | Claims

