

## Hsiao Tong (LKKAuto)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Tuesday, 23 July 2019 9:45 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.04.2019

Dear Hsiao Tong

Further to my email below, you may note that third party had signed an admission note.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Janet Tan  
**Sent:** Tuesday, July 23, 2019 9:42 AM  
**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.04.2019

Dear Hsiao Tong

We maintain our stand. The video footage is insufficient to prove our insured moving off.

It's more likely that third party came close into contact.

Offer 10% global for amicable purpose.

Regards,

**Janet Tan**  
Senior Executive | Claims

**EQ Insurance Company Limited**

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 A Member of Citystate

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, July 23, 2019 9:11 AM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQ19007721/K1eb3) on 28.04.2019

Hi Janet,

We refer to the above matter.

Please be informed third party appealed the matter based on BOLA S14(a).

Kindly advise further instruction.

 Fri 12/7/2019 9:56 AM  
Jim Wong See Pah <[jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)>  
Re: Your Ref: T 0419/ **SH 8525H** / JW(st) \*Our Ref: CC3/EQ19007721/K1pb3 [ACCIDENT INVOLVING SLS 7860X(EQ) & **SH 8525** 28/04/2019]

To: Hsiao Tong (LKKAuto)

 SCENARI1.doc  
34 KB

Dear Ms Chew

We refer below rejective mail of property damage claim.

We of view bola 14a applicable.

Please review and revise.

Thank you.

Best Regards  
Jim Wong  
Claims Dept / ComfortDelgro Engineering Pte Ltd

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Sent:** Saturday, 29 June 2019 4:58 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQ19007721/K1eb3) on 28.04.2019

Dear Hsiao Tong,

Based on the video footage, it was clear that our insured vehicle was still at his lane and position when third party encroached into his lane. We are of the view that based on the angle of encroachment, third party would still have side swipe onto our insured stationary vehicle.

Please maintain rejection. Offer global 10% if need be.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, June 29, 2019 3:52 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF - CC3/EQ19007721/K1eb3) on 28.04.2019

Hi Janet,

We refer to the above matter.

We have rejected third party claim as per instruction. However third party had forwarded a copy of video footage as attached.

Kindly let us have your further instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Shu Pei (LKKAuto)

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**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Sent:** Friday, 3 May 2019 9:40 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** DM19HO01216/JT: Direct Settlement - Accident Involving SLS7 AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.1  
**Attachments:** TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary Ac SAS2594204.PDF

Dear Shu Pei

Attach OI report.

Please note that third party had signed admission note. Proceed to reject claim.

Regards,

**Janet Tan**

Senior Executive | Claims

