

## Hsiao Tong (LKKAuto)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Saturday, 29 June 2019 4:58 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.04.2019  
**Attachments:** SH8525H VC (TS).avi

Dear Hsiao Tong,

Based on the video footage, it was clear that our insured vehicle was still at his lane and position when third party encroached into his lane. We are of the view that based on the angle of encroachment, third party would still have side swipe onto our insured stationary vehicle.

Please maintain rejection. Offer global 10% if need be.

Regards,

**Janet Tan**  
Senior Executive | Claims



### EQ Insurance Company Limited

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, June 29, 2019 3:52 PM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** DM19HO01216/JT: Direct Settlement - Accident Involving SLS7860X (OI- EQ) AND SH8525H (TP : LKK REF - CC3/EQI19007721/K1eb3) on 28.04.2019

Hi Janet,

We refer to the above matter.

We have rejected third party claim as per instruction. However third party had forwarded a copy of video footage as attached.

Kindly let us have your further instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Shu Pei (LKKAuto)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Friday, 3 May 2019 9:40 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** DM19HO01216/JT: Direct Settlement - Accident Involving SLS7 AND SH8525H (TP : LKK REF -CC3/EQI19007721/K1eb3) on 28.1  
**Attachments:** TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary Ac SAS2594204.PDF

Dear Shu Pei

Attach OI report.

Please note that third party had signed admission note. Proceed to reject claim.

Regards,

**Janet Tan**

Senior Executive | Claims

